

**ARROWHEAD REGIONAL MEDICAL CENTER
REVENUE CYCLE POLICIES AND PROCEDURES**

2025 Summary of New Policies

Policy & Issue #	New	Major	Minor	Reviewed	Policy Title	Explanation (New and Major Revisions Only)
200.00 V1	X				REVENUE INTEGRITY MISSION & GOALS	The Revenue Integrity unit's mission is to maximize revenue while ensuring compliance with billing regulations and accuracy in charging. It aims to optimize the Revenue Cycle by identifying and preventing errors, inefficiencies, and discrepancies that could result in lost revenue or regulatory issues.
201.00 V1	X				SURGERY LEVEL CLASSIFICATION	Provides clear criteria for classifying surgical procedures from Level 1 to Level 5 based on complexity and resource needs. It ensures consistent classification, accurate billing, and proper resource allocation by surgical teams.
202.00 V1	X				WASTED IMPLANT CHARGING	Provides guidance to charge for wasted implants if the vendor invoices for them and will not accept returns. This ensures accurate billing, compliance, and transparency in implant usage and costs. Billable implants must be charged using appropriate current procedural terminology/ healthcare common procedure coding system (CPT/HCPCS) codes, while non-billable items remain non-billable regardless of the department in which they are used.
203.00 V1	X				CHARGE RECONCILIATION	Arrowhead Regional Medical Center (ARMC) requires each department to assign staff responsible for daily revenue reconciliation. This ensures timely and accurate charge capture, proper identification of expected revenue, and detailed tracking of revenue volumes to support ARMC's financial health.