

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

May 20, 2025

FROM

LYNN FYHRLUND, Chief Information Officer, Innovation and Technology Department

SUBJECT

Purchase Order with CoreView USA, Inc. for Platform as a Service Subscription Licenses and Support Services

RECOMMENDATION(S)

Authorize the Purchasing Agent to issue a Purchase Order to CoreView USA, Inc. for the purchase of platform as a service subscription licenses and support services, in the amount of \$244,900 for the period of June 10, 2025, through June 9, 2026.

(Presenter: Lynn Fyhrlund, Chief Information Officer, 388-5501)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Operate in a Fiscally-Responsible and Business-Like Manner.

FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). The Innovation and Technology Department (ITD) operating costs are recovered via service rates approved annually by the Board of Supervisors (Board). The one-year cost for CoreView USA, Inc. (CoreView) platform as a service subscription licenses and support services is \$244,900. Sufficient appropriation is included in the ITD's 2024-25 budget.

BACKGROUND INFORMATION

ITD manages the Microsoft (MS) Enterprise Agreement for multiple County departments and administers licenses, including those within the Microsoft 365 (M365) environment. ITD has been utilizing the CoreView platform to augment and extend the MS Administration Center since 2021. The CoreView platform allows ITD to analyze the M365 environment, administer licenses from a central location, automate workflows, optimize performance and secure the M365 environment. The Purchasing Agent has issued purchase orders to CoreView annually under their purchasing authority. The cost for CoreView platform as a service subscription licenses and support services now requires Board approval.

On May 20, 2021, the Purchasing Agent approved a non-competitive contract with CoreView for the term beginning on May 28, 2021, and continuing until the expiration of the last order form. Renewals are processed on an annual basis when a new order form is provided. Annual order forms for the periods from May 28, 2022, through May 27, 2025, were previously less than \$200,000 and approved by the Purchasing Agent, pursuant to County Policy 11-04. Since then, costs have increased based on vendor pricing changes and County license needs.

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Approval of this item will allow ITD to continue to use CoreView licenses to enhance governance, improve adoption of Microsoft 365 tools, and enable decentralized license management in other County departments.

PROCUREMENT

ITD has utilized CoreView since June 11, 2021 to manage its Microsoft 365 platform and does not recommend switching to a new platform due to the significant time and costs it would take to replace. The replacement would result in additional expenses for new software licensing and implementation costs, reprogramming of applications that utilize the software, extensive testing, and new maintenance and support costs. This software is proprietary to CoreView. The Purchasing Department concurs with the non-competitive procurement of CoreView products and services.

REVIEW BY OTHERS

This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on April 24, 2025; Purchasing (Dylan Newton, Buyer III, 387-3377) on April 24, 2025; Risk Management (Gregory Ustaszewski, Staff Analyst II, 386-9008) on April 25, 2025; Finance (Ivan Ramirez, Administrative Analyst, 387-4020) on April 29, 2025; and County Finance and Administration (Paloma Hernandez-Barker, Deputy Executive Officer, 387-5423) on May 4, 2025.

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Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Joe Baca, Jr. Seconded: Curt Hagman
Ayes: Col. Paul Cook (Ret.), Dawn Rowe, Curt Hagman, Joe Baca, Jr.
Absent: Jesse Armendarez

Lynna Monell, CLERK OF THE BOARD

BY 
DATED: May 20, 2025



cc: File - Innovation and Technology
CCM 05/22/2025