

FIRST AMENDMENT TO MASTER SERVICE CONTRACT

THIS FIRST AMENDMENT ("First Amendment") serves to amend the Master Service Agreement dated July 23, 2024 by and between San Bernadino County on behalf of Arrowhead Regional Medical Center ("County") and Firstsource Solutions USA, LLC. ("Contractor" and together with County, each a "Party" and collectively, the "Parties") ("Contract") and is made effective as of the date of the last signature hereto by the Parties ("First Amendment Effective Date").

WHEREAS, County and Contractor wish to amend the Contract to reflect certain changes desired by the Parties;

NOW THEREFORE, in consideration of the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. The Contract shall be amended to add the following to Section B of the Agreement:

“**B.6** Fees will be applied to all payments received by Contractor or directly by County after the fifth day of placement.”

2. With the exception of those matters set forth in this First Amendment, County and Contractor shall be subject to all the terms and conditions of the Contract. Except as expressly modified by this First Amendment, all other terms and conditions of the Contract are hereby ratified and affirmed.
3. This Amendment may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same agreement. The parties shall be entitled to sign and transmit an electronic signature of this Amendment (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Amendment upon request.

IN WITNESS WHEREOF, the Parties have caused this First Amendment to be duly executed by their duly authorized representatives and made effective as of the First Amendment Effective Date.

**San Bernadino County on behalf of
Arrowhead Regional Medical Center**

Firstsource Solutions USA, LLC

By: _____

By: _____

Name: Dawn Rowe
(printed)

Name: Scott Schrader
(printed)

Title: Chair, Board of Supervisors

Title: President

Date: _____

Date: _____