

THE INFORMATION IN THIS BOX IS NOT A PART OF THE CONTRACT AND IS FOR COUNTY USE ONLY



Contract Number

26-75

SAP Number

4400023030

### Arrowhead Regional Medical Center

<b>Department Contract Representative</b>	Andrew Goldfrach
<b>Telephone Number</b>	909-580-6150
<b>Contractor</b>	Suretest Inc.
<b>Contractor Representative</b>	Debbie Roush
<b>Telephone Number</b>	704-965-3298
<b>Contract Term</b>	August 22, 2026 through August 21, 2031
<b>Original Contract Amount</b>	\$2,191,000
<b>Amendment Amount</b>	
<b>Total Contract Amount</b>	\$2,191,000
<b>Cost Center</b>	
<b>Grant Number (if applicable)</b>	

**Briefly describe the general nature of the contract:** Work Order No. 2 with SureTest, Inc. to test and validate system updates and upgrades to the Electronic Health Record system, in the amount of \$2,191,000, for the contract period from August 22, 2026 through August 21, 2031.

**FOR COUNTY USE ONLY**

Approved as to Legal Form

*Bonnie Uphold*  
Bonnie Uphold, Supervising Deputy County Counsel

Date 1/7/2026

Reviewed for Contract Compliance

▶ \_\_\_\_\_

Date \_\_\_\_\_

Reviewed/Approved by Department

*Andrew Goldfrach*  
Andrew Goldfrach, ARMC Chief Executive Officer

Date 1/8/26



## **WORK ORDER No. 2 RENEWAL**

This Work Order No. 2 is entered into effective this February 10, 2026 ("Effective Date"), pursuant to that certain Master Agreement, between SureTest, Inc. ("SureTest") and San Bernardino County on behalf of Arrowhead Regional Medical Center ("Client") effective August 22, 2023 (the "Agreement"). Reference is made to Work Order No. 1.

This renewal Work Order constitutes the terms for the subsequent five (5) year period beginning on August 22, 2026 and ending on August 21, 2031, and is subject to the terms and conditions stated in the Agreement.

### **I. Scope of Work**

This Work Order will renew the SureTest continual development and support services, including the associated software licenses for the test scripts developed from the 350 Workflows established in Work Order No. 1.

Continual development and support services include:

- Updates of the Test Scripts developed by the SureTest Automation Engineers to reflect future EHR releases and changes to the associated Workflows.
- Maintain Client Test Environment and Platform, including testing for break fix issues and optimization.
- Provide updates for implementing changes to the Test Scripts, including continual monitoring of automated testing dashboard, documentation and notification of test results, consultation and resolution of test script failures.

SureTest's continual development and support services apply exclusively to the Test Scripts we have developed.

### **II. Term**

This Work Order Renewal shall begin on August 22, 2026, and continue for five (5) years (the "Renewal Term").

### **III. Renewal Fee**

The fees for continual development, support services and the associated Eggplant platform license(s) shall be as follows. The recurring renewal fees are payable annually beginning and upon each anniversary thereafter.

Fees are subject to adjustments as set forth in Section IV:

**Payment Schedule**

<b>5-YEAR RENEWAL</b>	<b>AMOUNT</b>
Year 1 Fee Due	\$415,000
August 22, 2026	
Year 2 Fee Due	\$425,000
2 <sup>nd</sup> Anniversary	
Year 3 Fee Due	\$437,000
3 <sup>rd</sup> Anniversary	
Year 4 Fee Due	\$450,000
4 <sup>th</sup> Anniversary	
Year 5 Fee Due	\$464,000
5 <sup>th</sup> Anniversary	
<b>Five Year Renewal</b>	<b>\$2,191,000</b>
<b>Total:</b>	

- Platform License for Eggplant is subject to Client’s acceptance of the Keysight Technology EULA as provided.
- If Client uses a payment method that incurs processing fees (e.g., credit card or third-party service), those fees will be added to the invoice and are the Client’s responsibility. SureTest will not cover any payment-related fees. This does not apply to ACH or check payments that do not generate additional costs.
- Submit Purchase Order to: [dbrewer@suretest.health](mailto:dbrewer@suretest.health)

**IV. Adjustments To Fees**

- A. Sales and Use Tax. Fees are subject to applicable sales and use tax, unless Client provides SureTest with a copy of its applicable tax exemption certificate within 30 days of the Effective Date
- B. Additional Workflows. Client may submit requests for additional Workflows in groups of 25. The fixed fee per group of 25 shall be charged at the rate of \$3,000 per month multiplied by the remaining months of the Initial or any Extension Term . Requests are subject to SureTest’s acceptance based upon an agreed upon scope and timeline for delivery of such additional Workflows. Payment for the additional Workflows will be due prior to work being commenced.

**V. Termination**

Client shall be committed for the full five (5) year term of this Work Order and can only terminate this Work Order in the event of material breach that is not cured within thirty (30) days of written notice. In the event Client terminates this Work Order for a material breach, SureTest shall reimburse Client the pro-rata amount

of fees paid for any Scope of Work Phase that has not been completed prior to such termination. Anything to the contrary in the Agreement notwithstanding, there is no right of either party to terminate this Work Order for convenience.

**VI. Electronic Signature**

This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Agreement. The Parties shall be entitled to sign and transmit an electronic signature of this Work Order (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Work Order upon request.

By signing below, the parties agree and accept the terms set forth in this Work Order.

**ACCEPTED BY CLIENT:**

**San Bernardino County on behalf of Arrowhead Regional Medical Center**

By <u><i>Dawn Rowe</i></u>	<u>Chair, Board of Supervisors</u>	<u>FEB 10 2026</u>
SIGNATURE	TITLE	DATE

**ACCEPTED BY SURETEST:**

By <u><i>Laura A Toole</i></u>	<u>CEO</u>	<u>12/30/2025</u>
SIGNATURE	TITLE	DATE

