

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

March 1, 2022

FROM

SHANNON D. DICUS, Sheriff/Coroner/Public Administrator

SUBJECT

Amendment to Contract with Tritech Software Systems, Inc. for Software Maintenance and Support Services

RECOMMENDATION(S)

Approve **Amendment No. 16** to **Contract No. 07-262** with Tritech Software Systems, Inc., a CentralSquare Company, to extend the term by one year for a new contract period of March 24, 2008 through March 23, 2023 and increase the contract amount by \$552,455.69, from \$6,011,578.85 to a not to exceed amount of \$6,564,034.54, for the provision of proprietary maintenance and support services of the Sheriff/Coroner/Public Administrator's Computer Aided Dispatch System, Records Management System, and Mobile Data System software.
(Presenter: John Ades, Deputy Chief, 387-3760)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Operate in a Fiscally-Responsible and Business-Like Manner.

Provide for the Safety, Health and Social Service Needs of County Residents.

FINANCIAL IMPACT

Approval of this item will not result in the use of additional Discretionary General Funding (Net County Cost). The increase of \$552,455.69 for proprietary Computer Aided Dispatch System (CAD), Records Management System (RMS), and Mobile Data System (MDS) software maintenance and support services will be funded with the Sheriff/Coroner/Public Administrator's (Department) existing 2021-22 budget allocation (4430001000) and will be included in future recommended budgets.

BACKGROUND INFORMATION

To assist in maintaining the safety of its personnel, the Department utilizes the following software systems to increase Deputy Sheriff communication, research and track documentation, and decrease dispatching response times, from the initial call to a Deputy dispatched to an incident scene:

- CAD – Provides the Department and associated contract agencies with 24 hour/7 days a week computerized digital command and control capabilities for law enforcement, fire, and emergency medical service agencies. The CAD system receives all calls from citizens and aids in dispatching calls to the appropriate jurisdictions and deputies.

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- RMS – Provides the Department with a document tracking system that is divided into a series of components and data sub-systems, including but not limited to, deputy reports, traffic collisions, citations, sex registrants, and field contacts.
- MDS – A series of forms used for communication and viewing of dispatches, status changes, and images sent or received from a message switch board, CAD, and RMS. Deputies are able to research vehicles, persons, and property from the field, acting as an additional tool to aid in officer and public safety.

Tiburon, Inc., the developers of the CAD, RMS, and MDS systems, originally implemented by the Department in 2002, was purchased by TriTech Software Systems, Inc. (Tritech), a CentralSquare Company, on December 31, 2019 and became effective on January 3, 2020.

PROCUREMENT

On April 24, 2007 (Item No. 45) the Board of Supervisors (Board) approved Contract No. 07-262 with Tiburon to provide software maintenance and support through March 23, 2008 for CAD, RMS, and MDS. The Board subsequently approved annual amendments to Contract No. 07-262 for necessary upgrades and to extend software maintenance contract terms, the most recent being Amendment No. 15, approved by the Board on March 9, 2021 (Item No. 44) to extend the contract period through March 23, 2022. Tritech holds proprietary rights to provide maintenance and support services for CAD, RMS, and MDS. Purchasing concurs that a non-competitive justification exists for maintenance and support for RMS, CAD, and MDS systems.

The proposed amendment will allow for the continuation of software maintenance and support services of the Department's CAD, RMS, and MDS through March 23, 2023. This agreement provides termination without cause upon 90 days' advance written notice.

REVIEW BY OTHERS

This item has been reviewed by County Counsel (Richard D. Luczak, Deputy County Counsel, 387-5455) on February 1, 2022; Purchasing (Michael Candelaria, Lead Buyer, 387-0321) on February 3, 2022; Finance (Yael Verduzco, Administrative Analyst, 387-5285) on February 11, 2022; and County Finance and Administration (Robert Saldana, Deputy Executive Officer, 387-5423) on February 11, 2022.

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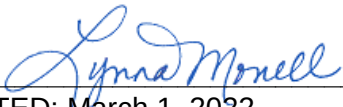
Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Joe Baca, Jr. Seconded: Dawn Rowe

Ayes: Col. Paul Cook (Ret.), Janice Rutherford, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY _____
DATED: March 1, 2022



cc: Sheriff's- Welty w/agree
Contractor- C/O Sheriff's w/agree
File- w/agree
LA 03/9/2022