

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS  
OF SAN BERNARDINO COUNTY  
AND RECORD OF ACTION**

**March 28, 2023**

**FROM**

**GEORGINA YOSHIOKA, Director, Department of Behavioral Health**

**SUBJECT**

Amendment to Contract with Helping Hearts California, LLC for Adult Residential Facilities with Social Rehabilitation Treatment Services

**RECOMMENDATION(S)**

Approve **Amendment No. 3** to **Contract No. 20-608**, effective upon date of execution, with Helping Hearts California, LLC., to provide Adult Residential Facilities with Social Rehabilitation Treatment Services, updating contract language, increasing the total contract amount by \$18,462,800, from \$18,286,500 to \$36,749,300, and extending the contract two additional years, for the total contract period of July 1, 2020 through June 30, 2025.

(Presenter: Georgina Yoshioka, Director, 252-5142)

**COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES**

**Provide for the Safety, Health and Social Service Needs of County Residents.**

**FINANCIAL IMPACT**

This item does not impact Discretionary General Funding (Net County Cost). The increase of \$18,462,800 to the contract with Helping Hearts California, LLC. (Helping Hearts) for Adult Residential Facilities with Social Rehabilitation Treatment Services is funded through Federal Financial Participation Medi-Cal and Mental Health Services Act funding. Adequate appropriation and revenue have been included in the Department of Behavioral Health's (DBH) 2022-23 budget and will be included in future recommended budgets.

**BACKGROUND INFORMATION**

DBH is responsible for providing mental health and substance use disorder services to San Bernardino County (County) residents experiencing severe and persistent mental illness, substance use, and other addictions. Since 2016, DBH has utilized Adult Residential Facilities with the Social Rehabilitation model to provide services for adults experiencing a behavioral health condition who no longer meet medical necessity for an acute psychiatric hospital, or who have reached treatment goals in a locked psychiatric residential facility.

Treatment and assessment services provided by Helping Hearts include group and individual therapy, crisis intervention, case management, and coordinated care, including transportation to any needed medical and psychiatric professionals outside of the facility. As consumers progress toward community reintegration, community-based activities, events, education, and other support services for daily living are added. The additions will teach and enhance skills for independent living including a proper medication regime, social skills, financial

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management/budgeting and family reconciliation, in a less restrictive environment with services designed to assist the consumer in achieving independence.

These residential treatment facilities are utilized as an initial consideration or a step down from the more costly acute psychiatric hospitalization or locked residential facilities. The facilities have access to long-term, as well as transitional social rehabilitation treatment based on the needs of the individual consumer. With this amendment, DBH anticipates that Helping Hearts will serve approximately 100 consumers annually at an estimated cost of \$85,086 per consumer.

**PROCUREMENT**

On July 28, 2020 (Item No. 22), as the result of a formal procurement, the Board of Supervisors (Board) approved Contract No. 20-608 (Contract) with Helping Hearts for the provision of Adult Residential Facilities with Social Rehabilitation Treatment Services, in the amount of \$6,168,500, for the period of July 1, 2020 through June 30, 2021, with four one-year extension options contingent upon funding and contractor performance.

On January 26, 2021 (Item No. 25), the Board approved Amendment No. 1 to the Contract with Helping Hearts, increasing the Contract amount by \$6,059,000, from \$6,168,500 to \$12,227,500, and extending the Contract through June 30, 2022.

On May 24, 2022 (Item No. 35), the Board approved Amendment No. 2 to the Contract with Helping Hearts, increasing the total Contract amount by \$6,059,000, from \$12,227,500 to \$18,286,500, and extending the Contract through June 30, 2023.

Approval of this amendment will update the Contract language and increase the total number of beds by 14, from 40 to 54 by adding two new sites (one in Rialto and one in San Bernardino). As a result of the increase in beds, the estimated number of consumers to be served annually has increased from 80 to 100. Furthermore, this amendment increases the daily bed rate from \$415 to \$450, due to inflation and the total contract amount by \$18,462,800, from \$18,286,500 to \$36,749,300. The remaining two one-year extensions are being exercised simultaneously for a total contract period of July 1, 2020, through June 30, 2025.

DBH will monitor contract performance on a regular basis to ensure performance and compliance standards are met by reviewing monthly reports, conducting site visits to review consumer progress, as well as performing an annual program review. Invoices will be reviewed and approved by DBH program staff to ensure clients and bed counts are accurate prior to being forwarded to DBH Fiscal for payment processing. Fiscal will verify signatures, bed rates, and total costs prior to submitting for payment.

**REVIEW BY OTHERS**

This item has been reviewed by (Ellayna Hoatson, Contracts Supervisor, 388-0858) on February 9, 2023; County Counsel (Dawn Martin, Deputy County Counsel, 387-5455) on February 2, 2023; Finance (Christopher Lange, Administrative Analyst, 386-8393) on March 1, 2023; and County Finance and Administration (Cheryl Adams, Deputy Executive Officer, 388-0238) March 13, 2023.

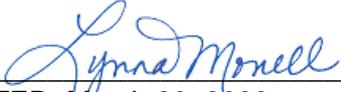
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Record of Action of the Board of Supervisors  
San Bernardino County

**APPROVED (CONSENT CALENDAR)**

Moved: Joe Baca, Jr. Seconded: Curt Hagman  
Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY   
DATED: March 28, 2023



cc: DBH- Williams w/agree  
Contractor- C/O DBH w/agree  
File- w/agree  
LA 03/31/2023