REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS OF SAN BERNARDINO COUNTY AND RECORD OF ACTION

November 18, 2025

FROM

ANDREW GOLDFRACH, ARMC Chief Executive Officer, Arrowhead Regional Medical Center

SUBJECT

Amendment to Contract with Milestone Computer Technology, Inc. for Additional Storage for the Operations Server

RECOMMENDATION(S)

Approve **Amendment No. 2 to Contract No. 23-501** with Milestone Computer Technology, Inc. for server hardware and support services, to increase storage available for the operations server environment, increasing the contract amount by $1,659,316, from $6,298,370 to a total contract amount of $7,957,686, with no change to the contract term of June13, 2023 through June 12, 2028.
(Presenter: Andrew Goldfrach, ARMC Chief Executive Officer, 580-6150)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Provide for the Safety, Health and Social Service Needs of County Residents.

FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). The cost of $1,659,316 is funded by State Medi-Cal, Federal Medicare, private insurances, and other departmental revenue. Funding sources may change in the future pending any legislative activity related to the repeal and/or replacement of the Affordable Care Act. Adequate appropriation and revenue have been included in the Arrowhead Regional Medical Center (ARMC) 2025-26 budget and will be included in future recommended budgets.

BACKGROUND INFORMATION

The Amendment No. 2 (Amendment) to Agreement No. 23-501 with Milestone Computer Technology, Inc (Milestone) will allow ARMC to increase the amount of storage available in the operator server environment. ARMC initially purchased only the storage needed at the time the server environment was replaced; however, due to increased workload, ARMC needs to expand the system to accommodate the additional growth of the system. The additional storage will assist with the continuously increasing demand for storage from applications and users and allow ARMC to maximize capacity and future-proof its storage investment.

On June 13, 2023 (Item No. 14), as a result of solicitation No. ARMC123-ARMC-4769, the Board of Supervisors (Board) approved Contract No. 23-501 with Milestone for the replacement of server hardware with a new server environment, hardware, services, support and five-year warranty, in the amount of $6,007,346 for the five-year period of June 13, 2023, through June 12, 2028.

On February 11, 2025 (Item No. 9), the Board approved Amendment No. 1 to Contract No. 23-501 with Milestone to purchase Aruba Pensando NSX Firewall, increasing the contract amount by $291,024 from $6,007,346 to $6,298,370, with no change to the contract term of June 13, 2023, through June 12, 2028.

ARMC recommends the approval of the Amendment with Milestone to provide for the safety, health and social services needs of County residents by providing a more secure and safe server environment to ensure all ARMC data is protected.

PROCUREMENT
Not applicable.

REVIEW BY OTHERS
This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on October 9, 2025; Purchasing (Veronica Pedace, Buyer III, 387-2198) on October 10, 2025; Innovation and Technology (Lynn Fyhrlund, Chief Information Officer, 388-5501) on October 21, 2025; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on October 24, 2025; and County Finance and Administration (Jenny Yang, Administrative Analyst, 387-4884) on October 28, 2025.

Amendment to Contract with Milestone Computer Technology, Inc. for Additional Storage for the Operations Server
November 18, 2025

Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Curt Hagman Seconded: Joe Baca, Jr.
Ayes: Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.
Absent: Col. Paul Cook (Ret.)

Lynna Monell, CLERK OF THE BOARD

BY Lynna Monell
DATED: November 18, 2025

cc: ARMC - Goldfrach w/agree
Contractor - c/o ARMC w/agree
File - w/agree

CCM 11/24/2025