

THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY



Contract Number
25-26 C-1

SAP Number
4400027649

Department of Behavioral Health

Department Contract Representative	Shane Hibbard-Miller
Telephone Number	(909) 386-8264
Contractor	Netsmart Technologies, Inc.
Contractor Representative	Blake Robinson
Telephone Number	(913) 272-2136
Contract Term	July 1, 2024 through June 30, 2029
Original Contract Amount	\$22,479,308
Amendment Amount	N/A
Total Contract Amount	\$22,479,308
Cost Center	9204072200
Grant Number (if applicable)	N/A

Briefly describe the general nature of the contract:

Amendment 1 to Contract No. 25-26 with Netsmart Technologies, Inc. to add an additional module to the audit function of the Behavioral Health Management Information Systems platform at no cost and with no change to the contract term of July 1, 2024 through June 30, 2029.

FOR COUNTY USE ONLY

Approved as to Legal Form

Bonnie Uphold, Supervising Deputy County Counsel

Date

10/2/2025

Reviewed for Contract Compliance

Michael Shin, Administrative Manager

Date

10/6/2025

Reviewed/Approved by Department

Georgina Yoshioka, Director

Date

10/6/2025



Thank you for your interest in the Avatar Data Trail module.

Avatar Data Trail was developed as part of our Custom Development program to the specific requirements of a particular customer. Their requirements included the need for extensive auditing on certain tables within the application.

While the auditing capability was developed for the specific customer, we needed to introduce it into the core Avatar code due to linkages to other components. For this purpose, we developed an extension to the core product, but only to address the limited tables in the custom specifications (we did not plan to make this module generally available).

While it was not our intention to offer this code beyond the sponsoring customer, we are making Avatar Data Trail available to your organization with the following stipulations:

1. Netsmart will provide Avatar Data Trail to your organization free of charge.
2. Netsmart is committed to the support of Data Trail. We will fix any issues identified and post updates to the Customer Support Web site as they are released.
3. Data Trail does not address all tables within the Avatar suite, and there are no plans to add Data Trail to other tables. If your organization wishes to have additional tables added to Data Trail, please contact your Netsmart sales account manager for a level of effort and cost estimate.
4. Data Trail has minimal user documentation. Netsmart has no plans to develop additional documentation for the module.

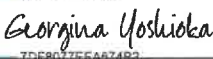
Please acknowledge your acceptance of these stipulations via your signature below and return the signed copy of the letter to Netsmart Support as a case attachment or send to your Client Alignment Executive.

Again, we thank you for your interest in Avatar Data Trail.

Regards,

Russ Plitt
Vice President, Engineering

Organization San Bernardino County

Signature 

Printed Name Georgina Yoshioka, DSW, MBA, LCSW

Date 10/6/2025

www.ntst.com

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Overland Park, KS 66211
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Connecting Health and Human Services



San Bernardino County

DELEGATED AUTHORITY – DOCUMENT REVIEW FORM
Department Signature

This form is for use by any department or other entity that has been authorized by Board of Supervisors/Directors' action to execute agreements, amendments to agreements or grant applications/awards, on their behalf. All documents to be executed under such delegated authority must be routed for County Counsel review (and Clerk of the Board as needed) prior to signature by designee. **For detailed instructions on delegated authority, reference Section 7.2 of the Board Agenda Item Guidelines.**

Department/Agency/Entity: Department of Behavioral Health Due Back to Department By (Date): _____

Contact Name: Shane Hibbard-Miller Telephone: (909) 386-8264

Agreement No.: 25-26 Amendment No.: 1 Date of Board Item: 1/14/25 Board Item No.: 27

Name of Contract Entity/Project Name: Netsmart Technologies, Inc.

Include information from the Board Agenda Item that delegates authority, a justification for approval by the specified authority and how it connects to the original recommendation. Also include a brief background on the request, including details as to what program is being served, documents that require signature, and any other pertinent information, such as dollar amounts, date changes and details that summarize the action requested. If additional space is needed, please attach a separate page.

Item 27 on the January 14, 2025 Consent Calendar, as approved by the Board of Supervisors, authorized the Director of the Department of Behavioral Health to execute Change Orders, subject to review by County Counsel, provided such acceptance does not increase the total not-to-exceed amount of \$22,479,308 or change the duration of the contract.

Netsmart is offering an additional module to the audit function of the Behavioral Health Management Information System (BHMIS) platform at no cost and without changing the duration of the contract. Approval is requested for the Director of the Department of Behavioral Health to sign the Data Trail Release Letter, constituting a change order to the County's subscription, to add the new audit function to the BHMIS platform. This change order will allow DBH to enhance the investigation of configuration changes, proactive monitoring, and reliable compliance reporting. In addition, this function will allow DBH to detect reporting and monitoring changes that can impact multiple months of service resulting in millions of dollars of unpaid claims.

Upon execution of the change order, DBH will transmit copies of change order documentation to the Clerk of the Board within 30 days.

Select the document proposed for signature, which must be submitted with this request:

- ☐ Standard County Contract ☒ Signed Coversheet and Non-Standard County Contract
☐ Grant Application ☐ Other:

Attach the Board Agenda Item that delegated the authority, copies of the initial document (agreement, grant award, etc.) and all subsequent amendments. **Note:** If there are numerous amendments, please contact the assigned County Counsel to determine if all amendments need to be attached.

Department Routed to County Counsel	County Counsel Name: Bonnie Uphold	Date Sent: 9/17/25
Reviewing County Counsel Use Only	Review Date <u>9/25/2025</u> <u>Bonnie Uphold</u> Signature	Determination: ☒ Within Scope of Delegated Authority ☐ Outside Scope of Delegated Authority; return to Department for preparation of agenda item

If the Board Agenda Item requires the document be returned to the Clerk of the Board, County Counsel will route the approved form and submission documents to COB-Delegated Authority with a cc to the department contact. Clerk of the Board will verify it meets the submission requirements and notify the department to transmit the executed hard copies within 30 days of execution. If the Board Agenda item does not require the document be returned to the Clerk of the Board, County Counsel will route the signed form back to the department.

Note: This process should NOT be used to execute documents under a master agreement or template, construction contract change orders, or approval of documents under County Policies 11-15 and 11-16. Contact your assigned County Counsel for instructions related to review of these documents.