SUPPORT RENEWAL AGREEMENT BETWEEN COUNTY OF SAN BERNARDINO AND SAP PUBLIC SERVICES, INC. to SOFTWARE END-USER LICENSE AGREEMENT effective April 29, 2016("Agreement")

This Support Renewal Agreement (hereinafter referred to as "Support Renewal") is made and entered into the date last signed below, by and between the County of San Bernardino (hereinafter referred to as "Licensee"), and SAP Public Services, Inc. (hereinafter referred to as "SAP").

WHEREAS, Licensee desires to renew SAP Enterprise Support services;

NOW THEREFORE, it is agreed as follows:

- 1. **Term**. The term of this Support Renewal will be for a period commencing on January 1, 2026 and ending on December 31, 2027.
- 2. **Fees**. Based on Licensee's currently licensed Software, Maintenance Base and Support type, SAP shall provide to Licensee Support as provided for in the applicable SAP Support Schedule as set forth in SAP quotation dated September 19, 2025, which is incorporated by reference herein. Licensee shall pay SAP as set forth therein. The fees payable under this Support Renewal shall be as per the attached quotation.
- 3. **Effect of Amendment**. This Support Renewal and the Support Services provided for herein, are subject to all of the same terms, provisions and conditions of the Agreement and associated Appendices/Order Forms, except as modified in this Renewal. The Agreement, as modified, is ratified and confirmed in full force and effect in accordance with its terms, as amended hereby.
- 5. **Validity**: The validity of this amendment will expire on December 31, 2025, unless sooner executed by Licensee, or extended in writing by SAP.

IN WITNESS WHEREOF, Licensee and SAP have caused this Support Renewal to be executed by their duly authorized officers, all as of the day and year last signed below.

Accepted By: **SAP Public Services, Inc.** (SAP)

Accepted By: **San Bernardino County**(Licensee)

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Title: Lead Senior Counsel
Date: November 6, 2025

Name: Dawn Rowe
Title: Chair, Board of Supervisors
Date: