## REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS OF SAN BERNARDINO COUNTY AND RECORD OF ACTION

February 27, 2024

# <u>FROM</u> WILLIAM L. GILBERT, Director, Arrowhead Regional Medical Center

## SUBJECT

Amendment to Service Agreement with Ability Network, Inc., for Legal Name Change to Inovalon Provider, Inc.

#### **RECOMMENDATION(S)**

Approve **Amendment No. 1 to Service Agreement No. 23-46** with Ability Network, Inc., changing the legal name of the service provider to Inovalon Provider, Inc., retroactively effective September 27, 2023, with no changes to the contract amount of \$83,955 or contract period of 60 months beginning February 1, 2023 through January 31, 2028, automatically renewing each year until terminated by either party.

(Presenter: William L. Gilbert, Director, 580-6150)

# COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Operate in a Fiscally-Responsible and Business-Like Manner.

### FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost) as the contract assignments are non-financial in nature.

#### **BACKGROUND INFORMATION**

Amendment No. 1 (Amendment) for a legal name change of Service Agreement No. 23-46 (Agreement) with Ability Network, Inc. (Ability Network) to Inovalon Provider, Inc. (Inovalon) to provide secure exchange service access to Medicare and Medicaid services. The Agreement will ensure that Arrowhead Regional Medical Center (ARMC) is compliant with Centers for Medicare & Medicaid Services (CMS) regarding license maintenance. Ability Network licenses allow for the use of Medicare National Provider Identifier (NPI) numbers and provides access to the Medicare Direct Data Entry, Ability Ivan's Now server. Without access to use the Ability Network Ivan's Now server or NPI numbers, ARMC would experience a delay in net reimbursement, loss in revenue if timely filing of claims is exceeded, and additional expense to reinstate access and use.

On January 24, 2023 (Item No. 15), the Board of Supervisors (Board) approved the Agreement with Ability Network for secure exchange service access to Medicare and Medicaid services, in the amount of \$83,955 for a period of 60 months beginning February 1, 2023 through January 31, 2028, automatically renewing each year until terminated by the County or Ability Network.

At the time of execution of the Agreement, Ability Network was a wholly-owned subsidiary of Inovalon. On September 27, 2023, ARMC was notified that Ability Network officially changed its

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legal name to Inovalon. The Amendment was finalized for the assignment and are now presented to the Board at the first available Board date following negotiations and reviews.

ARMC recommends approval of this Amendment with Inovalon, to continue provide for the safety, health and social services needs of county residents by allowing ARMC ongoing use of the exchange service access to Medicare and Medicaid services systems, preventing delays in net reimbursement and providing for timely filing of claims.

#### PROCUREMENT

Not applicable.

#### **REVIEW BY OTHERS**

This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on January 23, 2024; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on February 2, 2024; Finance (Jenny Yang, Administrative Analyst, 387-4884) on February 7, 2024; and County Finance and Administration (Valerie Clay, Deputy Executive Officer, 387-5423) on February 8, 2024.

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#### APPROVED (CONSENT CALENDAR)

Moved: Curt Hagman Seconded: Joe Baca, Jr. Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

ynna Monell BY / DATED: February 27, 2024



- cc: ARMC Gilbert w/agree Contractor - c/o ARMC w/agree File - w/agree
- CCM 02/29/2024