

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

June 25, 2024

FROM

GEORGINA YOSHIOKA, Director, Department of Behavioral Health

SUBJECT

Contracts for Family Resource Center Services

RECOMMENDATION(S)

Approve contracts with the following list of agencies for Family Resource Center services, in an aggregate amount not to exceed \$10,200,000, for the contract period of July 1, 2024, through June 30, 2026, with the option to extend for three additional one-year terms:

1. Ontario-Montclair School District, in the amount of \$1,282,000, **Contract No. 24-593**
2. Pacific Clinics, in the amount of \$2,152,000, **Contract No. 24-594**
3. Rim Family Services, Inc. in the amount of \$900,000, **Contract No. 24-595**
4. Riverside-San Bernardino County Indian Health, Inc. in the amount \$2,000,000, **Contract No. 24-596**
5. The Mom & Dad Project, in the amount of \$1,066,000, **Contract No. 24-597**
6. Victor Community Support Services, Inc. in the amount of \$2,800,000, **Contract No. 24-598**
(Presenter: Georgina Yoshioka, Director, 252-5142)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Provide for the Safety, Health and Social Service Needs of County Residents.

Pursue County Goals and Objectives by Working with Other Agencies and Stakeholders.

FINANCIAL IMPACT

This item does not impact Discretionary General Funding (Net County Cost). The contract amount of \$10,200,000 for Family Resource Center (FRC) services is funded by the Mental Health Services Act revenue. Adequate appropriation and revenue have been included in the Department of Behavioral Health's (DBH) 2024-25 budget and will be included in future recommended budgets.

BACKGROUND INFORMATION

DBH is responsible for providing mental health and substance use disorder (SUD) services to county residents experiencing severe mental illness and/or SUD. As a part of the DBH system of care, FRCs offer a wide range of mental health services for diverse populations by acting as a hub in developing community networks that link people, resources, and information.

There are two projected outcomes for each FRC. The first is to reduce the prolonged suffering associated with untreated mental illness by providing individuals with early intervention services to experience a decrease in mental illness symptoms. The second is to decrease the risk factors known to contribute to the development of behavioral health conditions in individuals participating in prevention services. DBH anticipates that the recommended FRC providers will

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serve an estimated 67,000 participants over the two-year period at an average cost of \$157 per participant.

There are currently six FRCs operating within the county, including the communities of San Bernardino, Upland, Grand Terrace, Ontario, Victorville, Barstow, Rim Forest, and Yucca Valley. Between 2018-23 an estimated total of 176,126 unduplicated individuals have been served.

DBH will implement mechanisms to regularly 1) review client service data and progress, conduct site visits and annual monitoring to ensure performance and compliance standards of the contract(s) are met and 2) review provider invoices administratively and programmatically to ensure client and/or bed counts are accurate prior to payment processing.

PROCUREMENT

On February 26, 2024, the County Administrative Office approved the release of Request for Proposals (RFP) No. DBHE24-ADMN-5302 through the County's Electronic Procurement Network (ePro), to solicit interested and qualified organizations and agencies to provide FRC services. The RFP was publicly advertised in local newspapers and through direct mailings to more than 600 community-based organizations, service providers, and other interested parties.

A bidder's conference was held on March 20, 2024. Thirteen proposals were received in response to the RFP by the established deadline. The 12 respondents listed below met the minimum requirements and were reviewed during the evaluation process:

Agency	Proposed Region(s)	Proposed Total Cost
A Greater Hope Foundation for Children	High Desert and West Valley	\$2,041,404
Center for Effective Life Transitions	West Valley and East Valley	\$883,960
Citadel Community Care Facilities	High Desert, West Valley and East Valley	\$3,384,860
Ontario-Montclair School District	West Valley	\$1,831,133
Pacific Clinics	Eastern Desert, East Valley and High Desert	\$3,531,921
Rim Family Services	Mountain and East Valley	\$1,486,000
Riverside-San Bernardino County Indian Health, Inc.	High Desert, East Valley	\$2,000,000
Simple Solutions Family Therapy	High Desert, West Valley and East Valley	\$8,533,040
The Mom & Dad Project	Mountain	\$1,066,286
Thrive Psychological	West Valley and East Valley	\$3,586,000
Valley Star Behavioral Health, Inc.	East Valley	\$2,040,000
Victor Community Support Service, Inc.	High Desert, East Valley and High Desert	\$4,000,000

The evaluation committee, comprised of five individuals from Program Development Division, Department of Public Health, and DBH evaluated the proposals based on the criteria referenced in the RFP. These criteria included: ability to serve the target population; proposed program services and strategies; ability to service the number of unduplicated participants; readiness to provide services, experience, staffing levels and qualifications; appropriateness of facility (in Geographic Service Option/area, near mass transit, facility layout, laundry/shower facilities, etc.); ability to serve specific geographic area; and the ability to perform outcome measures.

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Based on these evaluations, The Mom & Dad Project was recommended for a contract award for the Mountain region, Ontario-Montclair School District was recommended for a contract award for West Valley region, Pacific Clinics was recommended for a contract award for Eastern Desert and East Valley regions, Rim Family Services, Inc. was recommended for a contract award for the Mountain region, Riverside-San Bernardino County Indian Health, Inc. was recommended for a contract award for the High Desert and East Valley, and Victor Community Support Services, Inc. was recommended for a contract award for High Desert and East Valley regions. The proposals submitted indicated these agencies will provide the most appropriate services and will be ready to provide services by the contract start date in the specified regions.

The agencies not recommended for contract award were notified by letter via electronic mail and advised of their ability to submit a formal written protest to the Purchasing Director based on the criteria in the RFP. One written protest was received, reviewed, and denied.

REVIEW BY OTHERS

This item has been reviewed by Behavioral Health Contracts (Natalie Kessee, Contracts Manager, 388-0869) on June 10, 2024; County Counsel (Dawn Martin, Deputy County Counsel, 387-5455) on June 18, 2024; Purchasing (Jessica Barajas, Supervising Buyer, 387-2065) on June 18, 2024; Finance (Paul Garcia, Administrative Analyst, 386-8392) on June 18, 2024; and County Finance and Administration (Cheryl Adams, Deputy Executive Officer, 388-0238) on June 18, 2024.

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Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Curt Hagman Seconded: Joe Baca, Jr.
Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY 
DATED: June 25, 2024



cc: DBH - Barajas w/agrees
 Contractor - c/o DBH w/agree
 File - w/agree
CCM 07/11/2024