THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY

SAN BERNARDINO COUNTY

Contract Number
17-910 A-5

SAP Number
4400006019

Arrowhead Regional Medical Center

Department Contract Representative	William L. Gilbert
Telephone Number	909-580-6150
Contractor	Press Ganey Associates, Inc.
Contractor Representative	Kimberly Bixler
Telephone Number	850-910-2354
Contract Term	January 1, 2018 through January 31, 2023
Original Contract Amount	$2,125,661
Amendment Amount	
Total Contract Amount	$2,125,661
Cost Center	

Briefly describe the general nature of the contract:

Amendment No. 5 to Agreement with Press Ganey Associates, Inc. for patient, employee, and physician satisfaction survey services, to update the survey methodology, add text message capability, and extend the contract for the one-month period from December 31, 2022 through January 31, 2023, for a total contract period of January 1, 2018 through January 31, 2023, with no change to the total contract amount of $2,125,661.

FOR COUNTY USE ONLY

Approved as to Legal Form	Reviewed for Contract Compliance	Reviewed/Approved by Department
►	►	►
Charles Phan, Deputy County Counsel		William L. Gilbert, Director
Date	Date	Date