



Contract Number  
**24-363**

SAP Number

## Arrowhead Regional Medical Center

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<b>Contractor</b>	Inland Empire Health Plan
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<b>Contract Term</b>	
<b>Original Contract Amount</b>	
<b>Amendment Amount</b>	
<b>Total Contract Amount</b>	Non - Financial
<b>Cost Center</b>	5876

**Briefly describe the general nature of the contract:** Non-financial Participation Agreement with Inland Empire Health Plan for participation in the Inland Empire Health Plan Hospital Pay for Performance Program.

**FOR COUNTY USE ONLY**

Approved as to Legal Form

Charles Phan, Supervising Deputy County Counsel

Date 4/26/2024

Reviewed for Contract Compliance

Date

Reviewed/Approved by Department

William L. Gilbert, Hospital Director

Date

## **Inland Empire Health Plan Hospital Pay for Performance (P4P) Program Dexur Healthcare Quality Excellence Implementation Participation Agreement 2024**

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### **OVERVIEW**

Inland Empire Health Plan (IEHP) and Dexur Enterprises have collaborated to offer IEHP contracted hospitals access to a unified software solution system providing advanced healthcare quality performance simulation and predictive modeling. Dexur Healthcare Quality Excellence Program is a part of IEHP's Hospital Pay for Performance (P4P) Program, an incentive program providing financial rewards to hospitals that meet quality improvement objectives.

The Dexur Healthcare Quality Excellence program goals are to help your hospital:

- Acquire evidence-based analytics support in quality measure tracking and evaluation to drive targeted improvement initiatives associated with the hospital quality star rating program.
- Leverage healthcare research and analytics to streamline clinical operations and identify areas of opportunity to optimize healthcare delivery.
- Utilize a predictive modelling and simulation tool to guide the development of a quality improvement roadmap towards sustaining a high hospital quality star rating.
- Increase bench strength and capacity to perform quality improvement efforts through best practices catalogue sharing, intervention strategies and goal setting.

### **PROGRAM COMPONENTS**

The program components described below are available to participating hospitals via their hospital selected participants in 2024.

#### **Program Component One: Hospital Onboarding (Program Readiness) Requirements**

- Introduction to the Dexur resources and their unified quality, safety, and incident management platform completed through an informational session held by IEHP and Dexur.
- Participants will receive comprehensive access to Dexur AI driven simulations, goal setting modules and other advanced analytics and reporting resources to guide quality intervention programs and improvement projects.

#### **Program Component Two: Action/Training Plan Development**

- Dexur will educate participants on how to leverage advanced analytics and reporting modules as well as provide guidance on establishing quality intervention strategies and targets.

#### **Program Component Three: Ongoing Quality Improvement Tracking/Evaluation**

- IEHP and Dexur will continue to facilitate, as needed, intensive sessions to gauge progress made towards achieving quality improvement targets as well as discussing how to integrate evidence-based best practices findings where applicable.
- Dexur will provide AI simulated reports on areas of opportunity within the hospital quality star rating domains that will impact, increase, and yield high quality and patient safety outcomes.

### **IEHP/DEXUR RESPONSIBILITIES**

- As hospital participants progress through the Dexur Healthcare Quality Excellence Program implementation, IEHP and Dexur will provide ongoing support and guidance to participants.

**PARTICIPATING HOSPITAL RESPONSIBILITIES**

- Execute Business Associate Agreement (BAA).
- Grant CDC NHSN Group Access to allow for download of hospital acquired infections (HAI) data.
- Complete the onboarding (program readiness) requirements.
- Provide hospital consumer assessment of healthcare providers and systems (HCAHPS) data access.
- Provide accelerated claims (inpatient, ED, ambulatory) HCAI data access.
- Provide all abstracted measures (timely and effective care CMS domain) data access.
- Perform ongoing improvement efforts, goal setting, and planned quality intervention activities.
- Share CMS hospital quality star rating preview reports.
- Determine three (3) key stakeholders from your organization that will serve as primary representatives to interface with Dexur. Kindly indicate the designated personnel in the "Commitment to Participate" section below.

IEHP incentivizes hospital participation in Dexur Healthcare Quality Excellence Program through performance milestones tied to financial rewards. Refer to IEHP's 2024 Hospital Pay for Performance (P4P) Program Guide for details.

**Please sign and return page 3 of this form**

**COMMITMENT TO PARTICIPATE: Dexur Healthcare Quality Excellence Program**

Hospital/Organization Name: Arrowhead Regional Medical Center

Participant 1: Samantha Huang  
 Name:  
 Title: Associate Hospital Administrator / Population Health  
 Email Address: huangs1@armc.sbcounty.gov

Participant 2: Emily Moses  
 Name:  
 Title: Healthcare Program Administrator / Population Health  
 Email Address: mosesem@armc.sbcounty.gov

Participant 3: Elizabeth Bustamonte  
 Name:  
 Title:  
 Email Address: bustamont@armc.sbcounty.gov

By signing below, I indicate my organization's commitment to participating in *Dexur Healthcare Quality Excellence Program*, a part of the IEHP Hospital P4P Program, as defined in this Participation Agreement. I agree with the incentive milestones for 2024.

Dawn Rowe

Dawn Rowe  
 Signature

MAY 07 2024

Date

Name (Printed)  
 Chair, Board of  
 Supervisors

Sign and submit this page on or before January 26, 2024, to [hospitalrelationsserviceteam@iehp.org](mailto:hospitalrelationsserviceteam@iehp.org)

For program questions contact Michael Bennett, Hospital Systems Analyst III, IEHP at [bennett-m@iehp.org](mailto:bennett-m@iehp.org)

