

THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY



Contract Number

21-452 A-4

SAP Number

Innovation and Technology Department

Department Contract Representative	Jeremiah Thomas
Telephone Number	(909) 388-0641
Contractor	Logicalis, Inc.
Contractor Representative	Matt Taylor
Telephone Number	(951) 973-0184
Contract Term	6/22/2021 – 6/21/2026
Original Contract Amount	NTE \$2,400,000
Amendment Amount	\$450,000
Total Contract Amount	\$2,850,000
Cost Center	1200604048

1. **Briefly describe the general nature of the contract:** Amendment No. 4 to Agreement No. 21-452 with Logicalis, Inc., for additional ServiceNow software licenses, training, and professional installation/configuration services, increasing the total not-to-exceed amount by \$450,000, from \$2,400,000 to \$2,850,000, with no change to the contract term of June 22, 2021, to June 21, 2026.

FOR COUNTY USE ONLY

Approved as to Legal Form

► Kaleigh Ragon
Kaleigh Ragon, Deputy County Counsel

Date 06/06/2025

Reviewed for Contract Compliance

► _____

Date _____

Reviewed/Approved by Department

► _____

Date _____



Amendment #4

San Bernardino County - Dept of Innovation and Technolo ServiceNow - Services Support Quotation

QIV 4.07.15.166092

Quote Fields

Quote Number:	54890809
Quote Date:	4/30/2025
Quote Expiration:	6/30/2025
Term of Support:	8/1/2025 through 6/29/2026

Customer Contact

Name:	Sean O'Connell
Email:	sean.oconnell@isd.sbcounty.gov
Phone:	909-388-0577
Address:	670 E Gilbert St San Bernardino, CA 92415

Notes

Account Representative

Name:	Matt Taylor
Email:	Matt.Taylor@us.logicalis.com
Phone:	949-973-0184

Service Representative

Name:	Janette Horton
Email:	janette.horton@us.logicalis.com
Phone:	480-478-5682

Quote Summary

Contract ID	Price
SBC_ServiceNow	\$176,462.00
Total	\$176,462.00

[ServiceNow General Terms & Conditions](#)
[Terms & Conditions of Sale](#)

Total excludes all taxes; appropriate tax will be applied upon invoicing.
Cancellation Policy: Complimentary Vendors retain a no return policy; therefore, all sales are final once order authorization is received and processed.
Reinstatement Fee: Any lapsed support agreement will be subject to penalty fees per Vendor T&C's

Authorized Signature:

Date: JUN 10 2025

Dawn M. Rowe

Chair, Board of Supervisors

