

SCOPE OF WORK – PART A
USE A SEPARATE SCOPE OF WORK FOR EACH PROPOSED GRANT AND SERVICE

Contract Number:	
Contractor:	SAC Health System
Grant & Period:	Part A Contract March 1, 2019 – February 29, 2020
Service Category:	Oral Health Care
Service Goal:	Improve or maintain the oral health of HIV+ clients throughout the TGA to sustain proper nutrition.
Service Health Outcomes	Improved or maintained CD4 cell count. Improved or maintained CD4 cell count, as a % of total lymphocyte cell count. Improved or maintained viral load. Improved or maintained oral health.

	SA1 West Riv	SA2 Mid Riv	SA3 East Riv	SA4 San B West	SA5 San B East	SA6 San B Desert	FY 19/20 TOTAL
Proposed Number of Clients	102	54	46	83	161	57	503
Proposed Number of Visits = Regardless of number of transactions or number of units	560	280	237	436	856	323	2692
Proposed Number of Units = Transactions or 15 min encounters	2635	1718	1115	2053	4030	1520	13071

PLANNED SERVICE DELIVERY AND IMPLEMENTATION ACTIVITIES:	SERVICE AREA	TIMELINE	PROCESS OUTCOMES
Element #1: Comprehensive Oral Exam Activities: New clients will have a complete oral examination recorded in their chart within 60 days of initial visit.	1,2,3,4,5,6	03/01/19-02/29/20	Completion of 100% oral examination monitored by chart review within electronic dental record.
Element #2: Development of Treatment Plan Activities: - All new clients will have treatment plan developed in their chart based on oral examination and documented that the treatment plan has been discussed with the client. - All returning clients for periodic examination will have a new treatment plan in the chart based on oral examination and documented that the treatment plan has been discussed with the client. - Relevant findings will be recorded in client's dental chart	1,2,3,4,5,6	03/01/19-02/29/20	Completion of 100% of treatment planning developed and documented which will be monitored by chart review. Chart review. Chart review.
Element #3: Treatment Visit Activities: The dentist, registered dental hygienists, assistants and program specialists, will be assigned to work 40 hours of dental clinic service each week.	1,2,3,4,5,6	03/01/19-02/29/20	Projected unit of service and unduplicated client visits will be measured by SACHS dental clinic schedule.

Element #4: Development of Oral Hygiene Plan Activities: • Clients with periodontal disease will require six week follow-up evaluation after the initial periodontal treatment (deep/root cleaning). The client will be in a three-four months recall until compliant to treatment, then they will be on a six-month recall program. • Clients without periodontal disease and no predisposing factors will be on six month hygiene program after the initial prophylactic visits.	1,2,3, 4,5,6	03/01/19- 02/29/20	Completion of 100% of oral hygiene plan developed for each client will be monitored by chart review and appointment schedule.
Element #5: Preventive Visit Activities: • Returning clients for periodic examination after six months of initial examination and oral prophylactic visits will receive another preventive care such as oral prophylaxis to maintain compliance with their oral health care. Planned Service Delivery and Implementation Activities	1,2,3, 4,5,6	03/01/19- 02/29/20	By pre-appointment schedule/or sending recall notices.
Element #6: Emergency Care Visit Activities: • SACHS dental clinic will provide 40 hours of emergency service each week.	1,2,3, 4,5,6	03/01/19- 02/29/20	Achievement of this objective will be measured by SACHS clinic schedule.
Element #7: Services based on C&L Competency Standards Activities: • SACHS clinic conduct diversity education and training to staff regarding culturally and linguistically appropriate service delivery to African American and Hispanic/Latino. • SACHS clinic conducts patient experience surveys that are culturally and linguistically appropriate service delivery to African American and Hispanic/Latino.	1,2,3, 4,5,6	03/01/19- 02/29/20	Mandatory annual training developed and implemented by SACHS HRM department. Surveys are distributed on a monthly basis and available in English and Spanish. Surveys submitted are processed and reported by external agency to avoid bias within internal reporting. Monthly results are evaluated by SACHS's Quality Access and Outcomes Council.

Element #7: Referral to Dental Specialty Services Activities: ☐ SACHS clinic will utilize non Ryan White Provider for dental specialty services such as Endodontist, Periodontist and Oral Surgeon that are beyond the scope of a general dentist.	1,2,3, 4,5,6	03/01/19- 02/29/20	All HIV clients receiving specialty services are reported as eligible scopes.
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