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STATEMENT OF WORK

Test and Live Upgrade to Microsoft Dynamics SL 2018

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STATEMENT OF WORK SUMMARY

Client Name	San Bernardino County
Client Administrator	Valentin Tanase
Project Name	Test and Live Upgrade to Dynamics SL 2018
Engagement Duration	1 month
Begin Date	March 1, 2022
Estimated End Date	March 31, 2022

Services Estimate

Description	Low	High	Low	High
Test and live upgrade to Microsoft Dynamics SL 2018, including latest hotfixes.	8	12	\$1600	\$2400

Client to complete the following prior to test upgrade:

- Windows Server 2019 with SQL Server 2019

SVA to complete the following:

TEST UPGRADE

- Make database backups, copy to new server and prepare for operations
- Install SL 2015 with current cumulative update
- Launch and monitor upgrade to 2018
- Register SL and perform post-upgrade procedures
- Install customizations
- Install 1 workstation
- Install/upgrade Management Reporter
- Create MR datamart

LIVE UPGRADE

- Make database backups, copy to new server and prepare for operations
- Launch and monitor 2018 upgrade
- Register SL and perform post-upgrade procedures
- Install customizations
- Install 1 workstation while providing install document
- Install/upgrade Management Reporter
- Create MR datamart



Additional Notes

1. Test upgrade to include second data conversion and software configuration.
2. Remote installations will require additional time for downloading software installers and is dependent upon speed and quality of client's local internet connection.
3. Maintenance plans for Dynamics and any third party products must be current in order to access/download the upgraded version of the application. Products no longer in use and/or where the maintenance plan has not been renewed will not be installed/available on the new version of Dynamics.

Test and live database conversion services.	3	5	\$600	\$1000
Evaluate customizations for compatibility with Microsoft Dynamics SL 2018. SVA will install and configure all items so they are available on the Dynamics SL menu. Client team will be responsible for verifying the accuracy of the data related to all customized items.	14	16	\$2800	\$3200

Report customizations (6)

Migrate client identified reports and ensure all items appear on the menu and function properly. Any missing SQL script documentation will be re-created for missing formats or menu items.

Filename	Title
08600.rpt	Statements
08611.rpt	Period Sensitive Aged AR
08699.rpt	Billing Statement Cover
08998d.rpt	Security Deposits
08998s.rpt	Security Deposits
08999.rpt	Recap of AR Payments

Screen customizations (3)

Migrate identified enhancements and ensure all customized screens load and all modified screen objects display and align properly.

Screen ID	Screen Description
0801000	Invoice and Memo
0803000	Payment Application
0826000	Customer Maintenance

Transaction Import Control Macro (1)

Evaluate custom control macro against the standard control macro to ensure compatibility.

Custom application (1)

File Name Application Name

CU00100 Security Deposit Maintenance

"What's New in Dynamics SL v2018" features review.	1	2	\$200	\$400
Test and live post-upgrade support, as needed.	6	8	\$1200	\$1600
Project management and resource scheduling.	4	6	\$800	\$1200
TOTAL SERVICES ESTIMATE	36	49	\$7200	\$9800



ACCEPTANCE AND AUTHORIZATION

The terms and conditions of the Master Services Agreement to be executed upon acceptance of this Statement of Work apply in full to the services and products provided under this Statement of Work.

This Statement of Work sets forth the entire understanding between us. If this Statement of Work defines the arrangements as you understand them, please sign, date, and return this original to us. You may wish to keep a copy for your files. Thank you for this opportunity to be of assistance. We appreciate your business.

IN WITNESS WHEREOF, the parties hereto each acting with proper authority have executed this Statement of Work, under seal.

SVA CONSULTING, LLC

SAN BERNARDINO COUNTY

Signature

Signature

Name (print)

Curt Hagman

Name (print)

Chairman, Board of Supervisors

Title

Title

Date

Date

