



San Bernardino County on behalf of Arrowhead Regional Medical Center

About Relatient

Founded in 2014, Relatient engaged over 200 million patients and members last year to reduce no-shows, increase revenue, and drive new appointments. Relatient is the industry leading solution for multi-location groups & health systems to provide a patient-centered approach to engagement to not only improve outcomes, but also improve patient satisfaction.

It is anticipated that the total number of messages will be approximately 1,000,000 per year per scope of RFP. Material changes in messaging volume may necessitate review of monthly pricing.

	Quantity	List Price	Your Price	Total
Monthly for Appt Reminders Package – Provider Equivalent	69.5	\$99.00	\$65.00	\$4,517.50
Total Monthly Cost	69.5	\$6,880.50	\$4,517.50	\$4,517.50

Setup and Implementation Fees	Quantity	Your Price	Total Price
Appointment Reminder Package	1	\$5,500.00	\$5,500.00

Customer hereby orders the Services described herein. Customer and Relatient agree that the terms and pricing of this Order Form shall not be disclosed to anyone without the prior written consent of the other party except as required by law. This proposal is binding upon execution. All additional clinics will be billed at same rates listed above. All recurring fees will begin to be invoiced via email sixty (60) days after contract date unless specified otherwise.

This Order Form may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Order Form. The parties shall be entitled to sign and transmit an electronic signature of this Order Form (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Order Form upon request.

San Bernardino on behalf of

Arrowhead Regional Medical Center: _____

Signature: _____

Robbie Abt

Relatient: _____

Signature:  _____
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From getting patients to their appointment, getting paid, and bringing patients back in at the right time, Relatient's patient communication engine automates the ABCs of patient outreach: **Administrative, Billing, and Clinical.**

