



Contract Number

SAP Number

## Innovation and Technology Department

<b>Department Contract Representative</b>	Jordan Black
<b>Telephone Number</b>	909-388-0539
<b>Contractor</b>	ServiceNow, Inc.
<b>Contractor Representative</b>	P.A. Baffert
<b>Telephone Number</b>	949-310-0621
<b>Contract Term</b>	Beginning upon acceptance and continuing until June 21, 2026
<b>Original Contract Amount</b>	NA
<b>Amendment Amount</b>	NA
<b>Total Contract Amount</b>	NA
<b>Cost Center</b>	NA
<b>Grant Number (if applicable)</b>	NA

**Briefly describe the general nature of the contract:** Non-financial Health Insurance Portability and Accountability Act Business Associate Agreement with ServiceNow, Inc., to maintain regulatory compliance by safeguarding the County's electronic protected health information that is transferred, processed, and stored to ServiceNow Inc., for the contract period beginning upon acceptance and continuing until June 21, 2026.

**FOR COUNTY USE ONLY**

Approved as to Legal Form

►  
Bonnie Uphold, Supv. Deputy County Counsel

Date \_\_\_\_\_

Reviewed for Contract Compliance

►

Date \_\_\_\_\_

Reviewed/Approved by Department

►

Date \_\_\_\_\_