



April 16, 2020

County of San Bernardino
268 West Hospitality Lane, 4th Floor
San Bernardino, CA 92415-0048

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which has expired March 23, 2020. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewals per the attached invoices.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Master Support Agreement dated April 24, 2007, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. This Renewal of Software Support Agreement Amendment and applicable support fees must be signed and returned by April 30, 2020 to avoid any interruptions in the software support and maintenance services provided by TriTech.

Payment

For your convenience, we have enclosed a pro-rated invoice #276615 covering the term of March 24, 2020 through May 23, 2020 which is due by April 30, 2020 and invoice # 276616 for the remainder of the annual term of May 24, 2020 through March 23, 2021 which shall be due prior to May 24, 2020.

The Support Renewal Agreement for TriTech Support Services is based upon the attached TriTech Software License Products and Fees.

County of San Bernardino, CA

BY: _____
PRINT NAME: _____
PRINT TITLE: _____
DATE SIGNED: _____

TriTech Software Systems

DocuSigned by:

BY: _____
PRINT NAME: David Gai
PRINT TITLE: Chief Customer Officer
DATE SIGNED: 4/17/2020



TriTech Software Systems, Formerly Tiburon Inc.
 A CentralSquare Company
 1000 Business Center Drive
 Lake Mary, FL 32746

Date: 4/14/2020

| | Description | Units | | |
|----|--|-------|--|--|
| 1 | Interface to APS (TB) Annual Maintenance Fee - Annual Maintenance Fee APS Interface Maintenance Start 3/24/2020 End 5/23/20 | 1 | | |
| 2 | Async Annual Maintenance Fee - Annual Maintenance Fee Async Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 3 | AVL Interface (Auto Vehicle Locator) Annual Maintenance Fee - Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 4 | C/O #050 ARS JPEG Attach Annual Maintenance Fee - Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 5 | CAD Annual Maintenance Fee - Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 6 | Calculated Routing System (CARS) Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 7 | CAS Codes for CAD Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 8 | CAS Codes for RMS & Transfer Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 9 | CDPD Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 10 | E911 Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 11 | Mobile Mapping Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 12 | MobileCOM Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 13 | MSS Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 14 | Reformatting Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 15 | Floating Units Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 16 | GCT Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 17 | GMS Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 18 | Map Intf Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 19 | Mapping Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 20 | RMS Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 21 | RNC Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 22 | TCP/IP Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |
| 23 | WebQuery Annual Maintenance Fee Maintenance: Start:3/24/2020, End: 5/23/2020 | 1 | | |

| | |
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| Please include invoice number(s) on your remittance advice, made payable to Tritech Software Systems ACH: Routing Number 121000358 Account Number 1416612641 E-mail payment details to: Accounts.Receivable@CentralSquare.com Check: 12709 Collection Center Drive Chicago, IL 60693 | Subtotal \$83,515.64 Tax \$0.00 Invoice Total \$83,515.64 Payments Applied \$0.00 Balance Due \$83,515.64 |
|--|--|

Date: 4/14/2020

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| | Please include invoice number(s) on your remittance advice, made payable to Trittech Software Systems | | |
| | ACH: Routing Number 121000358 Account Number 1416612641 E-mail payment details to: Accounts.Receivable@CentralSquare.com | | |
| | Check: 12709 Collection Center Drive Chicago, IL 60693 | | |
| | | Subtotal | \$417,578.0 |
| | | Tax | \$0.00 |
| | | Invoice Total | \$417,578.04 |
| | | Payments Applied | \$0.00 |
| | | Balance Due | \$417,578.04 |