

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

June 10, 2025

FROM

GEORGINA YOSHIOKA, Director, Department of Behavioral Health

SUBJECT

Amendments to Contracts for One Stop Transitional Age Youth Center Services

RECOMMENDATION(S)

Approve amendments to the contracts with the following agencies, for the provision of One Stop Transitional Age Youth Center Services, increasing the total aggregate amount by \$2,387,532, from \$16,416,234 to \$18,803,766, and extending the contract term by six months, for a total contract period of July 1, 2020, through December 31, 2025:

1. **Amendment No. 2 to Contract No. 20-366** with Valley Star Behavioral Health, Inc., increasing the total contract amount by \$1,630,583, from \$8,846,749 to \$10,477,332.
 2. **Amendment No. 1 to Contract No. 20-367** with Victor Community Support Services, Inc., increasing the total contract amount by \$756,949, from \$7,569,485 to \$8,326,434.
- (Presenter: Georgina Yoshioka, Director, 252-5142)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Promote the Countywide Vision.

Provide for the Safety, Health and Social Service Needs of County Residents.

FINANCIAL IMPACT

This item does not impact Discretionary General Funding (Net County Cost). The recommended contract increases, totaling \$2,387,532, for One Stop Transitional Age Youth (TAY) Center Services will be funded by Federal Financial Participation Medi-Cal and Mental Health Services Act funds. Adequate appropriation and revenue have been included in the Department of Behavioral Health's (DBH) 2024-25 budget and will be included in the 2025-26 Recommended Budget.

BACKGROUND INFORMATION

DBH is responsible for providing mental health and substance use disorder (SUD) services to county residents experiencing severe mental illness and/or SUD. As the Mental Health Plan for the County, DBH provides authorization and oversight for inpatient and outpatient specialty mental health services and is required to provide a range of behavioral health services, such as One Stop TAY Center Services, to county residents.

Since 2007, DBH has provided One Stop TAY Center services to TAY, ages 16-25, that are underserved, unserved, and/or inappropriately served from diverse ethnic and lower social economic populations with issues related to SUD, mental health, and homelessness. One Stop TAY Centers stabilize, restore, and/or increase relationships and community networking for TAY while reducing the cost of delivering behavioral health services by avoiding frequent and

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unnecessary hospitalization and/or homelessness. One Stop TAY Centers maintain family/community ties; provide TAY-specific behavioral health services and activities at non-stigmatized “safe” zones (One Stop TAY Centers); and decrease use of inappropriate care for Mental Health and SUD diagnosed and abused TAY.

One Stop TAY Centers provide community-based assessments, treatment, and co-location of community services within centralized locations to reduce the behavioral health services stigma and encourage access and family participation. TAY access One Stop TAY Center services as walk-ins or through referrals from County or outside agencies. Currently, services are provided at four centers in the following areas: a County facility located in the Central Valley, and contracted facilities in the West Valley, Morongo Basin, and High Desert.

Participation in One Stop TAY Center services has resulted in reductions in homelessness, incarcerations, and unnecessary hospitalizations, with 78% of TAY who completed services showing improvement in life functioning and behavioral health issues. DBH anticipates that contractors will provide One Stop TAY Center services to approximately 292 clients at an estimated cost of \$8,176 per client.

On June 9, 2020 (Item No. 15), as the result of a formal procurement, the Board of Supervisors (Board) approved the following contracts to provide One Stop TAY Center services: Contract No. 20-366 with Valley Star Behavioral Health, Inc. (Valley Star), in the amount of \$5,650,000; Contract No. 20-365 with Mental Health Services, Inc. dba Turn Behavioral Health Services (MHS), in the amount of \$13,155,830; and Contract No. 20-367 with Victor Community Support Services, Inc. (VCSS), in the amount of \$7,569,485. These contracts total \$26,375,315, for the period of July 1, 2020, through June 30, 2025.

On November 3, 2023, MHS notified DBH that effective December 31, 2023, MHS will no longer provide One Stop TAY Center services to the West Valley region. As a result, Valley Star, which is the only other provider that proposed services for the West Valley region, expressed its willingness and ability to expand its current contract for the Eastern Desert region to include the area previously covered by MHS, Inc. This commitment by Valley Star to expand its current operations provided a seamless transition and maintains a high standard of continuity of care.

On March 26, 2024 (Item No. 30), the Board approved Amendment No. 1 to Contract No. 20-366, with Valley Star, updating the standard contract language, and increasing the total contract amount by \$3,196,749, from \$5,650,000 to \$8,846,749, with no change to the contract period of July 1, 2020, through June 30, 2025.

Approval of this item extends the contracts with Valley Star and VCSS by six months, from July 1, 2025, to December 31, 2025, allowing for the completion of the procurement process and execution of a new five-year contract.

DBH will also implement mechanisms to regularly review 1) client service data and progress, conduct site visits and annual monitoring to ensure performance and compliance standards of the contract(s) are met; 2) applicable claims data and claims for reimbursement to ensure fidelity and accuracy of service billing and optimization of Medi-Cal reimbursement in alignment with contract terms and Department of Health Care Services billing requirements; and 3) provider invoices administratively and programmatically to ensure client and/or bed counts are accurate prior to payment processing.

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PROCUREMENT

Not applicable.

REVIEW BY OTHERS

This item has been reviewed by Behavioral Health (Michael Shin, Administrative Manager, 388-0899) on May 9, 2025; County Counsel (Dawn Martin, Deputy County Counsel, 387-5455) on May 15, 2025; Finance (Paul Garcia, Administrative Analyst, 386-8392) on May 22, 2025; and County Finance and Administration (Cheryl Adams, Deputy Executive Officer, 388-0332) on May 22, 2025.

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Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Joe Baca, Jr. Seconded: Curt Hagman

Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY 
DATED: June 10, 2025



cc: DBH - Carso w/agrees
Contractor - c/o DBH w/agree
File - w/agree
CCM 06/20/2025