



ATTACHMENT A

Electronic Dance Music Task Force Subcommittee Recommendations for Glen Helen Amphitheater August 22, 2017, January 25, 2023, July 18, 2024

On September 27, 2016 (Item No. 63), the Board of Supervisors approved the formation of an Electronic Dance Music (EDM) Task Force. The purpose of this group was to develop recommendations for enforceable health and safety measures and procedures required for EDM events and all other concerts held on San Bernardino County (County) property. Additionally, the EDM Task Force was to seek input from the community and to consider changes to future EDM events and all other concerts to address community concerns.

The EDM Task Force includes representatives from the following County organizations:

- County Administrative Office
- Office of Emergency Services, Chair
- Office of County Counsel
- Department of Public Health
- Arrowhead Regional Medical Center
- San Bernardino County Sheriff's Department
- San Bernardino County Fire Protection District
- Regional Parks Department
- Inland Counties Emergency Medical Agency

After holding a series of public meetings where feedback from community representatives was received, the following recommendations are being presented for review by the Board of Supervisors.

COUNTYWIDE RECOMMENDATIONS

The following recommendations are being suggested for implementation at electronic dance music and all other concert events held on County property.

Site Safety

1. Complete an Event Operation Plan which includes accessibility for individuals with disabilities, addressing safety, security, and threats.
2. Ensure that evacuation routes are accessible for individuals with mobility impairments and that there are clear plans for assisting those who need help evacuating.
3. Conduct frequent trash collection to remove the potential fuel. This will aid in the prevention of fires being started in the venue by concert attendees.
4. Consider the need for increased food and beverage vendors to minimize crowd densities and reduce the build-up of large accumulations of patrons.
5. Ensure all vendors comply with health, safety, and accessibility standards.
6. Evaluate the venue's perimeter fence line for safety, operational efficiency by law enforcement, and provide ingress/egress of fire and emergency medical services (EMS).
7. Increase video surveillance capabilities/close circuit monitoring in and around the venue to aid Incident Command with overall situational awareness and early warning of crowd densities for immediate resource deployments to prevent major incidents, where applicable.



ATTACHMENT A

8. Ensure adequate vehicle barriers are deployed to prevent vehicle access into patron areas.
9. Coordinate/anticipate crowd movements to avoid choke points, stagnation, and potential crush situations.

Emergency Communication

1. Initiate the EDM Task Force County Notification Plan (Attachment B) within a reasonable amount of time from emergency assessment of an incident.
2. The Festival Emergency Manager and/or Festival Risk and Safety Manager is responsible for incident notification to the Office of Emergency Services Duty Officer.
3. Confirm that fire and law enforcement have been notified within a reasonable amount of time from emergency assessment of an incident.

Medical Response

1. Support the development of an ICEMA special event/mass gathering medical policy, with annual reviews. This policy would apply to all events and would require a medical plan to be submitted to ICEMA for review and approval.
 - a. Require all medical personnel to comply with applicable local, State, or County laws and ordinances, including credentialing requirements.
 - b. Require the use of appropriately licensed personnel to function within their specific scope of practice.
 - c. Identify a liaison responsible for access and functional needs considerations in medical response planning to ensure appropriate care and communication for individuals with disabilities.
2. Identify a liaison from the venue for the purpose of providing information from the venue that will assist medical responders with gathering accurate patient information in order to continue treating a patient who is transitioning from the venue to medical responder care.
3. Require event organizers to consult with the local first responder departments, such as County Fire, County Sheriff's, County Risk Management, County Public Health Department, County Public Works, ICEMA, OES, in the planning phase to ensure information sharing before the event.
4. Base any plan on predictive crowd attendance, size, and other considerations such as the history of substance use, legal or illegal, at previous or similar events.
5. Require an independent physician on-site to observe the medical care provided above the EMT and/or paramedic level of care.
6. Require emergency medical service personnel to comply with existing statutes and regulations concerning record-keeping and/or reporting during EDM events and all other concerts.
7. Require full reporting to ICEMA on the number and types of patients encountered and patient care reports that occurred during an event.

Traffic

1. Develop/revise traffic management plans that are dependent on-site limitations, the size of the event and surrounding community, and the appropriate location and maintenance

of emergency traffic lanes to be reviewed and approved by all relevant agencies at least 30 days prior to the event. The traffic management plans must include considerations for accessible transportation and parking for individuals with disabilities

2. Ensure traffic management plans are coordinated with and approved by the following agencies at least 30 days before the event:
 - a. San Bernardino County Public Works - Traffic and Permit Management Divisions - A traffic control permit will be required.
 - b. California Highway Patrol (CHP) Offices in the appropriate local jurisdiction
 - c. San Bernardino County Sheriff
 - d. San Bernardino County Fire
 - e. Office of Emergency Services
 - f. Local jurisdiction, if impacted

Public Education

1. Review and disseminate venue educational messages/messaging at least 14 days before the event through social media, email, and venue postings, and provide recommendations on content and distribution/posting of messages to concert attendees and the public by the most appropriate entity, with a focus on the following:
 - a. Importance of hearing protection
 - b. Importance of staying hydrated
 - c. Health effects of drug use
 - d. Weather safety
2. Dissemination of public information in accessible formats by the venue and/or promoter to local residents on specific event impacts prior to and during the event, including appropriate contact information, and specific directions for on-foot and vehicle travel and parking, etc.
3. Make hotline information for reporting purposes available to local residents and event attendees.

GLEN HELEN AMPHITHEATER RECOMMENDATIONS

The following recommendations are being suggested for implementation at EDM and all other concert events held at the Glen Helen Amphitheater in Devore.

Glen Helen Amphitheater-Related

1. Plan and manage events using the Incident Command System (ICS) and the National Incident Management System (NIMS) Model based on the pre-established size and scope of events, with mandatory relevant ICS and NIMS training for all relevant personnel at least once a year.
2. Determine the threat assessment of each event and develop an Event Action Plan (EAP) as part of the Event Operational Plan to address safety, medical, and health issues to include a reference to FEMA planning for large-scale concerts/special events.
3. Complete a pre-event coordination meeting and an after-action report following each event, with participation from all parties involved, including the agency responsible for the venue, all required health and safety personnel, and relevant stakeholders from the County.

4. Consider the use of automated identification systems at all entrances to the event for concerts with specific age restrictions, in which the venue is responsible for enforcing strict identification and age checks for all attendees.
5. Limit capacity to approved space requirements determined by the jurisdictional fire agency and defined for each venue as part of the Event Operation Plan.
 - a. Determine occupant loads for stadium/arena areas and open areas.
 - b. Keep all emergency routes clear for emergency services.
6. Require an event conclusion period:
 - a. Conclude music sets/performances at an established time.
 - b. Cease alcohol sales at least 30 minutes before the scheduled conclusion of the last music set/performance (excluding cool down time).
7. Require appropriate stage protection and security (e.g., concert barricade, standard security compound) as determined by public safety and security personnel.
8. Require appropriate perimeter fencing (to prevent fence jumpers and gate crashers and for the safety of attendees) as determined by public safety personnel.
9. Require appropriate interior fencing (e.g., to separate General Admission, seating, and VIP areas) as determined by public safety and security personnel.
10. Appropriate dispositions will be applied to any and all fence jumpers or gate crashers.
11. Ensure access to safe transportation (e.g. taxicab or ride-share service or parental pick-up) for attendees leaving the venue, and include staging for ride-share and taxi services.
12. Contingency plans will be in place for all large-scale events that will potentially place strains on existing public safety agencies. These plans outline an emergency response by all parties who may respond to an emergency situation during an event. This can range from cancellation of an event due to weather conditions, identifying heavy equipment that could be required in a catastrophe, to requiring a grid-type venue plan that identifies vendor locations or booths with numbers.

County Code / Legal Authority

1. Prohibiting alcohol in the parking lot at special events would be advisable. This would require amending the current County Code.
2. Require the event promoter print on the ticket that alcohol is not allowed in the parking lot and violators risk not gaining access to the venue if violated.
3. Consider alternative enforcement options regarding the enforcement of any parking lot alcohol ban, particularly due to the impact of AB 953 (requiring local law enforcement agencies to report data on all stops conducted by officers, including time, date, location of the stop, reason for the stop, result of the stop, and perceived race or ethnicity, gender, and approximate age of the person stopped) and reporting requirements for the Sheriff to report all contacts with the public.

Policy Considerations

1. Develop a policy to establish a minimum age threshold of 18 years old at EDM events held on County property.
2. Develop a concert end time at EDM events and concerts held on County property.
 - a. On June 9, 2017, a document was provided to the Task Force titled "Devore Community Requirements". The first item on the list is a request to end all events at 11 p.m. The full list is available upon request.