REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS OF SAN BERNARDINO COUNTY AND RECORD OF ACTION

June 10, 2025

FROM

ANDREW GOLDFRACH, ARMC Chief Executive Officer, Arrowhead Regional Medical Center

SUBJECT

Amendments to Agreements for Name Change from 3M Health Information Systems, Inc. to Solventum Health Information Services, Inc. and Designating Third Party Contractor Sites

RECOMMENDATION(S)

- 1. Approve Amendment No. 1 to Master Software and Services Agreement 22-1218 with Solventum Health Information Systems, Inc., for automated medical records coding and reimbursement software licenses and support services, changing the name of the contracting party from 3M Health Information Systems, Inc. to Solventum Health Information Systems, Inc., and designating third party contractor 22nd Century Technologies, Inc. as a limited license authorized site, to perform the roles of clinical documentation improvement and Coding staff and management, with no change to the contract amount of \$3,635,050 or the contract period of December 30, 2022 until termination of the last schedule.
- 2. Approve Amendment No. 2 to Master Software and Services Agreement 22-1218 with Solventum Health Information Systems, Inc., for automated medical records coding and reimbursement software licenses and support services, designating an additional third party contractor RadGov, Inc. as a limited license authorized site to perform the roles of and Coding staff and management, with no change to the contract amount of \$3,635,050 or the contract period from December 30, 2022 until termination of the last schedule.
- 3. Approve Amendment No. 1 to Master Services Agreement 24-324 with Solventum Health Information Systems, Inc. changing the name of the contracting party from 3M Health Information Systems, Inc. to Solventum Health Information Systems, Inc., with no changes to the contract amount of \$2,000,000 or contract period from April 23, 2024 and continuing until termination of the last schedule.

(Presenter: Andrew Goldfrach, ARMC Chief Executive Officer, 580-6150)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Provide for the Safety, Health and Social Service Needs of County Residents.

FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost) as changing the name of the contracting party is non-financial in nature.

BACKGROUND INFORMATION

The Amendments Nos. 1 and 2 to Master Software and Services Agreement (County Contract No. 22-1218) and Amendment No. 1 to the Master Services Agreement 24-324 (County Contract No. 24-324) (collectively, Amendments) with 3M Health Information Systems, Inc.

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(3M), change the contracting party's name from 3M Health Information Systems, Inc. (3M) to Solventum Health Information Services, Inc. (Solventum) following corporate action by 3M that resulted in Solventum retaining the Federal Identification Number of the original contracting entity. These Amendments will allow Arrowhead Regional Medical Center (ARMC) to continue to receive clinical documentation improvement (CDI) services, including consulting, auditing, and training services in support of ARMC's CDI program.

Consulting services encompass leadership support to ARMC CDI management staff, which includes regular performance reporting on program activities, successes, and milestones. Audit activities provided by Solventum involve review of CDI practices, conducting risk assessments, investigation, and remediation, and providing ARMC leadership with corrective action plans and propose best practices. Training is focused on clinical documentation skillsets, reimbursement, reporting of physician and facility quality scores, and increased collaboration between providers, CDI professionals, and coding staff.

ARMC's CDI program has expanded since its inception in 2018 to outpatient including emergency services. Successful CDI programs facilitate accurate representations of patients' clinical status. Clinical status translates into coded data, which then transforms into quality reporting, physician report cards, reimbursement, public health data, and disease tracking and trending.

On December 6, 2022 (Item No. 11), as the result of a non-competitive procurement, the Board of Supervisors (Board) approved Agreement 22-1218 with 3M Health Information Systems, Inc., for automated medical records coding and reimbursement software licenses and support services, in the amount of \$3,635,050, for five years, effective December 30, 2022.

On April 23, 2024 (Item No. 8), as the result of solicitation No. ARMC123-ARMC-4790, the Board approved Master Services Agreement 24-324 with 3M Health Information Systems, Inc., for professional services in support of the clinical documentation improvement program, in the not-to-exceed amount of \$2,000,000, for the contract term beginning on April 23, 2024 and continuing until termination of the last schedule.

ARMC recommends approval of the Amendments to allow ARMC to continue their work with Solventum and improve ARMC operations through efficiencies generated by the current health information system from Solventum. The audit services provided by Solventum will provide for quality and continuity of care, and timely and accurate reimbursement of services rendered by ARMC, which in turn escalates the level of the safety, health, and social services needs of County residents.

PROCUREMENT

Not applicable.

REVIEW BY OTHERS

This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on May 1, 2025; Purchasing (Veronica Pedace, Buyer III, 387-2464) on May 1, 2025; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on May 16, 2025; Finance (Jenny Yang, Administrative Analyst, 387-4884) on May 20, 2025; and County Finance and Administration (Valerie Clay, Deputy Executive Officer, 387-5423) on May 21, 2025.

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Record of Action of the Board of Supervisors San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Joe Baca, Jr. Seconded: Curt Hagman Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY 🖊

DATED: June 10, 2025



cc: ARMC - Goldfrach w/agree

Contractor - c/o ARMC w/agree

File - w/agree

MBA 06/18/2025