

<b>SCOPE OF WORK – PART A</b> <b>USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE</b>	
<b>Contract Number:</b>	
<b>Contractor:</b>	SAC Health
<b>Grant &amp; Period:</b>	Part A Contract March 1, 2024 – February 28, 2025.
<b>Service Category:</b>	Oral Health Care
<b>Service Goal:</b>	Improve or maintain the oral health of HIV+ clients throughout the TGA to sustain proper nutrition.
<b>Service Health Outcomes:</b>	Improved or maintained CD4 cell count. Improved or maintained CD4 cell count, as a % of total lymphocyte cell count. Improved or maintained viral load. Improved or maintained oral health.

	<b>SA1</b> West Riv.	<b>SA2</b> Mid Riv.	<b>SA3</b> East Riv.	<b>SA4</b> San B West	<b>SA5</b> San B East	<b>SA6</b> San B Desert	<b>FY 24/25</b> <b>TOTAL</b>
<b>Proposed Number of Clients</b>	164	86	74	133	258	91	<b>806</b>
<b>Proposed Number of Visits</b> = Regardless of number of transactions or number of units	843	535	482	700	1222	554	<b>4336</b>
<b>Proposed Number of Units</b> = Transactions or 15 min encounters	5863	3815	3472	5052	4680	3943	<b>26825</b>

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:	SERVICE AREA	TIMELINE	PROCESS OUTCOMES
<b>Element #1: Comprehensive Oral Exam</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>New clients will have a complete oral examination recorded in their chart within 60 days of initial visit.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	Completion of 100% oral examination monitored by chart review within electronic dental record.
<b>Element #2: Development of Treatment Plan</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>All new clients will have treatment plan developed in their chart based on oral examination and documented that the treatment plan has been discussed with the client.</li> <li>All returning clients for periodic examination will have a new treatment plan in the chart based on oral examination and documented that the treatment plan has been discussed with the client.</li> <li>Relevant findings will be recorded in client's dental chart</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	Completion of 100% of treatment planning developed and documented which will be monitored by chart review.  Chart review.  Chart review.
<b>Element #3: Treatment Visit</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>The dentist, registered dental hygienists, assistants and program specialists, will be assigned to work 40 hours of dental clinic service each week.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	Projected unit of service and unduplicated client visits will be measured by SAC Health dental clinic schedule.
<b>Element #4: Development of Oral Hygiene Plan</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>Clients with periodontal disease will require six-week follow-up evaluation after the initial periodontal treatment (deep/root cleaning). The client will be in a three-four month's recall until compliant to treatment, then they will be on a six-month recall program.</li> <li>Clients without periodontal disease and no predisposing factors will be on six-month hygiene program after the initial prophylactic visits.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	Completion of 100% of oral hygiene plan developed for each client will be monitored by chart review and appointment schedule.

<b>Element #5: Preventive Visit</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>Returning clients for periodic examination after six months of initial examination and oral prophylactic visits will receive another preventive care such as oral prophylaxis to maintain compliance with their oral health care.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	By pre-appointment schedule/or sending recall notices.
<b>Element #6: Emergency Care Visit</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>SAC Health dental clinic will provide 40 hours of emergency service each week.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	Achievement of this objective will be measured by SAC Health clinic schedule.
<b>Element #7: Services based on C&amp;L Competency Standards</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>SAC Health clinic conduct diversity education and training to staff regarding culturally and linguistically appropriate service delivery to African American and Hispanic/Latino.</li> <li>SAC Health clinic conducts patient experience surveys that are culturally and linguistically appropriate service delivery to African American and Hispanic/Latino.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	<p>Mandatory annual training developed and implemented by SAC Health People Success Team.</p> <p>Electronic Surveys are distributed 24 hours after completion of visit and available in English and Spanish.</p> <p>Paper Surveys are coded to obtain data about specific sites, departments, and providers. Completed surveys are tabulated by an external company and Quality Department twill prepare the report to be presented to the SAC Health Governing Board</p>
<b>Element #7: Dental Specialty Services</b> <b>Activities:</b> <ul style="list-style-type: none"> <li>SAC Health clinic will utilize non-Ryan White Provider for dental specialty services such as Periodontist and Oral Pathology that are beyond the scope of a general dentist.</li> <li>SAC Health dental clinic will provide 40 hours of continuity of care upon completion of specialty services.</li> </ul>	1,2,3, 4,5,6	03/01/24- 02/28/25	All HIV clients receiving specialty services are reported as eligible scopes.

