

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS
OF SAN BERNARDINO COUNTY
AND RECORD OF ACTION**

January 13, 2026

FROM

ANDREW GOLDFRACH, ARMC Chief Executive Officer, Arrowhead Regional Medical Center

SUBJECT

Non-Financial Data Delivery Authorization Form with NDCHealth DBA RelayHealth to Provide Pharmacy Prescription Claims Data to National Health Information Network, Inc.

RECOMMENDATION(S)

Approve non-financial Data Delivery Authorization form (**Agreement No. 26-11**) to allow NDCHealth Corporation DBA RelayHealth to provide pharmacy prescription claims data to National Health Information Network, Inc. for the analysis of claims data beginning upon County approval of the agreement until terminated by either party.

(Presenter: Andrew Goldfrach, ARMC Chief Executive Officer, 580-6150)

COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES

Operate in a Fiscally-Responsible and Business-Like Manner.

FINANCIAL IMPACT

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost). Data Delivery Authorization (DDA) form with NDCHealth DBA RelayHealth (RelayHealth) is non-financial in nature.

BACKGROUND INFORMATION

ARMC contracts with RelayHealth for pharmacy switch claim software to efficiently process pharmacy medication claims to insurance providers. The software routes claims from the pharmacy to the pharmacy benefit manager, or insurance provider, for online claims adjudication and processing of electronic prescriptions. ARMC executed a Solution Order with National Health Information Network, Inc. (NHIN) to provide third-party collections services that perform in-depth claim research, tracking and follow-up until full reconciliation is achieved or it is determined that no further action can be taken. Execution of the DDA form will allow RelayHealth to provide pharmacy prescription claims data to National Health Information Network, Inc. for the analysis and reconciliation of third-party pharmacy prescription claims.

On November 5, 2024 (Item No. 6), the Board of Supervisors approved Agreement No. 24-1040, including non-standard terms, with RelayHealth for pharmacy switch claim software, in the total amount of \$24,650, for a term of November 5, 2024 through November 4, 2029.

On April 18, 2025, the Purchasing Agent executed Solution Order with NHIN to provide third party collections service that performs in-depth claim research, tracking and follow-up until full

**Non-Financial Data Delivery Authorization Form with NDCHealth DBA
RelayHealth to Provide Pharmacy Prescription Claims Data to National
Health Information Network, Inc.
January 13, 2026**

reconciliation is achieved or it is determined that no further action can be taken in an amount not to exceed \$200,000 for a term of April 18, 2025 through April 17, 2030.

ARMC recommends the approval of the DDA form with RelayHealth to allow ARMC to operate in a fiscally-responsible and business-like manner by providing ARMC pharmacy a resource to reconcile all third-party pharmacy claim payments.

PROCUREMENT

Not applicable.

REVIEW BY OTHERS

This item has been reviewed by County Counsel (Bonnie Uphold, Supervising Deputy County Counsel, 387-5455) on December 10, 2025; ARMC Finance (Chen Wu, Finance and Budget Officer, 580-3165) on December 15, 2025; and County Finance and Administration (Jenny Yang, Administrative Analyst, 387-4884) on December 17, 2025.

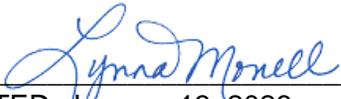
**Non-Financial Data Delivery Authorization Form with NDCHealth DBA
RelayHealth to Provide Pharmacy Prescription Claims Data to National
Health Information Network, Inc.
January 13, 2026**

Record of Action of the Board of Supervisors
San Bernardino County

APPROVED (CONSENT CALENDAR)

Moved: Curt Hagman Seconded: Joe Baca, Jr.
Ayes: Col. Paul Cook (Ret.), Jesse Armendarez, Dawn Rowe, Curt Hagman, Joe Baca, Jr.

Lynna Monell, CLERK OF THE BOARD

BY 
DATED: January 13, 2026



cc: ARMC - Goldfrach w/ agree
 Contractor c/o ARMC w/ agree
 File w/ agree
JLL 01/14/2026