

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS  
OF SAN BERNARDINO COUNTY  
AND RECORD OF ACTION**

March 10, 2026

**FROM**

**ANDREW GOLDFRACH, ARMC Chief Executive Officer, Arrowhead Regional Medical Center**

**SUBJECT**

Amendment with InvisAlert Solutions, Inc. to Add a Business Associate Agreement

**RECOMMENDATION(S)**

Approve **Amendment No. 1 to Agreement No. 23-577** with InvisAlert Solutions, Inc. for a patient observation compliance program, to add a Business Associate Agreement, with no changes to the total contract amount of \$285,125 or the term of July 1, 2023 through June 30, 2028.

(Presenter: Andrew Goldfrach, ARMC Chief Executive Officer, 580-6150)

**COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES**

**Provide for the Safety, Health and Social Service Needs of County Residents.**

**FINANCIAL IMPACT**

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). The cost is funded by State Medi-Cal, Federal Medicare, private insurances, and other departmental revenue. Funding sources may change in the future pending any legislative activity related to the repeal and/or replacement of the Affordable Care Act. Adequate appropriation and revenue have been included in the Arrowhead Regional Medical Center (ARMC) 2025-26 budget and will be included in the future recommended budget.

**BACKGROUND INFORMATION**

On June 27, 2023 (Item No. 18), the Board of Supervisors (Board) approved Agreement No. 23-577 with InvisAlert, for a patient observation compliance program through their ObservSMART software, in the total amount of \$285,125, for the term of July 1, 2023 through June 30, 2028.

Approval of Amendment No. 1 with InvisAlert Solutions, Inc. (InvisAlert) will incorporate a Business Associate Agreement (BAA). A BAA is a legally binding contract between a healthcare provider (ARMC) and a third party (InvisAlert) that ensures that the business associate properly protects and safeguards any protected health information provided by the healthcare provider to the business associate to provide the services required from the business associate. It was identified by ARMC Compliance that the ObservSMART hosted software platform collects, stores and transmits Protected Health Information. Executing this BAA will bring the Agreement between ARMC and InvisAlert into compliance with the Health Insurance Portability and Accountability Act.

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ARMC recommends approval of Amendment No. 1 as it will enable the hospital to provide for the safety, health and social services needs of county residents and protect patient information.

**PROCUREMENT**

Not applicable.

**REVIEW BY OTHERS**

This item has been reviewed by County Counsel (Charles Phan, Supervising Deputy County Counsel, 387-5455) on January 16, 2026; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on February 13, 2026; and County Finance and Administration (Jenny Yang, Administrative Analyst, 387-4884) on February 17, 2026.

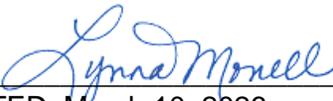
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Record of Action of the Board of Supervisors  
San Bernardino County

**APPROVED (CONSENT CALENDAR)**

Moved: Joe Baca, Jr. Seconded: Curt Hagman  
Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY  \_\_\_\_\_  
DATED: March 10, 2026



cc: ARMC - Goldfrach w/agree  
Contractor - c/o ARMC w/agree  
File - w/agree  
CCM 03/13/2026