

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS  
OF SAN BERNARDINO COUNTY  
AND RECORD OF ACTION**

**June 10, 2025**

**FROM**

**ANDREW GOLDFRACH, ARMC Chief Executive Officer, Arrowhead Regional Medical Center**

**SUBJECT**

Amendment to Contract with Park Place International, LLC dba CloudWave for Hardware Support and Maintenance

**RECOMMENDATION(S)**

Approve **Amendment No. 5 to Agreement No. 19-842** with Park Place International, LLC dba CloudWave, for hardware support and maintenance and cloud-based software service and support for the Medical Information Technology, Inc. electronic health record server environment, increasing the contract amount by \$59,026, from \$1,294,654 to a total contract amount of \$1,353,680, and extending the contract period by six months, for a total contract term of December 17, 2019, through December 16, 2025.

(Presenter: Andrew Goldfrach, ARMC Chief Executive Officer, 580-6150)

**COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES**

**Provide for the Safety, Health and Social Service Needs of County Residents.**

**FINANCIAL IMPACT**

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). The cost of \$59,026 is funded by State Medi-Cal, Federal Medicare, private insurances, and other departmental revenue. Funding sources may change in the future pending any legislative activity related to the repeal and/or replacement of the Affordable Care Act. Adequate appropriation and revenue have been included in the Arrowhead Regional Medical Center (ARMC) 2024-25 budget and will be included in the 2025-26 recommended budget.

**BACKGROUND INFORMATION**

Amendment No. 5 (Amendment) to Agreement No. 19-842 (Agreement) with Park Place International, LLC dba CloudWave (CloudWave) will allow ARMC to continue hardware support and maintenance and cloud-based software service and support for the Medical Information Technology, Inc. (MediTech) Electronic Health Record system (EHR). Patient records are required to be retained for 10 years under federal and state health care records mandates. ARMC needs to maintain the Meditech EHR legacy environment for six more months while the records are migrated to comply with these mandates.

ARMC began using MediTech EHR for all patient care and billing needs in 2001. The MediTech EHR has since been replaced by a new EHR host environment, but maintaining the Meditech EHR legacy environment is essential to warehouse patient medical records during the data migration to the new EHR environment, which will host all of the old data and records.

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On December 17, 2019 (Item No. 13), as the result of a non-competitive procurement, the Board of Supervisors (Board) approved the Agreement with CloudWave for service, support and licenses related to the MediTech server environment in the amount of \$900,322, for the period from December 17, 2019 through December 31, 2022.

On March 29, 2022 (Item No. 8), the Board approved Amendment No. 1 to the Agreement with CloudWave for services, licenses, and support related to the MediTech server environment, increasing the total contract amount by \$162,500, from \$900,322 to \$1,062,822, and extending the term for one year, for a total contract term of December 17, 2019 through December 16, 2023.

On May 23, 2023 (Item No. 22), the Board approved Amendment No. 2 to the Agreement with CloudWave for services, licenses, and support related to the MediTech server environment, increasing the total contract amount by \$111,675, from \$1,062,822 to \$1,174,497, and extending the term for one year, for a total contract term of December 17, 2019 through December 16, 2024.

On May 21, 2024 (Item No. 16), the Board approved Amendment No. 3 to the Agreement with CloudWave for services, licenses, and support related to the MediTech server environment, increasing the total contract amount by \$61,004, from \$1,174,497 to \$1,235,501, with no change to the contract period of December 17, 2019 through December 16, 2024.

On November 19, 2024 (Item No. 7), the Board approved Amendment No. 4 to the Agreement with CloudWave for services, licenses, and support related to the MediTech server environment, increasing the total contract amount by \$59,153, from \$1,235,501 to \$1,294,654, extending the term for 6 months, for a total contract period of December 17, 2019 through June 16, 2025.

ARMC recommends approval of this Amendment to allow the hospital to continue maintaining access to historical information and support the MediTech EHR while providing continuity of services for County residents.

**PROCUREMENT**

Not applicable.

**REVIEW BY OTHERS**

This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on May 7, 2025 ; Purchasing (Veronica Pedace, Buyer III, 387-2464) on May 8, 2025 ; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on May 16, 2025 ; Finance (Jenny Yang, Administrative Analyst, 387-4884) on May 20, 2025 ; and County Finance and Administration (Valerie Clay, Deputy Executive Officer, 387-5423) on May 20, 2025.

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Record of Action of the Board of Supervisors  
San Bernardino County

**APPROVED (CONSENT CALENDAR)**

Moved: Joe Baca, Jr. Seconded: Curt Hagman

Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY   
DATED: June 10, 2025



cc: ARMC - Goldfrach w/agree  
Contractor - c/o ARMC w/agree  
File - w/agree  
MBA 06/23/2025