

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

March 26, 2024

FROM

GEORGINA YOSHIOKA, Director, Department of Behavioral Health

SUBJECT

Contract with G and C Swan, Inc. for Substance Use Disorder and Recovery Services

RECOMMENDATION(S)

Approve **Contract No. 24-278** with G and C Swan, Inc. for Substance Use Disorder and Recovery Services Early Intervention, Outpatient Treatment, Intensive Outpatient Treatment and Recovery Services, in the amount of \$979,726, for the contract period of March 26, 2024 through June 30, 2027.

(Presenter: Georgina Yoshioka, Director, 252-5142)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Provide for the Safety, Health and Social Service Needs of County Residents.

Pursue County Goals and Objectives by Working with Other Agencies and Stakeholders.

FINANCIAL IMPACT

This item does not impact Discretionary General Funding (Net County Cost). The recommended contract amount of \$979,726 for Substance Use Disorder and Recovery Services (SUDRS) Early Intervention, Outpatient Treatment, Intensive Outpatient Treatment and Recovery Services (collectively, Services) is funded by the California Work Opportunity and Responsibility to Kids allocation through a Memorandum of Understanding (MOU) with the Transitional Assistance Department, Public Safety Realignment Assembly Bill 109, Federal Financial Participation Drug Medi-Cal, Substance Use Prevention, Treatment and Recovery Services Block Grant, Local Share, and the Child Welfare Services allocation through a MOU with Children and Family Services funding. Adequate appropriation and revenue have been included in the Department of Behavioral Health's (DBH) 2023-24 budget and will be included in future recommended budgets.

BACKGROUND INFORMATION

DBH is responsible for providing mental health and substance use disorder (SUD) services to county residents experiencing severe mental illness and/or SUD. As a part of the DBH system of care, SUDRS Services provide a full range of SUDRS prevention, treatment services, and education for communities and residents in the county.

Early Intervention services are intended for county youth (ages 12 through 17) and adults (ages 18 through 20) to identify and address potential substance use before it develops into more serious conditions. These services often involve screening, assessment, brief counseling, or psychoeducation to help clients understand the risks and develop healthy coping skills.

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Outpatient Treatment is designed for clients with SUDs and provides counseling, therapy, and supportive services without requiring clients to live at a treatment facility. Services typically include individual, group, and family therapy, as well as medication management and psychoeducation.

Intensive Outpatient Treatment is a more structured and time-intensive form of outpatient care, designed for clients with moderate to severe SUDs or co-occurring severe mental illness. Clients participate in multiple treatment sessions per week, which may include individual, group, and family therapy, as well as case management and other support services.

Recovery Services provide those who have completed treatment with a place to seek support, allowing clients to reconnect with a former treatment provider to assist the client in navigating their recovery journey, when a formal treatment episode is not warranted. These services may include peer support, self-help groups, case management, and ongoing counseling or therapy, with the goal of maintaining abstinence and preventing relapse.

PROCUREMENT

As the result of a formal procurement, on June 28, 2022 (Item No. 35), the Board of Supervisors approved contracts for SUDRS Services with five agencies, in the combined amount of \$13,429,690 for the period of July 1, 2022 through June 30, 2027. The SUDRS Services Request for Proposals (RFP) No. DBHE22-ADMN-4401, released through the County's Electronic Procurement Network (ePro), is an ongoing procurement, which allows organizations to propose after the completion of the initial procurement.

As a result of the SUDRS Services ongoing procurement, two proposals were received during the most recent round of the procurement.

Proposing Agency	Proposed Regions	Proposed Budget
G and C Swan, Inc.	Central Valley, East Valley/San Bernardino Metropolitan, and West Valley	\$5,317,993
WCHS, Inc. dba Colton Clinical Services	Central Valley, Desert/Mountain, East Valley/San Bernardino Metropolitan, and West Valley	\$8,733,107

The proposals were reviewed and evaluated by DBH program and fiscal staff based on the criteria referenced in the RFP, including but not limited to demonstrated ability to serve the target population, providing required services, serving the number of unduplicated clients, and providing specified services by the contract start date.

Based on the evaluation results of the proposals, G and C Swan, Inc. is being recommended for contract award for the West Valley region, in the amount of \$979,726. The proposal submitted by G and C Swan, Inc. demonstrates they can provide adequate and appropriate services and will be ready to provide services by the contract start date in the specified region. DBH anticipates that G and C Swan, Inc. will provide SUDRS Services to approximately 386 clients during the term of the contract, at an average cost of \$2,534 per client.

The agency not recommended for contract award, WCHS, Inc. dba Colton Clinical Services, was notified by letter via electronic mail, including the ability to submit a formal written protest to the Purchasing Director based on the criteria in the RFP. A written protest was not received.

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DBH program will monitor contract performance on a regular basis to ensure performance and compliance standards are met by reviewing monthly reports at regularly scheduled program review meetings. Electronic Health Record data and Claim for Reimbursement forms will be reviewed regularly to ensure fidelity and accuracy of service billing and maximization of Medical reimbursement in alignment with contract terms. Contract monitoring will also include, but not be limited to, site visits and assessments of policy, procedures, process implementation, and service delivery components, to ensure compliance with the contract and applicable laws and regulations. Provider invoices will be reviewed and approved by DBH program staff to ensure client counts are accurate prior to being forwarded to DBH fiscal staff for payment. DBH fiscal staff will verify signatures and services costs prior to issuing payment.

REVIEW BY OTHERS

This item has been reviewed by Behavioral Health Contracts (Lisa Rivas-Ordaz, Contracts Supervisor, 386-8264) on March 1, 2024; County Counsel (Dawn Martin, Deputy County Counsel, 387-5455) on March 4, 2024; Purchasing (Jessica Barajas, Supervising Buyer, 387-2065) on March 5, 2024; Finance (Christopher Lange, Administrative Analyst, 386-8393) on March 8, 2024; and County Finance and Administration (Cheryl Adams, Deputy Executive Officer, 388-0238) on March 11, 2024.

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Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Curt Hagman Seconded: Joe Baca, Jr.
Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY  _____
DATED: March 26, 2024



cc: DBH - Lombard w/agree
Contractor - c/o DBH w/agree
File - w/agree
CCM 03/29/2024