



Interoffice Memo

DATE: February 3, 2022

PHONE: (909) 387-4110

FROM: HEIDI DURON, PLANNING DIRECTOR *HD*
Land Use Services Department

TO: HONORABLE PLANNING COMMISSION

SUBJECT: DEVELOPMENT CODE AMENDMENT TO ADD AND AMEND VARIOUS REGULATIONS
TO CHAPTER 84.28 RELATED TO SHORT-TERM RESIDENTIAL RENTALS
(AGENDA ITEM #4)

Since the distribution of the staff report, Staff discovered an omission that creates an inconsistency with other changes in the proposed redline. The additional redline highlighted below is proposed to address this inconsistency.

§ 84.28.050 Application Process.

(a) Application. An application for an ~~an short-term residential rental unit~~STR permit shall be submitted to the responsible department on a pre-approved form. The required content of the form may be revised from time to time, but at a minimum shall require the following:

(1) Property owner name and contact information.

(2) Applicant name and contact information, if different from the property owner.

~~(3) Property owner statement attesting that the owner is not a bBusiness Entity as defined in this Chapter.~~

~~(34) Address and Assessor's parcel number for the property containing the single-family dwelling unit, condominium, accessory dwelling unit or other permitted structure to be used as an short-term residential rental unitSTR.~~

~~(45) Total square footage of the single-family dwelling unit, condominium, accessory dwelling unit or other permitted structure to be used as an short-term residential rental unitSTR.~~

~~(56) Total square footage of habitable space number of bedrooms to be used for overnight sleeping purposes.~~

~~(67) The name of the managing agency, agent, or property manager, if different from the property owner, and a telephone number at which that party may be immediately reached on a 24-hour basis.~~



Interoffice Memo

DATE: March 3, 2022

PHONE: (909) 387-4110

FROM: HEIDI DURON, PLANNING DIRECTOR *HD*
Land Use Services Department

TO: HONORABLE PLANNING COMMISSION

SUBJECT: **DEVELOPMENT CODE AMENDMENT TO ADD AND AMEND VARIOUS REGULATIONS TO CHAPTER 84.28 RELATED TO SHORT-TERM RESIDENTIAL RENTALS (AGENDA ITEM #2)**

On February 3, 2022, Land Use Services presented a draft redline ordinance to the Planning Commission relative to short-term residential rentals (STR). After taking public testimony, the Planning Commission provided direction to Staff to make modifications or provide additional justification on specific items that were proposed in the draft redline ordinance. The following identifies the eight items and recommended modifications, if any are proposed:

- **Business Entity Provision**

- Removed
- STR owner definition updated to include business entities
- Added separate provision limiting two STR permits per owner

- **STRs Per Parcel**

- Language updated from 1 STR per parcel
- 1 STR limit for parcels under 2 acres
- 2 STR limit for parcels over 2 acres

- **Accessory Dwelling Unit (ADU)**

- Language changed from being prohibited to be rented as a STR
- ADUs now eligible – considered a dwelling unit and subject to the STR limit per parcel

- **Two Night Minimum Stay**

- No change – recommendation to keep provision requiring two night minimum stay

- **Parking**

- Remove provisions tying parking to occupancy
- Require onsite parking and add back definitions of a parking space
- Code to inspect and to determine number of parking spaces available as part of STR permit process

- **Occupancy – Minimum Age Requirement**

- Change to update language to two minor children under the age of 18 to not be included in occupancy calculation

- **Occupancy – Standards/Limits**

- No changes to occupancy provision – max allowed is 12

- **External Signage**

- No change – no external signage is recommended

Exhibit A to this memorandum includes the previous redline ordinance that was presented on February 3, 2022, with the proposed modifications summarized above highlighted in yellow. Exhibit B to this memorandum includes a clean redline of the modified ordinance that is being proposed for the Planning Commission’s recommendation to the Board of Supervisors.

RECOMMENDATION: That the Planning Commission recommend that the Board of Supervisors:

- A. **ADOPT** the findings as contained in the staff report;
- B. **ADOPT** the proposed Ordinance amending Chapter 84.28 as shown in Exhibit B; and
- C. **DIRECT** the Clerk of the Board to file a Notice of Exemption.

ATTACHMENTS:

- Exhibit A: Proposed County Development Code Section Changes as Directed by PC (Highlighted Version)
- Exhibit B: Proposed County Development Code Section Changes (Red-lined Version for BOS consideration)
- Exhibit C: Public Comments Received after February 3, 2022
- Exhibit D: February 3, 2022 Staff Report (which includes the ordinance as originally proposed)

EXHIBIT A

Proposed County Development Code Section Changes as Directed by PC (Highlighted Version)

CHAPTER 84.28: SHORT-TERM RESIDENTIAL RENTALS

Section

- 84.28.010 Purpose.
- 84.28.020 Applicability.
- 84.28.030 Definitions.
- 84.28.040 Permit Required.
- 84.28.050 Application Process.
- 84.28.060 Occupancy Standards.
- 84.28.070 Conditions of Operation.
- 84.28.080 Enforcement.
- 84.28.090 Suspension of Permit.
- 84.28.100 Revocation of Permit.
- 84.28.110 Hosting Platform Requirements.

§ 84.28.010 Purpose.

The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, and to minimize negative secondary effects associated with such use.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.020 Applicability.

Except as otherwise provided, ~~The standards and permit procedures of this Chapter apply to all persons involved, and at all times, as more fully set forth herein,~~ in the short-term rental of residential dwelling units as a single housekeeping unit where allowed in the Mountain and Desert Regions in compliance with Division 2 (Land Use Zoning Districts and Allowed Land Uses) or in connection with a legal nonconforming residential structure located in a non-residential land use zoning district. “Short-term” means 30 days or less. The permit procedures of this Chapter shall not apply to rental of Alternative Shelters, as defined herein.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4393, passed - -2020; Am. Ord. 440, passed - -2021)

§ 84.28.030 Definitions.

The definitions in this Section are intended to apply to this Chapter only. Any term which is not specifically defined herein shall have the definition as provided by Division 10 of the Development Code or elsewhere within the County Code.

(a) ALTERNATIVE SHELTER. Means any shelter, vehicle or site prepared for transient occupancy rental other than a legal residential dwelling unit or commercial lodging facility. Examples include but are not limited to tents, recreational cabins and recreational vehicles.

(ab) BOOKING TRANSACTION. Means any reservation or payment service provided by a person who facilitates an STRshort-term rental unit transaction between a prospective STRshort-term residential rental unit renter and an short-term residential rental unitSTR owner.

~~(c) BUSINESS ENTITY. Means a corporation, partnership, or other legal entity that is not a natural person. A business entity shall not include a personal or family trust, limited liability company (LLC), or limited liability partnership (LLP) consisting solely of natural persons. Notwithstanding this exception, a trust, LLC or LLP consisting solely of natural persons that proposes to own and operate more than two STR units shall be considered a business entity for purposes of this Chapter.~~

(c) DWELLING UNIT. Any building or portion thereof, including a manufactured home, that contains living facilities, including provisions for sleeping, eating, cooking and sanitation as required by the California Building Code, for not more than one family, including domestic employees of the family. Examples includeing but are not limited to; single family dwelling units, condominiums, accessory dwelling units, guesthouses, or any other accessory residential structure considered a dwelling unit.

(bd) HOSTING PLATFORM. Means a marketplace in whatever form or format, which facilitates rental of an STRshort-term residential rental unit through advertising, match-making or any other means, using any medium or facilitation, and from which the operator of the hosting platform derives revenues from providing or maintaining the marketplace.

(ee) INSPECTIONS—INITIAL. Means any inspection incident to the review of an application for an initial STRshort-term residential rental unit permit. The responsible department shall inspect the subject property to determine maximum occupancy and parking capacity for the property, and to verify compliance with the standards of this Chapter and of other applicable County Code provisions.

(df) INSPECTIONS—RENEWAL. Means the reinspection, upon the application for renewal of an STRshort-term residential rental unit permit, whereby the subject property shall be inspected to ensure continued compliance with the standards of this Chapter and of other applicable County Code provisions. Notwithstanding anything to the contrary, an applicant seeking renewal of an STRshort-term residential rental unit permit shall comply with all applicable standards of this Chapter at the time of renewal.

(eg) OCCUPANT. For the purpose of this Chapter, an occupant is a person who will stay overnight in an STR. The maximum occupancy stated on an STR Ppermit will indicate the maximum number of occupants approved.

(fh) RESPONSIBLE DEPARTMENT. Means the department or subdivision thereof designated by the Chief Executive Officer of the County of San Bernardino County to implement this Chapter.

(gi) SHORT-TERM RESIDENTIAL RENTAL UNIT (STR). Means a residential the use of a dwelling unit, including condominium unit, or portion thereof rented or otherwise used for residential transient occupancy, as defined in § 14.0203. An short-term residential rental unitSTR shall not be used for any commercial activity, which includes but is not limited to

weddings, wedding receptions, corporate retreats, business meetings or conferences, filming photography shoots, a fraternity party, or any other similar gathering, unless regulated under an approved County-issued permit. Transient occupancy generally means occupancy for 30 consecutive calendar days or less.

(hj) ~~SHORT-TERM RESIDENTIAL RENTAL UNIT~~STR OWNER. Means the owner of a property, as defined in § 810.01.170, with a ~~single-family~~ dwelling unit that is being used as an ~~short-term residential rental unit~~STR; Owner can include a person, corporation, partnership, a personal or family trust, limited liability company (LLC), or limited liability partnership (LLP). ~~any individual or organization~~An agent working on behalf of such may act on behalf of a property owner to manage the STR; ~~or any individual or organization that has the legal right to rent out, or allow the occupancy of a single-family residential dwelling unit as a short-term residential rental unit.~~

(ik) ~~SHORT-TERM RESIDENTIAL RENTAL UNIT~~STR RENTER. Means an individual who enters into an agreement or is authorized by the ~~short-term residential rental unit~~STR owner, regardless of remunerations, ~~the~~to use of property as an ~~short-term residential rental unit~~STR. Such renter is not considered a tenant or a person who hires a dwelling unit under Civil Code § 1940.

(l) ~~SURROUNDING PROPERTY OWNER.~~ Means the owner of property that is located within the applicable distance from the STR as set forth in Table 85-2 of § 85.03.080.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.040 Permit Required.

(a) A ~~short-term residential rental unit~~property owner may use a ~~single-family~~ dwelling or a ~~condominium~~ unit as an ~~short-term residential rental unit~~STR only if such owner has a current valid ~~short-term residential unit~~STR permit and complies with the requirements of this Chapter and other applicable provisions of the County Code and other laws. A separate permit shall be required for each dwelling unit used as an ~~short-term residential rental~~STR unit when there is more than one legal ~~single-family~~ dwelling unit or a duplex on the parcel.

(1) An accessory dwelling unit, primary dwelling unit, guesthouse, casita, or other residential accessory structure may be permitted as a short-term residential rental unit when at least one of the dwelling units (primary dwelling, accessory dwelling unit, or caretaker dwelling) is occupied by the property owner or legal agent. This owner-occupancy requirement shall not apply to a parcel two acres or greater. A maximum of two legal dwelling units per parcel of land may be approved for separate individual short-term residential rental unit permits. ~~an owner or agent.~~ A maximum of two STRs may be permitted for a parcels 2 acres or greater. For a parcels less than 2two acres, one STR may be permitted.

(2) Only one STR shall be permitted on a single-family residential parcel.

(3) A portion of a dwelling unit may be permitted as an STR only if the dwelling is occupied by an owner or agent.

~~(2) (3)~~ An individual ~~unit, such as an apartment or condominium,~~ located within a multi-family residential project, is not eligible for an ~~short-term residential rental unit~~STR permit.

~~(3) Short-term timeshare occupancy of a condominium unit may be authorized by the condominium owners' association or other governing body having jurisdiction over the timeshare complex, provided enforcement of such occupancy requirement is performed by the same association or governing body. Such occupancy shall not be subject to an STR permit.~~

~~(b) No STR owner shall own and operate more than two STR units. An STR owner that holds an active STR permit(s) that exceeds the maximum two units on the effective date of this ordinance shall be eligible to renew each STR permit as a legal non-conforming use. The legal non-conforming status shall not be transferrable to another STR owner or property. A Bbusiness Entity as defined herein shall not be eligible to apply for an STR permit.~~

~~(1) A Bbusiness Entity that holds an active STR permit on the effective date of this ordinance shall be eligible to renew the STR permit as a legal non-conforming use. The legal non-conforming status shall not be transferrable to another Bbusiness Entity.~~

~~(2) A Bbusiness Entity may manage multiple STR properties as an agent of the owners.~~

~~(bc) Short-term residential rental unit~~STR renters are subject to the uniform transient occupancy tax of § 14.0203.

~~(ed) A short-term residential rental unit~~STR permits ~~shall not be~~ is transferrable, ~~to the new owner of the rental unit in question, provided that the new owner informs the County of its desire to assume the responsibilities of holding the short-term residential rental unit permit in question within 30 days of taking title to the property.~~ Within 30 days of taking title to the property, the new owner ~~of an STR the property shall apply for an STR permit.~~ is also responsible to provide the County with the information necessary to satisfy the requirements of §§ 84.28.050(a)(1) through (7), so that the County may be assured that the new owner understands its duties and responsibilities as the owner of a short-term residential rental unit. The County may also charge a fee for changing the permit record, as set forth in the schedule of fees in Division 6 of Title 1 of the County Code.

~~(e) Alternative shelters advertised as STRs shall not be eligible for STR permits. Rental of alternative shelters may be eligible for a special use permit pursuant to the requirements of Chapter 85.14 (Special Use Permits), or such rental may be permitted as a campground use.~~ (Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.050 Application Process.

(a) Application. An application for an ~~short-term residential rental unit~~STR permit shall be submitted to the responsible department on a pre-approved form. The required content of the form may be revised from time to time, but at a minimum shall require the following:

- (1) Property owner name and contact information.
- (2) Applicant name and contact information, if different from the property owner.

~~(3) Property owner statement attesting that the owner is not a bBusiness Entity as defined in this Chapter.~~

(34) Address and Assessor's parcel number for the property containing the single-family dwelling unit, ~~condominium, accessory dwelling unit or other permitted structure to be used as an~~ short-term residential rental unitSTR.

(45) Total square footage of the ~~single-family dwelling unit, condominium, accessory dwelling unit or other permitted structure to be used as an~~ short-term residential rental unitSTR.

(56) Total ~~square footage of habitable space~~number of bedrooms to be used for overnight sleeping purposes.

(67) The name of the managing agency, agent, or property manager, if different from the property owner, and a telephone number at which that party may be immediately reached on a 24-hour basis.

(78) Acknowledgment that the permittee understands and agrees to operate the ~~short-term residential rental unit~~STR in compliance with the regulations and requirements set forth in this Chapter.

(89) A fee amount to cover ~~an initial inspection and one additional inspection~~the application, as set forth in the ~~schedule of fees in Division 6 of Title 1 of the County fee ordinance~~Code. If ~~further~~ additional inspections ~~or enforcement actions~~ are required, then the owner or applicant ~~shall~~may be required to pay ~~for the~~ additional ~~inspection fees~~services.

(b) Notification Requirements.

(1) The responsible department shall provide notice of the application to all ~~potentially affected~~surrounding property owners, ~~in the following circumstances:~~

~~(A) The application is submitted as a result of the issuance of a notice of violation due to the advertising of a dwelling unit for short-term residential rental use or use of a property as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(B) During the processing of the application, the responsible department is made aware of circumstances that would lead it to reasonably believe that the property has been used in violation of this Chapter, including but not limited to that the property was used as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(2) If there are additional costs to the County in providing notice to all potentially affected property owners, the cost of the permit application shall be changed to allow the County to recover those costs.~~ The notice shall provide that comments may be submitted to the responsible department up to 20 calendar days after the date of said notice.

(32) The responsible department shall notify the applicant if the application is approved or denied, ~~with applicable appeal provision. Notwithstanding Section 86.06.020 (Effective Date of Permits), the effective date of the STR permit will be the first business day following a 30-day appeal period. at the applicant's mailing address as shown on the most recent application or otherwise filed with the responsible department. Within ten calendar days of the issuance or renewal of a short-term residential rental permit, t~~The responsible department shall ~~also~~ send notice to all ~~potentially affected~~surrounding property owners informing them that a permit was issued, ~~with applicable appeal~~

provisions. This notice to surrounding property owners shall contain, at a minimum, the following information:

(A) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis;

(B) The phone number of the County's 24/7 short-term rental complaint line;

(C) The maximum number of occupants and the maximum number of guests allowed in the unit;

(D) The maximum number of vehicles allowed to be parked on the property.

(E) A web link to on-line information regarding STR permits.

~~—(3) The responsible department shall post the information mailed to surrounding property owners on the STR property.~~

(c) Operation During Application Process. Notwithstanding § 84.28.040, while a new application for an STRshort term residential rental unit permit is pending, a dwelling may be used as an STRshort term residential rental unit provided that the unit has been permitted by a previous owner, there are no outstanding violations, and the new owner has applied for a permit according to §84.28.040(d). passed a physical inspection by the County and otherwise complies with the requirements of §§ 84.28.060 and 84.28.070 and any applicable requirements set forth in Chapter 1 of Division 3 of Title 6 and Chapter 19 of Division 3 of Title 6 of the County Code and other law.

(d) Application Denial. An application for an short term residential rental unitSTR permit or renewal of a permit under this Chapter shall be denied by the responsible department upon one or more of the following grounds:

(1) The application is incomplete or the applicant has otherwise failed to comply with the requirements of this Chapter.

(2) The applicant or permittee provided material information that was knowingly incorrectis false, or provided material information thatwhich the applicant reasonably should have reasonably known wasto be incorrect, in the application for a permit under this Chapter.

(3) The short term residential rental unitSTR or property is not in compliance with the standards of this Chapter or other applicable County Code provisions and has failed to pass the initial or renewal inspection.

(e) Applicant Appeals. An applicant may appeal the denial or conditional acceptance of an application for an STRshort term residential rental permit. Such appeal must be in writing and submitted to the responsible department within ten 30 days efollowing the date of the notice provided pursuant to § 84.28.050(b)(32). When the tenth 30th day is not a County business day, the time frame is extended to the second consecutivenext County business day following the tenth 30th day. The appeal shall follow the procedure set forth in § 84.28.090(c).

(f) Affected Property Owners'Non-Applicant Appeals. Potentially-affected property ownersNon-applicants may appeal the granting of a new short term residential rental unitSTR permit. All such appeals must be submitted to the responsible department within ten 30 days efollowing the date of the notice provided pursuant to § 84.28.050(b)(32). When the tenth 30th day is not a County business day, the time frame is

extended to the ~~second consecutive~~next County business day following the ~~tenth~~30th day. The ground for such appeal is limited to the claim that past use of the property as an ~~short-term residential rental unit~~STR has not complied with one or more requirements of §§ 84.28.060(b) through (d), or § 84.28.070, or that, based on competent evidence, any prospective use for such purpose will likely not comply with one or more of such requirements. Such appeal shall be heard in the same manner as specified in § 84.28.090(c). The applicant shall be provided notice of the hearing. If the ~~potentially affected property owner~~appellant prevails in the appeal, then the applicant's application shall be deemed to be denied and such decision shall be the final decision of the County. No further appeal shall be available at the administrative level.

(g) Permit Renewal. The ~~short-term residential rental unit~~STR permit shall be renewed ~~biennially~~annually. Permit renewal shall be approved if the current conditions of operation and other standards in this Chapter have been met, the subject property passes the renewal inspection, and the applicable renewal fee as set forth in the San Bernardino County Code schedule of fees is paid. Renewal payments submitted after permit expiration are subject to a delinquent fee pursuant to the schedule of fees. Continued use of an ~~short-term residential rental unit~~STR is prohibited following permit expiration until renewal payment, including any delinquent fee, has been received by the County. Failure to submit renewal payment within 45 days of permit expiration, including any delinquent fee, shall result in ~~closure~~expiration of the ~~short-term residential rental unit~~STR permit. The ~~short-term residential rental unit~~STR owner shall be required to submit a new application, pay the applicable new permit application fee, and be subject to the application process as set forth beginning in ~~Subsection~~division (a) above.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.060 Occupancy Standards.

(a) Compliance with Uniform Codes and Other Laws. At the time of issuance of an ~~short-term residential rental unit~~STR permit and thereafter, the ~~short-term residential rental unit~~STR owner shall be responsible for ~~in~~-compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) Occupancy Limits. Occupancy limits ~~per room~~ for an ~~short-term residential rental unit~~STRs shall be determined as follows:

- (1) Occupancy limits shall be determined based on the number of bedrooms in the STR, allowing in order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet, a maximum of two people per bedroom. The number of bedrooms will be verified using County Assessor data and County building records. Example occupancies:
 - a. Two-bedroom STR: four occupants
 - b. Three-bedroom STR: six occupants
 - c. Four-bedroom STR: eight occupants

d. Five-bedroom STR: ten occupants

(2) In addition to the occupancy limits determined based on the number of bedrooms, up to two minor children under the age of 128 may be added to the calculation of STR occupancy but in no case shall the total occupancy exceed 12 persons of any age.

~~(23) Kitchens, bathrooms, toilet rooms, living rooms, dens, dining areas, halls, closets, storage or utility spaces, and similar areas are not considered habitable rooms for sleeping purposes, thus the square footage represented by these bedrooms and shall not be used in the calculation for determining the maximum number of occupants.~~

~~—(4) Maximum Floor Area Occupancy Limits. Notwithstanding the standard STR occupancy allowance based on bedrooms, the Maximum STR floor area occupancy shall limit the maximum occupancy s per short term residential rental unit shall be determined as follows:~~

~~a. STR less than 800 square feet: maximum of four occupants~~

~~b. STR 800 – 1,200 square feet: maximum of six occupants~~

~~—(1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.~~

~~(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.~~

~~(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.~~

~~(45) Occupancy Cap. Notwithstanding the allowances based on the number of bedrooms and floor area, per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of any short-term residential rental unit STR shall not exceed 12 persons of any age.~~

~~—(6) Guests. In addition to the maximum overnight occupancy, a maximum of four daytime guests may be permitted between the hours of 8:00 a.m. – 10:00 p.m., based on individual evaluation of the STR permit application, considering space available for guest parking.~~

~~(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.~~

~~—(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.~~

(57) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the for maximum occupancy of a short-term residential rental unit and guests, the use of an STR shall be limited by the not exceed the occupancies supported by the capacity of on-site parking spaces, pursuant to the minimum parking standards as required by Subsection division (dc) below.

(c) Parking. All vehicles of ~~short-term residential rental unit~~STR rentersoccupants and their guests must be parked on the ~~short-term residential rental unit~~STR property. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unitSTR permit shall be used for vehicle parking. No vehicle ~~related to the STR of renters~~ shall be parked on neighboring properties or ~~on public or private roads~~within the transportation right of way, or in any manner that would create an obstruction.— Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.

— (1) Minimum STR Parking. Parking shall be provided on-site at a ratio of not less than one parking space per for every four renterstwo bedrooms, rounding up for odd bedrooms, and one space for daytime guests, if permitted. Parking spaces may include garage, carport and driveway space, including tandem parking. The minimum parking standard will be considered in the STR application review, as a limiting factor on occupancy or guests. Additional parking spaces will not increase STR occupancy limits based on bedrooms or floor area. The following example illustrates options for an STR property with only two parking spaces:

Two parking spaces: maximum of four occupants and four guests; or

Two parking spaces: maximum of eight occupants and no guests

— (2) Maximum STR Parking. On-site parking shall be limited to a maximum of one car per two permitted occupants or guests. The maximum number of cars will be noted on STR permit information, along with the maximum numbers of occupants and guests. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)

§ 84.28.070 Conditions of Operation.

The following are minimal requirements for ~~short-term residential rental units~~STR operation. These are in addition to any other applicable requirements of this Chapter, other applicable provisions of the County Code, or other law.

(a) Prohibited Uses of Property. An short-term residential rental unit maySTR shall not be used for any ~~transient~~ occupancy other than the purposes described in ~~the definition of short-term residential rental unit set forth in § 84.28.030(i), and in conformity with the requirements of this Chapter.~~ An short-term residential rental unitSTR shall not be used for any commercial activity, which includes but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, filming, photography shoots, ~~a fraternity partiesy,~~ or any ~~other~~ similar gatheringactivities, unless regulated under an approved County-issued permit.

(b) Minimum Rental Period. The STR owner shall rent the STR for a minimum of two consecutive nights with each booking.

~~(bcd)~~ Record Keeping. The property owner or property manager shall maintain records sufficient to prove compliance with this Chapter and other applicable laws. These records shall be maintained so that they can be readily provided to the County, and provided in such a manner that establishes that the property owner or property manager is routinely maintaining such records.

~~(eed)~~ Registration. The ~~short-term residential rental unit~~STR owner, ~~as defined in § 84.28.030(g)~~, shall administer registration prior to allowing occupancy of the rental unitSTR. The registration shall include review of the ~~short-term residential rental unit~~STR regulations with at least one adult renter ~~of the rental unit~~STR. At the time of such registration, the renter shall be provided a complete written or digital copy of the ~~rental unit rules and regulations~~requirements of the STR permit and applicable regulations, as well as disclosure of the penalties associated with violations. The registration material shall advise the renter of the occupancy, ~~guest~~ and vehicle/parking limitations, responsibility to avoid nuisance behavior, and ~~that the use of the rental unit for~~prohibition of commercial activity, ~~as described in Subsection (a) above, which includes, but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, fraternity parties, or any other similar gatherings shall be prohibited unless authorized by a County issued permit.~~ The registration material shall ~~contain a space for~~include an acknowledgement to be signed by the renter ~~and retained in the STR owner's records, as having read, understood and agreed to all provisions.~~ Registration materials shall be preserved for the term of the ~~short-term residential rental unit~~STR permit, and shall be provided to the County, when requested, to confirm compliance with ~~short-term residential rental unit~~STR permit conditions of operation and regulations set forth in this Chapter. If the owner fails to provide adequate directions to the unit or fails to confirm acknowledgement and understanding of the ~~rental unit rules and STR~~ regulations, the conditions of operation of the ~~short-term residential rental unit~~STR permit may be amended by the County to require in-person registration.

~~(dfe)~~ Advertising.

(1) Advertising that promotes an ~~n short-term residential rental unit~~STR for a use that is not permitted ~~or could not be permitted by this code or other law~~, is prohibited.

(2) All advertising, including real-estate magazines, fliers, newspapers, television or radio commercials, internet pages, or ~~web-based ads or rental platform~~coupons, that promote the use of an ~~n short-term residential rental unit~~STR prior to approval of an ~~n short-term residential rental unit~~STR permit ~~pursuant to § 84.28.040(a) or while the STR permit is suspended or revoked~~, shall be prohibited. All advertisements featuring a permitted ~~short-term residential rental unit~~STR shall specify the maximum permitted number of occupants, ~~guests~~ and vehicles ~~for the rental unit~~permitted on the STR property.

~~(egf)~~ Posted Notices within Unit. The County-issued ~~short-term residential rental unit~~STR permit shall be posted inside the unit on or adjacent to the front door, along with an exit/emergency evacuation map. In addition, each ~~short-term residential rental unit~~STR shall have a clearly visible and legible notice posted in a prominent location within the unit, containing the following information:

- (1) The address of the ~~short-term residential rental unit~~STR.
 - (2) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis.
 - (3) The maximum number of occupants permitted to stay overnight in the unit.
 - ~~(4) The maximum number of non-overnight guests permitted, if applicable.~~
 - (4) The maximum number of vehicles allowed to be parked on the property.
 - (5) The contact person or agency, and phone number for snow removal.
 - (6) ~~Notification of the arrangements that the owner has made to allow the renter to properly store and~~Instructions for disposal of trash ~~or refuse~~ in accordance with the requirements of this Chapter.
 - (7) Notification that failure to comply with the requirements of this Chapter, including parking and occupancy standards, as well as public and private nuisance standards, is a violation of the County Code, and that such violation may result in enforcement actions to address the violation. ~~Enforcement These~~ may include ~~actions to abate the nonconformity, the institution of~~ criminal, civil, or administrative actions, or, ~~under certain circumstances,~~ the calling of law enforcement for the removal of guests and their vehicles from the property to the extent authorized by law. The notification shall state in a prominent format that users of the unit are prohibited from disturbing the peace of the surrounding neighborhood and that doing so is a violation of this Chapter and the rental agreement.
 - (8) Location of utility service connections, including how to access service connections and instructions and any tools necessary to disconnect the ~~STR~~~~short-term residential rental unit~~ from utility services in the event of an emergency.
 - (9) Phone numbers of local emergency medical and law enforcement services.
 - (10) Property boundary map for the purpose of deterring trespassing on other privately owned properties and identification of the approved parking area(s).
- (hg) Good Neighbor Information. In addition to the required posted notices, the STR owner shall provide a brochure or document intended to remind renters that the STR is located in a neighborhood. The information should promote respect for residents of the neighborhood, including their rights to expect peace, quiet, privacy and security.

(fh) Call Response.

- (1) The ~~short-term residential rental unit~~STR owner or agent shall be personally available by telephone on a 24-hour basis and maintain the ability to make contact by phone within 30 minutes and be physically present at the property within one hour in order to respond to and remedy ~~calls or~~ complaints regarding the condition or operation of the unit or the behavior of persons on the property in violation of this Chapter or other law.
- (2) On a 24-hour basis, within one hour of receiving a ~~call or a~~ complaint report, the ~~short-term residential rental unit~~STR owner must confirm whether or not the complaint is valid. If the complaint is valid, the ~~short-term residential rental unit~~STR owner shall immediately take corrective action within the lawful authority of the owner to abateresolve the violation, or ~~to cause~~stop the nuisance behavior that disturbs the peace ~~of the neighboring properties to stop~~, for the entire duration of the occupancy of the person

causing or allowing such violation or nuisance behavior. ~~Such e~~Corrective action may ~~require necessarily include, under certain circumstances, immediate~~ eviction of STR renters ~~and the~~ contacting of law enforcement, ~~if necessary, County officials, or other appropriate officials~~ for the removal of ~~renters~~, guests and their vehicles from the property to the extent authorized by law.

(3) Calls or complaints about physical conditions or circumstances that constitute an immediate threat to the public health and safety shall obligate the owner to immediately contact the appropriate law enforcement, fire, or other authority.

(4) Each owner shall keep a written record of the times and type of complaints received, what response was undertaken by the owner, and when such complaints were resolved. This written record shall be made available to the County upon request, and shall be retained by the owner for the term of the ~~short-term residential rental unit~~STR permit.

(g*ji*) Responsibilities of Owner to Prevent Nuisance Behavior and Maintain Neighborhood Peace and Quiet. The owner shall take all lawful action necessary to ensure that renters and occupants abide by the terms of this Chapter and other applicable provisions of the County Code and law. The owner must inform renters and occupants that they are not to violate any noise standards, parking standards, or otherwise create a public or private nuisance.

(h*ki*) Loud and Disturbing Noise.

(1) It is unlawful for any owner, renter, occupant, or guest located at an ~~STR~~short-term residential rental unit to make, ~~cause to be made~~, or allow to be made, ~~either willfully or through failure to exercise control~~, any loud, excessive, ~~impulsive~~, or intrusive noise that disturbs the peace ~~or quiet~~ or that causes discomfort or annoyance to any reasonable person of normal sensitivities in the area. Such ~~types of~~ noises ~~or actions causing noises~~may include, but are not limited to, ~~yelling~~, shouting, ~~hooting~~loud laughter, whistling, singing, playing a musical instrument, ~~emitting or transmitting any~~playing loud music or noise from ~~any mechanical or electrical~~ sound making or sound amplifying devices, and ~~the habitual~~barking ~~dogs~~, ~~howling~~, or ~~crowing~~ of animals.

(2) The standard for enforcement of this ~~s~~Subsectiondivision is the “reasonable person” standard. The inquiry is whether the noise would disturb the peace ~~or quiet~~ or cause discomfort or annoyance to a reasonable person under ~~the same or~~ similar circumstances.

(3) Factors that may be considered in determining whether a violation of this Subsectiondivision has been committed include, but are not limited to, the following:

- (A) The level of noise;
- (B) The level and intensity of ~~the background (ambient)~~ noise, if any;
- (C) The proximity of the noise to the ~~residential unit in question~~reporting party;
- (D) The time of day or night the noise occurs;
- (E) The duration of the noise;
- (F) Whether the noise is constant, recurrent, or intermittent; and
- (G) Whether the noise is produced by a mechanical or electronic device.

(i*ki*) Safety.

(1) Solid fuel burning outdoor fireplaces, chimineas, barbeques, and fire pits are prohibited in the Mountain Region.

(2) The interior and exterior of the ~~short-term residential rental unit~~STR shall be kept free of hazardous conditions at all times.

(3) Spas/hot tubs shall be covered and locked when not in use.

~~(jml)~~ Sanitation.

(1) Every ~~short-term residential rental unit~~STR shall be cleaned after each occupancy change in order to make the unit sanitary.

(2) If linens are provided for use by renters, said linens will be exchanged for clean linens after each occupancy.

(3) The exterior of the ~~short-term residential rental unit~~STR shall be maintained and kept free of debris.

(4) Spas/hot tubs shall be maintained and cleaned as frequently as needed to preserve sanitary conditions.

~~(kam)~~ Trash/Refuse. Trash shall be deposited in approved trash collection containers on the ~~short-term residential rental unit~~STR property. Trash containers shall be kept closed when not in use, never be permitted to overflow, and kept in a clean condition ~~without excessive build-up of encrusted wastes in or on the container.~~

(1) In the Mountain Region, ~~short-term residential rental unit~~STR owners shall use animal-proof trash containers ~~(unless discouraged by the hauler)~~ and procure trash collection service from the County-approved refuse collection hauler when said service is available. Pull-out trash service shall also be established with the County approved refuse collection hauler when said service is available. A sufficient number of trash containers based on ~~permitted~~ occupancy ~~levels~~ of the ~~rental unit~~STR shall be procured.

(2) In the Desert Region, ~~short-term residential rental unit~~STR owners shall procure trash collection service and trash collection containers from the County-approved refuse collection hauler when said service is available. A sufficient number of containers based on occupancy levels of the rental unit shall be procured. Exception: if the STR owner resides on the STR property and removes trash promptly, commercial service is optional.

(3) Trash shall be removed from the premises after each occupancy unless routine commercial trash collection is provided to the premises.

~~(len)~~ Animals.

(1) License. No person shall have, keep, or maintain any dog on the property of an ~~short-term residential rental unit~~STR unless he or she is able to provide proof of a current license ~~or license tag~~ issued by the County or other ~~applicable~~ municipal dog licensing agency.

(2) Control of Animals. No person owning or having control of any animal shall permit such animal to stray or run at large upon any unenclosed area on or off the ~~short-term residential rental unit~~STR property. No person may lawfully bring his or her dog off a short-term residential rental property unless the dog is restrained by a leash and the person is competent to restrain the dog, or the dog is properly restrained and enclosed in a vehicle, cage, or similar enclosure.

(3) Noise. It shall be unlawful for any person owning or having control of any animal to ~~be allowed the animal~~ to create excessive noise in violation of Sub~~section~~division (h) of this section.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.080 Enforcement.

(a) General.

(1) Owners and renters of ~~short term residential rental units~~STRs shall comply with the requirements of this Chapter and all other applicable sections of the County Code and other law. A hosting platform shall comply with the requirements of § 84.28.110 and all other applicable sections of the County Code and other law.

(2) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may result in remedial action by appropriate members of County staff or any enforcement officer as defined in Chapter 2 of Division 1 of Title 1 of the County Code without notice if providing notice is not reasonable considering the need for immediate remedial action, and/or if prior notice to the property owner or the renters, either verbal or written, has not resulted in appropriate remedial action by the property owner. If the violation ~~consists of a violation of~~pertains to any of the parking requirements of this Chapter, ~~then~~ the remedy may include ~~the~~ towing of the vehicle or vehicles causing the violation of the parking requirement. Remedial actions taken under this Section, other than any criminal citations, are subject to appeal pursuant to Chapter 2 of Division 1 of Title 1 of the County Code or other applicable provision, but no request for appeal shall stay the remedial actions taken pursuant to this Section.

~~(3) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may be subject to the enforcement and remedy provisions of Chapter 2 of Division 1 of Title 1 of the County Code and any other applicable enforcement and remedy provisions of the County Code or provided under the law.~~

(b) Uniform Transient Occupancy Tax—Failure to Pay. Failure by the owner, or when applicable, a hosting platform to collect and remit to the Tax Collector the Uniform Transient Occupancy Tax may result in the Tax Collector pursuing any remedy against the owner or hosting platform, including imposing and collecting said tax from the owner or hosting platform, authorized under Chapter 2 of Division 4 of Title 1 of the County Code or other applicable law. Notwithstanding the duty imposed by § 84.28.110(a), the use of a hosting platform to facilitate the rental of a short-term residential rental unit shall not relieve an owner of liability for violations of this Sub~~section~~division.

(c) Administrative Subpoena. The County may issue and serve an administrative subpoena as necessary to obtain specific information identified in § 84.28.110 regarding ~~short term residential rental unit~~STR listings located in the unincorporated areas of San Bernardino County. Any subpoena issued pursuant to this Sub~~section~~division shall not require the production of information sooner than 30 days from the date of service. A person that has been served with an administrative subpoena may seek judicial review during that 30-day period.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.090 Suspension of Permit.

(a) Suspension of Permit. An ~~an short-term residential rental unit~~STR permit may be suspended for the following reasons:

(1) Substandard Building or Property or Unsafe Building or Structure. Any violation of the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code ~~that may~~ results in suspension of the STR permit ~~the~~and issuance of a notice of defect or notice and order to repair. Notice of such suspension shall be provided pursuant to the requirements of Chapter 1 of Division 3 of Title 6 of the County Code.

(2) General Violations. Any failure to comply with, or respond to, any notice of violation or other notice from the County requiring compliance with one or more requirements of this Chapter or other applicable provision of the County Code or other law may result in suspension of the STR permit. Property owners shall be informed of such suspension in a written notice mailed using both certified mail with return receipt and first class service. In addition, although not required, the notice may also be posted on the property and/or mailed to any additional individuals or companies listed on the permit application.

(b) Use of Property During Suspension and Stays.

(1) When an ~~an short-term residential rental unit~~STR permit is suspended or stayed pending outcome of an appeal, the property ~~or properties~~ affected by the suspension shall not be used as an ~~an short-term residential rental~~STR until such time as the suspension ~~is~~or stayed ~~or is~~ lifted.

(2) Permits suspended pursuant to § 84.28.090(a)(1) will remain suspended until such time as the Building Official or his or her designee confirms that all violations have been corrected or the Building Appeals Board has ruled in favor of the appellant.

(3) Permits suspended for general violations, i.e., those under § 84.28.090(a)(2), will remain suspended until such time as the violations are abated, or the property owner can reasonably demonstrate substantive changes in the property management practices that would mitigate or correct ~~these~~ violations, or a hearing officer has ruled in favor of the appellant. If an appeal hearing for a general violation cannot be scheduled within 14 calendar days after an appeal was filed or if the hearing is scheduled but, through no fault of the appellant, not held within 30 days after the appeal was filed, the suspension ~~must~~will be stayed through the date a ruling on the appeal is issued.

(c) Appeals of Suspensions. An appeal must be filed no later than ten days ~~of~~after the date the notice of suspension is issued. When the tenth day is not a County business day, the time frame is extended to the ~~second consecutive~~next County business day following the tenth day.

(1) The suspension of a permit pursuant to § 84.28.090(a)(1) may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

(2) The suspension of a permit for a general violation may be appealed to a County-designated hearing officer. The decision by the hearing officer shall be final and no further appeal within the County shall be available. The hearing procedure shall include the following:

(A) At least ten days written notice of the hearing shall be given to the permit holder prior to the hearing date. The hearing date may be postponed or continued by stipulation of the parties. If the permit holder does not respond or appear, no further hearing procedure shall be required.

(B) Witnesses shall swear or affirm to tell the truth. The oath or affirmation shall be taken by the hearing officer. The County shall present its case first, with oral testimony and documentary evidence or other evidence. The County shall have the right of cross-examination. The permit holder shall have the right to be represented and shall have the right of cross-examination. ~~The permit holder may present his or her response after the County has presented its case. Both parties may thereafter present argument.~~

(C) No determination or order shall be based solely on hearsay evidence. The hearing officer shall make his or her determination within five working days ~~of the end of~~ following the hearing, ~~unless a party requests a greater period of time.~~ The determination shall be in writing, and shall state the findings upon which the determination is made. The decision by the hearing officer shall be final and no further appeal within the County shall be available.

(3) The failure to appeal a suspension in a timely manner shall render the action to suspend final and no further appeal within the County shall be available.
(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.100 Revocation of Permit.

(a) Revocation of Permit. ~~An short-term residential rental unit,STR~~ permit may be revoked for the following reasons:

(1) The severity of a violation of a requirement of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code necessitated the immediate vacation of the property.

(2) The conditions or actions that resulted in the suspension of the permit have not been abated, or addressed by a demonstrable change in the business practices associated with the ~~short-term residential rental unit,STR~~ within 60 days of the suspension being upheld on appeal or otherwise deemed final.

(3) The condition or the business practice that resulted in the suspension of the permit re-occurs within 12 months ~~offollowing~~ the date the suspension was upheld on appeal or otherwise deemed final.

(4) A permit is suspended two times in a consecutive 24-month period, where said suspensions are either upheld on appeal or otherwise deemed final.

(5) The permit was obtained through fraud or deceit.

(6) The permit was issued in error.

(b) Appeals of Revocation of Permit.

(1) The revocation of a permit ~~based on substandard building conditions or other violations of Title 6 of the County Code pursuant to § 84.28.100(a)(1)~~ may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

~~—(2) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.~~

(3) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are general violations, or pursuant to § 84.28.100(a)(5) or (a)(6), may be appealed for a hearing before a County appointed hearing officer as defined by §§ 12.2701, 12.2702, 12.2703, and 12.2705. The procedure for such hearing is set forth in §§ 84.28.090(c)(2)(A) through (C) and (c)(3). A decision by the hearing officer shall be final and no further appeal within the County shall be available.

~~—(4) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violations include a general violation or violations and a violation or violations based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, shall be heard by the Building Appeals Board in the form and manner defined by § 63.0107. A decision by such body shall be final and no further appeal within the County shall be available.~~

(c) New Application After Revocation of Permit. No application for a permit shall be permitted within 12 months after a revocation is made final.

~~(d) Suspensions or Revocations of Permits for Multiple Properties. If it is determined that the conditions or the business or management practices cause violations of this Chapter to occur on multiple properties of the same owner, the short-term residential rental unit permits for all of those properties may be suspended and/or revoked at the same time. In such circumstance all affected parties must be provided notice and the opportunity to appeal the suspension and/or revocation of the permit for every affected property.~~

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.110 Hosting Platform Requirement.

(a) For purposes of this Chapter a hosting platform shall be responsible for collecting all applicable uniform transient occupancy tax required by § 14.0203 and remitting the same to the County. The hosting platform shall be considered an agent of the short-term residential rental owner for purposes of transient occupancy tax collections and remittance, as set forth in § 14.0203, if the hosting platform collects payment for the rental. If a hosting platform does not collect payment for rentals, the short-term residential rental unit owner is solely responsible for the collection of all applicable transient occupancy taxes.

(b) Subject to applicable laws and procedures provided in § 84.28.080(c), when requested by the County, a hosting platform shall disclose, in a commonly used electronic format, the address of each short-term residential rental unit within the unincorporated San Bernardino County listed on the hosting platform, the names of the persons responsible for each such listing, the address of each such listing, the length of stay for each such listing and the price paid for each stay.

(c) A hosting platform shall display the County STR permit number for any STR listing located in San Bernardino County.

(~~e~~d) A hosting platform operating exclusively on the internet, which operates in compliance with Sub~~sections~~divisions (a) (~~b~~) and (~~b~~c) above, shall be presumed to be in compliance with this Chapter, except that the hosting platform remains responsible for compliance with the administrative subpoena provisions of this Chapter.

(~~e~~) The provisions of this Section shall be interpreted in accordance with otherwise applicable state and federal laws and will not apply if determined by the County to be in violation of, or preempted by, any such laws.

(Ord. 4371, passed - -2019)

EXHIBIT B

Proposed County Development Code Section Changes (Red-lined Version for BOS consideration)

CHAPTER 84.28: SHORT-TERM RESIDENTIAL RENTALS

Section

- 84.28.010 Purpose.
- 84.28.020 Applicability.
- 84.28.030 Definitions.
- 84.28.040 Permit Required.
- 84.28.050 Application Process.
- 84.28.060 Occupancy Standards.
- 84.28.070 Conditions of Operation.
- 84.28.080 Enforcement.
- 84.28.090 Suspension of Permit.
- 84.28.100 Revocation of Permit.
- 84.28.110 Hosting Platform Requirements.

§ 84.28.010 Purpose.

The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, and to minimize negative secondary effects associated with such use.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.020 Applicability.

Except as otherwise provided, the standards and permit procedures of this Chapter apply to all persons involved, and at all times, as more fully set forth herein, in the short-term rental of residential dwelling units as a single housekeeping unit where allowed in the Mountain and Desert Regions in compliance with Division 2 (Land Use Zoning Districts and Allowed Land Uses) or in connection with a legal nonconforming residential structure located in a non-residential land use zoning district. “Short-term” means 30 days or less. The permit procedures of this Chapter shall not apply to rental of Alternative Shelters, as defined herein.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4393, passed - -2020; Am. Ord. 440, passed - -2021)

§ 84.28.030 Definitions.

The definitions in this Section are intended to apply to this Chapter only. Any term which is not specifically defined herein shall have the definition as provided by Division 10 of the Development Code or elsewhere within the County Code.

(a) ALTERNATIVE SHELTER. Means any shelter, vehicle or site prepared for transient occupancy rental other than a legal residential dwelling unit or commercial lodging facility. Examples include but are not limited to tents, recreational cabins and recreational vehicles.

~~(ab) BOOKING TRANSACTION. Means any reservation or payment service provided by a person who facilitates an STRshort-term rental unit transaction between a prospective STRshort-term residential rental unit renter and an short-term residential rental unitSTR owner.~~

(c) DWELLING UNIT. Any building or portion thereof, including a manufactured home, that contains living facilities, including provisions for sleeping, eating, cooking and sanitation as required by the California Building Code, for not more than one family, including domestic employees of the family. Examples include but are not limited to: single family dwelling units, condominiums, accessory dwelling units, guesthouses, or any other accessory residential structure considered a dwelling unit.

~~(bd) HOSTING PLATFORM. Means a marketplace in whatever form or format, which facilitates rental of an STRshort-term residential rental unit through advertising, match-making or any other means, using any medium or facilitation, and from which the operator of the hosting platform derives revenues from providing or maintaining the marketplace.~~

~~(ee) INSPECTIONS—INITIAL. Means any inspection incident to the review of an application for an initial STRshort-term residential rental unit permit. The responsible department shall inspect the subject property to determine maximum occupancy and parking capacity for the property, and to verify compliance with the standards of this Chapter and of other applicable County Code provisions.~~

~~(df) INSPECTIONS—RENEWAL. Means the reinspection, upon the application for renewal of an STRshort-term residential rental unit permit, whereby the subject property shall be inspected to ensure continued compliance with the standards of this Chapter and of other applicable County Code provisions. Notwithstanding anything to the contrary, an applicant seeking renewal of an STRshort-term residential rental unit permit shall comply with all applicable standards of this Chapter at the time of renewal.~~

(eg) OCCUPANT. For the purpose of this Chapter, an occupant is a person who will stay overnight in an STR. The maximum occupancy stated on an STR permit will indicate the maximum number of occupants approved.

~~(fh) RESPONSIBLE DEPARTMENT. Means the department or subdivision thereof designated by the Chief Executive Officer of the County of San Bernardino County to implement this Chapter.~~

(gi) SHORT-TERM RESIDENTIAL RENTAL UNIT (STR). Means a residential the use of a dwelling unit or portion thereof rented or otherwise used for residential transient occupancy, as defined in § 14.0203. An short-term residential rental unitSTR shall not be used for any commercial activity, which includes but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, filming photography shoots, a fraternity party, or any other similar gathering, unless regulated under an approved County-issued permit. Transient occupancy generally means occupancy for 30 consecutive calendar days or less.

~~(hj) SHORT-TERM RESIDENTIAL RENTAL UNITSTR OWNER. Means the owner of a property, as defined in § 810.01.170, with a single-family dwelling unit_ that is being used~~

~~as an short-term residential rental unitSTR; Owner can include a person, corporation, partnership, a personal or family trust, limited liability company (LLC), or limited liability partnership (LLP). any individual or organizationAn agent working on behalf of suchmay act on behalf of a property owner to manage the STR; or any individual or organization that has the legal right to rent out, or allow the occupancy of a single-family residential dwelling unit as a short-term residential rental unit.~~

~~(ik) SHORT-TERM RESIDENTIAL RENTAL UNITSTR RENTER. Means an individual who enters into an agreement or is authorized by the short-term residential rental unitSTR owner, regardless of remunerations, theto use of property as an short-term residential rental unitSTR. Such renter is not considered a tenant or a person who hires a dwelling unit under Civil Code § 1940.~~

~~(l) SURROUNDING PROPERTY OWNER. Means the owner of property that is located within the applicable distance from the STR as set forth in Table 85-2 of § 85.03.080.~~

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.040 Permit Required.

~~(a) A short-term residential rental unitproperty owner may use a single-family dwelling unit as an short-term residential rental unitSTR only if such owner has a current valid short-term residential unitSTR permit and complies with the requirements of this Chapter and other applicable provisions of the County Code and other laws. A separate permit shall be required for each dwelling unit used as an short-term residential rentalSTR unit when there is more than one legal single-family dwelling unit or a duplex on the parcel.~~

~~(1) An accessory dwelling unit, primary dwelling unit, guesthouse, casita, or other residential accessory structure may be permitted as a short-term residential rental unit when at least one of the dwelling units (primary dwelling, accessory dwelling unit, or caretaker dwelling) is occupied by the property owner or legal agent. This owner occupancy requirement shall not apply to a parcel two acres or greater. A maximum of two legal dwelling units per parcel of land may be approved for separate individual short-term residential rental unit permits. an owner or agent. A maximum of two STRs may be permitted for a parcels 2 acres or greater. For a parcels less than 2two acres, one STR may be permitted.~~

~~(2) (3) An individual unit, such as an apartment or condominium, located within a multi-family residential project, is not eligible for an short-term residential rental unitSTR permit.~~

~~(3) Short-term timeshare occupancy of a condominium unit may be authorized by the condominium owners' association or other governing body having jurisdiction over the timeshare complex, provided enforcement of such occupancy requirement is performed by the same association or governing body. Such occupancy shall not be subject to an STR permit.~~

~~(b) No STR owner shall own and operate more than two STR units. An STR owner that holds an active STR permit(s) that exceeds the maximum two units on the effective date of~~

this ordinance shall be eligible to renew each STR permit as a legal non-conforming use. The legal non-conforming status shall not be transferrable to another STR owner or property.

(bc) ~~Short-term residential rental unit~~STR renters are subject to the uniform transient occupancy tax of § 14.0203.

(ed) ~~A short-term residential rental unit~~STR permits ~~shall not be~~ is transferrable, ~~to the new owner of the rental unit in question, provided that the new owner informs the County of its desire to assume the responsibilities of holding the short-term residential rental unit permit in question within 30 days of taking title to the property.~~ Within 30 days of taking title to the property, the new owner of the property shall apply for an STR permit. ~~is also responsible to provide the County with the information necessary to satisfy the requirements of §§ 84.28.050(a)(1) through (7), so that the County may be assured that the new owner understands its duties and responsibilities as the owner of a short-term residential rental unit. The County may also charge a fee for changing the permit record, as set forth in the schedule of fees in Division 6 of Title 1 of the County Code.~~

(e) Alternative shelters advertised as STRs shall not be eligible for STR permits. Rental of alternative shelters may be eligible for a special use permit pursuant to the requirements of Chapter 85.14 (Special Use Permits), or such rental may be permitted as a campground use. (Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.050 Application Process.

(a) Application. An application for an ~~an short-term residential rental unit~~STR permit shall be submitted to the responsible department on a pre-approved form. The required content of the form may be revised from time to time, but at a minimum shall require the following:

- (1) Property owner name and contact information.
- (2) Applicant name and contact information, if different from the property owner.
- ~~(3) Property owner statement attesting that the owner is not a Business Entity as defined in this Chapter.~~
- (3) Address and Assessor's parcel number for ~~the property containing the single-family dwelling unit, accessory dwelling unit or other permitted structure~~ to be used as an ~~short-term residential rental unit~~STR.
- (4) Total square footage of the ~~single-family dwelling unit, accessory dwelling unit or other permitted structure~~ to be used as an ~~short-term residential rental unit~~STR.
- (5) Total ~~square footage of habitable space~~number of bedrooms to be used for overnight sleeping purposes.
- (6) The name of the managing agency, agent, or property manager, if different from the property owner, and a telephone number at which that party may be immediately reached on a 24-hour basis.
- (7) Acknowledgment that the permittee understands and agrees to operate the ~~short-term residential rental unit~~STR in compliance with the regulations and requirements set forth in this Chapter.

(8) A fee amount to cover ~~an initial inspection and one additional inspection~~the application, as set forth in the ~~schedule of fees in Division 6 of Title 1 of the County fee ordinance Code~~. If ~~further~~ additional inspections ~~or enforcement actions~~ are required, then the owner or applicant ~~shall~~may be required to pay ~~for the~~ additional ~~inspection fees~~services.

(b) Notification Requirements.

(1) The responsible department shall provide notice of the application to all ~~potentially affected surrounding~~ property owners, ~~in the following circumstances:~~

~~(A) The application is submitted as a result of the issuance of a notice of violation due to the advertising of a dwelling unit for short-term residential rental use or use of a property as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(B) During the processing of the application, the responsible department is made aware of circumstances that would lead it to reasonably believe that the property has been used in violation of this Chapter, including but not limited to that the property was used as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(2) If there are additional costs to the County in providing notice to all potentially affected property owners, the cost of the permit application shall be changed to allow the County to recover those costs.~~ The notice shall provide that comments may be submitted to the responsible department up to 20 calendar days after the date of said notice.

~~(3) The responsible department shall notify the applicant if the application is approved or denied, with applicable appeal provision. Notwithstanding Section 86.06.020 (Effective Date of Permits), the effective date of the STR permit will be the first business day following a 30-day appeal period, at the applicant's mailing address as shown on the most recent application or otherwise filed with the responsible department. Within ten calendar days of the issuance or renewal of a short-term residential rental permit, t~~The responsible department shall also send notice to all ~~potentially affected surrounding~~ property owners informing them that a permit was issued, with applicable appeal provisions. This notice to surrounding property owners shall contain, at a minimum, the following information:

(A) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis;

(B) The phone number of the County's 24/7 short-term rental complaint line;

(C) The maximum number of occupants allowed in the unit;

(D) The maximum number of vehicles allowed to be parked on the property.

~~(E) A web link to on-line information regarding STR permits.~~

~~—(3) The responsible department shall post the information mailed to surrounding property owners on the STR property.~~

(c) Operation During Application Process. Notwithstanding § 84.28.040, while a new application for an ~~STR short-term residential rental unit~~ permit is pending, a dwelling may be used as an ~~STR short-term residential rental unit~~ provided that the unit has been permitted by a previous owner, there are no outstanding violations, and the new owner has applied for a permit according to §84.28.040(d), ~~passed a physical inspection by the County~~

~~and otherwise complies with the requirements of §§ 84.28.060 and 84.28.070 and any applicable requirements set forth in Chapter 1 of Division 3 of Title 6 and Chapter 19 of Division 3 of Title 6 of the County Code and other law.~~

—(d) Application Denial. An application for an ~~an short-term residential rental unit~~STR permit or renewal of a permit under this Chapter shall be denied by the responsible department upon one or more of the following grounds:

(1) The application is incomplete or the applicant has otherwise failed to comply with the requirements of this Chapter.

(2) The applicant or permittee provided material information that ~~was knowingly incorrect is false, or provided material information that~~which the applicant ~~reasonably~~ should have ~~reasonably~~ known ~~wasto be~~ incorrect, in the application for a permit under this Chapter.

(3) The ~~short-term residential rental unit~~STR or property is not in compliance with the standards of this Chapter or other applicable County Code provisions and has failed to pass the initial or renewal inspection.

(e) Applicant Appeals. An applicant may appeal the denial or conditional acceptance of an application for an ~~an STRshort-term residential rental~~ permit. Such appeal must be in writing and submitted to the responsible department within ~~ten 30~~ days ~~of following~~ the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth 30th~~ day is not a County business day, the time frame is extended to the ~~second consecutivenext~~ County business day following the ~~tenth 30th~~ day. The appeal shall follow the procedure set forth in § 84.28.090(c).

(f) ~~Affected Property Owners' Non-Applicant~~ Appeals. ~~Potentially-affected property ownersNon-applicants~~ may appeal the granting of a new ~~short-term residential rental unit~~STR permit. All such appeals must be submitted to the responsible department within ~~ten 30~~ days ~~of following~~ the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth 30th~~ day is not a County business day, the time frame is extended to the ~~second consecutivenext~~ County business day following the ~~tenth 30th~~ day. The ground for such appeal is limited to the claim that past use of the property as an ~~an short-term residential rental unit~~STR has not complied with one or more requirements of §§ 84.28.060(b) through (d), or § 84.28.070, or that, based on competent evidence, any prospective use for such purpose will likely not comply with one or more of such requirements. Such appeal shall be heard in the same manner as specified in § 84.28.090(c). The applicant shall be provided notice of the hearing. If the ~~potentially affected property ownerappellant~~ prevails in the appeal, then the applicant's application shall be deemed to be denied and such decision shall be the final decision of the County. No further appeal shall be available at the administrative level.

(g) Permit Renewal. The ~~short-term residential rental unit~~STR permit shall be renewed ~~bienniannually~~. Permit renewal shall be approved if the current conditions of operation and other standards in this Chapter have been met, the subject property passes the renewal inspection, and the applicable renewal fee as set forth in the San Bernardino County Code schedule of fees is paid. Renewal payments submitted after permit expiration are subject to a delinquent fee pursuant to the schedule of fees. Continued use of an ~~an short-term residential rental unit~~STR is prohibited following permit expiration until renewal payment, including any delinquent fee, has been received by the County. Failure to submit renewal

payment within 45 days of permit expiration, including any delinquent fee, shall result in ~~closure~~expiration of the ~~short-term residential rental unit~~STR permit. The ~~short-term residential rental unit~~STR owner shall be required to submit a new application, pay the applicable new permit application fee, and be subject to the application process as set forth beginning in Sub~~section~~division (a) above.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.060 Occupancy Standards.

(a) Compliance with Uniform Codes and Other Laws. At the time of issuance of an ~~short-term residential rental unit~~STR permit and thereafter, the ~~short-term residential rental unit~~STR owner shall be responsible for in-compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) Occupancy Limits. Occupancy limits ~~per room~~ for an ~~short-term residential rental unit~~STRs shall be determined as follows:

(1) Occupancy limits shall be determined based on the number of bedrooms in the STR, allowing in order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet, a maximum of two people per bedroom. The number of bedrooms will be verified using County Assessor data and County building records. Example occupancies:

- a. Two-bedroom STR: four occupants
- b. Three-bedroom STR: six occupants
- c. Four-bedroom STR: eight occupants
- d. Five-bedroom STR: ten occupants

(2) In addition to the occupancy limits determined based on the number of bedrooms, up to two minor children under the age of 18 may be added to the calculation of STR occupancy but in no case shall the total occupancy exceed 12 persons of any age.

~~(23)~~ Kitchens, bathrooms, toilet rooms, living rooms, dens, dining areas, halls, closets, storage or utility spaces, and similar areas are not considered ~~habitable rooms for sleeping purposes, thus the square footage represented by these bedrooms~~ and shall not be used in the calculation for determining the maximum number of occupants.

~~(c) Maximum Occupancy Limits. Maximum occupancy limits per short term residential rental unit shall be determined as follows:~~

~~—(1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.~~

~~(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.~~

~~(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.~~

~~(4) Occupancy Cap. Notwithstanding the allowances based on the number of bedrooms, per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of any short-term residential rental unitSTR shall not exceed 12.~~

~~(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.~~

~~(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.~~

~~(7) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the for maximum occupancy of a short-term residential rental unit, the use of an STR shall be limited by the not exceed the occupancies supported by the capacity of -on-site parking spaces, pursuant to the minimum parking standards as required by Subsection ~~division~~ (d) below.~~

~~(d) Parking. All vehicles of short-term residential rental unitSTR renters occupants and their guests must be parked on the short-term residential rental unitSTR property. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unitSTR permit shall be used for vehicle parking. No vehicle related to the STR of renters shall be parked on neighboring properties or on public or private roads within the transportation right-of-way, or in any manner that would create an obstruction. Parking shall be provided on-site at a ratio of not less than one parking space for every four renters. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unit permit shall be used for vehicle parking. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)

§ 84.28.070 Conditions of Operation.

The following are minimal requirements for ~~short-term residential rental units~~STR operation. These are in addition to any other applicable requirements of this Chapter, other applicable provisions of the County Code, or other law.

(a) Prohibited Uses of Property. An ~~short-term residential rental unit~~ STR shall not be used for any ~~transient~~ occupancy other than the purposes described in ~~the definition of short-term residential rental unit set forth in § 84.28.030(i), and in conformity with the requirements of this Chapter.~~ An ~~short-term residential rental unit~~ STR shall not be used for any commercial activity, which includes but is not limited to weddings, ~~wedding~~ receptions, corporate retreats, business meetings or conferences, filming, photography shoots, ~~a fraternity parties,~~ or any ~~other~~ similar ~~gathering activities,~~ unless regulated under an approved County-issued permit.

(b) Minimum Rental Period. The STR owner shall rent the STR for a minimum of two consecutive nights with each booking.

~~(bcd)~~ Record Keeping. The property owner or property manager shall maintain records sufficient to prove compliance with this Chapter and other applicable laws. These records shall be maintained so that they can be readily provided to the County, and provided in such a manner that establishes that the property owner or property manager is routinely maintaining such records.

~~(ed)~~ Registration. The ~~short-term residential rental unit~~ STR owner ~~as defined in § 84.28.030(g),~~ shall administer registration prior to allowing occupancy of the ~~rental unit~~ STR. The registration shall include review of the ~~short-term residential rental unit~~ STR regulations with at least one adult renter ~~of the rental unit~~ STR. At the time of such registration, the renter shall be provided a complete written or digital copy of the ~~rental unit rules and regulations~~ requirements of the STR permit and applicable regulations, as well as disclosure of the penalties associated with violations. The registration material shall advise the renter of the occupancy and vehicle/parking limitations, responsibility to avoid nuisance behavior, and ~~that the use of the rental unit for prohibition of commercial activity, as described in Subsection (a) above, which includes, but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, fraternity parties, or any other similar gatherings shall be prohibited unless authorized by a County issued permit.~~ The registration material shall ~~contain a space for~~ include an acknowledgement to be signed by the renter and retained in the STR owner's records, as having read, understood and agreed to all provisions. Registration materials shall be preserved for the term of the ~~short-term residential rental unit~~ STR permit, and shall be provided to the County, when requested, to confirm compliance with ~~short-term residential rental unit~~ STR permit conditions of operation and regulations set forth in this Chapter. If the owner fails to provide adequate directions to the unit or fails to confirm acknowledgement and understanding of the ~~rental unit rules and STR~~ regulations, the conditions of operation of the ~~short-term residential rental unit~~ STR permit may be amended by the County to require in-person registration.

~~(dfe)~~ Advertising.

(1) Advertising that promotes an ~~short-term residential rental unit~~ STR for a use that is not permitted ~~or could not be permitted by this code or other law,~~ is prohibited.

(2) All advertising, including real-estate magazines, fliers, newspapers, television or radio commercials, internet pages, or ~~web-based ads or rental platform~~ coupons, that promote the use of an ~~short-term residential rental unit~~ STR prior to approval of an ~~short-term residential rental unit~~ STR permit ~~pursuant to § 84.28.040(a) or while the STR permit is suspended or revoked,~~ shall be prohibited. All advertisements featuring a permitted

~~short-term residential rental unit~~STR shall specify the maximum permitted number of occupants, ~~guests~~ and vehicles ~~for the rental unit~~permitted on the STR property.

(~~egf~~) Posted Notices within Unit. The County-issued ~~short-term residential rental unit~~STR permit shall be posted inside the unit on or adjacent to the front door, along with an exit/emergency evacuation map. In addition, each ~~short-term residential rental unit~~STR shall have a clearly visible and legible notice posted in a prominent location within the unit, containing the following information:

- (1) The address of the ~~short-term residential rental unit~~STR.
- (2) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis.
- (3) The maximum number of occupants permitted to stay overnight in the unit.
- (4) The maximum number of vehicles allowed to be parked on the property.
- (5) The contact person or agency, and phone number for snow removal.
- (6) ~~Notification of the arrangements that the owner has made to allow the renter to properly store and~~Instructions for disposal of trash ~~or refuse~~ in accordance with the requirements of this Chapter.
- (7) Notification that failure to comply with the requirements of this Chapter, including parking and occupancy standards, as well as public and private nuisance standards, is a violation of the County Code, and that such violation may result in enforcement actions to address the violation. ~~Enforcement These~~ may include ~~actions to abate the nonconformity, the institution of~~ criminal, civil, or administrative actions, or, ~~under certain circumstances,~~ the calling of law enforcement for the removal of guests and their vehicles from the property to the extent authorized by law. The notification shall state in a prominent format that users of the unit are prohibited from disturbing the peace of the surrounding neighborhood and that doing so is a violation of this Chapter and the rental agreement.
- (8) Location of utility service connections, including how to access service connections and instructions and any tools necessary to disconnect the ~~STR~~~~short-term residential rental unit~~ from utility services in the event of an emergency.
- (9) Phone numbers of local emergency medical and law enforcement services.
- (10) Property boundary map for the purpose of deterring trespassing on other privately owned properties and identification of the approved parking area(s).

~~(hg)~~ Good Neighbor Information. In addition to the required posted notices, the STR owner shall provide a brochure or document intended to remind renters that the STR is located in a neighborhood. The information should promote respect for residents of the neighborhood, including their rights to expect peace, quiet, privacy and security.

(~~fh~~) Call Response.

- (1) The ~~short-term residential rental unit~~STR owner or agent shall be personally available by telephone on a 24-hour basis and maintain the ability to make contact by phone within 30 minutes and be physically present at the property within one hour in

order to respond to and remedy ~~calls or~~ complaints regarding the condition or operation of the unit or the behavior of persons on the property in violation of this Chapter or other law.

(2) On a 24-hour basis, within one hour of receiving a ~~call or a~~ complaint report, the ~~short-term residential rental unit~~STR owner must confirm whether or not the complaint is valid. If the complaint is valid, the ~~short-term residential rental unit~~STR owner shall immediately take corrective action within the lawful authority of the owner to ~~abate~~resolve the violation, or ~~to cause~~stop the nuisance behavior that disturbs the peace ~~of the neighboring properties to stop~~, for the entire duration of the occupancy of the person causing or allowing such violation or nuisance behavior. ~~Such e~~Corrective action may ~~require necessarily include, under certain circumstances, immediate eviction of STR renters and the~~ contacting of law enforcement, ~~if necessary, County officials, or other appropriate officials~~ for the removal of renters, guests and their vehicles from the property to the extent authorized by law.

(3) Calls or complaints about physical conditions or circumstances that constitute an immediate threat to the public health and safety shall obligate the owner to immediately contact the appropriate law enforcement, fire, or other authority.

(4) Each owner shall keep a written record of the times and type of complaints received, what response was undertaken by the owner, and when such complaints were resolved. This written record shall be made available to the County upon request, and shall be retained by the owner for the term of the ~~short-term residential rental unit~~STR permit.

(~~g~~h) Responsibilities of Owner to Prevent Nuisance Behavior and Maintain Neighborhood Peace and Quiet. The owner shall take all lawful action necessary to ensure that renters and occupants abide by the terms of this Chapter and other applicable provisions of the County Code and law. The owner must inform renters and occupants that they are not to violate any noise standards, parking standards, or otherwise create a public or private nuisance.

(~~h~~k) Loud and Disturbing Noise.

(1) It is unlawful for any owner, renter, occupant, or guest located at an ~~an STR~~short-term residential rental unit to make, ~~cause to be made,~~ or allow to be made, ~~either willfully or through failure to exercise control,~~ any loud, excessive, ~~impulsive,~~ or intrusive noise that disturbs the peace ~~or quiet~~ or that causes discomfort or annoyance to any reasonable person of normal sensitivities in the area. Such ~~types of noises or actions causing noises~~may include, but are not limited to, ~~yelling,~~ shouting, ~~hooting~~loud laughter, whistling, singing, playing a musical instrument, ~~emitting or transmitting any~~playing loud music or noise from ~~any mechanical or electrical~~ sound making or sound amplifying devices, and ~~the habitual barking dogs, howling, or crowing of animals.~~

(2) The standard for enforcement of this ~~s~~Subsection~~division~~ is the “reasonable person” standard. The inquiry is whether the noise would disturb the peace ~~or quiet~~ or cause discomfort or annoyance to a reasonable person under ~~the same or~~ similar circumstances.

(3) Factors that may be considered in determining whether a violation of this Subsection~~division~~ has been committed include, but are not limited to, the following:

(A) The level of noise;

(B) The level and intensity of ~~the background (ambient)~~ noise, if any;

- (C) The proximity of the noise to the ~~residential unit in question~~reporting party;
- (D) The time of day or night the noise occurs;
- (E) The duration of the noise;
- (F) Whether the noise is constant, recurrent, or intermittent; and
- (G) Whether the noise is produced by a mechanical or electronic device.

~~(ik)~~ Safety.

(1) Solid fuel burning outdoor fireplaces, chimineas, barbeques, and fire pits are prohibited in the Mountain Region.

(2) The interior and exterior of the ~~short-term residential rental unit~~STR shall be kept free of hazardous conditions at all times.

(3) Spas/hot tubs shall be covered and locked when not in use.

~~(jml)~~ Sanitation.

(1) Every ~~short-term residential rental unit~~STR shall be cleaned after each occupancy change in order to make the unit sanitary.

(2) If linens are provided for use by renters, said linens will be exchanged for clean linens after each occupancy.

(3) The exterior of the ~~short-term residential rental unit~~STR shall be maintained and kept free of debris.

(4) Spas/hot tubs shall be maintained and cleaned as frequently as needed to preserve sanitary conditions.

~~(knm)~~ Trash/Refuse. Trash shall be deposited in approved trash collection containers on the ~~short-term residential rental unit~~STR property. Trash containers shall be kept closed when not in use, never be permitted to overflow, and kept in a clean condition ~~without excessive build-up of encrusted wastes in or on the container~~.

(1) In the Mountain Region, ~~short-term residential rental unit~~STR owners shall use animal-proof trash containers ~~(unless discouraged by the hauler)~~ and procure trash collection service from the County-approved refuse collection hauler when said service is available. Pull-out trash service shall also be established with the County approved refuse collection hauler when said service is available. A sufficient number of trash containers based on permitted occupancy ~~levels~~ of the ~~rental unit~~STR shall be procured.

(2) In the Desert Region, ~~short-term residential rental unit~~STR owners shall procure trash collection service and trash collection containers from the County-approved refuse collection hauler when said service is available. A sufficient number of containers based on occupancy levels of the rental unit shall be procured. Exception: if the STR owner resides on the STR property and removes trash promptly, commercial service is optional.

(3) Trash shall be removed from the premises after each occupancy unless routine commercial trash collection is provided to the premises.

~~(len)~~ Animals.

(1) License. No person shall have, keep, or maintain any dog on the property of an ~~short-term residential rental unit~~STR unless he or she is able to provide proof of a current license ~~or license tag~~ issued by the County or other ~~applicable~~ municipal dog licensing agency.

(2) Control of Animals. No person owning or having control of any animal shall permit such animal to stray or run at large upon any unenclosed area on or off the ~~short-term residential rental unit~~STR property. No person may lawfully bring his or her dog off a short-term residential rental property unless the dog is restrained by a leash and the person is competent to restrain the dog, or the dog is properly restrained and enclosed in a vehicle, cage, or similar enclosure.

(3) Noise. It shall be unlawful for any person owning or having control of any animal to ~~be allowed the animal~~ to create excessive noise in violation of Sub~~section~~division (h) of this section.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.080 Enforcement.

(a) General.

(1) Owners and renters of ~~short-term residential rental units~~STRs shall comply with the requirements of this Chapter and all other applicable sections of the County Code and other law. A hosting platform shall comply with the requirements of § 84.28.110 and all other applicable sections of the County Code and other law.

(2) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may result in remedial action by appropriate members of County staff or any enforcement officer as defined in Chapter 2 of Division 1 of Title 1 of the County Code without notice if providing notice is not reasonable considering the need for immediate remedial action, and/or if prior notice to the property owner or the renters, either verbal or written, has not resulted in appropriate remedial action by the property owner. If the violation ~~consists of a violation of~~pertains to any of the parking requirements of this Chapter, ~~then~~ the remedy may include ~~the~~ towing of the vehicle or vehicles causing the violation of the parking requirement. Remedial actions taken under this Section, other than any criminal citations, are subject to appeal pursuant to Chapter 2 of Division 1 of Title 1 of the County Code or other applicable provision, but no request for appeal shall stay the remedial actions taken pursuant to this Section.

~~(3) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may be subject to the enforcement and remedy provisions of Chapter 2 of Division 1 of Title 1 of the County Code and any other applicable enforcement and remedy provisions of the County Code or provided under the law.~~

(b) Uniform Transient Occupancy Tax—Failure to Pay. Failure by the owner, or when applicable, a hosting platform to collect and remit to the Tax Collector the Uniform Transient Occupancy Tax may result in the Tax Collector pursuing any remedy against the owner or hosting platform, including imposing and collecting said tax from the owner or hosting platform, authorized under Chapter 2 of Division 4 of Title 1 of the County Code or other applicable law. Notwithstanding the duty imposed by § 84.28.110(a), the use of a hosting platform to facilitate the rental of a short-term residential rental unit shall not relieve an owner of liability for violations of this Sub~~section~~division.

(c) Administrative Subpoena. The County may issue and serve an administrative subpoena as necessary to obtain specific information identified in § 84.28.110 regarding

~~short-term residential rental unit~~STR listings located in the unincorporated areas of San Bernardino County. Any subpoena issued pursuant to this Sub~~section~~division shall not require the production of information sooner than 30 days from the date of service. A person that has been served with an administrative subpoena may seek judicial review during that 30-day period.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.090 Suspension of Permit.

(a) Suspension of Permit. An ~~an short-term residential rental unit~~STR permit may be suspended for the following reasons:

(1) Substandard Building or Property or Unsafe Building or Structure. Any violation of the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code ~~that may~~ results in suspension of the STR permit ~~the~~and issuance of a notice of defect or notice and order to repair. Notice of such suspension shall be provided pursuant to the requirements of Chapter 1 of Division 3 of Title 6 of the County Code.

(2) General Violations. Any failure to comply with, or respond to, any notice of violation or other notice from the County requiring compliance with one or more requirements of this Chapter or other applicable provision of the County Code or other law may result in suspension of the STR permit. Property owners shall be informed of such suspension in a written notice mailed using both certified mail with return receipt and first class service. In addition, although not required, the notice may also be posted on the property and/or mailed to any additional individuals or companies listed on the permit application.

(b) Use of Property During Suspension and Stays.

(1) When an ~~an short-term residential rental unit~~STR permit is suspended or stayed pending outcome of an appeal, the property ~~or properties~~ affected by the suspension shall not be used as an ~~an short-term residential rental~~STR until such time as the suspension ~~is or stayed or is~~ lifted.

(2) Permits suspended pursuant to § 84.28.090(a)(1) will remain suspended until such time as the Building Official or his or her designee confirms that all violations have been corrected or the Building Appeals Board has ruled in favor of the appellant.

(3) Permits suspended for general violations, i.e., those under § 84.28.090(a)(2), will remain suspended until such time as the violations are abated, or the property owner can reasonably demonstrate substantive changes in the property management practices that would mitigate or correct these violations, or a hearing officer has ruled in favor of the appellant. If an appeal hearing for a general violation cannot be scheduled within 14 calendar days after an appeal was filed or if the hearing is scheduled but, through no fault of the appellant, not held within 30 days after the appeal was filed, the suspension must will be stayed through the date a ruling on the appeal is issued.

(c) Appeals of Suspensions. An appeal must be filed no later than ten days ~~of~~after the date the notice of suspension is issued. When the tenth day is not a County business day, the time frame is extended to the second consecutively next County business day following the tenth day.

(1) The suspension of a permit pursuant to § 84.28.090(a)(1) may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be

as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

(2) The suspension of a permit for a general violation may be appealed to a County-designated hearing officer. The decision by the hearing officer shall be final and no further appeal within the County shall be available. The hearing procedure shall include the following:

(A) At least ten days written notice of the hearing shall be given to the permit holder prior to the hearing date. The hearing date may be postponed or continued by stipulation of the parties. If the permit holder does not respond or appear, no further hearing procedure shall be required.

(B) Witnesses shall swear or affirm to tell the truth. The oath or affirmation shall be taken by the hearing officer. The County shall present its case first, with oral testimony and documentary evidence or other evidence. The County shall have the right of cross-examination. The permit holder shall have the right to be represented and shall have the right of cross-examination. ~~The permit holder may present his or her response after the County has presented its case. Both parties may thereafter present argument.~~

(C) No determination or order shall be based solely on hearsay evidence. The hearing officer shall make his or her determination within five working days ~~of the end of~~ following the hearing, ~~unless a party requests a greater period of time.~~ The determination shall be in writing, and shall state the findings upon which the determination is made. The decision by the hearing officer shall be final and no further appeal within the County shall be available.

(3) The failure to appeal a suspension in a timely manner shall render the action to suspend final and no further appeal within the County shall be available.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.100 Revocation of Permit.

(a) Revocation of Permit. ~~An short-term residential rental unit~~STR permit may be revoked for the following reasons:

(1) The severity of a violation of a requirement of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code necessitated the immediate vacation of the property.

(2) The conditions or actions that resulted in the suspension of the permit have not been abated, or addressed by a demonstrable change in the business practices associated with the ~~short-term residential rental unit~~STR within 60 days of the suspension being upheld on appeal or otherwise deemed final.

(3) The condition or the business practice that resulted in the suspension of the permit re-occurs within 12 months ~~of~~ following the date the suspension was upheld on appeal or otherwise deemed final.

(4) A permit is suspended two times in a consecutive 24-month period, where said suspensions are either upheld on appeal or otherwise deemed final.

(5) The permit was obtained through fraud or deceit.

(6) The permit was issued in error.

(b) Appeals of Revocation of Permit.

(1) The revocation of a permit based on substandard building conditions or other violations of Title 6 of the County Code pursuant to § 84.28.100(a)(1) may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

~~—(2) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.~~

~~(3) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are general violations, or pursuant to § 84.28.100(a)(5) or (a)(6), may be appealed for a hearing before a County appointed hearing officer as defined by §§ 12.2701, 12.2702, 12.2703, and 12.2705. The procedure for such hearing is set forth in §§ 84.28.090(c)(2)(A) through (C) and (c)(3). A decision by the hearing officer shall be final and no further appeal within the County shall be available.~~

~~—(4) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violations include a general violation or violations and a violation or violations based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, shall be heard by the Building Appeals Board in the form and manner defined by § 63.0107. A decision by such body shall be final and no further appeal within the County shall be available.~~

(c) New Application After Revocation of Permit. No application for a permit shall be permitted within 12 months after a revocation is made final.

~~(d) Suspensions or Revocations of Permits for Multiple Properties. If is determined that the conditions or the business or management practices cause violations of this Chapter to occur on multiple properties of the same owner, the short-term residential rental unit permits for all of those properties may be suspended and/or revoked at the same time. In such circumstance all affected parties must be provided notice and the opportunity to appeal the suspension and/or revocation of the permit for every affected property.~~

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.110 Hosting Platform Requirement.

(a) For purposes of this Chapter a hosting platform shall be responsible for collecting all applicable uniform transient occupancy tax required by § 14.0203 and remitting the same to the County. The hosting platform shall be considered an agent of the short-term residential rental owner for purposes of transient occupancy tax collections and remittance, as set forth in § 14.0203, if the hosting platform collects payment for the rental. If a hosting platform does not collect payment for rentals, the short-term residential rental unit owner is solely responsible for the collection of all applicable transient occupancy taxes.

(b) Subject to applicable laws and procedures provided in § 84.28.080(c), when requested by the County, a hosting platform shall disclose, in a commonly used electronic format, the address of each short-term residential rental unit within the unincorporated San Bernardino County listed on the hosting platform, the names of the persons responsible for each such listing, the address of each such listing, the length of stay for each such listing and the price paid for each stay.

(c) A hosting platform shall display the County STR permit number for any STR listing located in San Bernardino County.

(~~e~~) A hosting platform operating exclusively on the internet, which operates in compliance with Sub~~sections~~~~divisions~~ (a) ~~(b)~~ and ~~(bc)~~ above, shall be presumed to be in compliance with this Chapter, except that the hosting platform remains responsible for compliance with the administrative subpoena provisions of this Chapter.

(~~e~~) The provisions of this Section shall be interpreted in accordance with otherwise applicable state and federal laws and will not apply if determined by the County to be in violation of, or preempted by, any such laws.

(Ord. 4371, passed - -2019)

EXHIBIT C

Public Comments Received after
February 3, 2022

From: [Leslie Satterfield](#)
To: [Planning Commission Comments](#)
Subject: Draft Ordinance
Date: Monday, February 7, 2022 3:40:34 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Planning Commission,

I spoke to Dawn Rowe and she mentioned that I should speak to you guys about my life and concerns.

I actually wrote an email to you last September but was too upset to send it. I wanted to contact you now. I am here listening to the hearing on STR rentals and was hoping to share my story with you. I am a 50 year old woman who moved out to the Desert in 2015 to be close to my sister.

At the time of this move I put my entire savings into transforming a termite infested structure into a Single Family home.

Here are a few things that have greatly impacted my life.

I feel very frustrated by the lack of nuance being offered to homeowners who are very responsible and have relied on the tourist industry to be able to live and support themselves in the desert based on part time rental of their properties.

I own a single family residence and I have gone above and beyond and invested my life savings to create a beautiful space to host friends and family and guests on my five acre property. Part of the way that I am able to support myself and live in the desert is by renting my property part time as a STR.

I also employ a mother of three and pay her very well to help me maintain my property.

One of the investments I made a few years ago was in a trailer that I spent 3 months cleaning and restoring. I also hired a carpenter to help me rebuild it. The conversion of this trailer cost me an extensive amount of time, money and energy. I was starting to recoup some of my loss when I was told that I could not rent out the trailer. It is my hope that responsible property owners can apply for a way to rent out one alternative structure as many of us have made investments. I'm not a rich person so the investments I make mean a lot to my financial stability, especially in these uncertain times. It also is hard for me to see places like the New Auto Camp that is being developed in Joshua Tree with 100's of trailers when it would mean so much to me in terms of financial stability to be able to rent my one investment trailer.

As I said, I am very hard working so as soon as I found out that my trailer was not permitted I started working to convert my permitted Garage into an ADU. I am putting my money towards it and am in the process. I am devastated and disheartened to see that there is a new proposal to say that we can't have an ADU. I own a 5 acre parcel and was led to believe that I could obtain an STR for both my house and my soon to be ADU. I assumed this was a safe investment.

This change in policy for people who have limited financial ability and have already started the process feels malicious to the people in the community who are trying so hard to follow the stated guidelines. Why would you take this opportunity away from home owners who have large properties. My garage was a storage unit and I am zoned Rural living and I am not required to use my Garage for parking because I have a massive amount of parking on my property.

Please allow homeowners to have at least 2 STR licences per property if their parcels are larger. I have 5 acres and it really makes a huge difference to people like me.

Sincerely

Leslie Satterfield,

From: [Richard Walker](#)
To: [Cozad, Claire](#); [Biggs, Lupe](#)
Subject: Follow Up
Date: Monday, February 14, 2022 8:50:22 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Claire, Lupe:

Please send my sincere thanks to Supervisor Rowe for her time last week. I had never actually heard of specific examples of issues with STRs directly from a County Supervisor. The information/perspective was very valuable.

If we can implore Supervisor Rowe to consider the implications of forcing a 2-night stay it would mean so much to us. Our hard working staff will be negatively affected in more ways than I think many realize. We are such hard working operators. The troublesome hosts will allow things to fall apart regardless of how long guests are forced to stay.

Thanks again for your time.

RW

--

From: [COB - Internet E-Mail](#)
To: [Rowe, Dawn](#); [BOS District Secretaries](#)
Cc: [Hernandez, Leonard - CAO](#); [Bunton, Tom](#); [Snoke, Luther](#); [Williams, Pamela](#); [Martin, Abi](#); [Forrester, Martha](#); [King, Kristina](#); [Biggs, Lupe](#); [Monell, Lynna](#); [Tealer, Danette](#)
Subject: FW: One night stay proposed ordinance for STR in Joshua Tree
Date: Thursday, February 17, 2022 8:38:56 AM
Attachments: [image001.png](#)

Good morning:

Attached below please find email correspondence received by the Clerk of the Board on 02/16/22 from Ken Leek regarding STR's.

Thank you,

Stephanie King

Executive Secretary III

Clerk of the Board of Supervisors

Phone: 909-387-3848

Fax: 909-387-4554

385 North Arrowhead Avenue, 2nd Floor

San Bernardino, CA 92415-0130



Our job is to create a county in which those who reside and invest can prosper and achieve well-being.

www.SBCounty.gov

County of San Bernardino Confidentiality Notice: This communication contains confidential information sent solely for the use of the intended recipient. If you are not the intended recipient of this communication, you are not authorized to use it in any manner, except to immediately destroy it and notify the sender.

From: Ken Leek <kenleekemail@gmail.com>
Sent: Wednesday, February 16, 2022 1:42 PM
To: COB - Internet E-Mail <COB@sbcounty.gov>
Subject: One night stay proposed ordinance for STR in Joshua Tree

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

My name is Ken Leek. I own an STR in Joshua Tree and live in 29 Palms. First, I'd like to thank you for considering the proposed ordinances as they are long overdue. I agree with all of them except for one. That one is eliminating the one day guests. As there has been no explanation as to why this specific ordinance is being proposed and what outcome it is supposed to produce, I will have to assume why and the outcomes it hopes to produce.

Reasoning #1: If one day stays are eliminated, it will cut down on people trying to throw parties.
Fallacies of Reasoning #1: The only time a party is going to be attempted is the weekend. Nobody is driving all the way out to Joshua Tree during the week to attend a party. It's too far. A far more reasonable and effective ordinance would be to make the weekends a mandatory two-night stay and three day weekends a three-night stay.

Reasoning #2: Most all guests stay for two or more nights so this ordinance would have little effect.
Fallacies of Reasoning #2: During the week, I rely on couples who are travelers hitting up as many destinations as they can. One day they might be in Palm Springs or Los Angeles then hit up Joshua Tree because it's in between those locations and Death Valley or Las Vegas. These guests are the ideal guests. They spend all of their time in the park, eat at local eateries, come home exhausted, and get up early the next day to keep moving. They are quiet and hardly even at the property.

I would also like to add that creating a two-night minimum stay during the week would mean less business to local eateries as well as the many cleaners of STRs. The majority of STR cleaners are women with children. Cutting the amount of cleanings needed during the week would hurt them more than anyone else. In conclusion, I strongly urge you to make the two-night minimum stay to apply to weekends only.

Finally, if you really want to help the Morongo Basin, make some strict laws regarding how many STRs someone can own in the area or that they have to make one home available to long term renters for any STRs they own past one.

From: [Bob Siegmeth](#)
To: [Planning Commission Comments](#)
Cc: [Bob Siegmeth](#); [Cindy Siegmeth](#)
Subject: Fwd: STR - Short Term Rentals - Potential guideline changes
Date: Friday, February 4, 2022 1:08:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

To whom it may concern:

I don't know if any of my comments will be taken into consideration since the live meeting was already held yesterday on potential changes. I want to address a few items in regards to Short Term Rentals. I think there has been a negative stance in Lake Arrowhead from owners that live in the area and wanted to address.

There is a current on-going lawsuit with the ALA by some STR / Management company in regards to allowing guests on the lake. Personally I don't have a major concern on that but have always backed fair housing and wanted to ensure that guest that travel have the same opportunities to enjoy the lake as I did over 30 years ago along with my grandfather back in the 50's and 60's. Lake Arrowhead has usually had a small amount of full time owners in the area because the majority of the homes were second homes. I can recall only the mountain having 15-20% occupants at times since the majority did not live on the mountain.

That being said, there have always been rentals on the mountain including right on the lake as I staying multiple times along with generations of my family. I do agree that we need to continue to enforce rules ensuring that neighbors enjoy the area as well and it is not destructive to the area. I also believe that owners need more assistance to call for example the sheriff's department if a guest is out of line. A management company or owner may need additional assistance in which they are absolutely supportive in complying with the county. There needs to be an appropriate budget for the sheriff's department from the transient taxes collected.

In regards to occupancy and allowing 2 adults per bedroom, living space should be included to address this as well such as living room space, lofts or bonus rooms. If you are able to have 4 adults in a small studio at a hotel, it makes no sense that we are being this conservative and I believe the issues I have seen have been on the larger homes exceeding 12 adults. I personally own 3 properties and have never received one complaint. Now I do monitor thoroughly along with having a Minut device to see if noise gets too loud so I can address it before it is a problem.

I also think to make policies more effective, it should not just be directed at the owner of the property particularly if the guest is one violating the ordinance and has been advised as such. I think there should be an ability to give one warning to guests and authorize writing a ticket by code enforcement to the actual guest if violation is found. How do we address with teeth when guests may get away with no actual fines as it can be difficult to enforce? It can't just be a penalty on the owner.

In regards to ownership, it was mentioned that a corporation may be considered a business. This needs to be reviewed on the stance of reviewing a hedge fund as opposed to comparing ownership of a S corp that may be a vehicle to protect the homeowner that may own a view rentals. I don't believe the comparison of owning a business and not being allowed to apply for STR is the right approach or fair. Also, I think the ruling should not limit to 3 properties for STR in the county and should be more flexible for example 5 homes in a particular city as 3 rentals in the whole county is pretty darn extreme. I can recall Lake Arrowhead with little business many times over the years and some only survive with tourist visitors.

I understand some are complaining about the lack of housing and as a real estate professional I totally understand. I can also attest the lack of housing or the increase in rents are happening all over the country and is a concern but limitation of STRs won't solve this issue as again Lake Arrowhead has always had a high volume of second homes. I would never buy a property as a long term rental up in the mountains. As you know, evictions are very complicated and the state has not protected landlords in ensuring appropriate timelines to complete evictions thus forcing some mom and pop owners to sell at a discount while occupied by non paying tenants. It is a real problem and long term rentals are as likely because of the tourist type of environment. Also, STR gives the opportunity for the owner to utilize the property as well.

There are many viewpoints but I do not believe this type of regulation that is forced will correct the matter. There are many variables such as unbelievable inflation rate, eviction process and enforcement etc.

Please consider some of these matters as some owners like myself believe in increasing availability to travelers which include minorities which may not have the same opportunity. I do believe we need some low housing development that is incentivized by the local and state government to fix some of these issues.

Appreciate you taking the time to address my concerns.



From: [Cindy Beck](#)
To: [Planning Commission](#)
Subject: Forested Farm, Table Ams at Dutch Farm Florida
Date: Tuesday, February 15, 2022 2:52:42 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Planning Commissioners,
Please don't let this happen to Joshua Tree or Big Bear!
Most sincerely,
Cindy Beck
BES News & Joshua Tree

<https://psd125.adf.liax.protection.outlook.com/?url=https://www.planning.com/2022/02/15/2022-02-15-17%2Fenvironment-forest-ams-ams-at-dutch-farm-forestad-2022-02-15-17%2Fplanningcommissioncomment%40hasubcity.gov%7C2b56c5d869f42d251708d8f6f61c57c11399236f349a8ace99f84691f07c1%7C0%7C6780523012583720%7C1ukawow%7CTWp8GZa3lkyjP8TpaMC4eLjAwMDALCJQjiaV2iM6iLcBTT80i1hWvvlCZVC38Maf%5D%7C2000&data=0WLa9y58fWFLANSZaccr0BkXMB79f098733%5D&reserved=0>

Sent from my iPhone

February 6, 2022

TO: Supervisor Dawn Rowe

FROM: Barbara Finlayson-Pitts, Peter Tennyson, David Holden

RE: Planning Commission Meeting of February 3 on STRs

Cc: Claire Cozad, Danielle Harrington, Evelyn Estrada, Heidi Duran, Ignacio Nunez, Joana Cavazos, Lupe Biggs, Planning Commissioners Jonathan Weldy, Raymond Allard, Michael Stoffel, Thomas Haughey, Kareem Gongora

Dear Supervisor Rowe:

We attended the Planning Commission meeting on February 3 and support in general terms, with modifications, the proposed revision of the short term rental ordinance. We and many others, of course, have also submitted written comments.

We noted with interest that many public commenters were supportive of restrictions and more vigorous enforcement, even those who objected to some elements of the proposal. We also noted that several speakers [mostly current STR business owners] expressed concern because the proposed rules would impact owners/operators of multiple units on large parcels in the desert region, and others who currently hold permits for more than two properties. One commissioner in particular expressed the view that a "good" operator should be able to hold multiple permits.

We continue to believe, as several of the STR owners actually clearly stated, that running a full time STR is a business. In our view, a business has no place in an area zoned for single family residences. Zoning should mean something, and a small hotel is just as much a business as a welding shop.

However, in an effort to find a middle ground, and recognizing that STRs already exist in residential areas, may we respectfully suggest that before the proposed ordinance is further considered at the adjourned meeting discussed by the commission, several adaptations be made:

First, the language limiting STR permits to one per parcel could include something like the following: "Provided that if a parcel is five acres or more, two permitted units could be allowed, and an owner may obtain more than two permits for such a parcel by applying for a conditional use permit." We are not sure whether the right term is "conditional use permit" or something else, but the idea is to provide that if an owner can demonstrate at a hearing that noise and parking problems will not result from allowing more than two units on a large parcel, there could be an exception to the general rule. Making the change apply based on parcel size would eliminate the idea that different language is needed for the desert compared to the mountains, although in practical terms there are few neighborhoods in the mountain region with parcels of such a size. If they do exist, parking, privacy and noise issues are likely minimal.

The issues raised about being able to own more than two units might be dealt with in a similar way. The owners who raised this issue in person at the hearing did not realize, until it was pointed out to them in the hallway, that the current draft allows existing multiple ownerships to continue as a legal nonconforming use. Perhaps the staff report should make that point clear to the commissioners who expressed concern. In addition, perhaps the draft should be revised to say something like. "Persons treated as a business entity because they currently have more than one permit may continue to renew such permits as a legal nonconforming use if they do not have a

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record of violations, and persons holding multiple permits may apply for additional permits through a conditional use permit application.” Again, we are not sure whether "conditional use permit" is the correct term but the idea would be to have a process that allowed for a hearing that examines whether a permit holder deemed to be a business entity because of multiple permits is using the current permits properly and has the resources and/or staff to manage additional units. This would acknowledge the comments made by the commission chair to the effect that “good actors” should be accommodated and “bad actors” should be penalized, and by another commission member that those wishing to have multiple permits should pay more or have a higher standard. We also note that the commissioners seemed to agree that an owner with multiple permits should face suspension or revocation of all of them if there are recurring violations at even one permitted property.

When we met with you and your staff in November, you indicated doubt about regulations that are unenforceable, and we agree. The proposed regulations concerning daytime guests are in that category.

Finally, we hope that a number of additions to the proposed regulations that were presented by the public and discussed by the commissioners will be included in the final draft. These include (1) posting of signs with occupancy and parking limits and a local contact number on the outside of the building; (2) require face-to-face check-ins at the property; (3) require renter signing of the county “Good Neighbor” policy on check-in; and (4) require eviction of renters after two complaints.

None of this or the current regulations will matter, of course, unless there is adequate code enforcement, especially code enforcement officers “on the ground” and available in the area, especially on weekends. A significant increase in field code enforcement officers is desperately needed.

Please accept our gratitude for the continuing effort to improve regulation of short term rentals. A number of commenters stated this could also improve affordable housing availability for local workers. However, our particular goal is to keep STR situations from disrupting what should be quiet neighborhoods with owners who are part of the local community, by turning them into primarily tourist districts. We note with interest that several jurisdictions such as Mammoth Lakes, which is similar to Big Bear, have limited STR permits to “tourist zones”. While that might not be acceptable here at the present time, limits on density and, with exceptions, multiple ownership, should be seriously considered.

If it would be helpful to you, your staff or the planning staff, we would be glad to meet to discuss these ideas in more detail.

With best regards,

Barbara Finlayson-Pitts, Peter Tennyson and David Holden

February 14, 2022

Honorable Planning Commissioner Jonathan Weldy

RE: **STRs: Private Road Liability**

Sir,

Our privately-owned roads in Little Morongo Heights are being over-run severely damaged by the explosive growth of STRs and their associated vehicle traffic - renters, daytime visitors, employee vehicles, work trucks, contractors and heavy equipment.

Owners of private property adjoining are legally and financially responsible for their upkeep. Frankly Sir, we are overwhelmed by the expense of upkeep. We are also frightened by the prospect of being sued by a STR owner or guest!

Here's the Problem:

Little Morongo Heights has a resident population of approximately 75 living in 32 non-STR homes; it comprises about 6 sq.mi. and has approximately 8 miles of unpaved, privately-owned roads. As of February 2022, we co-exist 22 STR rentals that accommodate approximately 50 guests per night and over 100 guests plus visitors during the day.

While STR guests and their daytime visitors have changed the diversity of our neighborhood -- the volume of vehicular traffic has overwhelmed us!

Table 1 illustrates the volume of traffic that we now have to contend with because of the STR Explosion.

TABLE 1. STR Vehicle Trip Estimates – Little Morongo Heights (2/2022)

Little Morongo Heights = 6 sq.mi.; 8 miles of unpaved, privately-owned roads.

| Overnight Guests ¹ | Daytime Visitors | Employee Vehicles ² | Employee Vehicles ² |
|---|---|---|---|
| STR1 – 12 | STR1 – 12 | STR1 – 3 | STR1 – 4 |
| STR2 – 2 | STR2 – 2 | STR2 – 1 | STR2 – 2 |
| STR3 – 4 | STR3 – 4 | STR3 – 1 | STR3 – 2 |
| STR4 – 4 | STR4 – 4 | STR4 – 1 | STR4 – 2 |
| STR5 – 4 | STR5 – 4 | STR5 – 1 | STR5 – 2 |
| STR6 – 4 | STR6 – 4 | STR6 – 1 | STR6 – 2 |
| STR7 – 20 | STR7 - 20 | STR7 - 6 | STR7 - 6 |
| TOTAL STR Overnight Guest Vehicles – 54 Round Trip = 108 | TOTAL Allowed Visitor Vehicles – 54 Round Trip = 108 | TOTAL Employee Vehicles – 14 Round Trip = 28 | Other Vehicles* - 20 Round Trip = 40 |
| STR Traffic may exceed 244 vehicle trips/per day | | | |

NOTES:

Overnight Guests¹— may make multiple round trips per day to visit attractions and to shop, visit restaurants, etc.
 Employee Vehicles²—may make multiple roundtrips per day for housekeeping, guest check-in/check-out, deliveries and to transport equipment and supplies from one STR to another.
 Employee Vehicles²—may come as needed, oftentimes Monday – Friday.

MORE About the Problem...

All roads in Little Morongo Heights are privately owned. By law, contiguous property owners are responsible for road maintenance (See: Public Easements Brochure 06162014). We have even been *threatened by a STR owner with legal action if we fail to maintain.*

However, my neighbors and I can no longer keep up with, or afford the costs of road maintenance, because – on a daily basis -- vehicle traffic associated with STRs now *far exceeds* typical neighborhood comings and goings!

- We have offered our roads to the county – Public Works has declined to accept them.
- The county advised us to form a Road District Neighbors cannot afford to pay for this.
- Prior to 2019 we only had family traffic on these roads – *nowhere near todays volume!*

A Reminder and a Request...

We saw this coming...and asked you in 2019 and again in 2021 to give us relief.

You ignored our requests and have continued *to force us to subsidize* commercial STRs and to *risk potential litigation* -- by continuing to work on and pay for roads used predominantly now for commercial purposes – by investors and guests who can certainly afford to sue us!

As an unincorporated community, we receive absolutely NOTHING from the county *or* from STR owners for this subsidy. Yet you continue to force us to pay for and invest time and energy strictly for the benefit of STR owners!

This is WRONG, UNFAIR and is a stark example of **SOCIALISM!**

Please give us relief from this legal and financial burden!

Sincerely,



Gary Stiler
8524 Little Morongo Rd.
Morongo Valley, CA 92256

909-362-2016

From: [Ken Leek](#)
To: [COB - Internet E-Mail](#)
Subject: One night stay proposed ordinance for STR in Joshua Tree
Date: Wednesday, February 16, 2022 1:42:25 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

My name is Ken Leek. I own an STR in Joshua Tree and live in 29 Palms. First, I'd like to thank you for considering the proposed ordinances as they are long overdue. I agree with all of them except for one. That one is eliminating the one day guests. As there has been no explanation as to why this specific ordinance is being proposed and what outcome it is supposed to produce, I will have to assume why and the outcomes it hopes to produce.

Reasoning #1: If one day stays are eliminated, it will cut down on people trying to throw parties. Fallacies of Reasoning #1: The only time a party is going to be attempted is the weekend. Nobody is driving all the way out to Joshua Tree during the week to attend a party. It's too far. A far more reasonable and effective ordinance would be to make the weekends a mandatory two-night stay and three day weekends a three-night stay.

Reasoning #2: Most all guests stay for two or more nights so this ordinance would have little effect. Fallacies of Reasoning #2: During the week, I rely on couples who are travelers hitting up as many destinations as they can. One day they might be in Palm Springs or Los Angeles then hit up Joshua Tree because it's in between those locations and Death Valley or Las Vegas. These guests are the ideal guests. They spend all of their time in the park, eat at local eateries, come home exhausted, and get up early the next day to keep moving. They are quiet and hardly even at the property.

I would also like to add that creating a two-night minimum stay during the week would mean less business to local eateries as well as the many cleaners of STRs. The majority of STR cleaners are women with children. Cutting the amount of cleanings needed during the week would hurt them more than anyone else. In conclusion, I strongly urge you to make the two-night minimum stay to apply to weekends only.

Finally, if you really want to help the Morongo Basin, make some strict laws regarding how many STRs someone can own in the area or that they have to make one home available to long term renters for any STRs they own past one.

From: [Barbara Finlayson-Pitts](#)
To: [Supervisor Rowe](#)
Cc: [Cozad, Claire](#); [Harrington, Danielle](#); [Estrada, Evelyn](#); Heidi.Duran@lus.sbcounty.gov; [Nunez, Ignacio - LUS](#); [Biggs, Lupe](#); [Cavazos, Joana - LUS](#)
Subject: Planning commission meeting and STRs
Date: Sunday, February 6, 2022 5:27:26 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

February 6, 2022

TO: Supervisor Dawn Rowe

FROM: Barbara Finlayson-Pitts, Peter Tennyson, David Holden

RE: Planning Commission Meeting of February 3 on STRs

Cc: Claire Cozad, Danielle Harrington, Evelyn Estrada, Heidi Duran, Ignacio Nunez, Joana Cavazos, Lupe Biggs; by snail mail to Planning Commissioners Jonathan Weldy, Raymond Allard, Michael Stoffel, Thomas Haughey, Kareem Gongora

Dear Supervisor Rowe:

We attended the Planning Commission meeting on February 3 and support in general terms, with modifications, the proposed revision of the short term rental ordinance. We and many others, of course, have also submitted written comments.

We noted with interest that many public commenters were supportive of restrictions and more vigorous enforcement, even those who objected to some elements of the proposal. We also noted that several speakers [mostly current STR business owners] expressed concern because the proposed rules would impact owners/operators of multiple units on large parcels in the desert region, and others who currently hold permits for more than two properties. One commissioner in particular expressed the view that a “good” operator should be able to hold multiple permits.

We continue to believe, as several of the STR owners actually clearly stated, that running a full time STR is a business. In our view, a business has no place in an area zoned for single family residences. Zoning should mean something, and a small hotel is just as much a business as a welding shop.

However, in an effort to find a middle ground, and recognizing that STRs already exist in residential areas, may we respectfully suggest that before the proposed ordinance is further considered at the adjourned meeting discussed by the commission, several adaptations be made:

First, the language limiting STR permits to one per parcel could include something like the following: "Provided that if a parcel is five acres or more, two permitted units could be allowed, and an owner may obtain more than two permits for such a parcel by applying for a conditional use permit." We are not sure whether the right term is “conditional use permit” or

something else, but the idea is to provide that if an owner can demonstrate at a hearing that noise and parking problems will not result from allowing more than two units on a large parcel, there could be an exception to the general rule. Making the change apply based on parcel size would eliminate the idea that different language is needed for the desert compared to the mountains, although in practical terms there are few neighborhoods in the mountain region with parcels of such a size. If they do exist, parking, privacy and noise issues are likely minimal.

The issues raised about being able to own more than two units might be dealt with in a similar way. The owners who raised this issue in person at the hearing did not realize, until it was pointed out to them in the hallway, that the current draft allows existing multiple ownerships to continue as a legal nonconforming use. Perhaps the staff report should make that point clear to the commissioners who expressed concern. In addition, perhaps the draft should be revised to say something like. "Persons treated as a business entity because they currently have more than one permit may continue to renew such permits as a legal nonconforming use if they do not have a record of violations, and persons holding multiple permits may apply for additional permits through a conditional use permit application." Again, we are not sure whether "conditional use permit" is the correct term but the idea would be to have a process that allowed for a hearing that examines whether a permit holder deemed to be a business entity because of multiple permits is using the current permits properly and has the resources and/or staff to manage additional units. This would acknowledge the comments made by the commission chair to the effect that "good actors" should be accommodated and "bad actors" should be penalized, and by another commission member that those wishing to have multiple permits should pay more or have a higher standard. We also note that the commissioners seemed to agree that an owner with multiple permits should face suspension or revocation of all of them if there are recurring violations at even one permitted property.

When we met with you and your staff in November, you indicated doubt about regulations that are unenforceable, and we agree. The proposed regulations concerning daytime guests are in that category.

Finally, we hope that a number of additions to the proposed regulations that were presented by the public and discussed by the commissioners will be included in the final draft. These include (1) posting of signs with occupancy and parking limits and a local contact number on the outside of the building; (2) require face-to-face check-ins at the property; (3) require renter signing of the county "Good Neighbor" policy on check-in; and (4) require eviction of renters after two complaints.

None of this or the current regulations will matter, of course, unless there is adequate code enforcement, especially code enforcement officers "on the ground" and available in the area, especially on weekends. A significant increase in field code enforcement officers is desperately needed.

Please accept our gratitude for the continuing effort to improve regulation of short term rentals. A number of commenters stated this could also improve affordable housing availability for local workers. However, our particular goal is to keep STR situations from disrupting what should be quiet neighborhoods with owners who are part of the local community, by turning them into primarily tourist districts. We note with interest that several jurisdictions such as Mammoth Lakes, which is similar to Big Bear, have limited STR permits to "tourist zones". While that might not be acceptable here at the present time, limits on density and, with exceptions, multiple ownership, should be seriously considered.

If it would be helpful to you, your staff or the planning staff, we would be glad to meet to discuss these ideas in more detail.

With best regards,

Barbara Finlayson-Pitts, Peter Tennyson and David Holden

From: [David Gooch](#)
To: [Planning Commission Comments](#); [Supervisor Rowe](#); hello@joshuatreevra.com
Subject: Planning Commission Meeting Comment Feb 3, 2022, Project: PMISC-2020-00005
Date: Thursday, February 3, 2022 11:43:43 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on Feb 3rd, 2022.

I would like to start by introducing myself. I live in Carlsbad California but have long made the short trips to the beautiful mountains and deserts of San Bernardino County for weekend getaways and longer vacations. My wife and I purchased a property last year in Joshua Tree that we use as a vacation home as well as a permitted short term rental. Owning this property has given us a chance to build a stronger connection to a place we love. Our neighbors have welcomed us and supported us and we have built great relationships with many tradespeople and entrepreneurs in the area. We are now a part of the community and want to support both the people and the environment more than ever even though we do not reside in the county. I have also really enjoyed sharing our house in Joshua Tree with guests leave amazing reviews raveing about their experiences visiting the area. We also enjoy visiting the mountain region and this past summer we celebrated our son's 3rd birthday biking and hiking while staying at a short term rental in Big Bear City. This Christmas we took our son skiing at Snow Summit for the first time and stayed at a short term rental in Big Bear Lake. We are the people that your decisions will impact both as guests and hosts of short term rentals in your county.

I want to address several specific topics that were up for discussion at today's meeting:

OCCUPANCY

Occupancy should continue to be based on habitable square footage, NOT bedroom count. We have a two bedroom two bath 1000 sq/ft house and currently allow 6 guests to stay. Our bedrooms are large enough to sleep more than two people but we also have a large living room that can serve as a sleeping area per current county rules. The living room has a pullout couch and we also provide rollaway beds that allow the guest to configure sleeping arrangements as they see fit.

MINIMUM STAY

I oppose the proposed change to a two night minimum stay. We get many well behaved visitors who can only spend a single night at our house in Joshua tree often as part of a

larger California or national parks road trip. They often have a very light impact on our property and neighborhood because they are there for less than 16 hours but they have a positive financial impact on our short term rental as well as local businesses. We could not get to 100% occupancy without one night stays. The gaps created by a two night minimum stay rule would reduce our income as well as TOT revenue we generate. These guests spend money visiting local restaurants and shops and keep our cleaning and maintenance crews busy with more turnovers per week adding money directly into the local economy.

CHILDREN UNDER 12

I oppose the proposed regulation of guest children under 12. As hosts we don't have any way to control guests booking with children or to verify their minor children's ages. This is an unmanageable rule because the platforms do not have these features built into them.

MAXIMUM PARKING

I oppose the proposed change to limit maximum parking. Joshua tree is an international destination that draws people from far and wide but the vast majority of them all have to get here by car. We often have groups arriving in multiple vehicles from different places and they find ample places to park that do not disrupt the norms of the community. Our property has plenty of space to park 4 cars that wont block any roadways. Many of my neighbors have 6-8 cars parked on their properties and they are not required to limit that as far as I know. Parking should be calculated based on the site conditions of the property as it is currently done.

30 MINUTE RESPONSE BY PHONE

I oppose the proposed change to phone response time. Thirty minutes is an unreasonably short time in an area known for spotty cell reception and long drives on dirt roads.

YEARLY RENEWAL OF PERMIT

I oppose the proposed change to make the renewal annual. Annual renewal fees and process will place an overly burdensome expense for owners.

Thank you for your consideration,

David Gooch
61878 Petunia dr
Joshua Tree, Ca 92252
Gooch.david@gmail.com
760-846-2871

From: [Planning Commission Comments](#)
To: JacquelineNishizawa@msn.com
Cc: [Planning Commission Comments](#)
Subject: Public Comments for Planning Commission meeting
Date: Thursday, February 3, 2022 7:37:39 PM

Thank you for submitting the request.

Here is a copy of the information you submitted.

Contact Information

Jacqueline Nishizawa
569 San Benito Lane
Lake Arrowhead , California 91741
6264823191
JacquelineNishizawa@msn.com

Request Information

Request: Public Comment for a Specific Agenda Item

Agenda Item: 4

Comments: I have an STR permit for a 3 bedroom, 2 1/2 bath home with approx 1,800 sq ft which I own in Lake Arrowhead. My home sits on a large 9,000+ sq ft lot. My home is often rented by families/extended families and/or 2 couples with young children (typically 4 adults, 4 kids) and it spaciouly accommodates this type of occupancy with 3 large bedrooms (including a kids bunk room) and a spacious great room with additional sleeping accommodations; it's large and perfect for 8-10 family members. My guests have communicated to me how much they appreciate the comfort and value of a vacation home vs a hotel room for their families. This affordable option of a vacation home like mine also results in more visitors to the area, with more disposable income spent in our tourist dependent mountain communities, thereby supporting businesses and local employees/residents, as well as increasing sales tax and lodging tax revenue for the County. The current maximum occupancy rules in place are fair and already provide sufficient restrictions on maximum occupancies to balance all concerns. I urge you to reject the changes to the maximum occupancy calculations being proposed tonight, and prevent the adverse impact of a reduction in tourist business and dollars, which our mountain resort areas are highly dependent upon.

Thank You.

Planning Commission Secretary
385 N. Arrowhead Avenue
San Bernardino, CA 92415
(909) 387-8311

System Admin

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From: [Planning Commission Comments](#)
To: jcgisel@att.net
Cc: [Planning Commission Comments](#)
Subject: Public Comments for Planning Commission meeting
Date: Thursday, February 3, 2022 8:39:41 PM

Thank you for submitting the request.

Here is a copy of the information you submitted.

Contact Information

Joshua Gisel
1643 Sunnydale Ave
Simi Valley , California 93065
8054046626
jcgisel@att.net

Request Information

Request: Public Comment for a Specific Agenda Item

Agenda Item: Short term rentals

Comments: In regards to increasing rules on short term rentals, I believe the system is working the way it is. The demand for rentals is high and we are able to share our cabin with hundreds of guests and have had very little problems, I have talked to our neighbors who are full time and they always comment on how our guests follow our rules. We picked Big Bear to enjoy and invest in and so far we have been super happy with our decision. Plus with the str tax and permit fees, we definitely have been contributing to the benefit of San Bernardino County. Thank you for your consideration, Josh and Paula Gisel

Thank You.

Planning Commission Secretary
385 N. Arrowhead Avenue
San Bernardino, CA 92415
(909) 387-8311

System Admin

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From: [Planning Commission Comments](#)
To: conkeym1@yahoo.com
Cc: [Planning Commission Comments](#)
Subject: Public Comments for Planning Commission meeting
Date: Saturday, February 5, 2022 10:13:18 AM

Thank you for submitting the request.

Here is a copy of the information you submitted.

Contact Information

Michael Conkey
1162 Baughman Drive
Claremont, California 91711
9093542796
conkeym1@yahoo.com

Request Information

Request: Public Comment for a Specific Agenda Item

Agenda Item: STR Proposal

Comments: I have read your proposed changes regarding STR's. While several of the proposed changes are not a big deal, I have a particular concern about the number of STR permits per owner, maximum number of guests and one permit per legal parcel. I am a responsible STR owner on two homes in Lake Arrowhead. I vet my guests before accepting a reservation, confirm head count and tell my guests that I do monitor the exterior of the property. Guests who do not confirm their headcount are not accepted and denied a reservation. I have had minimal problems with my process and continue to improve the overall guest experience. In my opinion, you are creating rules for hosts who do not manage their properties well and will take any reservation. I believe this a code enforcement issue and not a land use issue. If I owned 10 STR's and managed them properly what is the issue? If I owned two acres and had two houses that I rented and managed them well, what is the issue? As I said, your focus should be on non compliant owners who are operating outside of their permit and not following the rules that you have already put in place. Loss of permit, heavy fines and communication with owners is your best and really your only way of ensuring compliance. I would be more than happy to discuss this with anyone from the County who like to gain a better understanding of the operation of an STR.

Thank You.

Planning Commission Secretary
385 N. Arrowhead Avenue
San Bernardino, CA 92415
(909) 387-8311

System Admin

Note: This email is being sent from an unmonitored mailbox. Please do not reply.

From: [Mary Bianca](#)
To: [Planning Commission Comments](#)
Subject: Re: Short Term Rentals in Lake Arrowhead
Date: Tuesday, February 22, 2022 8:09:47 PM

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Here are some photos of the trash that I took.











On Feb 22, 2022, at 12:01 PM, Mary Bianca <mbbianca@hotmail.com> wrote:

To Whom It May Concern,

I am a full time resident in Lake Arrowhead Woods for about a year. We were part-time for 10 years, as we purchased our home to possibly retire up here. We love it up here as do our kids and grandkids.

Since about 2019, and definitely 2020 we have had some issues with STRs in our neighborhood. Above us we had a house that served as a frat party on weekends that was out of control. I finally called the former hotline when someone with a BB gun shot out our driveway reflectors. It did finally stop.

Then a couple of more STRs popped up on our street. For a few years I had no idea which houses or if any were STRs, as I had never seen a map of our area, or knew where to even look for one. So I attributed garbage along the road to full time neighbors. I was wrong.

A couple of weeks ago I walked our access road, to see garbage from the two STRs strewn about. There were dirty diapers, dirty masks, food wrappers, etc. About a week or so later, I walked it again, and the trash was still there. I called and complained as I now know.

I had no idea the scope of the STR debacle until I joined Facebook sites for my community. It was eye opening. There have been basically no rules or caps on how many STRs can open up for business in a RESIDENTIAL NEIGHBORHOOD. It's become the Wild Wild West up here, complete with guns (well, in my case, BB guns). I had been finding myself picking up trash on my walks on our trails more and more. What changed for us the past year or so was the Arrowhead Lake Association had put a stop to STRs ability to allow their clients to use our beaches and trails. What a noticeable difference!

For the first time in a few years, I was able to find a parking spot to access the trails and the lake. Tavern Bay beach was not overcrowded. I was able to get a parking spot, access chairs for myself and family, and our grandsons were able to swim in the lake without being trampled on. The trails were clean. It was very nice, like it used to be.

Now since a SBC judge ruled that the steps ALA took to keep our private lake safe and clean went against the 1964 agreement. Because of the terms "guests" and "renters."

I can guarantee that if one were to poll the people this summer at Tavern Bay Beach, the overall MAJORITY will not be homeowners. This is absurd.

So where do people like me go when bylaws and technology can't or don't catch up? Well, after numerous phone calls as we are not an incorporated city, and it seems everyone has dropped the ball, I was told to contact this commission. So here I am.

As of today, my whole neighborhood can apply and get an STR permit and open up shop. In a residential community. This has to stop. There HAS to be caps on these runaway STR businesses. Lake Arrowhead Woods needs to incorporate. San Bernardino County has dropped the ball.

On social media, it is getting ugly. It is depressing. I am not strictly against STRs, as I believe it does bring money into our community, but corporate buy-ups of these houses that turn into STRs should be outlawed, and there needs to be caps on how many are in a neighborhood, a street, and the entire area. There should be caps on how many STRs can be owned in a community (ONE). And most importantly, there needs to be unique assessments carved out for these unique businesses that operate as a hotel in a residential area, who service clients that are called euphemistically called "guests" or "renters" or "lodgers." The hotels in Lake Arrowhead are not permitted to let their renters (pick one) to access the lake. Close the loophole!

Please feel free to contact me. I look forward to hearing what your commission can and will do to help our Lake Arrowhead community.

Sincerely,

Mary Bianca
951-907-9783

From: [Richard Walker](#)
To: [Cozad, Claire](#)
Cc: [Biggs, Lupe](#); [Tera Walker](#)
Subject: Re: Short Term Rentals
Date: Friday, February 11, 2022 9:55:56 AM

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Thank you for getting back to me. I can't express how much I appreciate your responsiveness.

Based on my experience, I'm certain that this is the moment we need to be heard by Councilperson Rowe. She is driving these changes/updates. She is the one asking for Staff to spend all this energy on a county-wide policy that seems to stem from a vocal minority. The County-wide redline document getting to this stage with supposed "community input" is what we need to change. Until we get changes to this document, we are at massive risk.

We need that meeting with councilperson Rowe. Do I take more time off work to show up at her office? I am going to do whatever it takes. I'm not going away.

Below are the addresses and APNs of the homes that we own in San Bernardino County. My wife, daughter, and I live in a cummy 1BR apartment. We have taken our life's savings earned in San Diego County and essentially transferred them to San Bernardino on these investments. Robust regulations were already in place. We thought we were safe.

30910 Glen Oak Dr, Running Springs, CA 92382 (0328-241-17-0000)
33143 Hilltop Blvd, Arrowbear, CA 92382 (0327-116-09-0000)
9405 Lanning Ln, Morongo Valley, CA 92256 (0581-192-45-0000)
55339 Del Sol Ln, Yucca Valley, CA 92284 (0629-071-56-0000)
6886 Sunset Rd, Joshua Tree, CA 92252 (0602-213-12-0000)
61798 Morningside Rd, Joshua Tree, CA 92252 (0603-253-25-0000)
3232 Bluegrass Ave, 29 Palms, CA 92277 (0610-171-09-0000)
71972 El Paseo Dr, 29 Palms, CA 92277 (0615-174-17-0000)

At your recommendation, I will circle back with the Planning Commissioners. But it was at Commissioner Soffel's guidance that I take my concerns up with you. So here I am. I'd also like to note that based on initial comments at the hearing, some of the Commissioners seem to have some amount of unfamiliarity with the STR movement at large. Wouldn't you agree? It was also clear from the hearing that the general agenda of the meeting itself wasn't structured around the very subject 99% of the time/energy of the folks there were to discuss (read: spending

~half the morning listening to pointless bickering about a 900 sq/ft garage affecting two homeowners when 50+ taxpayers were present/waiting to be heard related to the STR discussion).

This is a very serious matter. My wife and I have already aborted a lovely ADU development we were going to do in Desert Heights as a result of the uncertainty. The parcel and existing water meter will just sit there unutilized for another century, I guess. The whole thing has just been so awful. Nobody is winning.

My wife and I need a meeting with Councilperson Rowe. We need it soon. What makes that happen?

RW

On Thu, Feb 10, 2022 at 10:58 AM Cozad, Claire <Claire.Cozad@bos.sbcounty.gov> wrote:

Hi Richard,

As we've discussed, this is a Planning Commission process so I can't weigh in on where they are with the redline changes or their meeting processes but my understanding is that they will set a special meeting date during their next meeting on 2/17. I recommend that you contact the planning commissioners with your concerns:
PlanningCommissionComments@lus.sbcounty.gov.

Thank you,

Claire

From: Richard Walker <richardwalkerjr@richardwalkers.com>
Sent: Thursday, February 10, 2022 10:37 AM
To: Cozad, Claire <Claire.Cozad@bos.sbcounty.gov>; Biggs, Lupe <Lupe.Biggs@lus.sbcounty.gov>
Cc: Tera Walker <mrs.terawalker@gmail.com>
Subject: Re: Short Term Rentals

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is safe.

May I please follow up on this?

We have not slept well in 5 days. I don't know if I'm addressing the wrong people or what I need to correct on my side.

Please let me know.

RW

On Fri, Feb 4, 2022 at 11:33 AM Richard Walker <richardwalkerjr@richardwalkers.com> wrote:

Claire, Lupe:

My wife, Tera, and I attended the San Bernardino County Planning Commission meeting yesterday with a pointed interest in opposing part #4 on the agenda. We were fortunate enough to meet Commissioner Stoeffel at the meeting briefly. At his recommendation, we wanted to make contact with you both to get a better understanding of where we are with the redline changes to STR regulations being proposed.

From my point of view, it was clear at the meeting that many of the additions/changes that had been proposed in the redline did not consider STR owners' livelihoods or the negative impact they may have on our hard working staff. We must be considered also.

We came to do business in this County and build great things for locals and travelers to our incredible area. We are so sorry we decided to do this. We will stop further investment immediately. However, what about our projects that are completed or are in flight? **We have no back up plan.** These properties are worth a fraction of the resources and effort we committed to them without being STRs.

- What happens now with where the proposed changes sit with the Commissioners?
- Are we to expect another red line of the document and another round of public comment?
- What is happening at the next meeting on 2/17?
- What do we need to do to speak directly with Councilperson Rowe?
- Is it the intention of the County to force the divestiture of what my wife and I have spent the last several years of our lives trying to create?

We were recently made first-time parents. At age 44, this has made me a more emotional person that I thought I would be. So, again, my apologies. However, I cannot allow my small family's lives to be upended by hastily assembled changes that will have almost no impact on the real problem.

Several bad actors are causing this whole discussion.

Hurting me, my family, and my hard working staff will not reduce nuisance complaints from crappy operators. The existing STR laws had it 95% right. It was the very existence of a stable permitting process proven over several years that gave my family and I the confidence to invest in (and ultimately relocate to) San Bernardino County in the first place.

This is very serious. Please tell me everything is going to be OK.

I come to you humbly for your guidance.

RW

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Mobile: 312.371.9667

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Mobile: 312.371.9667

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Mobile: 312.371.9667

From: [Richard Walker](#)
To: [Cozad, Claire](#); [Biggs, Lupe](#)
Cc: [Tera Walker](#)
Subject: Short Term Rentals
Date: Friday, February 4, 2022 11:34:11 AM

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Claire, Lupe:

My wife, Tera, and I attended the San Bernardino County Planning Commission meeting yesterday with a pointed interest in opposing part #4 on the agenda. We were fortunate enough to meet Commissioner Stoeffel at the meeting briefly. At his recommendation, we wanted to make contact with you both to get a better understanding of where we are with the redline changes to STR regulations being proposed.

From my point of view, it was clear at the meeting that many of the additions/changes that had been proposed in the redline did not consider STR owners' livelihoods or the negative impact they may have on our hard working staff. We must be considered also.

We came to do business in this County and build great things for locals and travelers to our incredible area. We are so sorry we decided to do this. We will stop further investment immediately. However, what about our projects that are completed or are in flight? **We have no back up plan.** These properties are worth a fraction of the resources and effort we committed to them without being STRs.

- What happens now with where the proposed changes sit with the Commissioners?
- Are we to expect another red line of the document and another round of public comment?
- What is happening at the next meeting on 2/17?
- What do we need to do to speak directly with Councilperson Rowe?
- Is it the intention of the County to force the divestiture of what my wife and I have spent the last several years of our lives trying to create?

We were recently made first-time parents. At age 44, this has made me a more emotional person that I thought I would be. So, again, my apologies. However, I cannot allow my small family's lives to be upended by hastily assembled changes that will have almost no impact on the real problem.

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This is very serious. Please tell me everything is going to be OK.

I come to you humbly for your guidance.

RW

--



Mobile: 312.371.9667

From: [Rachael Taber](#)
To: [Planning Commission Comments](#)
Subject: STR Comment.
Date: Sunday, February 6, 2022 1:45:01 PM

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Hey,

So I just wanted to drop a note to share what is our story as full time residents of Big Bear Lake, which I'm sure is the story of many.

We own an exquisite home in Moonridge. At least half the homes on our street are now STR's. A few months ago, the house next to us sold to, what we found out is a group, one of whom confided in me that they are part of a larger conglomerate that owns many rentals up here. This was their latest acquisition. They immediately put in a jacuzzi right along our property line and started letting people stay there on weekends. No license. Their guests loud and drunk. Outdoor mounted speakers. Letting their dogs run wild on the golf course.

When I asked them nicely to please ask their guests to be considerate, they were rude and hostile. This after being so kind to them, lending them our shovel, giving them a welcome gift. King this was a new community member. But that's not what they are. For them, this is money. Not a community. They are running an illegal rental and have brought the quality of life down so much, we are now forced to sell and move out of Big Bear.

We are saddened by what we see up here. It's heartbreaking. There should be a limit on how many rentals per block. What was our little piece of paradise, is now unbearable. Tho this will not help us, hopefully it will help many others who haven't completely given up yet on what was once our home.

Thanks for your time.

R. Taber

--

Rachael Wax Taber
Lead Editor . Producer . Writer
323.637.4355 | Inquire@RachaelWaxTaber.com
www.RachaelWaxTaber.com | www.SquirrelzillaLA.com
Los Angeles . NYC

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thereof.

From: [Gary S](#)
To: [Biggs, Lupe](#)
Subject: STR Ownership Question: LLC vs. a "person"
Date: Friday, February 25, 2022 10:13:25 AM

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Hello Lupe,
With the PC meeting just around the corner, I am hoping that your office can offer some clarity on the STR ownership issue.

Specifically, the supposed 2 STR limit per person is apparently unenforceable given the proposal to accept LLC ownership status as a definition of a 'person'.

In effect, this will allow multiple LLC creations by commercial interests, developers and 'persons' owners of multiple STRs. Therefore, the non-business STR ownership concept will be rendered moot.

Please explain the rational behind these conflicting ownership statuses (i.e.: a person vs. an LLC).

Thank you,
Dr. Gary Stiler
8524 Litle Morongo Rd.
Morongo Valley
909-362-2016



February 15, 2022

To: County of San Bernardino Land Use Services Planning Department
County of San Bernardino Planning Commission
County of San Bernardino Community Development and Housing Department
San Bernardino County Supervisor Dawn Rowe
San Bernardino County Board of Supervisors

Unincorporated San Bernardino Together (USBT) would like to take this opportunity to voice our concerns regarding the proposed revisions to the current short term rental regulations and to the San Bernardino County Housing Element Draft. In this letter, we will be focusing on the mountain region of San Bernardino County.

As a side note, we have learned that Planning Commissioner Stoffel is a realtor who does business in the mountain areas and that he promotes short term rentals on social media. We believe that he should recuse himself from voting on the short term rental amendment due to an obvious conflict of interest.

It is not the desire of Unincorporated San Bernardino Together (USBT) to ban short term rentals, but rather to provide a balance that is sustainable in our communities. We would like to see a temporary hold on all new permits until the impact of oversaturation can be studied further.

We hope that in addition to the red-lined changes that are currently in review, some additional compromises be made on a few other issues:

- Signage – we feel strongly that short term rentals be required to have a sign clearly visible from the street. This sign should include maximum occupancy and vehicles, the owner or agent 24-hour contact number, code enforcement 24 hour phone number, and the county permit number. The permit number is essential for the neighbors as well as for the county to determine if a STR is operating legally.
- Code Enforcement – the presentation by the county code enforcement officials at the February 3 meeting was not completely accurate. We believe there are many more complaints than were actually discussed, there are many more unlicensed STR's than indicated, and four code enforcement officers for the county with the greatest land area in the United States is woefully inadequate. In addition, many residents just “put up” with the disturbances, partly because when they call in complaints, the calls are not investigated due to the backlog. After no response from complaints, many residents just don't bother to call in.
- Parking – In the San Bernardino mountain communities there are few access roads. These are often jammed with visitors, creating hazardous conditions for access of fire vehicles and



blocking evacuation routes in case of emergency. We would like to propose one solution to reduce the amount of traffic on the mountain roads and in town by limiting the STR's to one car for every three occupants, providing there is adequate off-street parking space at the unit.

- Special Use Permits (SUP)- Short Term rentals are required to obtain a SUP. We believe some of these permits should be changed to a Conditional Use Permit (CUP), which will allow for public comment before the permit is issued. The CUP provides a process for reviewing uses and activities that may or may not be appropriate in the applicable land use zoning district, but whose effects on a site cannot be determined before being proposed for a specific site. We believe it is imperative to have STR permits be subject to public comment prior to issuance of the permit.

From the San Bernardino County Analysis of Impediments to Fair Housing Choice:

“Both the mountain and desert regions are popular tourist destinations that draw people from around the nation. The mountain region, in particular, contains several resorts with workers earning lower incomes that need seasonal or full-time housing. Based on public outreach input, some of these workers have difficulty finding housing due in part because of the prevalence of short-term rentals. “ Please keep this in mind as you approve amendments to the STR regulations.

Thank you in advance for considering these very important changes to the STR ordinance.

Respectfully yours,

Unincorporated San Bernardino Together

unincorporatedsbtogether@gmail.com



To: Planning Comments (by email)
Planning Commissioners (by email)

Topic: Public Comment for the 3/3 Planning Commission Hearings

During the February 17, 2022 Planning Commission hearings, agenda item #5 regarding the revisions to the Short Term Rental ordinance was removed from the agenda and rescheduled to the March 3rd meeting. During the brief discussion regarding the rescheduling of this item, there was debate as to what level of public comment would be accommodated considering the lengthy and often contentious public comment received during the initial STR Ordinance reading at the February 3, 2022 meeting.

A part of the discussion on public commenting for the 3/3 hearing ranged from no public commenting at all to receiving only "new" public comment, although no final decision was reached.

We are writing today to ask that the Commissioners allow public comment so at the very least new information may be presented. In our opinion the topic of Short Term Rentals did not receive a full airing of its shortcomings, in particular noting the differences between the high desert and mountain areas and the long term effects of STR's on these communities.

Your consideration on this matter is appreciated,
Unincorporated San Bernardino Together

GIVING VOICE TO OUR UNINCORPORATED COMMUNITIES

UNINCORPORATEDSANBERNARDINOTOGETHER.COM 909-547-4253

EXHIBIT D

February 3, 2022 Staff Report (which includes the ordinance as originally proposed)



LAND USE SERVICES DEPARTMENT PLANNING COMMISSION STAFF REPORT

HEARING DATE: February 3, 2022

AGENDA ITEM #4

Project Description

Applicant: County of San Bernardino Land Use Services Department
Community: Desert and Mountain Communities
Locations: Desert and Mountain Regions
Project No.: PMISC-2020-00005
Staff: Irene Romero
Proposal: Development Code Amendment to add and amend various regulations to provide clarification and updates to Chapter 84.28 related to Short-Term Residential Rentals.

Newspaper Publication Date: January 23, 2022

Report Prepared By: Irene Romero

PROJECT DESCRIPTION:

The proposal is an amendment to Title 8 of the San Bernardino County Code (Development Code) to add and amend various regulations in order to provide clarification and updates to Chapter 84.28 related to Short-Term Residential Rentals (STR) (Project). The proposed amendment will clarify the application of STR regulations for alternative shelters, condominium units and timeshares; add and clarify definitions; update STR permit requirements by limiting the number of permits per parcel, as well as placing a limit on the number of STR permits allowed for an individual, trust, limited liability corporation (LLC), or limited liability partnership (LLP), and precludes a business entity from obtaining an STR permit; provide clarification regarding the continuation of legal non-conforming uses; update the application, notice and appeal processes; and update occupancy limits and conditions of operation (Ordinance).

BACKGROUND:

The Land Use Services Department continuously works to identify minor inconsistencies, the need for clarification, and public concerns regarding Development Code regulations, including the current STR regulations, and propose development code amendments in response to these efforts.

ANALYSIS OF PROPOSAL:

Content of the Proposed Ordinance: The proposal is an amendment to add and amend various regulations in order to provide clarification and updates to Chapter 84.28. The proposed changes are described as follows:

- § 84.28.020 Applicability. This section is amended to provide clarification that STR regulations and permitting procedures do not apply to the rental of alternative shelters, as defined.
- § 84.28.030 Definitions. This section is amended to add new definitions for alternative shelter, business entity, occupant, and surrounding property owner. This section also amends the definitions for inspections, STR and STR owner.
- § 84.28.040 Permit Required. This section is amended to provide clarification that a condominium unit is eligible for an STR permit and that condominium units subject to a timeshare restriction are not subject to STR regulations. The proposal also sets a limit of one STR per parcel, authorizes a portion of a dwelling unit to operate an STR when occupied by an owner or agent, and clarifies the eligibility of STR permits for apartments. The proposal also limits the number of STR permits for an individual, trust, LLC or LLP to 2 permits, precludes a business entity, as defined (including individuals), from being eligible for an STR permit, and provides clarification regarding the continuation of legal non-conforming uses for business entities. Lastly, the proposal clarifies that alternative shelters, as defined, are not eligible for STR permits and that the rental of alternative shelters may be authorized pursuant to a special use permit or permitted as a campground.
- § 84.28.050 Application Process. This section is amended to update application, fee, and notification requirements. The proposal also clarifies operational standards during the application process and updates the appeal process by providing both an applicant and non-applicant a period of 30 days to appeal a decision related to the issuance or denial of an STR permit. Lastly, the proposal amends the permit renewal requirement from biannually to annually.
- § 84.28.060 Occupancy Standards. This section is amended to revise STR occupancy limits based on the number of bedrooms and/or floor area. The proposal also sets a maximum occupancy cap not to exceed 12 persons notwithstanding the number of bedrooms or floor area. The proposal also includes a limit of four daytime guests based on the floor area and parking availability. Lastly, the proposal provides updated parking restrictions and requirements by requiring a minimum of one on-site parking space per every two bedrooms and a maximum of vehicle is allowed per two permitted occupants or guests.
- § 84.28.070 Conditions of Operation. This section is amended to include a minimum rental period of two consecutive nights with each booking. The proposal also includes updated requirements related to registration, advertising, unit notice, call response time, nuisance behavior, and trash removal.
- § 84.28.090 Suspension of Permit. This section is amended to refine STR suspensions related to substandard buildings, general violations, use during suspension period and appeal time frame.

- § 84.28.100 Revocation of Permit. This section is amended to update appeal standards for the revocation of a STR permit.
- § 84.28.110 Hosting Platform Requirement. This section is amended to add the requirement that a hosting platform shall display the County STR permit number for any STR listing.

ENVIRONMENTAL DETERMINATION:

The County has determined that the proposed Ordinance is covered by the “common sense” CEQA exemption pursuant to CEQA Guidelines Section 15061(b)(3), which provides that, where it can be seen with certainty that there is no possibility that the activity in question may have a significant effect on the environment, the activity is not subject to CEQA. CEQA only applies to activities that have the potential for causing a significant effect on the environment – either through direct impact or reasonably foreseeable indirect impact. The proposed Ordinance does not have that possibility.

Impacts of the proposed Ordinance on the environment will be minor if any. It is not expected to prompt new development or cause a direct or indirect physical impact on the environment. Instead, the expected result of the proposed Ordinance is better regulations governing an existing use of STRs that is currently authorized within the County. The proposed Ordinance decrease environmental effects associated with STRs by adding new and updated restrictions regarding occupancy, guest and parking limits for STRs, as well as a reduction in STR permits from the current trajectory due to new restrictions on the issuance of STR permits to business entities, including individuals, and the maximum number of STR permits per persons. Accordingly, the County believes the “common sense” exemption is most appropriate for the Ordinance and is consistent with prior amendments and adoption of the County’s STR regulations.

FINDINGS:

The following are the required findings that must be made by the Planning Commission in its recommendation to the Board of Supervisors to approve the proposed amendment to the Development Code:

1. The proposed Ordinance amending the Development Code is consistent with the Countywide Plan and any applicable specific plan because it supports Policy LU-4.5, which provides that “We require that new development be consistent with and reinforce the physical and historical character and identity of our unincorporated communities, as described in Table LU-3 and in the values section of Community Action Guides. In addition, we consider the aspirations section of Community Action Guides in our review of new development.” The proposed Ordinance will allow the County to more effectively regulate an existing use of STR that is currently occurring and authorized within the residential communities of the unincorporated County. The added regulations will reinforce the physical and historical character and identity of the neighborhoods by placing updated regulations on occupancy, guests, parking and caps on STRs.

2. The proposed Ordinance amending the Development Code would not be detrimental to the public interest, health, safety, convenience or welfare of the County because the proposed regulations enhance existing permit procedures and standards for the use of residential structures in the Desert and Mountain Regions as transient occupancies, thereby ensuring the health and safety of occupants, guests and surrounding residential neighborhoods and minimizing negative effects associated with such uses.
3. The proposed Ordinance amending the Development Code is internally consistent with other applicable provisions of the Development Code. The proposed Ordinance expands allowed STR use for condominium units, provides limits on the number of STR units on single-family residential parcels and clarification of condominium short-term timeshare jurisdiction.
4. The proposed Ordinance is exempt from the requirements of CEQA pursuant to CEQA Guidelines §15061(b)(3) because it can be determined that implementation of the proposed Ordinance would not have a significant effect on the environment.

RECOMMENDATION: That the Planning Commission recommend that the Board of Supervisors:

- A. **ADOPT** the findings as contained in the staff report;
- B. **ADOPT** the proposed Ordinance amending Chapter 84.28 as shown in Exhibit A in the staff report; and
- C. **DIRECT** the Clerk of the Board to file a Notice of Exemption.

ATTACHMENTS:

Exhibit A: Proposed County Development Code Section Changes (Red-lined Version)

Exhibit B: Public Comments

EXHIBIT A

Proposed County Development Code Section Changes (Red-lined Version)

CHAPTER 84.28: SHORT-TERM RESIDENTIAL RENTALS

Section

- 84.28.010 Purpose.
- 84.28.020 Applicability.
- 84.28.030 Definitions.
- 84.28.040 Permit Required.
- 84.28.050 Application Process.
- 84.28.060 Occupancy Standards.
- 84.28.070 Conditions of Operation.
- 84.28.080 Enforcement.
- 84.28.090 Suspension of Permit.
- 84.28.100 Revocation of Permit.
- 84.28.110 Hosting Platform Requirements.

§ 84.28.010 Purpose.

The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, and to minimize negative secondary effects associated with such use.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.020 Applicability.

Except as otherwise provided, the standards and permit procedures of this Chapter apply to all persons involved, and at all times, as more fully set forth herein, in the short-term rental of residential dwelling units as a single housekeeping unit where allowed in the Mountain and Desert Regions in compliance with Division 2 (Land Use Zoning Districts and Allowed Land Uses) or in connection with a legal nonconforming residential structure located in a non-residential land use zoning district. “Short-term” means 30 days or less. The permit procedures of this Chapter shall not apply to rental of Alternative Shelters, as defined herein.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4393, passed - -2020; Am. Ord. 440, passed - -2021)

§ 84.28.030 Definitions.

The definitions in this Section are intended to apply to this Chapter only. Any term which is not specifically defined herein shall have the definition as provided by Division 10 of the Development Code or elsewhere within the County Code.

(a) ALTERNATIVE SHELTER. Means any shelter, vehicle or site prepared for transient occupancy rental other than a legal residential dwelling unit or commercial lodging facility. Examples include but are not limited to tents, recreational cabins and recreational vehicles.

~~(ab) BOOKING TRANSACTION. Means any reservation or payment service provided by a person who facilitates a STRshort-term rental unit transaction between a prospective STRshort-term residential rental unit renter and a short-term residential rental unitSTR owner.~~

(c) BUSINESS ENTITY. Means a corporation, partnership, or other legal entity that is not a natural person. A business entity shall not include a natural person, personal or family trust, limited liability company (LLC), or limited liability partnership (LLP) consisting solely of natural persons. Notwithstanding this exception, a natural person, a trust, LLC or LLP consisting solely of natural persons that proposes to own and operate more than two STR units shall be considered a business entity for purposes of this Chapter.

~~(bd) HOSTING PLATFORM. Means a marketplace in whatever form or format, which facilitates rental of a STRshort-term residential rental unit through advertising, match-making or any other means, using any medium or facilitation, and from which the operator of the hosting platform derives revenues from providing or maintaining the marketplace.~~

~~(ee) INSPECTIONS—INITIAL. Means any inspection incident to the review of an application for an initial STRshort-term residential rental unit permit. The responsible department shall inspect the subject property to determine maximum occupancy and parking capacity for the property, and to verify compliance with the standards of this Chapter and of other applicable County Code provisions.~~

~~(df) INSPECTIONS—RENEWAL. Means the reinspection, upon the application for renewal of a STRshort-term residential rental unit permit, whereby the subject property shall be inspected to ensure continued compliance with the standards of this Chapter and of other applicable County Code provisions. Notwithstanding anything to the contrary, an applicant seeking renewal of a STRshort-term residential rental unit permit shall comply with all applicable standards of this Chapter at the time of renewal.~~

(eg) OCCUPANT. For the purpose of this Chapter, an occupant is a person who will stay overnight in an STR. The maximum occupancy stated on an STR permit will indicate the maximum number of occupants approved.

~~(fh) RESPONSIBLE DEPARTMENT. Means the department or subdivision thereof designated by the Chief Executive Officer of the County of San Bernardino County to implement this Chapter.~~

(gi) SHORT-TERM RESIDENTIAL RENTAL UNIT (STR). Means a residential dwelling unit, including condominium unit, or portion thereof rented or otherwise used for residential transient occupancy, as defined in § 14.0203. An short-term residential rental unitSTR shall not be used for any commercial activity, which includes but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, filming photography shoots, a fraternity party, or any other similar gathering, unless regulated under an approved County-issued permit. Transient occupancy generally means occupancy for 30 consecutive calendar days or less.

~~(hj) SHORT-TERM RESIDENTIAL RENTAL UNITSTR OWNER. Means the owner of a property, as defined in § 810.01.170, with a single-family dwelling unit or condominium~~

~~unit that is being used as an short-term residential rental unit~~STR; ~~any individual or organization~~An agent ~~working on behalf of such~~may act on behalf of a property owner ~~to manage the STR; or any individual or organization that has the legal right to rent out, or allow the occupancy of a single-family residential dwelling unit as a short-term residential rental unit.~~

(ik) ~~SHORT-TERM RESIDENTIAL RENTAL UNIT~~STR RENTER. Means an individual who enters into an agreement or is authorized by the ~~short-term residential rental unit~~STR owner, regardless of remunerations, ~~the~~to use of property as an ~~short-term residential rental unit~~STR. Such renter is not considered a tenant or a person who hires a dwelling unit under Civil Code § 1940.

(l) SURROUNDING PROPERTY OWNER. Means the owner of property that is located within the applicable distance from the STR as set forth in Table 85-2 of § 85.03.080.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.040 Permit Required.

(a) A ~~short-term residential rental unit~~property owner may use a single-family dwelling or a condominium unit as an ~~short-term residential rental unit~~STR only if such owner has a current valid ~~short-term residential unit~~STR permit and complies with the requirements of this Chapter and other applicable provisions of the County Code and other laws. ~~A separate permit shall be required for each dwelling unit used as a short-term residential rental unit when there is more than one legal single-family dwelling unit or a duplex on the parcel.~~

~~An accessory dwelling unit, primary dwelling unit, guesthouse, casita, or other residential accessory structure may be permitted as a short-term residential rental unit when at least one of the dwelling units (primary dwelling, accessory dwelling unit, or caretaker dwelling) is occupied by the property owner or legal agent. This owner-occupancy requirement shall not apply to a parcel two acres or greater. A maximum of two legal dwelling units per parcel of land may be approved for separate individual short-term residential rental unit permits.~~

(1) Only one STR shall be permitted on a single-family residential parcel.

(2) A portion of a dwelling unit may be permitted as an STR only if the dwelling is occupied by an owner or agent.

(3) ~~(3)~~An individual unit, such as an apartment or condominium, located within a multi-family residential project, is not eligible for an ~~short-term residential rental unit~~STR permit.

(4) Short-term timeshare occupancy of a condominium unit may be authorized by the condominium owners' association or other governing body having jurisdiction over the timeshare complex, provided enforcement of such occupancy requirement is performed by the same association or governing body. Such occupancy shall not be subject to a STR permit.

(b) A Bbusiness Eentity as defined herein shall not be eligible to apply for an STR permit.

(1) A Bbusiness Eentity that holds an active STR permit on the effective date of this ordinance shall be eligible to renew the STR permit as a legal non-conforming use.

The legal non-conforming status shall not be transferrable to another Business Entity, and cannot be transferred to another property.

(2) A Business Entity may manage multiple STR properties as an agent of the owners.

~~(bc)~~ Short-term residential unit STR renters are subject to the uniform transient occupancy tax of § 14.0203.

~~(ed)~~ A short-term residential rental unit STR permits shall not be transferrable, ~~to the new owner of the rental unit in question, provided that the new owner informs the County of its desire to assume the responsibilities of holding the short-term residential rental unit permit in question within 30 days of taking title to the property.~~ Within 30 days of taking title to the property, the new owner of an STR shall apply for an STR permit. is also responsible to provide the County with the information necessary to satisfy the requirements of §§ 84.28.050(a)(1) through (7), so that the County may be assured that the new owner understands its duties and responsibilities as the owner of a short-term residential rental unit. The County may also charge a fee for changing the permit record, as set forth in the schedule of fees in Division 6 of Title 1 of the County Code.

(e) Alternative shelters advertised as STRs shall not be eligible for STR permits. Rental of alternative shelters may be eligible for a special use permit pursuant to the requirements of Chapter 85.14 (Special Use Permits), or such rental may be permitted as a campground use. (Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.050 Application Process.

(a) Application. An application for an short-term residential rental unit STR permit shall be submitted to the responsible department on a pre-approved form. The required content of the form may be revised from time to time, but at a minimum shall require the following:

- (1) Property owner name and contact information.
- (2) Applicant name and contact information, if different from the property owner.

(3) Property owner statement attesting that the owner is not a Business Entity as defined in this Chapter.

~~(34)~~ Address and Assessor's parcel number for the property containing the single-family dwelling unit, condominium, accessory dwelling unit or other permitted structure to be used as an short-term residential rental unit STR.

~~(45)~~ Total square footage of the single-family dwelling unit, condominium, accessory dwelling unit or other permitted structure to be used as an short-term residential rental unit STR.

~~(56)~~ Total square footage of habitable space number of bedrooms to be used for overnight sleeping purposes.

~~(67)~~ The name of the managing agency, agent, or property manager, if different from the property owner, and a telephone number at which that party may be immediately reached on a 24-hour basis.

(78) Acknowledgment that the permittee understands and agrees to operate the ~~short-term residential rental unit~~STR in compliance with the regulations and requirements set forth in this Chapter.

(89) A fee amount to cover ~~an initial inspection and one additional inspection~~the application, as set forth in the ~~schedule of fees in Division 6 of Title 1 of the County fee ordinance~~Code. If ~~further~~additional inspections or enforcement actions are required, then the owner or applicant ~~shall~~may be required to pay for the additional ~~inspection fees~~services.

(b) Notification Requirements.

(1) The responsible department shall provide notice of the application to all ~~potentially affected~~surrounding property owners, ~~in the following circumstances:~~

~~(A) The application is submitted as a result of the issuance of a notice of violation due to the advertising of a dwelling unit for short-term residential rental use or use of a property as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(B) During the processing of the application, the responsible department is made aware of circumstances that would lead it to reasonably believe that the property has been used in violation of this Chapter, including but not limited to that the property was used as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(2) If there are additional costs to the County in providing notice to all potentially affected property owners, the cost of the permit application shall be changed to allow the County to recover those costs.~~ The notice shall provide that comments may be submitted to the responsible department up to 20 calendar days after the date of said notice.

(32) The responsible department shall notify the applicant if the application is approved or denied, with applicable appeal provision. Notwithstanding Section 86.06.020 (Effective Date of Permits), the effective date of the STR permit will be the first business day following a 30-day appeal period. ~~at the applicant's mailing address as shown on the most recent application or otherwise filed with the responsible department. Within ten calendar days of the issuance or renewal of a short-term residential rental permit, t~~The responsible department shall also send notice to all ~~potentially affected~~surrounding property owners informing them that a permit was issued, with applicable appeal provisions. This notice to surrounding property owners shall contain, at a minimum, the following information:

(A) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis;

(B) The phone number of the County's 24/7 short-term rental complaint line;

(C) The maximum number of occupants and the maximum number of guests allowed in the unit;

(D) The maximum number of vehicles allowed to be parked on the property.

(E) A web link to on-line information regarding STR permits.

~~—(3) The responsible department shall post the information mailed to surrounding property owners on the STR property.~~

(c) Operation During Application Process. Notwithstanding § 84.28.040, while a new application for a ~~STR~~short-term residential rental unit permit is pending, a dwelling may be used as an ~~STR~~short-term residential rental unit provided that the unit has been permitted by a previous owner, there are no outstanding violations, and the new owner has applied for a permit according to §84.28.040(d), passed a physical inspection by the County and otherwise complies with the requirements of §§ 84.28.060 and 84.28.070 and any applicable requirements set forth in Chapter 1 of Division 3 of Title 6 and Chapter 19 of Division 3 of Title 6 of the County Code and other law.

(d) Application Denial. An application for an ~~STR~~short-term residential rental unit permit or renewal of a permit under this Chapter shall be denied by the responsible department upon one or more of the following grounds:

(1) The application is incomplete or the applicant has otherwise failed to comply with the requirements of this Chapter.

(2) The applicant or permittee provided material information that ~~was knowingly incorrect is false, or provided material information that~~which the applicant reasonably should have ~~reasonably~~known ~~wasto be~~ incorrect, in the application for a permit under this Chapter.

(3) The ~~short-term residential rental unit~~STR or property is not in compliance with the standards of this Chapter or other applicable County Code provisions and has failed to pass the initial or renewal inspection.

(e) Applicant Appeals. An applicant may appeal the denial or conditional acceptance of an application for an ~~STR~~short-term residential rental permit. Such appeal must be in writing and submitted to the responsible department within ~~ten 30~~ten 30 days ~~of following~~ the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth 30th~~tenth 30th day is not a County business day, the time frame is extended to the ~~second consecutively next~~second consecutively next County business day following the ~~tenth 30th~~tenth 30th day. The appeal shall follow the procedure set forth in § 84.28.090(c).

(f) ~~Affected Property Owners' Non-Applicant~~ Appeals. ~~Potentially affected property owners~~Non-applicants may appeal the granting of a new ~~short-term residential rental unit~~STR permit. All such appeals must be submitted to the responsible department within ~~ten 30~~ten 30 days ~~of following~~ the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth 30th~~tenth 30th day is not a County business day, the time frame is extended to the ~~second consecutively next~~second consecutively next County business day following the ~~tenth 30th~~tenth 30th day. The ground for such appeal is limited to the claim that past use of the property as an ~~short-term residential rental unit~~STR has not complied with one or more requirements of §§ 84.28.060(b) through (d), or § 84.28.070, or that, based on competent evidence, any prospective use for such purpose will likely not comply with one or more of such requirements. Such appeal shall be heard in the same manner as specified in § 84.28.090(c). The applicant shall be provided notice of the hearing. If the ~~potentially affected property owner~~appellant prevails in the appeal, then the applicant's application shall be deemed to be denied and such decision shall be the final decision of the County. No further appeal shall be available at the administrative level.

(g) Permit Renewal. The ~~short-term residential rental unit~~STR permit shall be renewed ~~biennially~~biennially. Permit renewal shall be approved if the current conditions of operation and other standards in this Chapter have been met, the subject property passes the renewal

inspection, and the applicable renewal fee as set forth in the San Bernardino County Code schedule of fees is paid. Renewal payments submitted after permit expiration are subject to a delinquent fee pursuant to the schedule of fees. Continued use of an ~~an short-term residential rental unit~~STR is prohibited following permit expiration until renewal payment, including any delinquent fee, has been received by the County. Failure to submit renewal payment within 45 days of permit expiration, including any delinquent fee, shall result in ~~closure~~expiration of the ~~short-term residential rental unit~~STR permit. The ~~short-term residential rental unit~~STR owner shall be required to submit a new application, pay the applicable new permit application fee, and be subject to the application process as set forth beginning in Sub~~section~~division (a) above.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.060 Occupancy Standards.

(a) Compliance with Uniform Codes and Other Laws. At the time of issuance of an ~~an short-term residential rental unit~~STR permit and thereafter, the ~~short-term residential rental unit~~STR owner shall be responsible for ~~in~~ compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) Occupancy Limits. Occupancy limits ~~per room~~ for all ~~short-term residential rental unit~~STRs shall be determined as follows:

- (1) Occupancy limits shall be determined based on the number of bedrooms in the STR, allowing in order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet, a maximum of two people per bedroom. The number of bedrooms will be verified using County Assessor data and County building records. Example occupancies:
 - a. Two-bedroom STR: four occupants
 - b. Three-bedroom STR: six occupants
 - c. Four-bedroom STR: eight occupants
 - d. Five-bedroom STR: ten occupants

(2) In addition to the occupancy limits determined based on the number of bedrooms, up to two minor children under the age of 12 may be added to the calculation of STR occupancy, but in no case shall the total occupancy exceed 12 persons of any age.

(23) Kitchens, bathrooms, toilet rooms, living rooms, dens, dining areas, halls, closets, storage or utility spaces, and similar areas are not considered habitable rooms for sleeping purposes, thus the square footage represented by these bedrooms and shall not be used in the calculation for determining the maximum number of occupants.

(4) Maximum Floor Area Occupancy Limits. Notwithstanding the standard STR occupancy allowance based on bedrooms, the Maximum STR floor area occupancy shall limit the maximum occupancy s per short-term residential rental unit shall be determined as follows:

- a. STR less than 800 square feet: maximum of four occupants

b. STR 800 – 1,200 square feet: maximum of six occupants

~~—(1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.~~

~~(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.~~

~~(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.~~

~~(5) Occupancy Cap. Notwithstanding the allowances based on the number of bedrooms and floor area, per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of any short-term residential rental unitSTR shall not exceed 12 persons of any age.~~

~~—(6) Guests. In addition to the maximum overnight occupancy, a maximum of four daytime guests may be permitted between the hours of 8:00 a.m. – 10:00 p.m., based on individual evaluation of the STR permit application, considering space available for guest parking.~~

~~(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.~~

~~—(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.~~

~~(7) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the for maximum occupancy of a short-term residential rental unitand guests, the use of an STR shall be limited by the not exceed the occupancies supported by the capacity of on-site parking spaces, pursuant to the minimum parking standards as required by Sub~~section~~division (d) below.~~

~~(c) Parking. All vehicles of short-term residential rental unitSTR rentersoccupants and their guests must be parked on the short-term residential rental unitSTR property. No vehicle related to the STR of renters shall be parked on neighboring properties or on public or private roadswithin the transportation right-of-way, or in any manner that would create an obstruction. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

~~(1) Minimum STR Parking. Parking shall be provided on-site at a ratio of not less than one parking space per for every four rentertwo bedrooms, rounding up for odd bedrooms, and one space for daytime guests, if permitted. Parking spaces may include garage, carport and driveway space, including tandem parking. The minimum parking standard will be considered in the STR application review, as a limiting factor on occupancy or guests. Additional parking spaces will not increase STR occupancy limits based on bedrooms or~~

floor area. The following example illustrates options for an STR property with only two parking spaces:

- a. Two parking spaces: maximum of four occupants and four guests; or
- b. Two parking spaces: maximum of eight occupants and no guests

~~(2) Maximum STR Parking. On-site parking shall be limited to a maximum of one car per two permitted occupants or guests. The maximum number of cars will be noted on STR permit information, along with the maximum numbers of occupants and guests. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unit permit shall be used for vehicle parking. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

~~(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)~~

§ 84.28.070 Conditions of Operation.

The following are minimal requirements for ~~short-term residential rental units~~STR operation. These are in addition to any other applicable requirements of this Chapter, other applicable provisions of the County Code, or other law.

(a) ~~Prohibited Uses of Property. An short-term residential rental unit may~~STR shall not be used for any ~~transient~~ occupancy other than the purposes described in ~~the definition of short-term residential rental unit set forth in § 84.28.030(i), and in conformity with the requirements of this Chapter. An short-term residential rental unit~~STR shall not be used for any commercial activity, which includes but is not limited to weddings, ~~wedding~~ receptions, corporate retreats, business meetings or conferences, filming, photography shoots, ~~a fraternity parties~~, or any ~~other~~ similar ~~gathering activities~~, unless regulated under an approved County-issued permit.

~~(b) Minimum Rental Period. The STR owner shall rent the STR for a minimum of two consecutive nights with each booking.~~

~~(bcd) Record Keeping. The property owner or property manager shall maintain records sufficient to prove compliance with this Chapter and other applicable laws. These records shall be maintained so that they can be readily provided to the County, and provided in such a manner that establishes that the property owner or property manager is routinely maintaining such records.~~

~~(ced) Registration. The short-term residential rental unit~~STR owner, as defined in § 84.28.030(g), shall administer registration prior to allowing occupancy of the rental unitSTR. The registration shall include review of the ~~short-term residential rental unit~~STR regulations with at least one adult renter ~~of the rental unit~~STR. At the time of such registration, the renter shall be provided a complete written or digital copy of the ~~rental unit rules and regulations~~requirements of the STR permit and applicable regulations, as

well as disclosure of the penalties associated with violations. The registration material shall advise the renter of the occupancy, guest and vehicle/parking limitations, responsibility to avoid nuisance behavior, and ~~that the use of the rental unit for prohibition of commercial activity, as described in Subsection (a) above, which includes, but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, fraternity parties, or any other similar gatherings shall be prohibited unless authorized by a County-issued permit.~~ The registration material shall ~~contain a space for~~include an acknowledgement to be signed by the renter and retained in the STR owner's records, as having read, understood and agreed to all provisions. Registration materials shall be preserved for the term of the ~~short-term residential rental unit~~STR permit, and shall be provided to the County, when requested, to confirm compliance with ~~short-term residential rental unit~~STR permit conditions of operation and regulations set forth in this Chapter. If the owner fails to provide adequate directions to the unit or fails to confirm acknowledgement and understanding of the ~~rental unit rules and STR~~ regulations, the conditions of operation of the ~~short-term residential rental unit~~STR permit may be amended by the County to require in-person registration.

~~(dfe)~~ Advertising.

(1) Advertising that promotes an short-term residential rental unitSTR for a use that is not permitted ~~or could not be permitted by this code or other law,~~ is prohibited.

(2) All advertising, including real-estate magazines, fliers, newspapers, television or radio commercials, internet pages, or web-based ads or rental platformcoupons, that promote the use of an short-term residential rental unitSTR prior to approval of an short-term residential rental unitSTR permit ~~pursuant to § 84.28.040(a) or while the STR permit is suspended or revoked,~~ shall be prohibited. All advertisements featuring a permitted short-term residential rental unitSTR shall specify the maximum permitted number of occupants, guests and vehicles for the rental unitpermitted on the STR property.

~~(egf)~~ Posted Notices within Unit. The County-issued ~~short-term residential rental unit~~STR permit shall be posted inside the unit on or adjacent to the front door, along with an exit/emergency evacuation map. In addition, each ~~short-term residential rental unit~~STR shall have a clearly visible and legible notice posted in a prominent location within the unit, containing the following information:

- (1) The address of the ~~short-term residential rental unit~~STR.
- (2) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis.
- (3) The maximum number of occupants permitted to stay overnight in the unit.
- (4) The maximum number of non-overnight guests permitted, if applicable.
- (4) The maximum number of vehicles allowed to be parked on the property.
- (5) The contact person or agency, and phone number for snow removal.
- (6) ~~Notification of the arrangements that the owner has made to allow the renter to properly store and~~Instructions for disposal of trash ~~or refuse~~ in accordance with the requirements of this Chapter.

(78) Notification that failure to comply with the requirements of this Chapter, including parking and occupancy standards, as well as public and private nuisance standards, is a violation of the County Code, and that such violation may result in enforcement actions to address the violation. Enforcement These may include ~~actions to abate the nonconformity, the institution of~~ criminal, civil, or administrative actions, or, ~~under certain circumstances,~~ the calling of law enforcement for the removal of guests and their vehicles from the property to the extent authorized by law. The notification shall state in a prominent format that users of the unit are prohibited from disturbing the peace of the surrounding neighborhood and that doing so is a violation of this Chapter and the rental agreement.

(89) Location of utility service connections, including how to access service connections and instructions and any tools necessary to disconnect the ~~STR short-term residential rental unit~~ from utility services in the event of an emergency.

(910) Phone numbers of local emergency medical and law enforcement services.

(110) Property boundary map for the purpose of deterring trespassing on other privately owned properties and identification of the approved parking area(s).

(hg) Good Neighbor Information. In addition to the required posted notices, the STR owner shall provide a brochure or document intended to remind renters that the STR is located in a neighborhood. The information should promote respect for residents of the neighborhood, including their rights to expect peace, quiet, privacy and security.

(fh) Call Response.

(1) The ~~short-term residential rental unit~~STR owner or agent shall be personally available by telephone on a 24-hour basis and maintain the ability to make contact by phone within 30 minutes and be physically present at the property within one hour in order to respond to and remedy ~~calls or~~ complaints regarding the condition or operation of the unit or the behavior of persons on the property in violation of this Chapter or other law.

(2) On a 24-hour basis, within one hour of receiving a ~~call or a~~ complaint report, the ~~short-term residential rental unit~~STR owner must confirm whether or not the complaint is valid. If the complaint is valid, the ~~short-term residential rental unit~~STR owner shall immediately take corrective action within the lawful authority of the owner to ~~abate~~resolve the violation, or ~~to cause stop~~ the nuisance behavior that disturbs the peace ~~of the neighboring properties to stop~~, for the entire duration of the occupancy of the person causing or allowing such violation or nuisance behavior. ~~Such e~~Corrective action may ~~require necessarily include, under certain circumstances,~~immediate eviction of STR renters and the contacting of law enforcement, if necessary, County officials, or other appropriate officials for the removal of renters, guests and their vehicles from the property to the extent authorized by law.

(3) Calls or complaints about physical conditions or circumstances that constitute an immediate threat to the public health and safety shall obligate the owner to immediately contact the appropriate law enforcement, fire, or other authority.

(4) Each owner shall keep a written record of the times and type of complaints received, what response was undertaken by the owner, and when such complaints were resolved. This written record shall be made available to the County upon request, and shall be retained by the owner for the term of the ~~short-term residential rental unit~~STR permit.

(~~g~~ji) Responsibilities of Owner to Prevent Nuisance Behavior and Maintain Neighborhood Peace and Quiet. The owner shall take all lawful action necessary to ensure that renters and occupants abide by the terms of this Chapter and other applicable provisions of the County Code and law. The owner must inform renters and occupants that they are not to violate any noise standards, parking standards, or otherwise create a public or private nuisance.

(~~h~~ki) Loud and Disturbing Noise.

(1) It is unlawful for any owner, renter, occupant, or guest located at an ~~an STR~~short-term residential rental unit to make, ~~cause to be made,~~ or allow to be made, ~~either willfully or through failure to exercise control,~~ any loud, excessive, ~~impulsive,~~ or intrusive noise that disturbs the peace ~~or quiet~~ or that causes discomfort or annoyance to any reasonable person of normal sensitivities in the area. Such ~~types of noises or actions causing noises~~may include, but are not limited to, ~~yelling,~~ shouting, ~~hooting~~loud laughter, whistling, singing, playing a musical instrument, ~~emitting or transmitting any playing~~ loud music or noise from ~~any mechanical or electrical~~ sound making or sound amplifying devices, and ~~the habitual barking dogs, howling, or crowing of animals.~~

(2) The standard for enforcement of this ~~s~~Subsection~~division~~ is the “reasonable person” standard. The inquiry is whether the noise would disturb the peace ~~or quiet~~ or cause discomfort or annoyance to a reasonable person under ~~the same or~~ similar circumstances.

(3) Factors that may be considered in determining whether a violation of this ~~Subsection~~division has been committed include, but are not limited to, the following:

- (A) The level of noise;
- (B) The level and intensity of ~~the background (ambient)~~ noise, if any;
- (C) The proximity of the noise to the ~~residential unit in question~~reporting party;
- (D) The time of day or night the noise occurs;
- (E) The duration of the noise;
- (F) Whether the noise is constant, recurrent, or intermittent; and
- (G) Whether the noise is produced by a mechanical or electronic device.

(~~i~~kl) Safety.

(1) Solid fuel burning outdoor fireplaces, chimineas, barbeques, and fire pits are prohibited in the Mountain Region.

(2) The interior and exterior of the ~~short-term residential rental unit~~STR shall be kept free of hazardous conditions at all times.

(3) Spas/hot tubs shall be covered and locked when not in use.

(~~j~~ml) Sanitation.

(1) Every ~~short-term residential rental unit~~STR shall be cleaned after each occupancy change in order to make the unit sanitary.

(2) If linens are provided for use by renters, said linens will be exchanged for clean linens after each occupancy.

(3) The exterior of the ~~short-term residential rental unit~~STR shall be maintained and kept free of debris.

(4) Spas/hot tubs shall be maintained and cleaned as frequently as needed to preserve sanitary conditions.

~~(kmm)~~ Trash/Refuse. Trash shall be deposited in approved trash collection containers on the ~~short-term residential rental unit~~STR property. Trash containers shall be kept closed when not in use, never be permitted to overflow, and kept in a clean condition ~~without excessive build-up of encrusted wastes in or on the container.~~

(1) In the Mountain Region, ~~short-term residential rental unit~~STR owners shall use animal-proof trash containers ~~(unless discouraged by the hauler)~~ and procure trash collection service from the County-approved refuse collection hauler when said service is available. Pull-out trash service shall also be established with the County approved refuse collection hauler when said service is available. A sufficient number of trash containers based on ~~permitted~~ occupancy ~~levels~~ of the ~~rental unit~~STR shall be procured.

(2) In the Desert Region, ~~short-term residential rental unit~~STR owners shall procure trash collection service and trash collection containers from the County-approved refuse collection hauler when said service is available. A sufficient number of containers based on occupancy levels of the rental unit shall be procured. Exception: if the STR owner resides on the STR property and removes trash promptly, commercial service is optional.

(3) Trash shall be removed from the premises after each occupancy unless routine commercial trash collection is provided to the premises.

~~(len)~~ Animals.

(1) License. No person shall have, keep, or maintain any dog on the property of an ~~short-term residential rental unit~~STR unless he or she is able to provide proof of a current license ~~or license tag~~ issued by the County or other ~~applicable~~ municipal dog licensing agency.

(2) Control of Animals. No person owning or having control of any animal shall permit such animal to stray or run at large upon any unenclosed area on or off the ~~short-term residential rental unit~~STR property. No person may lawfully bring his or her dog off a short-term residential rental property unless the dog is restrained by a leash and the person is competent to restrain the dog, or the dog is properly restrained and enclosed in a vehicle, cage, or similar enclosure.

(3) Noise. It shall be unlawful for any person owning or having control of any animal to ~~be allowed the animal~~ to create excessive noise in violation of Sub~~section~~division ~~(hi)~~ of this section.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.080 Enforcement.

(a) General.

(1) Owners and renters of ~~short-term residential rental units~~STRs shall comply with the requirements of this Chapter and all other applicable sections of the County Code and other law. A hosting platform shall comply with the requirements of § 84.28.110 and all other applicable sections of the County Code and other law.

(2) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may result in remedial action by appropriate

members of County staff or any enforcement officer as defined in Chapter 2 of Division 1 of Title 1 of the County Code without notice if providing notice is not reasonable considering the need for immediate remedial action, and/or if prior notice to the property owner or the renters, either verbal or written, has not resulted in appropriate remedial action by the property owner. If the violation ~~consists of a violation of~~pertains to any of the parking requirements of this Chapter, ~~then~~ the remedy may include ~~the~~ towing of the vehicle or vehicles causing the violation of the parking requirement. Remedial actions taken under this Section, other than any criminal citations, are subject to appeal pursuant to Chapter 2 of Division 1 of Title 1 of the County Code or other applicable provision, but no request for appeal shall stay the remedial actions taken pursuant to this Section.

~~(3) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may be subject to the enforcement and remedy provisions of Chapter 2 of Division 1 of Title 1 of the County Code and any other applicable enforcement and remedy provisions of the County Code or provided under the law.~~

(b) Uniform Transient Occupancy Tax—Failure to Pay. Failure by the owner, or when applicable, a hosting platform to collect and remit to the Tax Collector the Uniform Transient Occupancy Tax may result in the Tax Collector pursuing any remedy against the owner or hosting platform, including imposing and collecting said tax from the owner or hosting platform, authorized under Chapter 2 of Division 4 of Title 1 of the County Code or other applicable law. Notwithstanding the duty imposed by § 84.28.110(a), the use of a hosting platform to facilitate the rental of a short-term residential rental unit shall not relieve an owner of liability for violations of this Sub~~section~~division.

(c) Administrative Subpoena. The County may issue and serve an administrative subpoena as necessary to obtain specific information identified in § 84.28.110 regarding ~~short-term residential rental unit~~STR listings located in the unincorporated areas of San Bernardino County. Any subpoena issued pursuant to this Sub~~section~~division shall not require the production of information sooner than 30 days from the date of service. A person that has been served with an administrative subpoena may seek judicial review during that 30-day period.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.090 Suspension of Permit.

(a) Suspension of Permit. An ~~short-term residential rental unit~~STR permit may be suspended for the following reasons:

(1) Substandard Building or Property or Unsafe Building or Structure. Any violation of the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code ~~that may~~ results in suspension of the STR permit ~~the~~and issuance of a notice of defect or notice and order to repair. Notice of such suspension shall be provided pursuant to the requirements of Chapter 1 of Division 3 of Title 6 of the County Code.

(2) General Violations. Any failure to comply with, or respond to, any notice of violation or other notice from the County requiring compliance with one or more requirements of this Chapter or other applicable provision of the County Code or other law may result in suspension of the STR permit. Property owners shall be informed of such suspension in a written notice mailed using both certified mail with return receipt and first class service. In addition, although not required, the notice may also be posted on the

property and/or mailed to any additional individuals or companies listed on the permit application.

(b) Use of Property During Suspension and Stays.

(1) When an ~~an short-term residential rental unit~~STR permit is suspended ~~or stayed pending outcome of an appeal~~, the property ~~or properties~~ affected by the suspension shall not be used as a ~~n short-term residential rental~~STR until such time as the suspension ~~is or staye~~d ~~or is~~ lifted.

(2) Permits suspended pursuant to § 84.28.090(a)(1) will remain suspended until such time as the Building Official or his or her designee confirms that all violations have been corrected or the Building Appeals Board has ruled in favor of the appellant.

(3) Permits suspended for general violations, i.e., those under § 84.28.090(a)(2), will remain suspended until such time as the violations are abated, or the property owner can reasonably demonstrate substantive changes in the property management practices that would mitigate or correct these violations, or a hearing officer has ruled in favor of the appellant. If an appeal hearing for a general violation cannot be scheduled within 14 calendar days after an appeal was filed or if the hearing is scheduled but, through no fault of the appellant, not held within 30 days after the appeal was filed, the suspension ~~must will~~ be stayed through the date a ruling on the appeal is issued.

(c) Appeals of Suspensions. An appeal must be filed no later than ten days ~~of after~~ the date the notice of suspension is issued. When the tenth day is not a County business day, the time frame is extended to the ~~second consecutive~~next County business day following the tenth day.

(1) The suspension of a permit pursuant to § 84.28.090(a)(1) may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

(2) The suspension of a permit for a general violation may be appealed to a County-designated hearing officer. The decision by the hearing officer shall be final and no further appeal within the County shall be available. The hearing procedure shall include the following:

(A) At least ten days written notice of the hearing shall be given to the permit holder prior to the hearing date. The hearing date may be postponed or continued by stipulation of the parties. If the permit holder does not respond or appear, no further hearing procedure shall be required.

(B) Witnesses shall swear or affirm to tell the truth. The oath or affirmation shall be taken by the hearing officer. The County shall present its case first, with oral testimony and documentary evidence or other evidence. The County shall have the right of cross-examination. The permit holder shall have the right to be represented and shall have the right of cross-examination. ~~The permit holder may present his or her response after the County has presented its case. Both parties may thereafter present argument.~~

(C) No determination or order shall be based solely on hearsay evidence. The hearing officer shall make his or her determination within five working days ~~of the end of~~following the hearing, ~~unless a party requests a greater period of time.~~ The determination shall be in writing, and shall state the findings upon which the determination is made. The decision

by the hearing officer shall be final and no further appeal within the County shall be available.

(3) The failure to appeal a suspension in a timely manner shall render the action to suspend final and no further appeal within the County shall be available.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.100 Revocation of Permit.

(a) Revocation of Permit. An ~~short-term residential rental unit~~STR permit may be revoked for the following reasons:

(1) The severity of a violation of a requirement of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code necessitated the immediate vacation of the property.

(2) The conditions or actions that resulted in the suspension of the permit have not been abated, or addressed by a demonstrable change in the business practices associated with the ~~short-term residential rental unit~~STR within 60 days of the suspension being upheld on appeal or otherwise deemed final.

(3) The condition or the business practice that resulted in the suspension of the permit re-occurs within 12 months ~~following~~ the date the suspension was upheld on appeal or otherwise deemed final.

(4) A permit is suspended two times in a consecutive 24-month period, where said suspensions are either upheld on appeal or otherwise deemed final.

(5) The permit was obtained through fraud or deceit.

(6) The permit was issued in error.

(b) Appeals of Revocation of Permit.

(1) The revocation of a permit ~~based on substandard building conditions or other violations of Title 6 of the County Code pursuant to § 84.28.100(a)(1)~~ may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

~~—(2) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.~~

~~(3)~~ The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are general violations, or pursuant to § 84.28.100(a)(5) or (a)(6), may be appealed for a hearing before a County appointed hearing officer as defined by §§ 12.2701, 12.2702, 12.2703, and 12.2705. The procedure for such hearing is set forth in §§ 84.28.090(c)~~(2)(A) through (C) and (c)(3)~~. A decision by the hearing officer shall be final and no further appeal within the County shall be available.

~~—(4) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violations include a general violation or violations and a violation or~~

~~violations based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, shall be heard by the Building Appeals Board in the form and manner defined by § 63.0107. A decision by such body shall be final and no further appeal within the County shall be available.~~

(c) New Application After Revocation of Permit. No application for a permit shall be permitted within 12 months after a revocation is made final.

~~(d) Suspensions or Revocations of Permits for Multiple Properties. If it is determined that the conditions or the business or management practices cause violations of this Chapter to occur on multiple properties of the same owner, the short-term residential rental unit permits for all of those properties may be suspended and/or revoked at the same time. In such circumstance all affected parties must be provided notice and the opportunity to appeal the suspension and/or revocation of the permit for every affected property.~~

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.110 Hosting Platform Requirement.

(a) For purposes of this Chapter a hosting platform shall be responsible for collecting all applicable uniform transient occupancy tax required by § 14.0203 and remitting the same to the County. The hosting platform shall be considered an agent of the short-term residential rental owner for purposes of transient occupancy tax collections and remittance, as set forth in § 14.0203, if the hosting platform collects payment for the rental. If a hosting platform does not collect payment for rentals, the short-term residential rental unit owner is solely responsible for the collection of all applicable transient occupancy taxes.

(b) Subject to applicable laws and procedures provided in § 84.28.080(c), when requested by the County, a hosting platform shall disclose, in a commonly used electronic format, the address of each short-term residential rental unit within the unincorporated San Bernardino County listed on the hosting platform, the names of the persons responsible for each such listing, the address of each such listing, the length of stay for each such listing and the price paid for each stay.

(c) A hosting platform shall display the County STR permit number for any STR listing located in San Bernardino County.

~~(ed)~~ A hosting platform operating exclusively on the internet, which operates in compliance with Sub~~sections~~divisions (a) ~~(b)~~ and ~~(bc)~~ above, shall be presumed to be in compliance with this Chapter, except that the hosting platform remains responsible for compliance with the administrative subpoena provisions of this Chapter.

~~(de)~~ The provisions of this Section shall be interpreted in accordance with otherwise applicable state and federal laws and will not apply if determined by the County to be in violation of, or preempted by, any such laws.

(Ord. 4371, passed - -2019)

EXHIBIT B

Public Comments

From: [Gary S](#)
To: [Planning Commission Comments](#)
Subject: Required STR Code Amendment - Mitigation of Effects on Private Roads in Unincorporated Communities
Date: Thursday, January 6, 2022 10:48:59 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Subject: Unaddressed STR Effects – Degradation of Private Roads and Property Owner Liability;

Fact: Privately owned properties and privately owned roads in unincorporated communities are being adversely affected by the large increase in STR-related vehicle traffic.

For example: STRs on 1 acre+ parcels are permitted to have 20 vehicles on-site; other STRs with multiple dwellings are permitted to have 2 -- 4 vehicles per unit, for a combined total of between 10 and 20 vehicles.

Questions:

- >Who pays for road repairs and maintenance of private roads impacted by STR traffic?
- >How are property owners and their children affected by large numbers of vehicles supposed to protect themselves from associated dust, noise, excessive speeding and reckless?
- >How is the underlying owner of a private road protected from *litigation* initiated by STR owners and clients if private roads are not adequately maintained?

Background: During the planning and implementation stages of the current STR Code (2019), LUS, the Planning Commission and Supervisors were asked to address STR effects on privately owned and maintained roads. Regrettably, pertinent initiatives were not advanced by Supervisors. Consequently, owners of private roads are required to subsidize commercial STR enterprises.

In effect, the Planning Commission's failure to address these issues has created a situation whereby property owners and unincorporated communities (1) are being forced to pay for repairs to private roads used and degraded by STRs; and (2) have been placed in legal jeopardy as a result of your inaction; (3) are unable to request SBC Sheriff enforcement for traffic violations; (4) are unable to request basic assistance from SBC Public Works for essential roadway safety initiatives associated with STR traffic.

Legal Issues: Private right-of-way stipulations are defined by California Civil Code § 845. In short, property owners are required to provide right-of-way easements through our private roads for STE customers, employees, refuse collection and contractors. By statute, property owners are also required to maintain those same roads: 'The owner of any easement in the nature of a private right-of-way, or of any land to which any such easement is attached, shall maintain it in repair [CIV § 845(a)].

Regarding legal responsibilities, CIV §846 warns that this provision 'does not limit the liability which otherwise exists (a) for willful or malicious failure to guard or warn against a dangerous condition, use, structure or activity...'

And finally, regarding right-of-way mitigation, if property owners feel that a right-of-way privilege is being misused and the road damaged - by the passage of STR associated vehicles, work and delivery trucks, heavy equipment, and STR employees - underlying property owners can initiate legal remedies, however any such actions will come at their own expense.

Litigious Issues: In essence, the current STR code has placed (1) the real property and assets of contiguous property owners at risk.

And, (2) the current code requires contiguous property owners to subsidize commercial enterprise (STRs) by (a) providing right-of-way of way, and (b) by maintaining those same rights-of-ways for the sole benefit of commercial STRs.

Finally, (3), SBC agencies and personnel (Sheriff, Public Works) are unwilling to offer even basic traffic enforcement, road maintenance advice, or signage, to affected communities and to contiguous property owners.

It should be eminently clear by now that its high time to protect property owners and families from the numerous vagaries in the STR Code of 2019.

SBC Planning Commissioners must act to examine and address salient legal and financial issues related to STR use of contiguous private roads in rural, unincorporated communities like Morongo Valley.

Please give me an update on your actions to mitigate these ongoing issues.

Regards,

Dr. Gary Stiler

8524 Little Morongo Rd.

Morongo Valley, CA 92255

909-362-2016

From: [Alan Lee](#)
To: [Supervisor Rowe](#); [Supervisor Rutherford](#)
Cc: [Biggs, Lupe](#)
Subject: Short Term Rentals - Unincorporated (Big Bear Valley & Arrowhead Communities)
Date: Monday, January 10, 2022 4:39:39 PM
Attachments: [image147806.png](#)
[image896779.png](#)
[image613214.png](#)
[image243955.png](#)

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Dear Supervisor Rowe and Rutherford

I write you in my capacity as an elected Big Bear Lake Councilmember.

I am concerned by the rapidly growing number of short-term rentals in the unincorporated areas of San Bernardino County in proximity to Big Bear Lake. My office has been inundated with complaints from both my constituents as well as yours in the unincorporated areas. The City of Big Bear Lake has sought to put in place the appropriate checks and balance, as well as hire additional city staff to help better monitor and enforce our STR's rules within the City limits. A group of local citizens recently gave notice to the city of their intent to collect signatures to place greater STR restrictions on the ballot.

I write to specifically ask that the Board of Supervisors impose a moratorium on Short-Term Rentals, impose a reasonable cap, and enhance local enforcement. The argument that the system will self adjust or the marketplace will correct itself is not persuasive and is contrary to the community's experience. I appreciate that you may be working in coordination with City staff and may have had discussions with some of my colleagues. However, I wanted to personally reach out to the both your Offices to convey my thoughts and to urge you, in the strongest possible terms, to prioritize this issue.

Should you have any questions, please feel free to contact me.

Alan Lee

Councilmember, Big Bear Lake



39707 Big Bear Blvd., PO Box 10000 Big Bear Lake, CA 92315

909.866.5832 | www.citybigbearlake.com   

Big Bear Lake City Hall is open Monday - Friday, from 8:00 a.m. - 5:00 p.m.

Please note that email correspondence with the City of Big Bear Lake, along with attachments, may be subject to

the California Public Records Act, and therefore may be subject to disclosure unless otherwise exempt.

From: [pat foley](#)
To: [Biggs, Lupe](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#)
Subject: Short Term Rentals in San Bernardino County
Date: Monday, January 10, 2022 9:57:15 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Lupe Biggs,

I am a citizen living in Fawnskin, in an unincorporated part of San Bernardino County. I am concerned about the increase in short term rentals in our tourist area, as well as the increase in other areas of San Bernardino County.

I would like to see more responsible ownership of short-term rentals. The influx has created a shortage of long-term rentals for people who work here and want to live here. The owner of the small market near me has to live down the hill from Fawnskin and commute up to his store and he is just one example.

I would like to see a limit to the number of licenses issued keeping in mind the need for housing for people who work and live here full time.

Short term rentals need local management – either with a local company that is reachable or a local host/owner. The 24-hour code enforcement needs satellite offices and sufficient staff in the regions hardest hit by short term rentals.

Signage needs to be required on properties listing the maximum occupancy, parking and contact number. Signage listing the maximum occupancy and vehicles is required in the town of Big Bear Lake and we should have the same signage in the unincorporated areas.

We want to preserve our neighborhoods and have actual neighbors.

Please give your full attention to this time-sensitive and important issue.

Sincerely yours,

Patricia Foley
PO Box 519
Fawnskin CA 92333
510-589-6820

From: [Lori Bloom](#)
To: [Biggs, Lupe](#); [Supervisor Rowe](#); supervisor.rutherford@sbcounty.gov
Cc: [Lori Bloom](#)
Subject: Short Term Rentals in the Unincorporated Areas of San Bernardino County
Date: Monday, January 10, 2022 10:20:02 PM

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Dear Lupe Biggs,

I am a full time resident of San Bernardino county, with my primary residence in Redlands and secondary residence in the unincorporated area of Big Bear City.

In the 12 years we have been in Big Bear City, the increase in short term rentals (STR's) has been substantial. Almost every residence that has sold has become a STR, and many other owners in the neighborhood have converted their home into STR's. I know that this is an issue not only in Big Bear, but has affected Joshua Tree, Arrowhead, and I'm sure many other unincorporated areas of the county.

This abundance of STR's is having adverse effects on our communities, such as

- A great reduction in the availability of long-term rentals (LTR's). This is resulting in housing shortages for local employees. They are moving out of the area to find housing, and local businesses are short-handed and struggling to stay open. Many have reduced the hours they are able to remain open, resulting in a decrease of revenue. So many people have moved out of Big Bear an elementary school has closed.
- Neighborhoods are going by the wayside. The practice of interacting with neighbors no longer exists, every few days the neighborhood changed.
- The occupancy of a STR is generally higher than actual people living in long term residences. For example, in the six letters I have in hand from the county for permits there is the potential for 54 people! (in actuality there are more than 20 STR's surrounding us)
- Many STR occupants are there to party, leave trash, be loud, and are general nuisances.
- STR's are really unregulated businesses operating in neighborhoods.

The supervisors believe they have solved the issue with stepped up code enforcement. This is helpful, but is really just a bandaid. We are often kept up or awakened by partying at 3 or 4 am. So, this means that during the middle of the night we need to get up, figure out which STR is causing the commotion, call code enforcement (and cell

phone service is very spotty), hope they answer the phone, spend 15 minutes explaining the problem, and then hope someone is actually sent out to resolve the issue. In the meantime, sleep is over for the night. There are also often more cars than the permit allows, or cars are parked on the street, which is not allowed.

I would like to see an immediate moratorium be placed on STR permits issued in the unincorporated areas. I believe this moratorium should be in place until the following issues are addressed:

1. STR permits should be reduced through attrition until there is a balance between STR's and all other residences.
2. Corporations have been buying up several properties, pushing long-term renters out. There needs to be a limit on how many properties corporations and individuals can own.
3. Signage is not required by the county. This should be a requirement. Signs should include maximum occupancy, number of vehicles, and a contact number.
4. Code enforcement is not consistent or reliable. There needs to be an increase in code enforcement coverage and response time.
5. Existing short-term rentals should have local management. In case of emergency, there should be a 30 min max response time.
6. The noise issue needs to be amended. There should be NO noise allowed beyond the property line. The City of Big Bear Lake currently has this requirement.
7. The county is not consistent in sending out notices of STR permits. I found that I have only received about 50%.

The short term rental situation is not unique to San Bernardino county. I know there are similar situations throughout the US and probably the world. Let's face it, the STR industry will be reformed. I hope that SB county will be on the leading edge of this reform, and will not be the tail that drags behind the dog.

Thank you for listening, and in advance for your innovative leadership.

Lori Bloom

[Sent from Yahoo Mail for iPhone](#)

From: [Steven Hawley](#)
To: [Biggs, Lupe](#)
Cc: [Supervisor Rowe](#)
Subject: STR Pending Code Revisions
Date: Monday, January 10, 2022 4:22:17 PM
Attachments: [STR letter to Lupe Biggs.pdf](#)

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Please see attached letter regarding my concerns about Short Term Rentals in San Bernardino County.

Steve Hawley
Big Bear City

January 10, 2022

Ms. Lupe Biggs
Administrative Assistant
San Bernardino County
2024 Orange Tree Lane
Redlands, CA 92374

VIA E-Mail

Dear Lupe Biggs,

I understand San Bernardino County has been working on a review/update to the STR ordinance. I am writing to you to express my concern about the regulation that currently exists as follows;

1- Our neighborhood in Big Bear City has seen a steady stream of departing permanent residents only to be replaced by platform hosted short term rentals; a few are local long time homeowners converting (evicting) year round residents but most are new out of town property owners buying specifically to become an airbnb/vrbo host. Our neighborhood is in a residential suburban (RS) zone, this was a quiet neighborhood when we moved here 3 years ago. Now however, on any given weekend and frequently during the week this area more resembles a commercial district overrun with cars, large gatherings (and not family gatherings) which also occurred, inexplicably, during covid restrictions. We call the sheriff something like once a month for noise violations and communicate with code enforcement more frequently for parking violations and occupancy violations.

2- Your development code requires a more comprehensive review process (CUP in lieu of SUP) for Bed & Breakfast in RS zone over 3 rooms and I would strongly encourage the county to install a similar review process threshold for STR over say like 3 cars 8 occupants so that existing neighbors and neighborhoods can voice their concerns to the supervisors - we often don't know of new STR's in our neighborhood until the property managers change and then we get a letter with the permit information and contact persons.

3- Big Bear Lake implemented a 2 car 8 person limit during covid and based on our attendance at the BBL town hall meetings the real estate community generally accepted the limit so long as Big Bear Lake did not maintain the permit moratorium. I am personally in favor of a permit moratorium. In neighborhoods like ours that are frequently overrun I suggest that a cap or limit IS most appropriate. Please further consider a 10 or 12 day per month limit and please also consider regulating spacing (density) of STR's - quite often the bad behavior in one STR will influence the bad behavior in the STRs next door - so, for example, spacing STRs 1000 feet apart or limiting the saturation to 15% in any residential neighborhood. Please consider any or all of these actions.

4- Big Bear is somewhat unique in that the tourist venues are located IN TOWN. Since the County has land use responsibility for unincorporated areas of Big Bear please consider zoning adjustments that concentrates the intensity of STR permits closer to the venues, especially the larger STR's that can and often exceed the 3 car 8 person limit. I believe this would be called responsible zoning, not an onerous regulation.

Short Term Rentals have become a huge concern for many of us regarding the quality of life in Big Bear City as well as other areas within the county. This has really gotten out of control.

Thank you,
Steven L Hawley
Big Bear City

CC (via Email)
Second District Supervisor and Vice Chair Dawn Rowe
Third District Supervisor Janice Rutherford

From: [Shelley Black](#)
To: [Biggs, Lupe](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#)
Subject: Please see attached letter
Date: Tuesday, January 11, 2022 11:00:16 AM
Attachments: [County Email 1-10-2022.docx](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Shelley R. Black
P.O. Box 110901
Big Bear Lake, CA 92315
909-273-9634
shelley.black.bblunited@gmail.com

January 10, 2022

Ms. Lupe Biggs
Administrative Assistant
San Bernardino County
2024 Orange Tree Lane
Redlands, CA 92374
lupe.biggs@lus.sbcounty.gov

Dear Ms. Biggs:

I am writing to you today out of concern regarding the rapidly increasing number of short-term rentals in the unincorporated areas of San Bernardino County. Today I am focusing on the unincorporated areas in the Big Bear Valley.

I grew up in Big Bear City, California and enjoyed several full-time neighbors and friends. The neighborhoods were vibrant with full-time residents who lived and worked in the valley and who watched out for each other as neighbors do. This remained true up until a few years ago when investors started purchasing properties for the sole purpose of profit by turning these properties into short-term rentals. The landscape of the entire Big Bear Valley has been completely changed as we see these business ventures take over our residential areas; areas that are not zoned for business activity.

I am asking that an immediate moratorium be placed on the issuance of short-term rental licenses in the unincorporated areas of San Bernardino County until such time as adequate rules and regulations can be created that will create a balance between full-time residents and short-term rentals. Some items that need to be addressed:

- A cap on the number of short-term rental licenses that can be issued determined to be a manageable level that is proportionate to the number of full-time residents
- Local code enforcement with the ability to respond to issues at short-term rentals in person and in a timely manner
- Appropriate signage on every short-term rental identifying it as a short-term rental, the number of people allowed to stay at the property, the number of cars allowed to park at the property, the number to the code enforcement agency, and the short-term rental license number

Ms. Lupe Biggs
Administrative Assistant
San Bernardino County
January 10, 2022
Page 2

As permanent residents continue to be kicked out of homes they rent in order for the property to become a short-term rental, it is imperative this moratorium go into effect immediately. The Valley is losing permanent residents who work to provide the infrastructure necessary to support the tourist industry that has recently exploded in Big Bear. One of the elementary schools in Big Bear was forced to close at the end of the 2020-2021 school year due to the drastically declining enrollment occurring as families are forced to move from the Valley. Help wanted signs are now the norm throughout the Valley as the workforce is moving away.

I am asking for your assistance to preserve what we can in regard to our neighborhoods. I believe there is a place for short-term rentals; I do not believe a town can exist with only short-term rentals. The numbers are devastating and continue to grow every day.

Please consider a moratorium; a pause so to speak, where rules and regulations can be put into place before our community is completely destroyed.

Sincerely,

Shelley R. Black

cc:
Supervisor Rowe
supervisor.rowe@bos.sbcounty.gov
Supervisor Rutherford
supervisor.rutherford@bos.sbcounty.gov

/srb

From: [evelyn f](#)
To: [Biggs, Lupe](#); [Supervisor Rowe](#); [Supervisor Rutherford](#)
Subject: Short Term Rental Concerns
Date: Wednesday, January 12, 2022 3:58:56 PM

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(Adding Supervisor Rowe and Supervisor Rutherford)

Dear Lupe Biggs:

I am a home owner and a short term rental host in Lake Arrowhead. I love being able to share my beautiful historical cottage to visitors wanting to experience some R&R on our mountain. But beyond this, I actually HAVE to generate income from the property as this is our very first home purchase and is the only property we own. My husband and I worked very hard to be able to finally buy something and feel lucky we landed here. Due to my husband's work, we also rent in Los Angeles. I am so thankful that a platform like AirBnB exists so that we can help cover our mortgage, house expenses, etc. When it is not rented, we take every opportunity to come and enjoy our sweet hilltop home in one of the original neighborhoods of Lake Arrowhead.

While I am grateful at the chance to operate an STR, I also see how this model is causing some major challenges in several areas - especially considering the rate that these are popping up. We have to find a balance and we need to do it quickly.

For the last year, I have been watching incorporated areas such as Joshua Tree and Big Bear take action on this topic. I find that I am in agreement with their mission and am inspired with what they are doing. But for the incorporated areas, we have an added obstacle on top of an already seemingly insurmountable challenge. We need ears to hear our concern. We need the powers-that-be to work with us. We must find a balance. Yes, let's have visitors bring money to our communities, but let's keep it a community.

Lupe, what is the likelihood that we can put a moratorium on permits like I've seen other cities do? My hope is we take this time to work together to address these issues. My biggest concern are the companies that are infiltrating into our neighborhoods. There is a rental company that currently owns 10 properties in Lake Arrowhead and they now have 3 houses being constructed, two of which are across the street from me. These lots were once large areas of very old trees. The trees have been cut down in this old neighborhood so that a guy can run his business here... no regard to community. Zoning really needs to be addressed.

Thank you for your time. I look forward to your response.

Sincerely,
Evelyn Fugate

cc: Supervisor Rowe
supervisor.rowe@bos.sbcounty.gov
Supervisor Rutherford
supervisor.rutherford@bos.sbcounty.gov

From: [Barbara Hawley](#)
To: [Biggs, Lupe](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#)
Subject: STR Permit Concerns
Date: Wednesday, January 12, 2022 11:08:21 AM

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January 12, 2022

Ms. Lupe Biggs
Administrative Assistant
San Bernardino County
2024 Orange Tree Lane
Redlands, CA 92374

Dear Ms. Biggs:

I am writing to you because of my deep concerns over short term rentals in the unincorporated areas of San Bernardino County, specifically the Big Bear Valley. My husband and I moved here from North Carolina in 2019. We were aware that we were moving into a resort town and talked to our Realtor about the considerations related to that. What we did not understand was that vacation rentals were allowed anywhere and everywhere! We assumed that if we did not see signs indicating Occupancy and Vehicle maximums that we were not in a vacation rental area and were instead in a “neighborhood.” We purchased a house in “a neighborhood.” We soon came to find out that we were in fact in a vacation rental zone. This was not initially the case so we thought we were fine and enjoyed our quiet neighborhood, however, very quickly most of the houses around us became vacation rentals. Long term renters were kicked out of their houses so that owners could turn them into short term rentals. Owners who told us they might rent their properties occasionally began renting them every day of the year. Most alarming to us is the house across the street, which is currently a vacation rental and is being sold, is being marketed by Realtors as a perfect “**lodge site.**” The house has 5 bedrooms and 3 baths. So now we have multiple cars showing up to view this new listing (presumably investors) as their potentially new “**lodge site**” **money maker!** We no longer live in a neighborhood; we live in a commercial, multi unit vacation lodging zone! We are now in a position to police the houses around us in order to keep some semblance of order in the place we call home. We make multiple calls to the Sherriff’s department and many calls to SB County Code Enforcement. We have been told that in order for you all to issue a warning or further permit violation we have to take pictures and have some sort of proof of the violation. We have done that but bad behavior is difficult to get pictures of. It is really a terrible way to

have to live.

I am asking for a permit moratorium until such time that you all can hear from the residents and collect ideas for responsible short term rental ordinances. These are some things that I would specifically look for in responsible short term rental ordinances:

- * Saturation limits - such as no more than 15% of the houses in a neighborhood

 - A 10-12 day per month limit on rental days allowed

 - STR's spaced at least 1,000 feet apart

- * Zoning modifications or clarifications - such as a comprehensive review process that is similar to the Bed and Breakfast process, in RS zones, that allow residents to be notified when a property is being developed as a Bed and Breakfast. Giving the residents the chance to voice their concerns about the property use.

- * Zoning adjustments that concentrate the intensity of STR permits closer to the resort venues. Residents should be able to go into the unincorporated areas and enjoy a quiet lifestyle.

- * Appropriate signage should be required for all STRs. A sign posted on the front of the house that indicates maximum occupancy, vehicles, permit number, name and phone number of the manager, as well as the code enforcement number should be required.

- * More Code Enforcement officers are required based on the extreme number of permits the county has already allowed and approved in the Big Bear Valley. We are overrun as a result of the excessive permits and yet San Bernardino County has not used the TOT funds it is getting from all of these rentals to support Code Enforcement. I have been told that there is one officer that is in the field and they simply cannot get up to Big Bear to follow up on our complaints. When we call Code Enforcement we are told something will be done within 24 hours but we have yet to actually see that happen. The bad behavior, excessive cars and excessive people stay there until check out time.

- * Penalties for property managers- We have tried to contact the property managers of record and in every case the property managers have ignored us completely. When we do get a call back from Code Enforcement they have told us that they have attempted to call the property manager but are getting no response. This should result in an immediate fine. They would start acting more responsibly if it was costing them money to be irresponsible.

Thank you for your consideration of these very important issues that our community

is facing. Many residents are leaving the Big Bear Valley because it has become unlivable and this is having an extremely negative effect on the economy and life of Big Bear. Our workforce cannot find housing. Businesses cannot find employees. One elementary schools has closed this school year due to lack of enrollment. This issue is literally destroying the town.

Sincerely,

Barbara Hawley

cc: Supervisor Rowe

supervisor.rowe@bos.sbcounty.gov

Supervisor Rutherford

supervisor.rutherford@bos.sbcounty.gov

From: [Michelle DiSimone](#)
To: [Biggs, Lupe](#)
Cc: [Supervisor Rutherford](#); [Supervisor Rowe](#)
Subject: Urgent request to address Short Term Rentals in Unincorporated San Bernardino County
Date: Wednesday, January 12, 2022 2:59:24 PM

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January 12, 2022

Ms. Lupe Biggs
Administrative Assistant
San Bernardino County
2024 Orange Tree Lane
Redlands, CA 92374

Dear Ms. Biggs:

I beseech you to please enact stronger regulations for Short Term Rentals (STRs) in the unincorporated areas of San Bernardino County. I am personally most concerned with the immediate areas surrounding my home in the Arrowhead Woods community of Lake Arrowhead, CA.

My family has roots in the Lake Arrowhead area stemming back to the mid-1950's. My family and I have always referred to Lake Arrowhead as our "Happy Place." In the past three years, however, that "Happy Place" feeling has been replaced by feelings of frustration, anger and overall concern for my neighborhood and its residents. Frankly, we are being bombarded by the constant influx of strangers visiting the many STRs on my street. These visitors bring not only noise outside of the permitted hours, but illegally parked cars, full trash cans being left on the street for the rodents and varmints to dig through, and a general lack of respect for what used to be a quiet neighborhood. I can't even begin to tell you how many times I have had to ask people to not trespass on my property, but also move their cars off the street (especially in winter when snow plows need access). Frankly speaking, STRs have made my neighborhood a very unhappy place for its residents.

On a larger scale, the unrestricted permitting of STRs in the Lake Arrowhead area has resulted in the most scarce and competitive long-term rental market we have ever seen. The few remaining long-term rentals are priced outside financial reach for many of the area's service people. The consequence of this is many service-related positions are now unfilled because employees have had to move off the mountain and find employment elsewhere where they can find more affordable and more available housing. If you want to see how immediate this effect is, simply go to Starbucks in the Jensens Market in Blue Jay, where they have had to restrict their business hours to 8 a.m. to 3 p.m. daily, due to "lack of available staffing."

Not enough of a consequence? Just try to go to Bank of America in the Lake Arrowhead Village, where they didn't open their doors until 11:30 a.m. this past Monday, again, due to "staffing issues."

So perhaps two of the most recognizable businesses in the entire area are not even able to survive normal business hours anymore.

In searching for a solution, I urge you to enact some or all of the following suggestions immediately:

1. Develop a limit of STR licenses and/or restrictions on number of days each STR can be rented. Create a moratorium on new licenses and phase-out existing licenses as units do not renew (natural attrition). Set a limit on licenses, perhaps 15% of all homes to be licensed STRs. Enact a maximum number of nights each unit may be rented.
2. Require appropriate signage on every STR, easily visible from the street, identifying the address, property manager or owner contact information (with 24-hour response access), maximum occupancy of guests and vehicles. Each STR should have a posted permit number as well, in order to promote licensing compliance with in the county.
3. Enforce already-existing County Codes by employing more Enforcement officers and creating better tracking of violations. We were once told "STRs will be shut down after three violations." I have called on one in particular at least a dozen times, yet it's still in full operation with no fines assessed that I am aware of. So please understand the concerns of neighbors when we call and call, yet nothing ever gets done. Better Code Enforcement, at minimum, is needed.
In addition, trash cans are left out on my street every Sunday at 11 a.m., when STR tenants leave. Those cans are not picked up by Burrtec until Tuesday ... assuming they make it through two nights in the mountains without being toppled by bears, raccoons or any of the other animals that decorate our beautiful neighborhood with trash each week.
4. Limit or even prohibit corporate ownership of STRs in residential neighborhoods. These are neighborhoods, not places of commercial business.

I realize these issues were not created overnight, and therefore cannot be solved overnight. But immediate action is not only justified and warranted, it's imperative to the future viability of our unincorporated communities.

Please, return to us our Happy Place.

Regards,

Michelle DiSimone
Lake Arrowhead Resident
P.O. Box 3224
Lake Arrowhead, CA 92352

Cc: Supervisor Rowe

supervisor.rowe@bos.sbcounty.gov
Supervisor Rutherford
supervisor.rutherford@bos.sbcounty.gov

From: [Jane Fawke](#)
To: [Planning Commission Comments](#)
Subject: STR's in Joshua Tree
Date: Saturday, January 15, 2022 9:57:35 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Good morning,

I hope you will curtail the explosive growth of short term rentals in the un-incorporated town of Joshua Tree. In the past 5 years, this unregulated growth has resulted in detriment to our small desert community. Noise, damage to the environment, trash, traffic build up and general ignorance to the fragility of our desert community has greatly contributed to our declining quality of life up here, especially in north Joshua Tree, where I live.

The explosion of tents, camper vans, yurts, domes, ugly fences and shanties is pretty awful, and not something I want to see from my patio.

I didn't work for fifty years to buy my dream desert home to be faced with beaten up roads, trespass onto my property by vehicles and wanderers, property damage by vehicles driving up and over my land, noise from 24 hour parties and raves, blinding lights and huge bonfires and fireworks that threaten us with range fires.

This unabated explosion must be controlled and regulated by you.

You wouldn't like this in your neighborhood, and we don't either, so please, use your powers and return our neighborhoods to us.

Thank you.

Jane Fawke.

Retired conservation park ranger.

From: [pat foley](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#); [Supervisor Baca](#); [Supervisor Hagman](#)
Subject: Comments to Agenda Planning Commission Meeting Thursday January 20, 2022 - Short Term Rental limits in unincorporated San Bernardino County
Date: Wednesday, January 19, 2022 11:35:51 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Greetings,

I am writing to you today to urge you to take more assertive action with the unregulated growth of STRs in unincorporated San Bernardino County. Please add my comments to the agenda for the upcoming Planning Commission Meeting Thursday, January 20, 2022.

I am a full time resident of Fawnskin in San Bernardino County.

Please consider the following:

1. Create a limit on new licenses and phase-out existing licenses as units do not renew (natural attrition). Licenses should not be transferable upon sale to aid in this attrition. Limit should be a maximum of 15% of all homes approved to be licensed STRs in any one zip code. The density of STRs in some neighborhoods is out of control and creating a hotel/party zone that is untenable for residents. It is also creating a housing shortage for people who want to work and live here.
2. Require appropriate signage on every STR, easily visible from the street, identifying the address, property manager or owner contact information (with 24-hour response access), maximum occupancy of guests and vehicles and permit number.
3. Enact a maximum number of nights each unit may be rented, as well as maximum occupancy of 12 people. There should be a limit of 2 people per LEGAL bedroom, plus 2, with a maximum of 12 people. There should be a limit of vehicles with no neighbors blocked.
4. Enforce already-existing County Codes by employing more Enforcement officers and create more transparency of violations. We have no way of knowing if a reported violation was acted upon and what the result was. More transparency would mean we would be able to tell the number of violations reported per STR and if a fine was issued and if it was paid.
5. Prohibit corporate ownership of STRs in residential neighborhoods. These are neighborhoods, not places of commercial business.

Thank you in advance for your attention in this matter.

Patricia Foley

Box 519
Fawnskin, CA 92333

From: [Michelle DiSimone](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#); [Supervisor Baca](#); [Supervisor Hagman](#); [Supervisor Cook](#)
Subject: Concerns about growing Short Term Rental (STR) issues
Date: Wednesday, January 19, 2022 10:18:19 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Good morning-

I am writing to you today to urge you to take more assertive action with the unregulated growth of STRs in unincorporated San Bernardino County. Please add my comments to the agenda for the upcoming Planning Commission Meeting Thursday, January 20, 2022.

My experience is in Lake Arrowhead.

Please consider the following requests:

1. Develop a limit of STR licenses and/or restrictions on the number of days each STR can be rented. Create a limit on new licenses and phase-out existing licenses as units do not renew (natural attrition). Limit should be perhaps 15% of all homes approved to be licensed STRs in any one zip code. Enact a maximum number of nights each unit may be rented, as well as maximum occupancy of 12 people.
2. Require appropriate signage on every STR, easily visible from the street, identifying the address, property manager or owner contact information (with 24-hour response access), maximum occupancy of guests and vehicles. Each STR should have a posted permit number as well, in order to promote licensing compliance within the county.
3. Enforce already-existing County Codes by employing more Enforcement officers and creating better tracking of violations. We were once told "STRs will be shut down after three violations." I have called on one in particular at least a dozen times, yet it's still in full operation with no fines assessed that I am aware of. So please understand the concerns of neighbors when we call and call, yet nothing ever gets done. Better Code Enforcement, at minimum, is needed.
In addition, trash cans are left out on my street every Sunday at 11 a.m., when STR tenants leave. Those cans are not picked up by Burrtec until Tuesday ... assuming they make it through two nights in the mountains without being toppled by bears, raccoons or any of the other animals that decorate our beautiful neighborhood with trash each week.
4. Limit or even prohibit corporate ownership of STRs in residential neighborhoods. These are neighborhoods, not places of commercial business.

Thank you in advance for your attention in this matter.

Michelle DiSimone

P.O. Box 3224
Lake Arrowhead, CA 92352
(909) 657-3099

From: [Konkani Coco Devi](#)
To: [Planning Commission Comments](#)
Subject: Short Term Rental Ordinance
Date: Wednesday, January 19, 2022 1:41:03 PM

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Greetings,

I am writing on behalf of my community, Joshua Tree, which is experiencing a very REAL scarcity of housing secondary to the proliferation of Airbnb's. The short-term rental/Airbnb market has exploded to such a degree that residents are being forced out of their homes largely by opportunistic outside investors who exploit our community for their own gain. In my neighborhood alone there are Airbnb's owned by residents of Australia, Miami and San Francisco. I know that there are also many owners who reside in cities such as Los Angeles and New York. For many, it isn't enough to have one property, but they must have several properties that in effect takes housing from multiple families. Two new houses (possibly 4) are being built in my neighborhood for the purpose of creating new STR's- this does not build community and neighborhoods. Please note there are at least three illegal and unregulated "campgrounds" in my neighborhood that also run for the benefit of profit over the benefit of the community. The substantial amount of the money from these ventures do not go to our local economy but into the pockets of outside businesses.

I personally know friends, coworkers, teachers and families that have been asked to leave their residence for the purpose of turning residentially zoned housing into Airbnb's. These folks then have a hard time finding housing causing them to move in with other families, pay exorbitant prices for homes and rentals and in the majority of cases they leave the area. I am not exaggerating. According to reports, student enrollment is significantly decreasing each year as families are forced to leave the area which in turn affects school funding and likely the quality of our children's education.

In addition to the housing crisis, I have seen my once quiet residentially zoned neighborhood turned into a commercial hotel zone (some call a "hotel circle") with a rotation of strangers using our privately funded road. Needless to say our community is rapidly changing and regional connection is deteriorating.

It is time for the exploitation of our community to stop.

Some thoughts on additions to the STR ordinance follows:

- a) STR owned only by locals
- b) Limits on how many STRs can be in a neighborhood
- c) Limits on how many STRs one person/business can operate
- d) STR zoning separate from residential zoning
- e) Requirements that any new housing be for long term rentals
- f) Requirements that owners be on site or within a short radius
- g) Money from the STRs going to the school district and community
- h) STRs contributing to neighborhood road associations
- 1) Enforcement of ordinance
- j) Rental listing companies taking more responsibility for unpermitted rentals

Thank you for your consideration and I plead that our voices be represented in the Planning

Commissions pending meeting.

Konkani Devi
PO Box 1994
Joshua Tree, CA 92252

From: [Steven Hawley](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#); [Supervisor Baca](#); [Supervisor Hagman](#); [Supervisor Cook](#)
Subject: Short Term Rental Pending Code Revision
Date: Wednesday, January 19, 2022 9:08:37 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I understand San Bernardino County has been working on a review/update to the STR ordinance. I am writing to you to express my concern about the regulation that currently exists as follows;

Our neighborhood in Big Bear City has seen a steady stream of departing permanent residents only to be replaced by platform hosted short term rentals; a few are local long time homeowners converting (evicting) year round residents but most are new out of town owners buying properties specifically for use as an air-bnb/vrbo hosted site. Our neighborhood is in a residential suburban (RS) zone, this was a quiet neighborhood when we moved here 3 years ago. Now however, on any given weekend and frequently during the week this area resembles a commercial district overrun with cars, large gatherings (and not family gatherings) which also occurred, inexplicably, during covid restrictions. We call the sheriff something like once a month for noise violations and communicate with code enforcement more frequently for trespassing, parking violations and occupancy violations in addition to the noise.

The occupancy calculation needs to be calculated based on 2 occupants per bedroom plus 2 with no more than 12 occupants in any permitted location regardless of bedroom count. In reality, any more than 8 occupants quickly escalates beyond the quiet character of our RS zoned neighborhood.

Code enforcement has been physically absent and communities like Big Bear City need local enforcement presence other than the county sheriff, although they have been helpful. At the very least the property managers should be required to respond in the allotted time frame as written in the STR ordinance - so very often the code officers we speak to on the phone have indicated that the property managers that have been contacted are unresponsive. Perhaps they need to incur fines for their non response?

Finally, During the July 19, 2021 Planning Commission meeting a SB County staff working group was identified as working on the STR ordinance revisions. I have been expecting to see some further staff reporting to the Planning Commission on the matter but have yet to see any activity along those lines - what is the status of this working group and when will the public be able to interface with them?

Respectfully
Steven L Hawley
Big Bear City

From: [Barbara Hawley](#)
To: [Planning Commission Comments](#)
Subject: Short Term Rentals
Date: Wednesday, January 19, 2022 10:15:09 AM

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Planning Commission,

My husband and I live in Big Bear where short term rentals have exploded over the years and are completely changing the quality of life and viability of Big Bear. As a result of summer home owners, investors and prospectors turning every available home into a short term rental, neighborhoods are no longer neighborhoods but rather lodging communities with a constant stream of tourists coming up to exploit these neighborhoods. Trash, vandalism and trespassing are now regular occurrences in our neighborhoods. Also as a result of this our tourist industry work force have been unable to secure affordable housing. Homeowners are regularly kicking out long term renters in order to make more money in the short term rental market. This problem needs your immediate attention if this community is going to survive.

Here are some things that we feel would be first steps in improving these problems:

1. We need a limit on the number of short term housing permits in the unincorporated areas. We would like to see a limit of 15% of the housing in a given zip code. This limit would be achieved through attrition. As properties sell the new owners would have to apply for a new permit and would only get a permit if the zip code is within the 15%. As permits expire the homeowner would only be able to renew if the zip code is within the 15%.
2. A limit of 2 people per legal bedroom, plus 2 people (for example a 3 bedroom house could have up to 8 people) and no more than 12 people in any house at any time. This includes guests.
3. Signage is needed on permitted short term rentals with maximum occupancy, maximum vehicles, permit number and management contact number. This allows a full time resident the opportunity to know which houses in their neighborhood are rentals and gives them the parameters of the permit, as well as who to call for violations.
4. We need more code enforcement officers who can actually show up at a violating rental to enforce the ordinances. We need code enforcement officers to be transparent with us and let us know what they have done about the complaint and what the outcome was. We need fines for property managers who do not respond to the complaint calls on the properties they manage. In my husband and my experience, we have made several calls directly to the property managers so that they can come out and rectify the situation. In every single case we have gotten no response at all from the property managers. We call code enforcement and they have also said that they cannot get ahold of the property managers and they do not have any officers to send up here. If these managers were fined for their inaction it would make them much more responsible and create another revenue stream to pay for the code enforcement.

We look forward to working with you on these dire problems.

Sincerely,
Barbara Hawley
1119 Mountain Ln
Big Bear City, CA 92314

Sent from my iPhone

From: [Lexi Amrhein](#)
To: [Planning Commission Comments](#); [Supervisor Rowe](#); [Supervisor Rutherford](#); [Supervisor Baca](#); [Supervisor Hagman](#); [Supervisor Cook](#)
Subject: Unincorporated San Bernardino- Short Term Rental Concerns
Date: Wednesday, January 19, 2022 1:56:44 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Board of Supervisors and Planning Committee,

I am reaching out with concerns regarding the rapid growth of STRs in the unincorporated areas of San Bernardino County and the impact this growth is having on our communities, neighborhoods, and environment. I am asking that the Board take action to address these concerns at the next Board meeting.

I am working closely with a group of motivated individuals across San Bernardino County and we would like to see the following actions taken:

- We would like the Board to pass legislation that would limit STRs to 15% of housing per zip code through attrition. We also want to ensure that STR permits are not transferable upon sale of property.
- We would like signage which includes the maximum number of guests and the direct contact number to Code Enforcement to be required to be visibly posted on all short term rentals.
- We would like increased Code Enforcement support in the form of: a sufficient number of locally based Code Enforcement Officers, transparency regarding follow through of complaints through publicly available information (newspaper listing, website, etc), and a more rapid response time with more effective and efficient response (mailing letters to STR owners regarding a noise complaint violation is not effective nor efficient).
- We would like to ban corporate ownership of STRs and limit non-local residents to owning only ONE investment or vacation property. Many of the STRs that are in operation in San Bernardino County are owned by residents or businesses that are located in Orange County, Los Angeles County, and Riverside County. The profits that these businesses make DO NOT stay in our communities.

Unfortunately, I am not sure that you are all aware of the long term impact that the STR boom has had on our communities. Here in the Big Bear Valley, we are seeing small businesses close due to a workforce shortage that is directly related to a lack of sufficient housing for local residents. We recently saw the closure of one of our elementary schools because families have been pushed out of adequate and affordable housing in the area by STR investors. Our forests and lakes are covered in trash and litter from travelers; leaving local residents with the responsibility of cleaning up.

Further, our small towns do not possess the necessary infrastructure to support this many tourists- our wifi and phones don't work during busy weekends; our roads are constantly congested and becoming more and more dangerous to drive as visitors don't abide by speed limits, traffic signs, or painted lanes; our restaurants and grocery stores don't have enough

inventory for both locals and tourists.

As our neighboring incorporated cities start implementing stricter regulations on STRs, more and more investors are buying homes and land in the unincorporated county regions. As I'm sure you know, the unincorporated areas possess far less resources than our fellow cities and we will not be able to handle an influx of investors.

I strongly urge the Board to get ahead of this mess before more damage is done to our communities.

Thank you for your time and consideration.

Lexi Amrhein, M.A.

Pronouns: she/her/hers

CEO: [PINES Consulting Group](#)

Marketing Director: [Bear Valley Hospice](#)

President of the Board: [Mountain Health Resource Center](#)

From: [evelyn f](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#); [Supervisor Rutherford](#); [Supervisor Baca](#); [Supervisor Hagman](#); [Supervisor Cook](#)
Subject: Agenda Additions: Unregulated STRs
Date: Wednesday, January 19, 2022 8:35:02 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello,

In regards to the Planning Commission Meeting today, I am hoping you can cover a few things related to the unregulated growth of STRs in unincorporated areas.

Can you add these items to the agenda:

- People are running a commercial business in our neighborhood. I know of a company that has 10 houses in Lake Arrowhead and is in the process of building 3 to add to their portfolio of 'luxury rentals'. This should not be allowed.
- A limit of STR permits. Come up with a percentage of STRs that each area is allowed to have. It is feeling very saturated now and is going to get worse if nothing is done. To help with noise pollution many STRs are causing, also limit of the number of days a place can be rented per year and cap the # of guests to 10 (2 families).
- We need more enforcement officers and the actions taken for every complaint need to be trackable by the public.
- All rentals should have posted outside their permit number and a contact number.

Thank you,

Evelyn Fugate
Lake Arrowhead

From: [Lori Bloom](#)
To: [Planning Commission Comments](#); [Supervisor Rowe](#); supervisor.rutherford@bos.sbcounty.gov; [Supervisor Baca](#); [Supervisor Hagman](#)
Cc: [Lori Bloom](#)
Subject: Short Term Rentals in the Unincorporated Areas of San Bernardino County
Date: Wednesday, January 19, 2022 10:16:53 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I request that the following comments be added to the agenda for the upcoming Planning Commission Meeting on January 20, 2022.

I am a full time resident of Redlands and a part time resident of Big Bear City. In the twelve years that we have owned in Big Bear, the short term rental situation has become out of control. There is no limit to how many permits can be issued, and in the last couple of years almost every residence that has sold has become or has remained a short term rental. Many of the homes that sold were long term rentals, and the tenants have been displaced. This has resulted in a severe housing shortage for long term renters. Many have been forced to move off the mountain. This has had an adverse effect on local businesses as they struggle to find employees. The population is declining to the point that an elementary school has closed.

The huge influx of short term rentals has taken away our neighborhoods. We never know what to expect when we are at our second home in Big Bear City. It's not unusual to hear parties or loud conversations into the wee hours of the morning. There can be many illegally parked cars. We have lost our neighborhoods, they have become inundated with mini hotels. The county believes the solution is to contact code enforcement, but that is no way to live. Code enforcement is in itself a problem, there are not enough code enforcement officers on the mountain and complaint response is sporadic.

I would ask that the following be taken into consideration:

1. When a property sells that has an existing short term rental permit, the license currently sells with the property. This should not be the case. Permits should terminate upon sale of the property.
2. Short term rentals should be limited to no more than 20% of existing residences throughout the zip codes in San Bernardino county.
3. Short term rentals should require signage on the outside of the residence. Signage should include max number of occupants and cars, SB county permit number, and contact information.
4. Code enforcement needs to be addressed. There are not enough officers on duty at any one time, particularly during weekends. There should be plenty of revenue from TOT to cover salaries and benefits of additional officers. We need more transparency with violations. We are not able to tell if penalties have been given/paid.
5. Maximum occupancy should be 2 per LEGAL bedroom plus two, with a maximum of 12 people at all times.

I believe the public should have a chance to get involved in developing short term rental policies and procedures, I would like to see workshops to come up with solutions that are open to the general public.

Thank you for your attention to this important issue.

Lori Bloom.

[Sent from Yahoo for iPad](#)



October 19, 2021

To: California State Department of Housing and Community Development (HCD), Housing Element
California State Governor's Office of Planning and Research (OPR), General Plan Guidelines
County of San Bernardino Land Use Services Department
County of San Bernardino Community Development and Housing Department
Town of Yucca Valley Community Development Department
City of 29 Palms Community Development Department

For your consideration:

Who We Are

The Morongo Basin Conservation Association (MBCA) is a community-based non-profit that is dedicated to preserving the economic and environmental welfare of the Morongo Basin located in East Desert Region of San Bernardino County (SB County).

The Morongo Basin is a family of unique communities connected by Highways 62 and 247, bordered by Joshua Tree National Park, Sand to Snow National Monument, and the Marine Corps Air Ground Combat Center of 29 Palms. The Morongo Unified School District (MUSD) boundaries essentially align with the Morongo Basin's and cover as much territory as the State of Rhode Island. The Basin residents number somewhere between 64,000 to 71,000 people.

The Morongo Basin includes the "Unincorporated Communities" of Morongo Valley, Yucca Mesa, Pioneertown, Rimrock, Pipes Canyon/Gamma Gulch, Landers, Flamingo Heights, Copper Mountain Mesa, Joshua Tree, and Wonder Valley. These communities are included in the current SB County Housing Element Update as well as the SB County Short-Term Rental (STR) Ordinance. You can see a listing of the 73 +/- "Unincorporated Communities" here at <http://countywideplan.com/cp/> that fall under the widespread SB County Land Use Service's jurisdiction, which is responsible for 137,487 households (as of 2019). The number is not clear, but approximately 34,555 of these are vacant vacation homes, (34,555/ 137,487 = 25% of all households).

Anchoring the Morongo Basin is The Town of Yucca Valley (pop.22,146) and the City of Twentynine Palms (pop.24,966). Both are incorporated with their own Community Development Departments managing their respective Housing Element Updates and vacation Short-Term Rental (STR) Ordinances.

Our Concern

All three jurisdictions responsible for the housing of the Morongo Basin are currently updating their Housing Elements as required. All three are currently also reviewing their Short-Term Rental (STR) Ordinances due to so many community issues stemming from the explosion of STRs in our

Post Office Box 24, Joshua Tree CA 92252 – www.mbconservation.org

MBCA is a 501(c)3 non-profit, community based, all volunteer organization

Basin. The identity crisis and turmoil caused by such extreme and rapid change like we have witnessed over these recent years, serves as a case study in how a jurisdiction's STR Ordinance, Housing Element, and General Plan are all intricately linked and how consistency between them is crucial.

The following is a request for the State Department of Housing and Community Development (HCD) and the Governor's Office of Planning and Research (OPR) to offer guidance and oversight for jurisdictions grappling with this complex relationship. Short-Term Rentals (STRs) were not a huge factor 8 years ago during the 5th Housing Element Cycle Update, but with the growth of smart phones, apps, and vacation rental platforms, STRs now have a significant impact on many communities across the State, directly affecting housing.

Housing Displacement and the Loss of Community

We have seen in our Morongo Basin a mass housing displacement of long-term renters caused by owners deciding to sell. One local rental agency, in the last 18 months, has had to make that horrible call to 33 families to inform them that they had to move because the owners were going to sell. With much effort, the agency could only re-home 12 of those families.

It is easy to blame the pandemic and that has indeed exacerbated the effects, but both the Marines and the Morongo Unified School District (MUSD) Homeless Liaison informed SB County of this housing shortage and that it was seriously impacting their respective families. This was months before the SB County STR Ordinance was adopted in November of 2019. They specifically named the shortage as being caused by the burgeoning STR market reducing available housing and increasing rents and home prices.

Later, in January 2021, the MUSD Homeless Liaison reported that a grant assisted 85 local families with housing crisis situations. Due to the lack of homes in the Basin they were forced to find housing for 6 of those families hundreds of miles away in Apple Valley, Blythe, and Needles. The crisis has accelerated since then, and that grant ran out. Displaced families are either doubling up with others or have left the Basin, and often the State, to find more affordable homes.

Some homeowners took advantage of the market to "cash out". They then left, taking that benefit with them as opposed to reinvesting it in the community. These departures also take away much needed services and skills like in-home daycares, nursing aides, and construction laborers. Each young adult that leaves is taking all that cumulative community investment in them, with them: all the library events, soccer teams, bookfairs, and church camps. There is an immeasurable effect from such an exodus, affecting generations.

Outside commercial interests with significant financial resources, attracted by the "open" STR market, have contributed to inflating the market with their easy ability to out-bid our locals. Even those locals that have means are now priced out of benefiting from the local STR market in their own community – the community they helped build up with years of invested sweat equity and contribution.

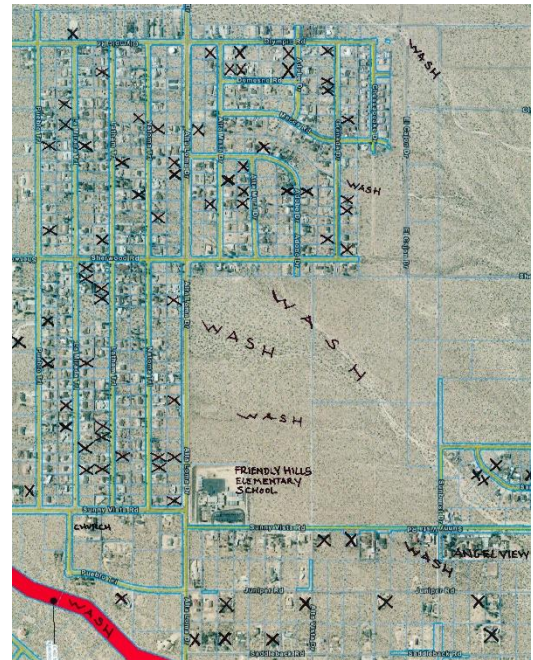
A Neighborhood Case Study

Over just the last three years, Friendly Hills Elementary School in Joshua Tree (one of 11 elementary schools in MUSD) has dropped from the usual enrollment of 350 down to 260 – a 25% reduction, with housing displacement being the main reason. This map on the right is part of the neighborhood surrounding this school.

There are 76 permitted STRs in this view. This neighborhood is now comprised of 16% lodgings. But this is a moving target approaching 20% when accounting for homes on the market, newly purchased and newly constructed homes in the process of converting to STRs, and some lodging businesses operating illegally.

Consider the impacts on this neighborhood if a 120-room motel was built instead of all the individual STRs. Such a project would not be allowed in this residential zone without a zoning change and California Environmental Quality Act (CEQA) review of impacts and review for consistency with General Plan and Community Plan goals and policies. Imagine if to build the motel, 76 homes had to be demolished leading to a 25% reduction in the elementary school enrollment. There is little chance that this project would pass.

Unlike the 76 STRs now, the motel developer would pay a developer impact fee towards improving the already dangerous intersection at that school. This improvement has not happened with the current STRs, as Joshua Tree gets none of the Transient Occupancy Tax, but they do get all the traffic. The motel would also have to be made accessible to all of the public, following ADA regulations. Much of this neighborhood floods, and many new owners are not aware of the dangers. Some homes are literally sitting in washes. This neighborhood is dense with desert plants and wildlife, including many Joshua trees. Any development should be carefully considered.



Community Decline

The net enrollment of our Morongo Unified School District (MUSD), where 70% of the students are classified as low-income, has dropped by 400 to below 8,000, depriving the District of much needed funding. With less funding, services and options decline for students. Big Bear, our sister community up in the mountains, is closing an elementary school due to declining enrollment, as they have their own serious struggles with the STR market. There is no surer marker of a community on the decline than a shortage of workers, decreasing population, and decreasing school enrollment. According to the Census, Joshua Tree lost close to 1000 people since 2010, and according to the Draft SB County Housing Element, we have over 700 STRs.

Are we witnessing the start of a “Cycle of Decline” for the Morongo Basin?

The Role of Planning

Government planning studies are done just for this reason: to inform and forewarn communities of such negative trends, so preventive decision-making can mitigate the causes and prevent community deterioration. The Housing Element and the Annual Progress Report exist, just for this purpose.

The September 9th, 2021, San Bernardino County Planning Commission Staff Report states that the Housing Element's *"purpose is to ensure that current and future housing needs for all residents in the community are addressed. It provides goals, policies, and actions to maintain and improve existing housing, and accommodate the County's fair share of housing growth needs."*

The Purpose of the Housing Element is to preserve existing affordable housing and to encourage planning for future affordable housing by removing or rectifying "constraints" or "barriers" to these goals. As illustrated by the Morongo Basin, unrestrained investor fueled STR markets in some communities have moved past acting as a "constraint" to affordable housing, as they are actively depleting or hijacking a community's housing stock thereby displacing residents.

The Role of Zoning

The Housing Element, Planning Documents (General Plan, Development Code) and Zoning exist to create and protect spheres of opportunity for various scaled activities, protecting and buffering zones from incompatible uses. This maintains balance in a community while meeting its various needs, so that the community may prosper in the present and into the future.

The residential zoning designation exists in order to preserve a neighborhood for housing and to safely maintain the well-being and quality of life for the residents. Zoning establishes a guardrail which protects residential scaled activities carried out by individuals with residential scaled incomes and resources from being "steam-rolled" by commercial interests fueled by the power of their commercial scaled resources.

In the commercial sphere, for a local business to thrive, or even exist, it cannot compete with Walmart for the same piece of land. That is why in SB County we have a "Neighborhood Commercial" zone as distinct from "General Commercial" zone, to buffer incompatible uses and to protect spheres of opportunity for various sized businesses. Residential zones also exist to protect a residential sphere of opportunity for family-scaled home-based businesses. A lodging business in a residential zone, to be compatible with its residential neighbors, must be on the scale of a local business owned by local residents.

Communities should be able to decide if STRs will work for them, and to what extent. They can specify parameters that suit their specific neighborhoods and codify these decisions in their Community Plans and General Plans. Land use distinctions are designated for a reason, and similar distinctions can be written and adopted for short-term rentals, so their benefits outweigh their impacts on a community. There is potentially a good balance to be found.

“Consistency” Oversight

To achieve this ideal planning balance, all Elements, Goals, and Policies of the General Plan and Community Plans, and Implementation in the Development Codes, Zoning, and all Planning Decisions and Actions are legally required to be internally and externally consistent within themselves and with each other. You cannot advocate for housing preservation in one document, and then create the conditions for mass evictions and housing displacement in another.

The Housing Element is a required Element of the General Plan for all jurisdictions. A County or City must have an adopted and certified Housing Element to qualify for housing programs and funds from the State. HCD has oversight and approval authority over jurisdictions’ Housing Element Update and Annual Progress Reports for just this reason: to protect housing.

If a STR Ordinance removes the protective guardrail between zones and directly, or indirectly, gives commercial interests incentive to steam-roll residential community members’ opportunities and causes mass displacement, the Ordinance subverts those protections inherent in zoning. The Ordinance may be in violation of Planning Law and is certainly out of consistency with the Housing Element.

With this clear inconsistency, we question how the State can approve that jurisdiction’s Housing Element until they revise their STR Ordinance into consistency with the Housing Element per the “consistency requirement” encoded in State law.

If a STR Ordinance is currently contributing to significant housing displacement, the HCD has the responsibility to recommend that those jurisdictions place a moratorium on new short-term rental permits, stopping the cycle of decline before it can take full root. A grace period to extend the Housing Element Update deadline would relieve jurisdictions of the threat of funding loss and encourage the timely review of their STR Ordinance so that they can correct any inconsistency and bring the STR Ordinance into balance with the Housing Element.

Points and Recommendations

Please consider these points and recommendations to strengthen the Housing Element Update and Annual Progress Report (APR) requirements in order to achieve more beneficial results:

1. STRs are “lodging” for tourists not “housing” for community members.
2. STRs are not “vacant” houses sitting there waiting for community members to move into. STRs must be a specific category in the Housing Element Update and on APRs, separated from the “vacant” category, so that there is no confusion as to the quantity of housing that is indeed available for homebuyers or long-term renters to find shelter in, in a community. This misrepresentation could mislead those not familiar with the true circumstances, and thus decrease funding opportunities meant to alleviate the very problems the STRs are creating.

3. STRs require their own specific line item in the “Tenure” Table.

“Tourist-Occupied STR Lodging/Vacation Home” could be added on the fifth line of the below Table 2-14 from the “SB County Draft Housing Element 2021- 2029”. 34,555 would be shown in the new line. It is unclear if all those vacation homes are also STRs. The “Vacant (other vacant)” would then represent the reality that there are only 5,000 units (per the text, page 12 to 13, of the Draft Housing Element) sitting vacant for potential housing. This would clarify that a full 25% of the Unincorporated Communities’ housing stock is now lodging, not housing.

As it is now, the vacancy rate looks tremendously high at 31% at first glance*. This is very different from the reality that the actual available vacant housing and rentals rates are around 1 to 2 % each. This shows a very tight and thus inflated market. A healthy optimal “vacancy” rate for housing and rentals is given of 2% and 6%, respectively, established as a guideline to assure there are housing options for both renters and homebuyers of various income levels.

Table 2-14 Housing Tenure and Vacancy in 2019

| Housing Tenure/Status | Unincorporated Area | | Total County Area | |
|-----------------------|---------------------|------------------|-------------------|------------------|
| | Units | Percent of Total | Units | Percent of Total |
| Owner occupied | 62,979 | 38% | 380,281 | 53% |
| Renter occupied | 32,247 | 20% | 255,760 | 35% |
| Total occupied | 95,226 | 20% | 636,041 | 88% |
| Vacant (unoccupied) | 42,261 | 27% | 84,716 | 12% |
| TOTAL | 137,487 | 100% | 720,757 | 100% |
| Vacant (for rent) | 1,671 | 1.0% | 10,649 | 1.5% |
| Vacant (for sale) | 2,311 | 1.4% | 6,710 | 0.9% |
| Vacant (other vacant) | 39,555 | 24.1% | 67,357 | 9.3% |

Source: American Community Survey, 2019 5-Year Estimates

http://www.sbcounty.gov/uploads/LUS/HousingPlans/HE_PrelimDraft_ComProfile_20210914.pdf

* It seems the % are not correct in this chart. The Owner Occupied is 45% +Renter Occupied is 24% = Total Occupied is 69%. Total Vacant is 31%: The STR Lodging is 25%. Vacant for rent is 1.2%, Vacant house for sale is 1.7%, Vacant Other is 3.6% +/-

4. Account for STRs within a community and/or regional framework, so that the impacts to that specific community are clear and not diluted. The housing/rental/ STR situation in the Mountains does not directly affect the Morongo Basin, so our numbers should be shown separately from the Mountain, the Valley, and the North Desert Region which is many miles away.
5. Current rents and current housing prices must be utilized on the APR form, to determine real world affordability. Affordability is based on what can be earned in that community to pay rent or mortgage, and what the costs of living are there. The standard utilized for measure of affordability in the Housing Element should not assume that all families must be “cost burdened” nor should it assume they must live in an “overcrowded” living situation, per HUD definitions.
6. New construction must declare its use (single family residence, garage, barn, office) when applying for a permit. If the new construction is intended to be an STR, it should be declared as

such. That new structure would be listed on the APR specifically as an STR. If it converts to housing, that change of use can be updated in future APRs or Housing Elements.

7. In order to identify ideal sites for new affordable housing, group sites by community in the Site Inventory of the APR. The sites can then be more efficiently compared and considered alongside the hazards, local conditions, and goals of that community as shown in their General Plan and Community Plan.
8. We encourage OPR/HCD to provide guidance on how jurisdictions can integrate STRs responsibly into their existing community fabric and economies. For example, the balance that may work best for the Morongo Basin could be allowing only resident owned STRs. This would still provide the jobs afforded by the STRs but would slow the bleeding of our precious community-built equity to outside commercial interests. Profits would stay local and get reinvested in other local businesses on a daily basis, as well as engender contributions to sports teams, schools, churches, animal shelters, etc. Local owners, who are directly accountable to their neighbors, tend to have years, if not generations, invested in the community and have the shared interest of protecting their community as do surrounding neighbors. Locally owned STRs create more interesting, “grounded”, character-fueled unique opportunities for tourists of various economic levels.
9. Guidance can assist jurisdictions in analyzing all factors, short-term and long-term benefits and costs, of STRs on the community. Help the communities look at the STRs in terms of maintaining a healthy jobs/housing balance, along with staying within the vision of the community.

Protecting the well-being of their own community’s residents and workforce is the primary responsibility of Cities and Counties. The Department of Housing and Community Development has the authority to act, Cities and Counties have the power to zone, the Attorney General and citizens can litigate for this same protective reason. Planning Law exists to avoid housing disasters and community decline just like our Morongo Basin is now experiencing.

We hope these points offer suggestions in a more positive and productive direction.

Sincerely,

The Morongo Basin Conservation Association

Steve Bardwell, President
David Fick, Vice President
Laraine Turk, Secretary
Cathy Zarakov, Treasurer

Pat Flanagan, Director
Brian Hammer, Director
Sarah Kennington, Director
Janet Johnston, Director

Arch McCulloch, Director
Ruth Rieman, Director
Stacy Doolittle, Director

From: [Gary S](#)
To: [Planning Commission Comments](#)
Subject: Short Term Rental revision Recommendations
Date: Monday, January 24, 2022 1:24:52 PM
Attachments: [STR Code Analysis GSTI 22422.docx](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello

I have appended my Comments for your review.
Let me know if you have any questions.

Thank you,
Dr. Gary Stiler

January 24, 2022

RE: Complaints Against and Proposed Revisions to SBC 84.28: SHORT-TERM RESIDENTIAL RENTAL Code

Submitted by:

Gary Stiler, PhD

8524 Little Morongo Rd., Morongo Valley CA 92256

909-362-2016

gstiler@verizon.net

The following data, analysis and subsequent recommendations are localized to Little Morongo Heights. It is however, subject to application in other similar communities and neighborhoods within SBC and throughout California. Given the extraordinary expansion and growth of Short-Term Rentals within the last three years, the following micro-analysis of an isolated community, in an unincorporated portion of San Bernardino County, has wide application to a consideration of similar impacts, analysis and recommendations.

The data herein, has been compiled from available SBC-LUS resources (although much has been sequestered from public access), industry sources (e.g.: AirDNA, VRBO, Airbnb) and from informal interviews with community members and community action groups. Data are presented as estimates.

Background

Little Morongo Heights is a small (6 sq. mi), isolated community north of Hwy 62 in unincorporated Morongo Valley. It is served by two entry roads. It is isolated by SBC flood control structures to the west, undisturbed desert lands to the east, and by the new Sand to Snow National Monument to the north.

Lot sizes range from 1 acre to five acres and most were originally platted as homestead parcels in the 1950. Homes have septic systems and some have wells. Most however, are serviced by SBC Special Water District 70F which provides residents with contaminated water (uranium) delivered through surplus WWII pipes.

The community currently has 59 dwellings. Of these, 45 dwellings are occupied by long-term residents. An additional twenty-eight are operated as STRS (2022). The Heights is predominantly a low to middle income community comprised of retirees, artists and single-income households. While home values have increased, resident average income has not increased. Several investors have purchased acreage and dwellings as STR properties., However, few investors live in the immediate community.

Homes are mostly of mid-century design with flat roofs, overhangs and wood construction. Very few new homes have been built in the last 20 years.

Vegetation is mainly Mohave scrub predominated by Creosote and Yucca. While a number of lots have been scraped, most remain in their natural condition. SBC-DPW Flood Control has constructed and maintains a channel that directs seasonal overflow under Hwy 62 and into Little Morongo Cyn to the south.

While community roads have been offered to SBC-DPW, all remain under private ownership and are maintained by community members. Short term rentals currently number 28 out of 59 total dwellings.

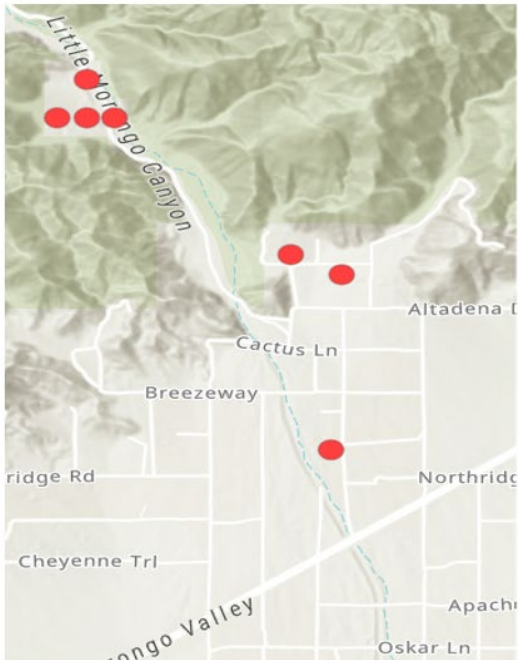
Since 2018, the large influx of STR guests, STR employees and associated vehicular traffic has greatly impacted this community in a number of ways.

The following table summarizes the impacts of STR commercial activities that have been prompted by since 2018. This data is then subject to salient component analysis of the key STR factors that impact Little Morongo Heights. These include Dwellings, Population, Vehicles, Employee & Contractor Vehicles per day, Vehicle Trips per day and Vehicle Trips per Time of Day.

Table 1 Little Morongo Heights: STR Impacts – Dwellings, Population, Vehicles (2018-2022)

| | January 1, 2022 | STR (2022) | | Full Time Resident (2022) | | January 1, 2018 | STR (2018) | | Full Time Resident (2018) | |
|---|-----------------|------------|----|---------------------------|----|-----------------|------------|---------------------------|---------------------------|----|
| | Total | # | % | # | % | Totals | # | % | # | % |
| Dwellings | 59 | 23 | 39 | 31 | 53 | 48 | 3 | 6 | 45 | 94 |
| Population | 168 | 60 | 36 | 108 | 64 | 128 | 8 | 6 | 120 | 94 |
| Vehicles | 86 | 36 | 44 | 46 | 56 | 52 | 6 | 12 | 46 | 88 |
| Employee & Contractor Vehicles/day | 52 | 42 | 81 | 10 | 19 | 14 | 4 | 29 | 10 | 71 |
| Vehicle Trips per day | 142 | 46 | 32 | 96 | 68 | 104 | 8 | 8 | 96 | 96 |
| | | | | | | | | | | |
| | Total | STR | | Full Time Resident | | Total | STR | Full Time Resident | | |
| Vehicle Trips Time of Day | 46 | 24 hrs | | 7am-7pm | | 8 | 24hrs | 7am-7pm | | |

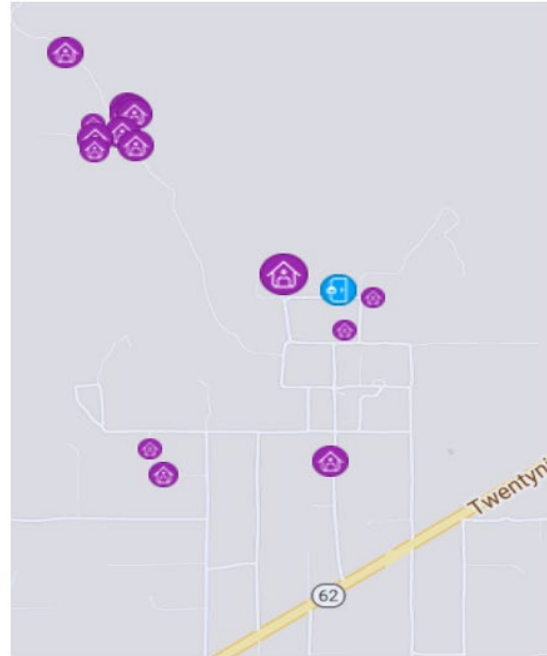
Figure 1. SBC-LUS Screenshot, 7 STRS



1/20/22 SBC-LUS

Source: [Short Term Rentals Public Viewer \(arcgis.com\)](#)

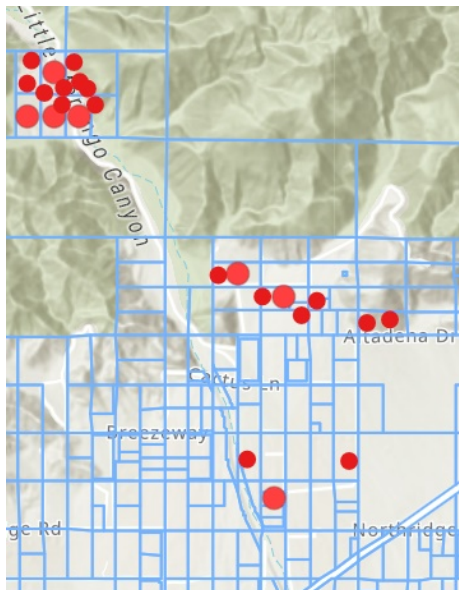
Figure 3 AirDNA Screenshot, 19 STRs



1/20/22 AirDNA

Source: [Airbnb Data on 79 Vacation Rentals in Morongo Valley, CA | MarketMinder \(airdna.co\)](#)

Figure 3 Combined LUS & AirDNA Data, 23 STRs



1/20/22: Permitted, Unpermitted, Advertised STRs

Source: combined LUS/AirDNA Data & unpermitted STRs

NOTE:

The discrepancies noted here, between the LUS and AirDNA data sets is compounded by local knowledge about unpermitted STRs. It is apparent that enforcement personnel have made little to no effort to accurately enumerate and disseminate STR data about Little Morongo Heights to local residents and local governmental leaders (e.g.: BOA).

Is this indicative of a wider problem?

If so, these data are not only being touted as accurate, but are also being made available to the public, to the County BOSs, their staff, to State agencies, local community coalitions, local governments and to the media *throughout San Bernardino County*.

Analysis

Dwellings. In 2018 the total number of occupied residential dwellings in Little Morongo Heights was 48. This included 3 STRs that were owner-occupied. From 2018 to 2022 eleven (11) additional dwellings were constructed or built to accommodate additional STR guests (none of these have been permitted). These structures include four (4) tents, at least three (3) trailers and at least (4) home conversions. As of January 1, 2022 only one (1) STR was owner-occupied. All other STRs were either managed by off-site hosts or by off-site owners.

Population. Estimates of STR guests (i.e.: population) *increased* from 6% to over 39% of the total population of Little Morongo Heights. During this period, as dwellings were converted to STRs and new STRs were being built, the full-time resident population decreased by 30%. The remaining population base has been marginalized to the point that neighbors often lack the ability to coalesce and make meaningful requests of SBC leadership and agencies.

Vehicles. Commensurate with an increase in STR dwellings – and as a result of STR code vehicle allowances (*up to 20 vehicles*) – STR Guest vehicles were allowed to increase by 32% from 2022 data. This figure certainly increases when STRs have day-time visitors, parties and/or unpermitted commercial activities. Increases in vehicular traffic have given rise to commensurate issues: lost guests, speeding, reckless driving, damage to private roads, widening of private roads - erosion of road shoulders, dust, damage to roadside vegetation, dead native animals

Employee Vehicles/day. As the number and complexity of STR Dwellings increased the percentage of total vehicle traffic serving STRs increased by 37%. This increase includes vehicles occupied by STR employees (housekeepers, Hosts, owners) and by contractors (e.g.: pool spa maintenance, construction and repair, communication technology, furniture delivery, water delivery, garbage and trash pickup).

Vehicle Trips per day. This figure is linked to both STR Guest and employee & Contractor round trips. Many STR Guests leave and return multiple times to shop, eat, visit entertainment venues, and explore local points of interest. STR hosts/owners also manage and own other properties throughout the Morongo Basin. They visit, administer, purchase supplies and transport supplies, materials and equipment from STR to STR throughout the Morongo Basin.

Vehicle Trips-Time of Day. While most contractor, housekeeping and administration activities are conducted during normal office hours, many Guests arrive and check in after 8pm. Furthermore, Guests are prone extend their vacation experiences beyond the confines of the STR. Many leave or return to a STR throughout the night and into the early morning hours. Neighborhood complaints include: road noise, excessive dust, lights, speeding, damage to roadside vegetation, transient radio noise, garbage and dead native animals.

Recommendations

#1: Fund Research and Examine Effects: SBCs lack of foresight and planning, as well as SBC Supervisor's last-minute changes to STR Code in 2019, had a devastating effect on the community of Little Morongo Heights – as well as on many other Unincorporated and Incorporated communities across San Bernardino County. Given the increase in STR units from 2018 to 2022, the community of Little Morongo Heights lost long-term residents: families, children, elders and friends. Many were forced to relocate by economic forces imposed upon them by STR investors and investments.

SBC must fund an outside analysis of the effects of the STR explosion on both Incorporated and unincorporated communities within the county.

→Effects on dislocated families and communities

- Were they able to locate comparable housing?
- Have they been economically disadvantaged by being forced to relocate?
- How are local schools and being affected?
- How have STRs changed neighborhoods?

#2 Adjust STR fees.

→*SBC STR Code* appears to be *biased* towards the economics of STR revenue production;

→*None* of the STR **revenue tax** that accrues to SBC can be re-channeled into unincorporated communities like Little Morongo Heights;

→the only **jobs** produced by STRs are *low wage* housekeeping and handyman jobs, without benefits;

STRs must provide all fulltime and part time employees with medical, workman's compensation benefits STR to be taxed 5% of profits for employee retraining and development education. Funds will be directed to local community colleges for tuition, fees and program development.

#3 Address Community Impacts

→ SBC is telling us to **report neighbors** who converted residences to STRS without permits.

→Some STRs have been permitted to host upwards of **twenty (20) guests per day**. Because of the sheer volume of unknown individuals now residing in isolated, rural communities, permanent residents no longer know who their neighbors are *and* are suspicious and untrusting of unknown individuals, Hosts, STR owners and employees;

→Neighbors have had **arguments** with STR hosts, owners, STR Guests, employees and contractors over a variety of issues;

→**Neighbors have been threatened** by STR owners and hosts;

→**Neighbors fear retaliation** from STR owners, hosts and guests if they complain.

#4 Address SBC-LUS Ineffectiveness, Training & Leadership Deficiencies

→ **Complaint procedures are changeable and vague.** *SBC Code Enforcement Officers and SBC Administrators do not provide clarity.*

→**SBC Code Enforcement Officers and SBC Administrators** have been asked to provide resolution procedures, mediate disputes and recommend resolutions – however, they are unresponsive, poorly trained and nearly impossible to contact.

- Officers appear to **engage in follow-up only** with STR hosts and owners;
- Officers do not appear to have community/**complainant response protocols**;
- Officers appear to **view complaints from full-time residents as antagonistic**;
- Officers frequently **exhibit behaviors that indicate 'There's nothing I can do...'**, and signs of **intimidation by their supervisors**;

→SBC LUS/Code Enforcement **online complaint systems are unsophisticated, lack consistency, continuity and have no record-keeping or response mechanisms** available to complainants. *

*Code Enforcement eliminated the '**SBC 311**' reporting system with no public announcement; then Code Enforcement implemented the '**Short Term Rental Complaint Hotline – Deckard Technologies**' with no

public announcement, all phone calls to Code Enforcement are routed through the Hotline with long waiting periods for service; Callbacks from Code Enforcement Officers are rare.

#5 Address SBC Interagency Responsibilities and Funding

- **SBC agencies, divisions and leadership (DPW, Special Water Districts, Sheriff, and CEO) are generally unresponsive, and offer *No Support* protocols** for affected neighbors and community members to follow;
- *SBC Sheriff is unresponsive* and/or **unable to respond to complaints** about speeding, reckless driving and other basic policing responsibilities (Sheriff Deputies must *see* the violation in order to enforce it).

#6 Address SBC-LUS Protocols & Public Interaction Procedures

SBCs actions have created an administrative and legal impasse in *unincorporated communities* that may be impacting *incorporated communities* as well.

- **Failure to enforce:** SBC has been engaged in lawsuits with several STRs for over four (4) years without reaching resolution;
- **Failure to apply regulations, code and penalties:** STRs are permitted to continue unpermitted operations in lieu of **direct orders** to cease and desist;
- **Failure to mitigate nuisances:** STR access in many unincorporated areas is through private roads and along nearby homes -- **complaints about STR-caused *dust, vehicle noise and lights, speeding vehicles, heavy equipment, and damage to privately owned roads* are not enforced.**

#6 Address Issues of Private Road Burdens on Property Owners

Maintenance of **Private Roads** in unincorporated areas is the responsibility of **underlying owners**. As no support, guidance or fees have been made available to underlying owners.

- **SBC is forcing owners to subsidize STRs.**
- The imposition of *de facto* subsidy requirements upon property owners has also placed said owners in circumstances where **they can be sued by STR** owners and guests for **(1)** failure to maintain, **(2)** loss of revenue as a result of poorly maintained roads and **(3)** damage to vehicles and personal injuries as a result of failure to maintain.
- Numerous private roads have been offered to SBC-DPW however, DPW has declined to accept them.
- DPW tells unincorporated communities to form **Road Districts at their own expense.**

#7 Address SBC's Failure to Maintain County Properties and Adjoining Roadways

Numerous parcels in Little Morongo Heights are owned by SBC. Parcels include those owned by Water District 70F as well as other vacant properties.

All county parcels adjoin unimproved roads. SBC has never made any effort to maintain said roads. Adjoining their properties and those providing access to their Water District facilities.

#8 Address Potential Claims Against and Litigation Involving SBC

Property owners will file claims against SBC and individual administrators for:

- documented and ongoing *non-feasance* and *misfeasance*;
- inability of *SBC legal staff* to resolve STR issues in a timely manner;
- STR contamination of groundwater by overburdened septic systems, well drilling and over extraction of water from subsurface aquifers;

- Lack of oversight of effects of STR development on *cultural resources* – especially in rural communities and on RC parcels;
- failure to mitigate known public nuisances;
- complicity with commercial enterprises (STRs) to damage private roadways and private property;
- engaging in ***de facto taking*** of private property by allowing STRs to damage private properties and threaten owners.
- Failure to enforce established zoning requirements in unincorporated communities (SF/RL).
-

#9 Address the Failure of SBC Divisions to interact and comply Federal a and State agencies regulations, laws and acts

- SBC has consistently failed to mitigate impacts and damage to on adjoining federal, state, County and privately-owned conservation lands, natural and cultural resources on:
 - SBC designated Resource Conservation (RC) properties;
 - Tribal lands, BLM, USFS, Nat Monuments, CA Fish and Wildlife, MDLT, Conservancy properties, etc.

From: [Burnett, Donald S.](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#)
Subject: Fawnskin STR
Date: Tuesday, January 25, 2022 8:32:22 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Sir/madam:

As Fawnskin residents, my wife and I strongly support the petition for the changes in the STR rules for short term rentals proposed by Finlayson-Pitts, Tennyson, and Holden. The out-of-control behavior by many of the renters has been at a minimum a major nuisance and at its worst a safety hazard. The lack of enforcement by the County is noticeable and its response should be upgraded. Significant action by your department is long overdue.

Donald S. Burnett
1249 Ridge Rd.
Fawnskin

From: [Gary S](#)
To: [Planning Commission Comments](#)
Subject: STRs: Privately owned roads in Unincorporated Communities
Date: Wednesday, January 26, 2022 9:06:48 AM

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Issue: Degradation of Private Roads and Property Owner Liability

Background: During the planning of the initial STR Code (2019), the Planning Commission was asked to address effects on *hundreds of miles of privately owned roads*.

As an example, every weekend my property and dirt road is pounded into dust by over 60 STR vehicles, plus employee vehicles and work vehicles.

The 24-hour dust, noise and lights alone are a nuisance, but the damage to the unimproved road surface is terrible.

The worst part is that I and my neighbors *-who all own a little piece of the road -* are (1) responsible for its maintenance and (2) are *legally liable* if a vehicle is damaged, a driver is injured or if a STR owner believes that he is losing business because of the condition of the road!

My neighbors and I have been maintaining our roads for years - at our own expense and with our own equipment - **but we cannot keep up with the volume of traffic going to and from STRs.**

We asked DPW for assistance. They gave us two alternatives:
-- offer our roads to SBC. RESPONSE; most already have been offered but the county is not interested in accepting them;
--- form a Road District. RESPONSE: the community cannot afford to do this.

In effect, by forcing property owners to maintain roads for STRs you have forced property owners to (1) Subsidize STRs that make several thousand dollars every week (*Isn't this socialism?*). And (2) you have placed us all in legal jeopardy (see § 845 below).

I and my neighbors request that you eliminate the financial burdens and unanticipated liability effects upon rural, unincorporated communities like Morongo Valley.

Thank you,

Gary Stiler
8524 Little Morongo Rd.
Morongo Valley, CA 92255
909-362-2016

Note: for further reference following text describes liability issues as described in California

Civil Code § 845.

Legal Issues: Private right-of-way stipulations are defined by California Civil Code § 845. In short, property owners are required to provide right-of-way easements through our private roads for STR customers, employees, refuse collection and contractors. By statute, property owners are also required to maintain those same roads: *'The owner of any easement in the nature of a private right-of-way, or of any land to which any such easement is attached, shall maintain it in repair [CIV § 845(a)].*

Regarding legal responsibilities, CIV §846 warns that this provision *'does not limit the liability which otherwise exists (a) for willful or malicious failure to guard or warn against a dangerous condition, use, structure or activity...'*

And finally, regarding right-of-way mitigation, if property owners feel that a right-of-way privilege is being misused and the road damaged by the passage of STR associated vehicles, work and delivery trucks, heavy equipment, and STR employees - underlying property owners can initiate legal remedies, *however any such actions will come at their own expense.*

Litigious Issues: In essence, the current STR code has placed (1) the real property and assets of contiguous property owners at risk.

And, (2) the current code requires contiguous property owners to subsidize commercial enterprise (STRs) by (a) providing right-of-way of way, and (b) by maintaining those same rights-of-ways for the sole benefit of commercial STRs.

Recommendation: SBC Planning Commissioners Supervisors should act to examine and address salient legal issues related to STR use of contiguous private roads (i.e.: maintenance issues/costs to my neighbors).

From: [Vanessa Wruble](#)
To: [Planning Commission Comments](#)
Subject: feedback on the STR ordinance
Date: Thursday, January 27, 2022 1:49:14 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello Commission,

Local Morongo Valley resident here with two STRs.

Our first, and biggest, issue with the current draft:

STR ordinances should benefit those who live in the desert & mountain regions -- local communities -- rather than outside investors or corporations. As this is written, it privileges individuals that can buy multiple parcels versus those of us who have one parcel.

Right now a local with a 5 acre property can refinance and build 2 ADU's to rent as STR's and bring in money for them (as we are doing).

By making it just one, it cuts the locals' ability to increase supply, making it only wealthy investors who can buy more parcels who can add STR's. Even if they are limited to just 2, they'll always find away around it, which locals won't have the time or funds to do.

I'm not sure why there would be a limit of 1 -- or even 2. What does that address? What problem are we trying to solve with these rules? How are we who live on 5 acres and have multiple STR's the problem compared to those who live in town and have entire neighborhoods elbow to elbow with STR's? Shouldn't we be incentivising the large plot owners who live on their land to steward more STR's than the townsfolk who live right next to them given that the demand is there?

Finally, it might be wise to separate out two classes of STRs. People living on their property and doing AirBnB mostly do away with any of the issues that those in the community are concerned about. It's when a house is otherwise empty and there is no on-site oversight that the issues begin.

Best,

Vanessa Wruble

From: [Vanessa Wruble](#)
To: [Planning Commission Comments](#)
Cc: [Supervisor Rowe](#)
Subject: question on redlined ordinance
Date: Thursday, January 27, 2022 9:28:21 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hi Planning Commission,

I'm going through the redlined version of the document and had the following inquiry:

Can you send me the definition of the bolded below? Is there another document that has more detail or statistics?

" The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, **and to minimize negative secondary effects associated with such use.**"

Thanks!!!

From: [Barbara Finlayson-Pitts](#)
To: [Biggs, Lupe](#)
Cc: [Dave Holden](#); [Pete](#)
Subject: Feb 3 Planning Commission
Date: Friday, January 28, 2022 10:46:41 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Lupe:

I am a Fawnskin resident...for 48 years!!... and have been in touch with Supervisor Rowe and her team, Claire Cozad and Danielle Harrington, about STR regulations. We had a good zoom with them in November in which three of us (myself, Peter Tennyson and Dave Holden) presented a petition signed by about 80 Fawnskinners (which is a large percentage of the town) with some suggestions for revisions in the regulations. Supervisor Rowe suggested at that time that we make sure we attend the Planning Commission meeting on this subject, which they have informed us will be this coming Thursday February 3.

We have two questions:

1. Can we attend the meeting in person? If not, assume we can attend by zoom?
2. Are public comments permitted? What is the time restriction?

Of course, we and others will also be submitting written comments.

Thanks for information you can provide on this.

Barbara

From: [H.H](#)
To: [Planning Commission Comments](#)
Subject: Several things to note about the new STR rules proposal
Date: Friday, January 28, 2022 1:46:50 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

1. We want to rent our property out only during winter months. We don't need a year long permit with trash service requirement. We need a seasonal STR permit that will not cost us over \$600. That is a waste our resources. You are coersing us to pay for what we don't need all year round.
2. We do not store any trash outside. We take our guests trash to the dump right away after each check out or the next day. We CAN NOT AND WILL NOT store trash in the trash bin outside as they attract bears and the last bear encounter almost killed me on my property. NO TRASH STORING OUTSIDE!!!! And we don't need to be forced to pay for trash takeout service we NEVER WILL USE, because storing trash outside is DANGEROUS. By forcing trash service pockup on tax payers with its exorbitant fee of \$600, coersing us to store trash outside, you are endangering us. We take our trash to the dump and do not need extra charges for pickup.
3. The requirement of min 2 day rental does not work for guests we host. Our guests stay one night. They check in in the evening after skiing and leave next morning at 10am. Effectively they come to the property just to sleep. 2 day minimum stay will bring guests with more wear and tear on the property, staying there around the clock.
4. Renewing the STR permit annually doubles the application fee. We can not afford paying over \$600 annually. It erases our money we earn to pay taxes and insurance on the property. We don't host guests the whole year, just for several winter weekends/holidays and we don't need county imposed inefficiencies and doubling the permit fees.

From: [Gayle E. Hicks, Ph.D.](#)
To: [Planning Commission Comments](#)
Subject: Short term rental, Fawnskin CA (92333)
Date: Friday, January 28, 2022 8:14:57 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Madams and Sirs,

As a part-time resident of Fawnskin, I have noted what seems as violations (or certainly exploitative behaviors) involving short term rentals near my home. My purpose in purchasing a home in Fawnskin was to avoid the clamor and inconvenience of short term renters; including loud parties, parking on the street, and (at the most extreme) gun use in the canyon. My understanding of the "ABNB" is to rent out extra rooms within an occupied home. In this situation the home owners are present and oversee their rental guests. I don't know if these homes in the Fawnskin area are listed as ABNB or other types of short term rental. Either way, a home near me clearly has no oversight of the renters as some party loudly, including playing loud music that filters into the canyon area where wildlife passes through. These "short term renters" have no respect or consideration of the long term residents, including the wild life.

The area of Fawnskin where my home is, was originally designed as residential. In any other residential area this would not be tolerated by local authorities. This problem needs addressing. If all areas of Big Bear Valley, including Fawnskin, are subject to the disruption of short term renters, where are residents of the Big Bear Valley community to live in peace?

Respectfully,

Dr. Gayle E. Hicks
39722 Flicker Rd.
Fawnskin, CA 92333

From: [Alex Segrest](#)
To: [Planning Commission Comments](#)
Subject: STR
Date: Friday, January 28, 2022 3:08:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

After reading the Revised Redline document, I am extremely concerned with the direction the county is taking with STR. This is absolutely going to cripple the 'little' people who have STR to pay their home mortgage. The only ones to survive this will be the BIG Corporates and the land grabbers who have bought in the area to do multiple STR for the purpose of investment.

I am against this kind of government control! Please be reasonable!! The county will lose tax revenue and good citizens who will no longer be able to afford to live here.

Sent by Alex Segrest



Interoffice Memo

DATE: March 3, 2022

PHONE: (909) 387-4110

FROM: **HEIDI DURON**, PLANNER DIRECTOR
Land Use Services Department

TO: **HONORABLE PLANNING COMMISSION**

SUBJECT: **PROJECT NUMBER: PMISC-2020-00005; DEVELOPMENT CODE AMENDMENT TO ADD AND AMEND VARIOUS REGULATIONS TO PROVIDE CLARIFICATION AND UPDATES TO CHAPTER 84.28 RELATED TO SHORT-TERM RESIDENTIAL RENTALS (AGENDA ITEM #2)**

Since the distribution of the staff report, Staff has received additional comments regarding the above-referenced project.

The correspondence is attached for your consideration.

Duron, Heidi - LUS

From: Andrea Massey <AMassey@esri.com>
Sent: Wednesday, March 2, 2022 4:10 PM
To: Planning Commission Comments
Subject: Comments on agenda item for STRs

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Comments on STR policy for 2-night minimum

(I previously submitted this comment but want to make sure it is discussed if appropriate in the upcoming meeting)

As a person who rents out part of my home on AirBnb, the new minimum stay requirement noted in section § 84.28.070, Conditions of Operation, part B, would be a detriment to me as a host. I ask the department to reconsider and remove the requirement. Many guests come from LA or surrounding areas in Southern California, and like to enjoy one night up in the mountains after a day of skiing, hiking, or enjoying SkyPark or other areas on the mountain. I wouldn't want to lose those potential guests due to a 2-night requirement. It would negatively affect the income I'm able to receive from my permitted STR. Thank you for considering my comments.

Best,
Andrea Massey
STR host in Running Springs

Duron, Heidi - LUS

From: Barbara Finlayson-Pitts <bjfinlay@uci.edu>
Sent: Tuesday, March 1, 2022 7:38 PM
To: Planning Commission Comments
Cc: Dave Holden; Pete
Subject: Revised STR regulations

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Commissioners:

I provided comments in person during the February 3 meeting, and referred then to a petition signed by a large number of Fawnskin residents requesting certain actions be taken regarding STR regulations. Sadly, essentially none of these have been incorporated into the revised regulations, which in fact have gone backwards in some significant respects. For example, corporations are now allowed to own STRs. This confirms that the county has no problem with businesses operating in residential neighborhoods. Although I am not an attorney, this would seem to me to open up the county to legal challenges regarding the meaning and enforcement of residential zoning.

Please do not pass these regulations in this form.

Thank you,

Barbara Finlayson-Pitts, Ph.D.

From: [e](#)
To: [Duron, Heidi - LUS](#)
Subject: Land Use Services Big Bear City CA code law help please
Date: Wednesday, March 2, 2022 9:03:47 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Land Use Services Department
Code Enforcement
172 W. 3rd Street, Fourth Floor
San Bernardino, CA 92415

Thank you for taking the time to read this letter. Please take the time to respond. 340 W. Mojave Blvd. is an owner operated short term rental. The owner/operator and her boyfriend have many vehicles that are always parked in the driveway. When their property is rented out the owners vehicles and her boyfriends vehicles are parked across the street in front of my property or my neighbors properties. Picture1 shows my rear driveway being blocked as well as my 80 year old neighbors front driveway being blocked. The rear driveway of the car repair lot is usually obstructed also. I asked Kimberly Cortes and her boyfriend to stop blocking my gates they cursed at me. Other neighbors have had similar issues and received the same response. All the snow from their short term rental is removed and piled in front of my driveway gates (pic 3). Kim and Ernie explained to me that they own Serfas snow removal business and I could pay them to remove the snow. What is extortion? When I refused to pay the snow pile got twice as tall (pic 4). It does not seem right that no one can park on the street in front of this airbnb rental but they can park across the street blocking my gate and neighbors driveway. The police have already been called twice. Does the code law offer any protection for neighbors dealing with the negative externalities of short term rentals. Does the planning commission create code law. Is there a process for average people to interact with officials about future code law. Thank you for your time.





Duron, Heidi - LUS

From: Cara Cioffi <carlsherpa@yahoo.com>
Sent: Wednesday, March 2, 2022 2:02 PM
To: Planning Commission Comments
Subject: Lake arrowhead short term rentals per parcel

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I've been a full-time Lake Arrowhead resident since 1995. We've been in our current home for eight years. What was once a vibrant neighborhood is now 8 STR's out of 14 homes. You leave us with no community and constant nuisances of traffic, speeding, noise, trash, and dog poop.

Limit the STR's per parcel!

With respect
Cara Cioffi

Duron, Heidi - LUS

From: Cathy Armstrong <mscjarmstrong@gmail.com>
Sent: Tuesday, March 1, 2022 3:44 PM
To: Planning Commission Comments
Subject: Comments on short-term rental ordinance, March 3 agenda

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

To the board members:

I am forwarding these comments at the suggestion of Supervisor Dawn Rowe.

Rather than amending the STR ordinance, I urge planning commissioners and county supervisors to place a moratorium on new vacation rentals so that the county can examine the effects on full-time residents.

This is the letter I sent to Supervisor Rowe:

Hi, Supervisor Rowe.

My name is Cathy Armstrong. I live in the Pipes Canyon area near Pioneertown. A neighbor told me today that two properties in my neighborhood are scheduled to be opened as Airbnb rentals. This is appalling news for my husband and me. We sold our cabin in Pipes Canyon a few years ago because of an obnoxious Airbnb rental that was routinely hosting unpermitted events, and our complaints to the county went unanswered. We found another property and retired here.

Now, a house that recently sold catty-corner to us is going to become a short-term rental, and another place nearby has been approved as a rental with space for 14 people, a party place in other words.

When is this going to end? The number of short-term rentals has skyrocketed here, with consequences for full-time residents like us. We believed this would be our permanent home. We love Pipes Canyon, but now we have to cope with noise, trash, fireworks, bonfires, diminished water supply, light trespass and property trespass. It's heartbreaking.

I ask that San Bernardino County place a moratorium on new short-term rentals and deal with the issue of density. Most of the people who own and occupy these short-term rentals are not your constituents. But we are.

We also learned of a plan for a subdivision off Pipes Canyon Road that would bring as many as 36 new homes here. Where is the water coming from? No one is monitoring groundwater here -- whether there is adequate water is a huge question, especially since we haven't had significant rain in years.

I would like to talk to you, Supervisor Rowe.

You need to be aware of how all these short-term rentals are affecting permanent residents. San Bernardino County should follow the lead of some low-desert cities that have put a stop to it, at least for the time being.

Sincerely,

Duron, Heidi - LUS

From: Cindy Beck <lunavista8855@gmail.com>
Sent: Tuesday, March 1, 2022 6:57 PM
To: Planning Commission Comments
Subject: Revisions to SB County STR ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Commissioners,

Regarding the proposed revisions to the current STR ordinance, I am IN SUPPORT of:

1. Limiting any individual/entity to ownership of a maximum of 2 short-term rental properties. Going forward, those who currently own more than that number should be allowed to renew STR permits for only 2 of them.
2. Limiting occupancy to a maximum of 12, regardless of age (except for very young children under age 2) – asking owners to discriminate based on ages that we cannot confirm is unreasonable and maybe even illegal.
3. Limiting the maximum number of allowable guests based on the number and size of actual bedrooms with some modifications/exceptions for very large properties (>2 acres) where bedrooms may be larger and properties are farther apart, up to 12 persons maximum in all cases, unless special temporary permits have been issued.
4. Limiting the number of allowed cars based on available off-street parking places and maximum allowable guests with no more than 6 cars on any property.
5. Allowing one-night stays. Many travelers need accommodations for only one night as they travel through the area. Where would they stay?
6. Allowing accessory dwelling units to be permitted as STRs on owner occupied properties >1 acre.

I am NOT IN SUPPORT of requiring signage on rental properties. Besides being an eyesore, they are an advertisement for thieves and lookie-loos, which has been a problem especially in the remote areas of the desert region.

Most sincerely,

Cindy Beck

8855 Neva Rd, Joshua Tree

Duron, Heidi - LUS

From: Claire Brown Carrasquillo <claireelisabethb@gmail.com>
Sent: Tuesday, March 1, 2022 6:28 PM
To: Planning Commission Comments
Subject: Comments for March 3 STR Ordinance Revision Meeting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello,

I am a Joshua Tree homeowner and STR operator and would like to submit the below comment regarding requiring two night minimum stays in the STR Ordinance Revision:

I have a two night minimum requirement but allow one night bookings when there are single nights in between bookings. These guests are considerate, kind and respectful and I urge you not to require two night minimums for STRs. Often they live close by and book last minute when they decide they are too tired to drive home after a day in the park. Many are driving from Arizona or Nevada and heading further but want to spend one day in Joshua Tree. Many come for one night to see a meteor shower. Many are in town for one day to take family photos, attend a wedding or an event. These guests have never left our property in disarray, made loud noise or other issues. I worry prohibiting one night stays will have unintended consequences in traffic accidents as guests drive home after a tiring day or attending a wedding or event. I worry travelers passing through will now stay elsewhere as they can't find decent one night accommodations. I worry that local business owners will suffer as people are discouraged from visiting for events when they can't find lodging.

As I generally host longer stays, my income will not be as impacted; however, my local cleaning team will lose ~1/3 of their income with fewer reservations. Airbnb data says that roughly half the STRs in Joshua Tree allow one night stays so this drop in income would be very significant for them, TOT and local cleaners and businesses.

Thank you for accepting my comment. Unfortunately I am unable to attend due to child care issues.

Claire Brown Carrasquillo

--

Claire Carrasquillo

Duron, Heidi - LUS

From: Claire Brown Carrasquillo <claireelisabethb@gmail.com>
Sent: Monday, February 28, 2022 12:51 PM
To: Planning Commission Comments
Subject: Comments for STR Ordinance Revision, March 3 Meeting
Attachments: STR Ordinance Revision Comments.pages

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Planning Commission,

I am a local homeowner and STR operator and am writing to share my favorable experiences with one night stays and ask you to remove the STR ordinance redline revision requiring 2 night minimum stays. I have owned a home in Joshua Tree and have been managing it as a STR for 3 years now. My family lives in San Bernardino County and we bought our home to visit them monthly until we retire, when we plan to move there permanently. Our STR has paid \$10,350 in taxes, 22% of those stays coming from single night occupants. We have over 200 five star reviews on Airbnb and have yet to have any issues or complaints with our guests or property.

Generally, I have a two night minimum requirement but if there are single nights available in between other bookings, I allow one night stays. These guests are some of the most considerate, kind and respectful guests we host. Most commonly they book late in the day when they decide they are too tired to drive home as planned. We get many travelers who book one night on their way through the area, coming from Arizona or Nevada and heading further North or West. We get several single night bookings from guests who come for meteor showers and stargazing. Recently we have had many single night guests book because they are in town for one day to take engagement or family photos in the park, attend a wedding or local event. These guests have never left or property in disarray, made noise late at night or other harm to our neighbors and community. I worry that prohibiting one night stay will have unintended consequences in traffic accidents as more guests drive home after a tiring day in the park or attending a wedding or event. I worry travelers passing through will now stay in Palm Springs or elsewhere as they can't find decent single night accommodations during their road trips. I worry that photographers and other local business owners will suffer as people are discouraged from visiting Joshua Tree for single day events when they can't find lodging.

As I generally host 2+ night stays, my income will not be as impacted; however, my local cleaning team will lose ~1/3 of their income each month with fewer reservations. Airbnb data says that roughly half the STRs in Joshua Tree allow single night stays so this drop in income would be very significant for those hosts, local TOT and many local cleaners and businesses serving these guests.

Thank you so much for taking the time to consider this perspective. I am committed to being a responsible host and member of this community and take great efforts to ensure guests are respectful of our environment and neighbors. I have not once seen evidence that one night stays encourage "parties" or other issues for our neighbors and community, or I would have stopped allowing them on our property. I urge you to please remove the redline requiring two night minimum stays in the revised STR ordinance.

Sincerely,

Claire Brown Carrasquillo
STR Permit # CESTRP-2020-00266
claireelisabethb@gmail.com
(858) 210-8885

--

Claire Carrasquillo

Duron, Heidi - LUS

From: Spencer Kerrigan <spencerpkerrigan@gmail.com>
Sent: Wednesday, March 2, 2022 8:20 PM
To: Planning Commission Comments
Subject: Changes to current San Bernardino County Short Term Rental Ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

I oppose the new recommendation of a limit of 2 STR permits per owner.

San Bernardino County is the largest county in the United States. Setting the low arbitrary limit of 2 STRs does not make sense for the size of the county, especially for people that own property in multiple communities across the county. **San Bernardino County covers over 20,000 square miles.**

At minimum, ADUs or rental of individual rooms should not count towards the proposed two STRs permits per person recommendation.

If the short term rental permit holder is in good standing they should not arbitrarily be limited to two STR permits.

- OCCUPANCY - STANDARDS AND LIMITS

- I oppose the proposed change in the occupancy calculation.**

- The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region large parcels are common.

- TWO-NIGHT MINIMUM STAY

- I oppose the proposed change to two night minimum stay.**

- Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip. In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

- At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- OCCUPANCY - MINIMUM AGE REQUIREMENT

- I oppose the proposed occupancy regulation which differentiates adult and child guests.**

- STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

- PARKING

- I oppose the proposed change to limit maximum parking.**

- In the rural desert most parcels have room to park many cars. Parking is really not a concern unless you are in a village. For example, saying that 4 guests staying on a 2.5 acre rural property can only have 2 cars doesn't make any sense. Often guests are meeting friends or family and they are each

coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Spencer Kerrigan

1951 Applegate Way, 29 Palms

spencerpkerrigan@gmail.com

909-556-8252

Duron, Heidi - LUS

From: Lori Gresty <lorigresty@gmail.com>
Sent: Wednesday, March 2, 2022 8:20 PM
To: Planning Commission Comments; COB - Internet E-Mail; Supervisor Rowe
Subject: March 3, 2022 planning commission meeting for unincorporated SBC short term rentals public input

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- OCCUPANCY - STANDARDS AND LIMITS

- **I oppose the proposed change in the occupancy calculation.**

- The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region large parcels are common. To balance the needs of both the Mountain and Desert Regions, the following alternative occupancy formula should be used:

- a) All listings under 2 acres start with 2 guests.
 - b) All listings 2 acres or larger start with 4 guests.
 - c) THEN all listings add 2 guests per bedroom in addition to the starting guidelines above.

- NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS

- **I oppose the proposed change which would limit STR permits to 1 per parcel.**

- The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

- On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

- It is imperative that owner/occupied parcels who live in good neighborhoods and are sensitive to their neighbors comfort have their voices heard.
 - On smaller parcels of less than 2 acres with existing owner-occupied primary residence and ADU, owner should be able to add to existing ADU an additional ADU structure to comply with kitchen/bathroom/bedroom space, be on site to monitor party useage and provide employment for local residents.

- At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

- TWO-NIGHT MINIMUM STAY

- **I oppose the proposed change to two night minimum stay.**

- Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip. In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

- At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- OCCUPANCY - MINIMUM AGE REQUIREMENT

- **I oppose the proposed occupancy regulation which differentiates adult and child guests.**

- STR hosts have no way to control guests booking with children or to verify their minor children's ages.

Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

- PARKING

I oppose the proposed change to limit maximum parking.

In the rural desert most parcels have room to park many cars. Parking is really not a concern unless you are in a village. For example, saying that 4 guests staying on a 2.5 acre rural property can only have 2 cars doesn't make any sense. Often times guests are meeting friends or family and they are each coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Lori Gresty

4630 Avenida del Sol, Joshua Tree CA 92252

lorigresty11@gmail.com

702-373-2973

Duron, Heidi - LUS

From: Anna Pearson <annajuliapearson@gmail.com>
Sent: Wednesday, March 2, 2022 7:50 PM
To: Planning Commission Comments; COB - Internet E-Mail
Subject: New STR ordinance feedback

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- OCCUPANCY - STANDARDS AND LIMITS

I oppose the proposed change in the occupancy calculation.

The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region, large parcels are common. To balance the needs of both the Mountain and Desert Regions, the following alternative occupancy formula should be used:

- a) All listings under 2 acres start with 2 guests.
- b) All listings 2 acres or larger start with 4 guests.
- c) THEN all listings add 2 guests per bedroom in addition to the starting guidelines above.

- NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS

I oppose the proposed change which would limit STR permits to 1 per parcel.

The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

- TWO-NIGHT MINIMUM STAY

I oppose the proposed change to two night minimum stay.

Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip. In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- OCCUPANCY - MINIMUM AGE REQUIREMENT

I oppose the proposed occupancy regulation which differentiates adult and child guests.

STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

- PARKING

I oppose the proposed change to limit maximum parking.

In the rural desert most parcels have room to park many cars. Parking is really not a concern unless

you are in a village. For example, saying that 4 guests staying on a 2.5 acre rural property can only have 2 cars doesn't make any sense. Often times guests are meeting friends or family and they are each coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Anna Pearson

58056 Quail Road, Yucca Valley, CA 92284

annajuliapearson@gmail.com

310-775-0218

Duron, Heidi - LUS

From: Cheryl Ayala <markiephoo97@att.net>
Sent: Thursday, March 3, 2022 7:10 AM
To: Planning Commission Comments
Subject: Public Comment

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I am a homeowner in district 4 in San Bernardino. My home faces San Manuel Casino. I wanted to show you my everyday life with the students of Belvedere Elementary and the homeowners in my area. I have pictures of disgusting trash, homeless and prostitution that the casino brings. The lines of communication are closed, the casino refuses to contact me but tells Councilman Shorett they have met with my family.

1. Construction from 4am to 11pm.
 3. They own several rentals around my home and the renters are rowdy
 4. There is all kinds of drug paraphernalia on the side of my home and down my street where students walk daily to get to school.
 6. Their smoking area is outside with fans that blow the smoke into my home. I can smell it when I open my windows. It is now causing me health problems.
 7. The parking structure and hotel peer in my backyard. People stand on the top of the parking structure and point laser pointers at us while in my hot tub in our backyard.
 10. The employees stand down my street (Rockford) waiting for their rides.
 13. Our power was out for 11 hours while SCE put the new hotel on the grid. It was 101 degrees outside.
 14. On Sat and Sun the casino closed down Victoria and only lets one car go at a time. I spoke with supervisor Lopez who said the casino has the right to do this on a public street.
 15. Cars are parked In front of my home and owners of the cars walk to the Casino. Recently a man picked up a woman from the casino and were having sex in their car In front of my home.
 16. The casino put up privacy screens on the side of the reservation homes of the parking structure but have the parking structure overlooking my back yard with no screens and tell me that they can't afford to put screens up.
 18. You have neon lights that flash in my bedroom window all night long.
- My rights have been violated over and over again. I am asking that San Manuel not be allowed to treat the residence that were there first in such a manner. This is a situation you as a committee have caused and are liable for damages.

Cheryl Richardson
2705 Lomita Pl
Highland Ca, 92346
(909)561-2068

Duron, Heidi - LUS

From: Ben Loescher <k.ben.loescher@gmail.com>
Sent: Thursday, March 3, 2022 5:31 AM
To: Planning Commission Comments
Subject: STR Ordinance Comments

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Commissioners,

While I appreciate the effort that has gone into improving the Short Term Rental Ordinance, the changes directed by the Commissioners at the last meeting risk creating an ordinance that is less effective. Please consider the following comments on the proposed changes:

- Restrictions on Business Entities:
 - The deletion of the "Business Entity" definition and restrictions means that the restrictions on the quantity of owned and operated STRs are effectively meaningless and unenforceable. A large and ever increasing proportion of STRs are owned through LLCs that offer no visibility as to the LLC's actual owners, and under California law there is no effective means to know what actual natural persons own an LLC. Corporations and Investors may simply create a number of LLCs which each own two STRs to evade this limitation, meaning that the only people effectively limited by this ordinance will be non-professional operators. Limits are desperately needed on corporate and remote investor owned STRs.
- Parking
 - Unlike a single family home where parking demand is based on the assumption that the building is occupied by a single family unit, large STRs are routinely occupied by multiple unrelated individuals and groups who visit using their own transportation. There is no rational basis for allowing an STR with 12 legal occupants to only provide two parking spaces as proposed - a better requirement is to require 1 parking space per bedroom, which is consistent with how the Development Code regulates Hotels, Motels, and Group Residences like Fraternities and Sororities which are more similar to the use patterns of STRs.
- Occupancy Based on Quantity of Bedrooms
 - The proposed ordinance notes that the quantity of bedrooms "will be verified using County Assessor data and County building records. Staff should not rely on assessors records when determining the number of bedrooms in a proposed STR. Assessors' records frequently capture rooms and structures that have not been legally permitted or established. Building permit records should be the only source for determining the number of bedrooms.

Best,

K. Ben Loescher, AIA
Pioneertown

Duron, Heidi - LUS

From: Desert Hyperbarics Medicine <deserthyperbarics@gmail.com>
Sent: Thursday, March 3, 2022 7:50 AM
To: Planning Commission Comments
Subject: STR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello,

My name is Maria Himelman and I own a STR in the unincorporated area of San Bernardino county, Joshua Tree, California. I would like to address the issue of the proposed 2 night minimum stay. Here are a few of my points:

- 1) I have a lot of guests that stay only for 1 night. They are traveling through town and just want to use this as a stop to another destination, visiting JTNP.
- 2) Hotels / motels due not put a stipulation on how long a guest has to stay.
- 3) I don't see how this would stop the concern of people partying that are staying only 1 night. I think that would depend on the occupancy, really, .
- 4) If this was imposed, (for "easy math") let's say I had a booking with the 2 night min, in a week, I would have to have 3 in a row to make 6 nights, leaving the 7th night out of the question to rent. Lost revenue for me, the cleaner, local business' and THE COUNTY.
- 5) I don't think it is fair to put a stipulation on Americans, or travelers, on how long they have to stay, in order to be able to come here. What if they can't afford 2 nights? Are we now saying only people that can afford 2 nights can come to Joshua Tree? Somehow, this doesn't seem right., and I don't know of any other place on earth that has this same rule.

Thank you,
Maria Himelman
Owner of HOME ON THE HILL

Duron, Heidi - LUS

From: K. Carey Stogner <morongo111@yahoo.com>
Sent: Thursday, March 3, 2022 7:53 AM
To: Planning Commission Comments
Subject: STR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello,

My name is K Carey Stogner and I own a STR in the unincorporated area of San Bernardino county, Joshua Tree, California. I would like to address the issue of the proposed 2 night minimum stay. Here are a few of my points:

- 1) I have a lot of guests that stay only for 1 night. They are traveling through town and just want to use this as a stop to another destination, visiting JTNP.
- 2) Hotels / motels due not put a stipulation on how long a guest has to stay.
- 3) I don't see how this would stop the concern of people partying that are staying only 1 night. I think that would depend on the occupancy, really, .
- 4) If this was imposed, (for "easy math") let's say I had a booking with the 2 night min, in a week, I would have to have 3 in a row to make 6 nights, leaving the 7th night out of the question to rent. Lost revenue for me, the cleaner, local business' and THE COUNTY.
- 5) I don't think it is fair to put a stipulation on Americans, or travelers, on how long they have to stay, in order to be able to come here. What if they can't afford 2 nights? Are we now saying only people that can afford 2 nights can come to Joshua Tree? Somehow, this doesn't seem right., and I don't know of any other place on earth that has this same rule.

Thank you,
K Carey Stogner
Owner of COYOTE SPRINGS and CRAZY COYOTE

Thank You,
K. Carey Stogner

Duron, Heidi - LUS

From: Frederick <fhjeng@gmail.com>
Sent: Wednesday, March 2, 2022 1:11 PM
To: Planning Commission Comments; COB - Internet E-Mail
Subject: Comments on San Bernardino County Short Term Rental Ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- OCCUPANCY - STANDARDS AND LIMITS

I oppose the proposed change in the occupancy calculation.

The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region large parcels are common. To balance the needs of both the Mountain and Desert Regions, the following alternative occupancy formula should be used:

- a) All listings under 2 acres start with 2 guests.
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- c) THEN all listings add 2 guests per bedroom in addition to the starting guidelines above.

- NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS

I oppose the proposed change which would limit STR permits to 1 per parcel.

The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

- TWO-NIGHT MINIMUM STAY

I oppose the proposed change to two night minimum stay.

Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip.

In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- OCCUPANCY - MINIMUM AGE REQUIREMENT

I oppose the proposed occupancy regulation which differentiates adult and child guests.

STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

- PARKING

I oppose the proposed change to limit maximum parking.

In the rural desert most parcels have room to park many cars. Parking is really not a concern unless you are in a village. For example, saying that 4 guests staying on a 2.5 acre rural property can only have 2 cars doesn't make any sense. Often times guests are meeting friends or family and they are each coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Frederick Jeng
7785 Elwood Street,
Joshua Tree, CA 92252
fhjeng@gmail.com
(310) 486-1004

Duron, Heidi - LUS

From: Jeanette McCarthy <jeanetteannemccarthy@gmail.com>
Sent: Monday, February 28, 2022 5:26 PM
To: Planning Commission Comments
Subject: Letter from a long term resident and concerned citizen of the high desert region of San Bernadino County

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

February 28, 2022

To governing personnel and planning commissioners of San Bernadino County,

It is with great concern for our beautiful desert community that I write this letter. It has come to my attention that Dawn Rowe, and others in positions of power don't believe there are enough concerned citizens that care about unfettered growth, poorly planned developments, uncapped growth of short term vacation rentals and basic good stewardship of our beautiful desert life. There are scores of us. I write this letter on behalf of those who don't have the time, capacity, or energy to compose such a letter.

We care. A lot. About a number of disturbing situations that seem to be getting out of hand.

- 1) It is with great alarm that I write, watching more and more neighborhoods become short term vacation districts. Have we forgotten the importance of neighborhoods, where children play and grow up together? Vacationers coming in and out every weekend is robbing people of community.
- 2) It is heartbreaking hearing distraught pleas from folks who are consistently being turned out of their long term rentals so the owners can sell to an investor who will turn it into an STR; where are they to live?
- 3) It is with grief that I see hideous two story black box houses plopped in the middle of pristine desert beauty, some blatantly blocking their neighbors once beautiful view of the desert mountains. Not to mention the devastating effects of certain developments on the desert wildlife.
- 4) It is with annoyance that I get weekly calls from developers, all of them out of town, some even out of the country wanting to pay me cash for my home.

I could go on, but I think all of us who live here are aware of this situation. I feel personally responsible to take action to prevent the sell out of the beautiful high desert to corporate greed, that of corporate investors and indiscriminate developers. It feels like the desert is being sold out behind our backs. Just to drive by that monstrosity called Shoe City reminds me of the damage being done. I have nothing against a shoe store, but why a useless two story building with a second floor that obstructs the beautiful mountain view? Who authorized that building design? We must find out and regroup. I assume no harm was intended but awareness of aesthetics is crucial to maintaining the beauty of our desert.

To clarify I am not against growth. I know it is inevitable and we need it to an extent. But we must manage the growth wisely. We must protect the wildlife, the flora and fauna, the aesthetics of the beautiful desert. We must plan intelligently for resource management like water and roads. Certainly it's great to live near a national park where tourists want to come, but preserving the community of the locals is vital. We need our neighborhoods!

A wise plan for growth is urgently needed. Committees from city planners, to homeowners, to business owners, to environmental specialists, financial advisors, to water resource specialists, etc must all be involved in deciding on growth options, including the growth of the number of STR permits allowed.

I want my representatives to focus on:

- 1) a minimum 10% CAP on STR permits. The planning commission must put this ordinance on the agenda.**
- 2) Clarification and re-writing of the Shorterm Rental Code 84.28**
- 3) Enforcement policies when the code is violated 4) Community involvement in building permits being issued taking into account aesthetics, neighborhoods, resources, environmental impact at the very minimum.**

Many of us are considering civil lawsuits toward this end. Many communities in California have been able to direct their growth and manage resources, so they still have thriving communities. Maybe that's the only way to go. Let's slow down and take charge of the growth of our high desert community. Investors will always be there to take advantage. Let's not be in a hurry to make a fast buck.

Sincerely,

Concerned citizen
Jeanette McCarthy

Employed in 29 Palms
Resident of Yucca Valley

Duron, Heidi - LUS

From: Jeremy Levine <jeremy@jeremylevine.com>
Sent: Friday, February 25, 2022 7:48 PM
To: Planning Commission Comments
Subject: STR Problem

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hello Planning Commission -

I'd like to add my voice to the many in our community who feel overwhelmed by the invasion of investors- many out of state and even the country - who are dramatically reducing the available housing for the permanent residents.

These same developers are driving up the price of homes and rental fees to an unaffordable level for most permanent residents, where the income level is significantly less than Los Angeles or any big city.

Please consider a moratorium on new STRs until a comprehensive study and plan is put in place to address the needs of all the stake holders out here in the desert.

Thanks,

Jeremy

Jeremy Levine

Duron, Heidi - LUS

From: Joann Arriola <joannarriola@icloud.com>
Sent: Saturday, February 26, 2022 12:09 PM
To: Supervisor Rowe; Planning Commission Comments
Subject: STR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hi

We need to protect our neighborhoods and our lake in Lake Arrowhead. Please reconsider the number of STR's, it's out of control. As a full time resident I love the community but there isn't a community with all the temporary renters. There are some things more important then money. Please reconsider on 3/3.

Thank you
Joann Arriola

Sent from my iPhone

Duron, Heidi - LUS

From: Jonathan Hume <jhume@pacbell.net>
Sent: Monday, February 28, 2022 6:00 PM
To: Duron, Heidi - LUS
Subject: STR Occupancy Slide Deck
Attachments: 220227_STR_84.28.060 Occupancy Standards.pdf

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Hi Heidi,

Mike Stoffel suggested I share the attached slide deck with you.

The deck outlines an alternate approach to occupancy standards for STRs.

Using this occupancy formula we can curb excessive STR occupancy in a way which meets the needs of Code Enforcement, county residents and STR hosts in both the Mountain and Desert Regions.

My wife, Patty Hume, and I live in unincorporated Twentynine Palms and run three STRs in the Hi Desert. Yes we're STR owners -- but more than once we have also been annoyed by poorly run STRs. We've been on both sides of the fence so we try to bring a balanced perspective.

If you have a minute or two to discuss, I'd welcome the opportunity to review with you, just give me a call.

Thanks,
Jonathan Hume
310-863-7039

Gateway Proposal for STR Occupancy Standards

Occupancy Calculation Methods

Existing STR Ordinance vs. 2/25 Redline vs. Gateway Proposal

Goals

- ▶ Reduce excessive occupancy numbers resulting from the existing ordinance occupancy formula (e.g. 20 guests for some properties)
- ▶ Provide reasonable occupancy limits for a wide variety of conditions:
 - ▶ Home sizes
 - ▶ Bedroom counts
 - ▶ Parcel sizes
 - ▶ Desert Region vs Mountain Region
- ▶ Simplify occupancy calculation for both Code Enforcement and STR hosts

Problems in 2/25/22 Redline

- 1) Redline formula relying solely on bedroom count yields unrealistically low occupancy numbers
 - ▶ Especially the case for larger parcels typical of the Desert Region
- 2) Any formula which counts children differently than adults is impossible for Airbnb hosts to implement 😞
 - ▶ When a guest books on Airbnb, they are asked how many adults and children are in their party - but this data is used for informational purposes only
 - ▶ Airbnb only enables hosts to specify the total **Number of Guests** for a listing, not separate numbers for adults and children:

 - 8 +

Solution: The Gateway Occupancy Proposal

- ▶ Occupancy Formula
 - ▶ All listings under 2 acres start with 2 guests
 - ▶ All listings 2 acres or larger start with 4 guests
 - ▶ THEN all listings add 2 guests per bedroom in addition to the starting guidelines above
- ▶ No differentiation between adults and children
(This accommodates actual Airbnb platform functionality)
- ▶ Infants <2yo not counted against occupancy
(This accommodates actual Airbnb platform functionality)
- ▶ Absolute occupancy cap of 12 guests regardless of bedroom count or parcel size

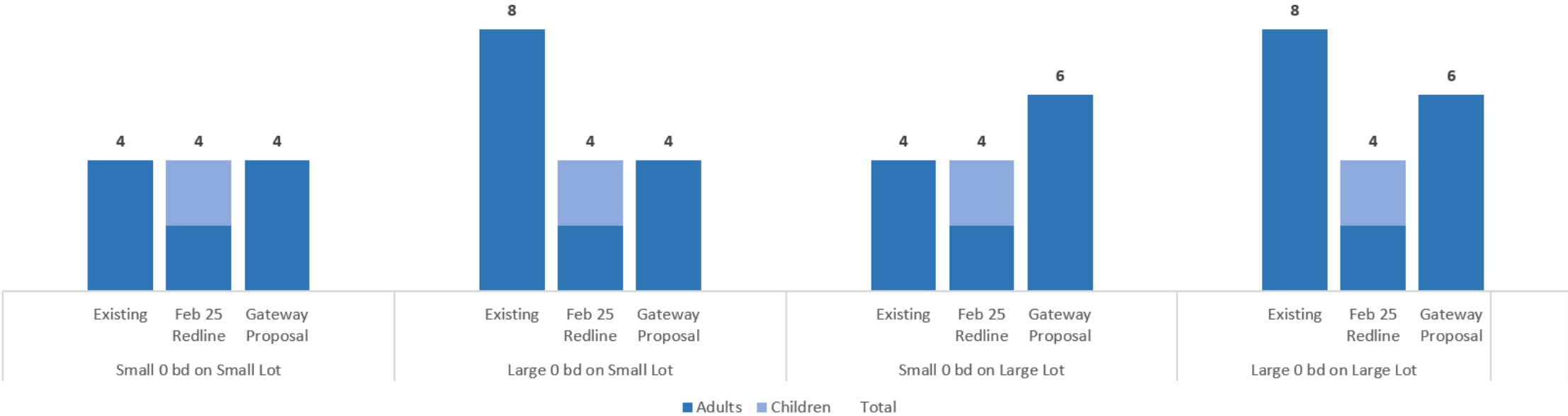
Solution Overview

- ▶ The Gateway Occupancy Proposal solves these problems:
 - ▶ Significantly reduces max occupancy versus current 2019 ordinance
 - ▶ Simplifies occupancy calculation by relying on just two readily available property attributes - bedroom count and parcel size
 - ▶ Fixes multiple issues around attempting to regulate adult vs child occupancy counts
 - ▶ Balances needs of Desert Region vs Mountain Region by accommodating slightly increased occupancy for STRs on large parcels

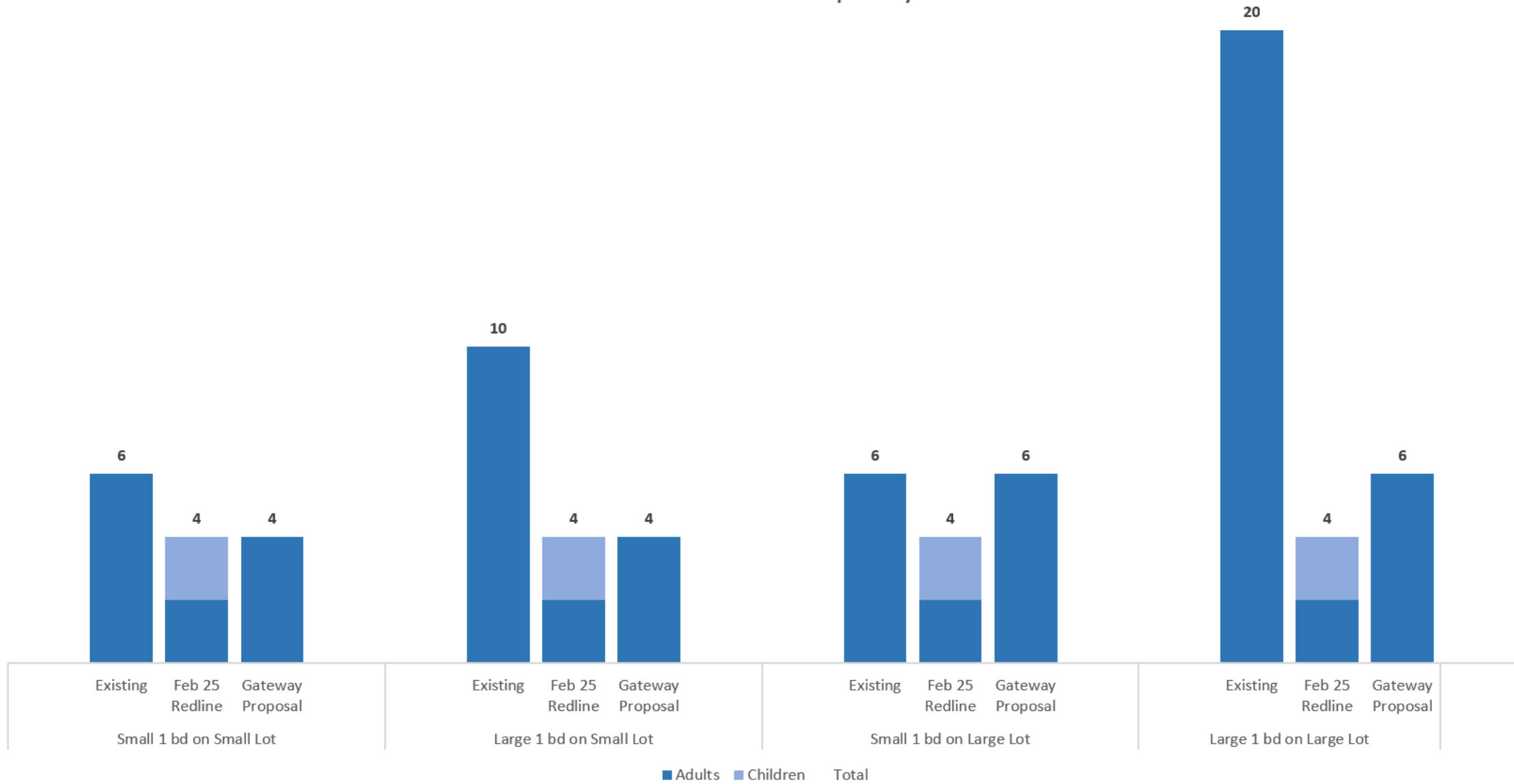
Occupancy Examples (Slides Following)

- ▶ Each of the following slides show occupancy calculated using these three methods:
 - 1) Existing ordinance
 - 2) Feb 25 redline draft ordinance
 - 3) Gateway Proposal
- ▶ For example, the first slide shows the four scenarios below for 0-bedroom houses:
 - ▶ Small house on small lot
 - ▶ Large house on small lot
 - ▶ Small house on large lot
 - ▶ Large house on large lot
- ▶ Then successive slides show the same for 1 bd, 2 bd, 3 bd, 4 bd and 5 bd houses

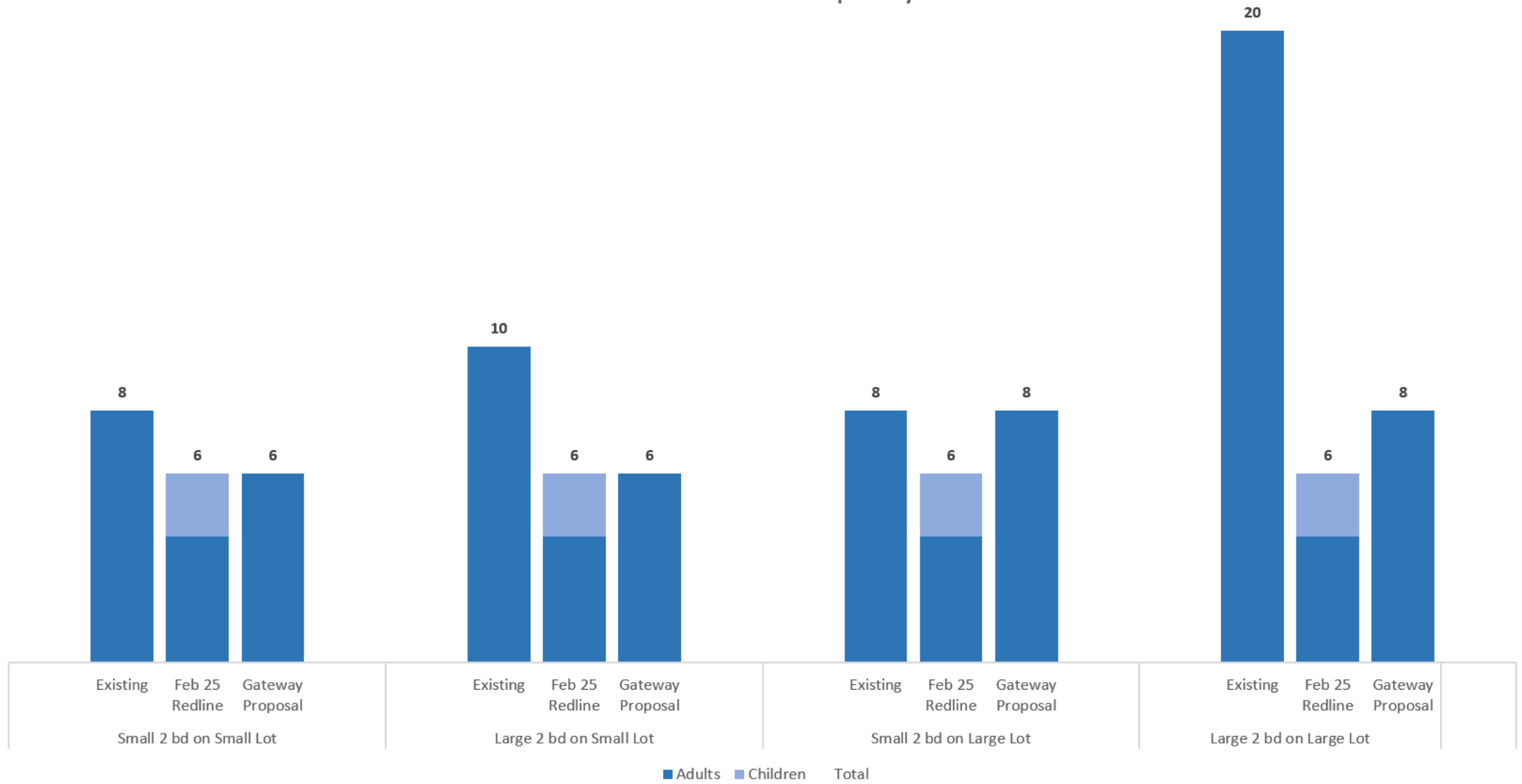
0 Bedroom Occupancy



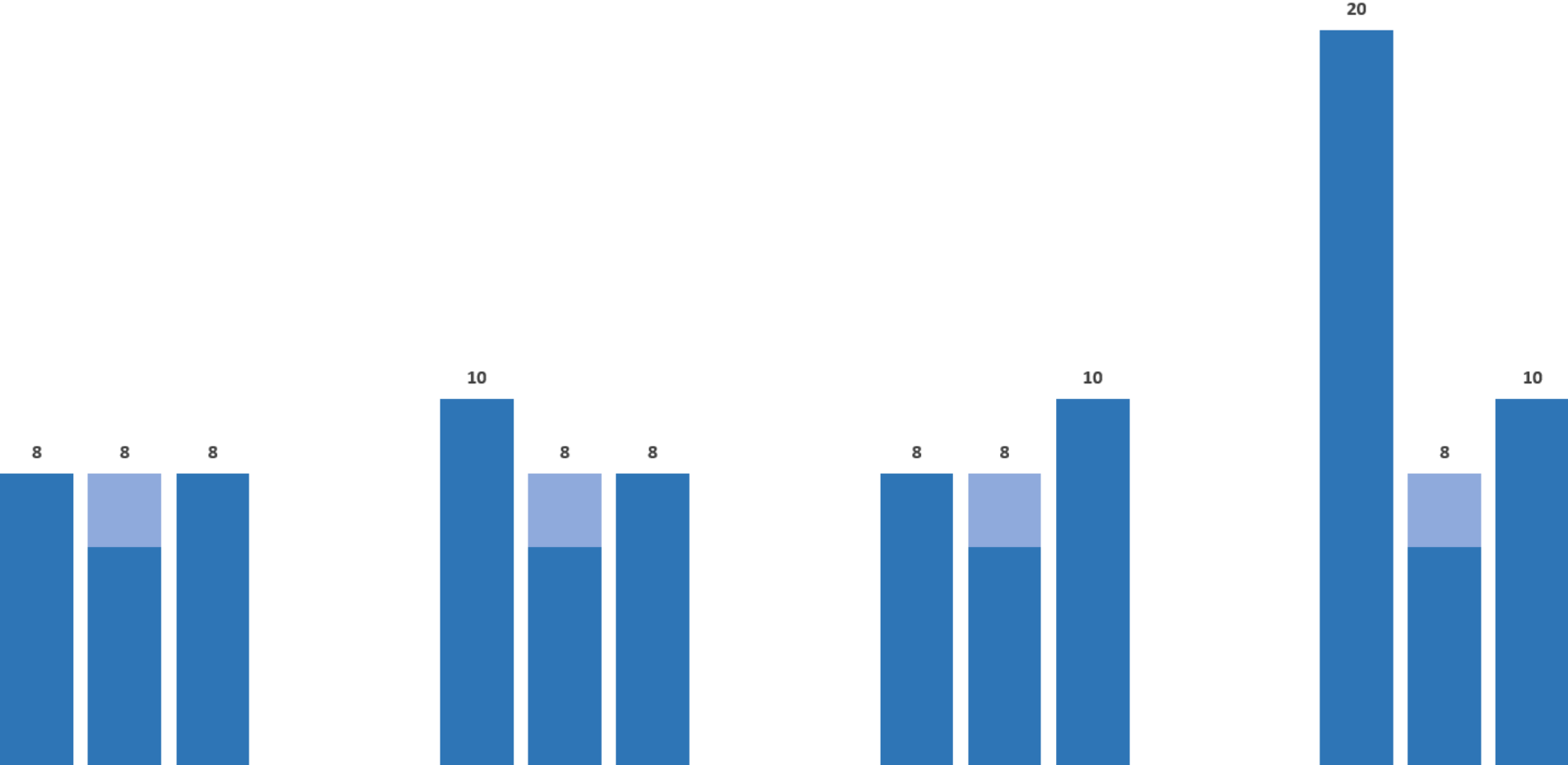
1 Bedroom Occupancy



2 Bedroom Occupancy



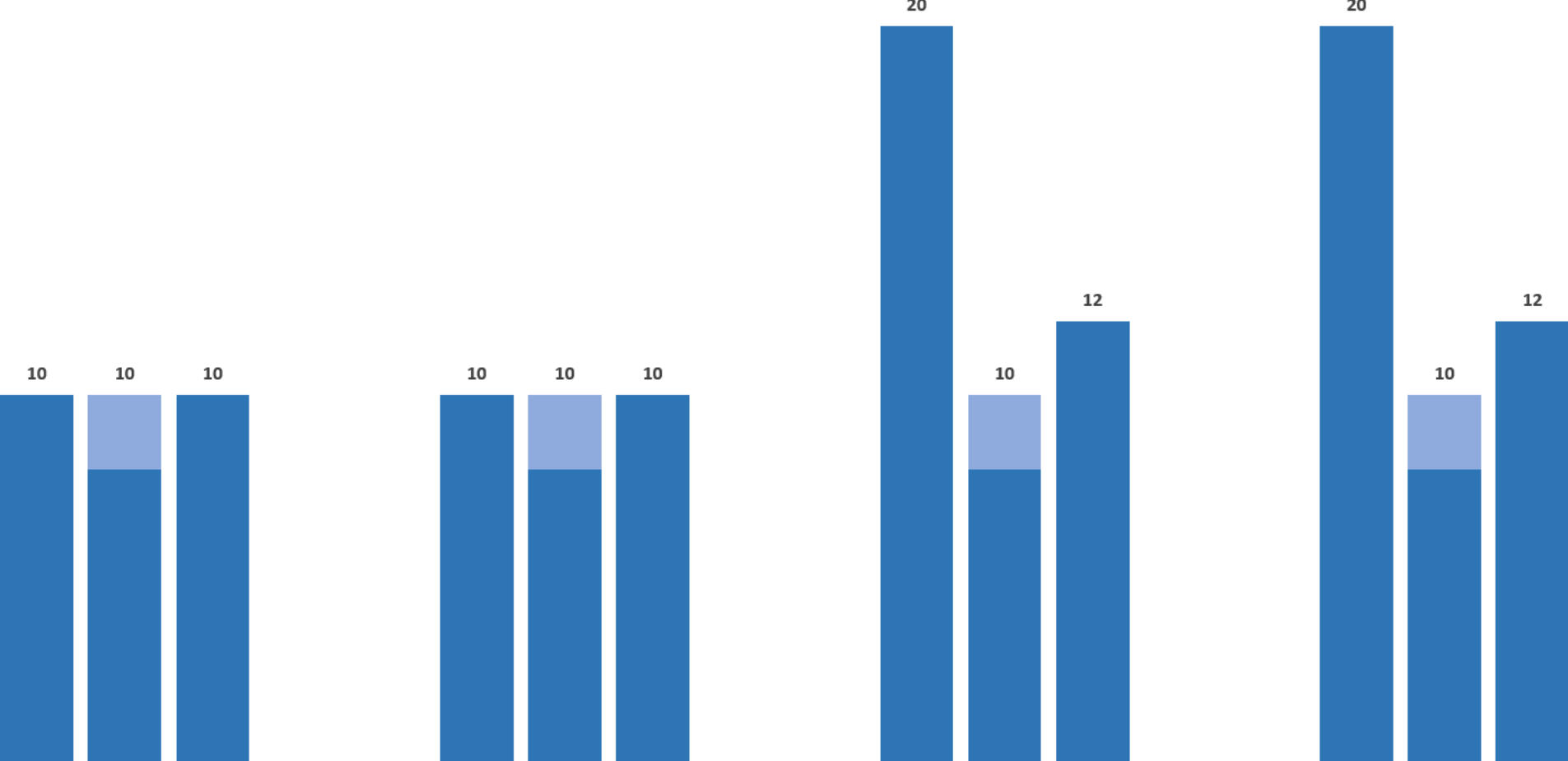
3 Bedroom Occupancy



| | | |
|----------|----------------|------------------|
| Existing | Feb 25 Redline | Gateway Proposal |
| Existing | Feb 25 Redline | Gateway Proposal |
| Existing | Feb 25 Redline | Gateway Proposal |
| Existing | Feb 25 Redline | Gateway Proposal |

■ Adults ■ Children Total

4 Bedroom Occupancy

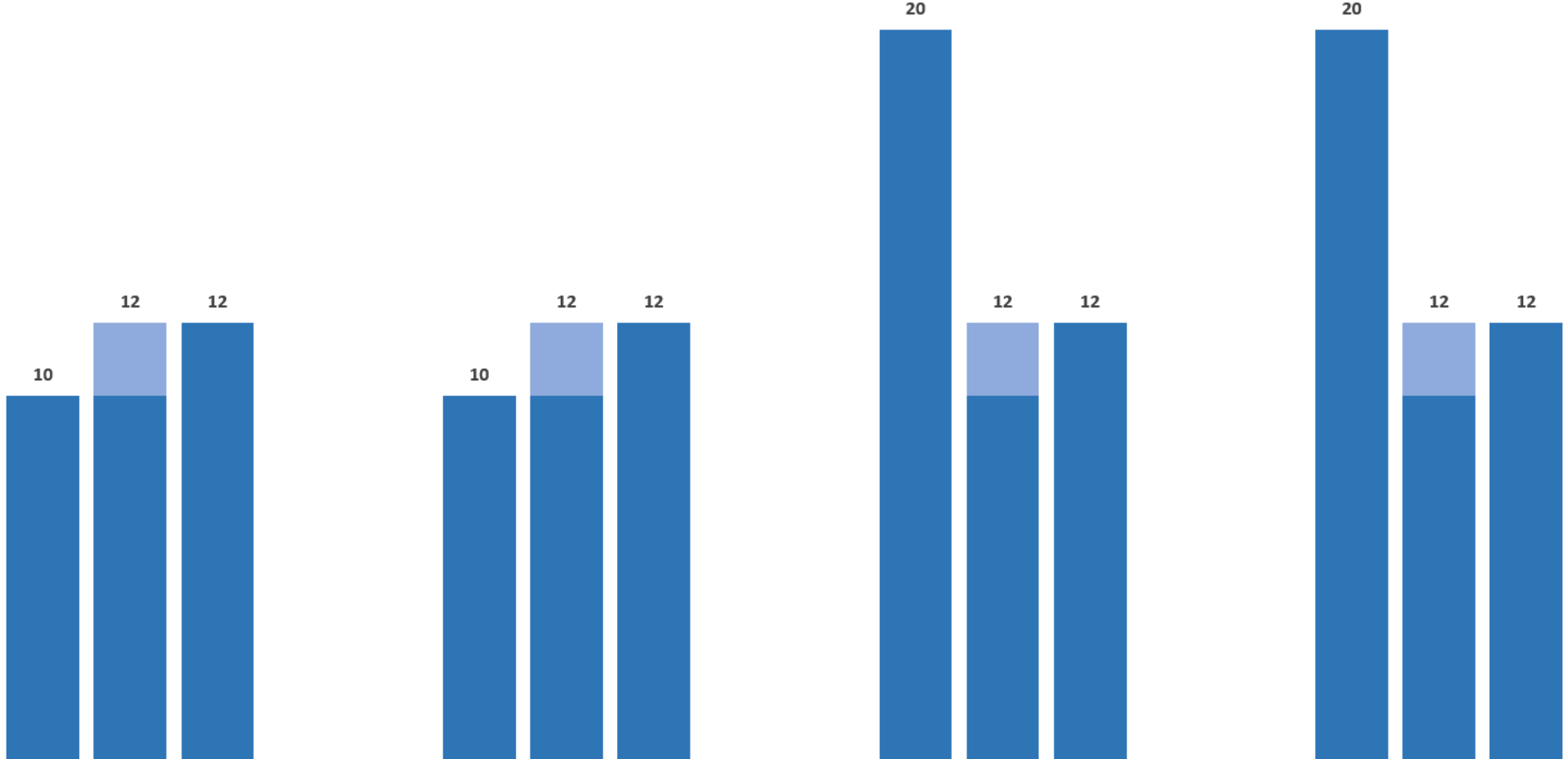


Existing Feb 25 Redline Gateway Proposal Existing Feb 25 Redline Gateway Proposal Existing Feb 25 Redline Gateway Proposal Existing Feb 25 Redline Gateway Proposal

Small 4 bd on Small Lot Large 4 bd on Small Lot Small 4 bd on Large Lot Large 4 bd on Large Lot

■ Adults ■ Children Total

5 Bedroom Occupancy



| Scenario | Existing | Feb 25 Redline | Gateway Proposal |
|-------------------------|----------|----------------|------------------|
| Small 5 bd on Small Lot | 10 | 12 | 12 |
| Large 5 bd on Small Lot | 10 | 12 | 12 |
| Small 5 bd on Large Lot | 20 | 12 | 12 |
| Large 5 bd on Large Lot | 20 | 12 | 12 |

■ Adults ■ Children Total

Appendix A - Occupancy Calculation Assumptions

| Example | Bedrooms | Home Sq Ft | Habitable Sq Ft | Lot Size (Acres) | Parking Spaces | Occupancy Formula & Resulting Occupancy | | | Gateway Proposal Notes |
|-------------------------------|----------|------------|-----------------|------------------|----------------|---|------------------------------|---------------------------------|------------------------------|
| | | | | | | Existing | Feb 25 Redline | Gateway Proposal | |
| Small 0 bd house on small lot | 0 | 500 | 250 | 0.2 | 2 | 4 Any mix adults & children | 2 adults + 2 children <18yo | 4 Any mix adults & children | |
| Large 0 bd house on small lot | 0 | 900 | 450 | 0.2 | 2 | 8 Any mix adults & children | 2 adults + 2 children <18yo | 4 Any mix adults & children | |
| Small 0 bd house on large lot | 0 | 500 | 250 | 2.5 | 8 | 4 Any mix adults & children | 2 adults + 2 children <18yo | 6 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 0 bd house on large lot | 0 | 900 | 450 | 2.5 | 8 | 8 Any mix adults & children | 2 adults + 2 children <18yo | 6 Any mix adults & children | Includes +2 for lot >2 acres |
| Small 1 bd house on small lot | 1 | 600 | 300 | 0.2 | 2 | 6 Any mix adults & children | 2 adults + 2 children <18yo | 4 Any mix adults & children | |
| Large 1 bd house on small lot | 1 | 1600 | 800 | 0.2 | 2 | 10 Any mix adults & children | 2 adults + 2 children <18yo | 4 Any mix adults & children | |
| Small 1 bd house on large lot | 1 | 600 | 300 | 2.5 | 8 | 6 Any mix adults & children | 2 adults + 2 children <18yo | 6 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 1 bd house on large lot | 1 | 1600 | 800 | 2.5 | 8 | 20 Any mix adults & children | 2 adults + 2 children <18yo | 6 Any mix adults & children | Includes +2 for lot >2 acres |
| Small 2 bd house on small lot | 2 | 850 | 425 | 0.2 | 3 | 8 Any mix adults & children | 4 adults + 2 children <18yo | 6 Any mix adults & children | |
| Large 2 bd house on small lot | 2 | 2300 | 1000 | 0.2 | 3 | 10 Any mix adults & children | 4 adults + 2 children <18yo | 6 Any mix adults & children | |
| Small 2 bd house on large lot | 2 | 850 | 425 | 2.5 | 8 | 8 Any mix adults & children | 4 adults + 2 children <18yo | 8 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 2 bd house on large lot | 2 | 2300 | 1000 | 2.5 | 8 | 20 Any mix adults & children | 4 adults + 2 children <18yo | 8 Any mix adults & children | Includes +2 for lot >2 acres |
| Small 3 bd house on small lot | 3 | 1000 | 500 | 0.2 | 4 | 8 Any mix adults & children | 6 adults + 2 children <18yo | 8 Any mix adults & children | |
| Large 3 bd house on small lot | 3 | 2800 | 1400 | 0.2 | 4 | 10 Any mix adults & children | 6 adults + 2 children <18yo | 8 Any mix adults & children | |
| Small 3 bd house on large lot | 3 | 1000 | 500 | 2.5 | 8 | 8 Any mix adults & children | 6 adults + 2 children <18yo | 10 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 3 bd house on large lot | 3 | 2800 | 1400 | 2.5 | 8 | 20 Any mix adults & children | 6 adults + 2 children <18yo | 10 Any mix adults & children | Includes +2 for lot >2 acres |
| Small 4 bd house on small lot | 4 | 1250 | 625 | 0.2 | 4 | 10 Any mix adults & children | 8 adults + 2 children <18yo | 10 Any mix adults & children | |
| Large 4 bd house on small lot | 4 | 3000 | 1500 | 0.2 | 4 | 10 Any mix adults & children | 8 adults + 2 children <18yo | 10 Any mix adults & children | |
| Small 4 bd house on large lot | 4 | 1250 | 625 | 2.5 | 8 | 20 Any mix adults & children | 8 adults + 2 children <18yo | 12 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 4 bd house on large lot | 4 | 3000 | 1500 | 2.5 | 8 | 20 Any mix adults & children | 8 adults + 2 children <18yo | 12 Any mix adults & children | Includes +2 for lot >2 acres |
| Small 5 bd house on small lot | 5 | 1400 | 700 | 0.2 | 5 | 10 Any mix adults & children | 10 adults + 2 children <18yo | 12 Any mix adults & children | |
| Large 5 bd house on small lot | 5 | 3200 | 1600 | 0.2 | 5 | 10 Any mix adults & children | 10 adults + 2 children <18yo | 12 Any mix adults & children | |
| Small 5 bd house on large lot | 5 | 1400 | 700 | 2.5 | 10 | 20 Any mix adults & children | 10 adults + 2 children <18yo | 12 Any mix adults & children | Includes +2 for lot >2 acres |
| Large 5 bd house on large lot | 5 | 3200 | 1600 | 2.5 | 10 | 20 Any mix adults & children | 10 adults + 2 children <18yo | 12 Any mix adults & children | Includes +2 for lot >2 acres |

Appendix B - Existing Ordinance Occupancy Text

§ 84.28.060 Occupancy Standards.

(a) *Compliance with Uniform Codes and Other Laws.* At the time of issuance of a short-term residential rental unit permit and thereafter, the short-term residential rental unit shall be in compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) *Occupancy Limits.* Occupancy limits per room for all short-term residential rental units shall be determined as follows:

(1) In order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet. A 70 square foot room may sleep one person. Each sleeping room occupied by more than one person shall contain not less than 50 square feet of floor area for each additional person.

(2) Kitchens, bathrooms, toilet rooms, halls, closets, storage or utility spaces, and similar areas are not considered habitable rooms for sleeping purposes, thus the square footage represented by these rooms shall not be used in the calculation for determining the maximum number of occupants.

(c) *Maximum Occupancy Limits.* Maximum occupancy limits per short term residential rental unit shall be determined as follows:

(1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.

(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.

(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.

(4) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of a short-term residential rental unit shall not exceed 12 persons.

(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.

(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.

(7) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the maximum occupancy of a short-term residential rental unit shall not exceed the occupancies supported by the on-site parking spaces as required by Subdivision (d) below.

(d) *Parking.* All vehicles of short-term residential rental unit renters must be parked on the short-term residential rental unit property. No vehicle of renters shall be parked on neighboring properties or within the transportation right-of-way, or in any manner that would create an obstruction. Parking shall be provided on-site at a ratio of not less than one parking space for every four renters. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unit permit shall be used for vehicle parking. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)

Appendix C - 2/25/22 Redline Ordinance

Occupancy Text

§ 84.28.060 Occupancy Standards.

(a) Compliance with Uniform Codes and Other Laws. At the time of issuance of an ~~short-term residential rental unit~~STR permit and thereafter, the ~~short-term residential rental unit~~STR owner shall be responsible for in-compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) Occupancy Limits. Occupancy limits ~~per room for an~~ ~~short-term residential rental unit~~STR shall be determined as follows:

- (1) ~~Occupancy limits shall be determined based on the number of bedrooms in the STR, allowing in order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet, a maximum of two people per bedroom. The number of bedrooms will be verified using County Assessor data and County building records. Example occupancies:~~
 - a. ~~Two-bedroom STR: four occupants~~
 - b. ~~Three-bedroom STR: six occupants~~
 - c. ~~Four-bedroom STR: eight occupants~~

Page 7

d. ~~Five-bedroom STR: ten occupants~~

~~(2) In addition to the occupancy limits determined based on the number of bedrooms, up to two minor children under the age of 128 may be added to the calculation of STR occupancy but in no case shall the total occupancy exceed 12 persons of any age.~~

~~(3) Kitchens, bathrooms, toilet rooms, living rooms, dens, dining areas, halls, closets, storage or utility spaces, and similar areas are not considered habitable rooms for sleeping purposes, thus the square footage represented by these bedrooms and shall not be used in the calculation for determining the maximum number of occupants.~~

~~(4) Maximum Floor Area Occupancy Limits. Notwithstanding the standard STR occupancy allowance based on bedrooms, the Maximum STR floor area occupancy shall limit the maximum occupancy per short-term residential rental unit shall be determined as follows:~~

- a. ~~STR less than 800 square feet: maximum of four occupants~~
- b. ~~STR 800 – 1,200 square feet: maximum of six occupants~~

~~(1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.~~

~~(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.~~

~~(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.~~

~~(4) Occupancy Cap. Notwithstanding the allowances based on the number of bedrooms and floor area, per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of any short-term residential rental unit STR shall not exceed 12 persons of any age.~~

~~(6) Guests. In addition to the maximum overnight occupancy, a maximum of four daytime guests may be permitted between the hours of 8:00 a.m. – 10:00 p.m., based on individual evaluation of the STR permit application, considering space available for guest parking.~~

~~(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.~~

~~(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.~~

~~(7) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the for maximum occupancy of a short-term residential rental unit and guests, the use of an STR shall be limited by the not exceed the occupancies supported by the capacity of on-site parking spaces, pursuant to the minimum parking standards as required by Subsection (d) below.~~

Page 8

(c) Parking. All vehicles of ~~short-term residential rental unit~~STR renters ~~occupants and their guests~~ must be parked on the ~~short-term residential rental unit~~STR property. ~~Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unit STR permit shall be used for vehicle parking. No vehicle related to the STR of renters shall be parked on neighboring properties or on public or private roads within the transportation right-of-way, or in any manner that would create an obstruction. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

~~(1) Minimum STR Parking. Parking shall be provided on-site at a ratio of not less than one parking space per for every four renter two bedrooms, rounding up for odd bedrooms, and one space for daytime guests, if permitted. Parking spaces may include garage, carport and driveway space, including tandem parking. The minimum parking standard will be considered in the STR application review, as a limiting factor on occupancy or guests. Additional parking spaces will not increase STR occupancy limits based on bedrooms or floor area. The following example illustrates options for an STR property with only two parking spaces:~~

- ~~Two parking spaces: maximum of four occupants and four guests; or~~
- ~~Two parking spaces: maximum of eight occupants and no guests~~

~~(2) Maximum STR Parking. On-site parking shall be limited to a maximum of one car per two permitted occupants or guests. The maximum number of cars will be noted on STR permit information, along with the maximum numbers of occupants and guests. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)

Duron, Heidi - LUS

From: Kathryn Winslow <kathrynwinslow@gmail.com>
Sent: Wednesday, March 2, 2022 4:40 PM
To: Planning Commission Comments; COB - Internet E-Mail
Subject: Short Term Rental Ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

I have two major issues with the proposed changes:

- NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS

I oppose the proposed change which would limit STR permits to 1 per parcel.

The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

-

- TWO-NIGHT MINIMUM STAY

I oppose the proposed change to two night minimum stay.

Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip.

In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

-

Thank you for your consideration,

Kathryn Winslow
333 Sunset Road,
Landers, CA 92285

323.371.8028

Kathryn Winslow

she • her (this is why pronouns matter)

323.371.8028 | kathrynwinslow@gmail.com

Passionately involved with the Pasadena Ronald McDonald House
Find out more about how you can support this charity [here](#).

Duron, Heidi - LUS

From: Laura Dyberg <lauradyberg@gmail.com>
Sent: Wednesday, March 2, 2022 10:53 AM
To: Planning Commission Comments
Cc: Murray, Lewis; Forbes, Frank
Subject: AMENDMENT RELATED TO SHORT-TERM RESIDENTIAL RENTALS (AGENDA ITEM #2)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Honorable Planning Commission and
HEIDI DURON, PLANNING DIRECTOR
Land Use Services Department,

Re:
DEVELOPMENT CODE AMENDMENT TO ADD AND AMEND VARIOUS
REGULATIONS
TO CHAPTER 84.28 RELATED TO SHORT-TERM RESIDENTIAL RENTALS
(AGENDA ITEM #2)

Thank you very much for the efforts to amend the STR regulations in response to the challenges residents are faced with because of the abuse experienced because of some STRs.

I believe the proposed amendment goes along way in addressing these issues.

I have one concern: 84.28.060 (B)(3) is being changed to add living rooms and dens to the list of areas within a house which "... *shall not be used in the calculation for determining the maximum number of occupants.*" I know of many many people, both those who have STRs and just regular cabins or homes, who have sofa beds in a den or living room to accommodate overnight guests. I believe that allowing sofa beds as a part of this calculation should be acceptable. Two couples can comfortably share a one bedroom cabin if the living room has a sofa bed. Even if it is limited to one additional sofa bed, (which would increase the occupancy to four adults for a one bedroom unit) that will allow owners of smaller STRs to still accommodate guests who are sharing the rent of a weekend get-away. No sofa bed, no extra occupancy.

I understand the desire is to reduce the packing of people in cabins, but this is one area which I think ignores a common practice that isn't abusing the intent of reasonable occupancy.

Thank you for your consideration.

Laura Dyberg
909-528-6975
PO Box 1371
Running Springs, CA 92382

luradyberg@gmail.com

Duron, Heidi - LUS

From: Lori Bloom <mommabear92373@yahoo.com>
Sent: Wednesday, March 2, 2022 3:31 PM
To: Planning Commission Comments
Cc: Lori Bloom
Subject: Comment on Development Code Amendment Related to Short-Term Rentals

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I would like to go on official record that I believe vice chair Michael Stoffel should recuse himself from voting on the above referenced ordinance due to a conflict of interest.

Mr Stoffel owns Michael Stoffel Real Estate in Highland and has had many transactions in the SB County unincorporated areas. In fact, he has an advertisement on his Facebook page "Learn How Short Term Air BnB Rentals Can Help Pay For Your Dream Second Home - in the mountains or desert. If this is not a conflict of interest, I would welcome an explanation as to the reason.



Mr Stoffel was appointed by Supervisor Dawn Rowe for her area and has far more STR's under his jurisdiction than any other planning commissioner. Due to the obvious conflict of interest, I do not feel he would be able to cast an objective vote on the revised ordinance.

Thank you,
Lori Bloom









Michael Stoffel Real Estate

Jun 9, 2021 · 🌐

Have you ever dreamed about owning a home in either the Mountains , the Beach or the Desert ? Want to learn how you can buy a home now? Learn how you can buy a home



   click below   



[Sent from Yahoo Mail for iPhone](#)

Duron, Heidi - LUS

From: Lori Bloom <mommabear92373@yahoo.com>
Sent: Wednesday, March 2, 2022 4:05 PM
To: Planning Commission Comments
Subject: Comments for the March 3 Meeting, Amendment to Short Term Rental Code

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I would like to address the staff report where no signage is recommended.

I believe there should be a sign ordinance for STR's in the unincorporated county areas. The signs should include:

Maximum number of occupants
Maximum number of vehicles
Contact persons name and phone number
Code Enforcement's phone number
STR Permit number

Why is this information necessary?

- So a transient does not mistakenly enter the wrong property
- So the neighbors have a contact in case of emergency or STR violation
- This would help in identifying STR's that operate without a permit
- So the neighbors are able to identify which residences are STR's
- This helps police and fire identify STR's in the event of a natural disaster or other community danger

There is the argument that the county sends notices to surrounding neighbors when a permit is issued. I've been a resident in the unincorporated Big Bear Valley area for over 13 years and have only received about half of the notices. When I called the county about this, I was told that they are short on staff and behind on their duties.

About the only argument I've heard against signage is a concern that signage indicates a vacant house and leaves it more vulnerable to theft. I've researched and have been able to find no evidence of this.

Thank you,
Lori Bloom

[Sent from Yahoo Mail for iPhone](#)



February 2, 2022

To: California State Department of Housing and Community Development (HCD), Housing Element
California State Governor's Office of Planning and Research (OPR), General Plan Guidelines
California State Attorney General, Housing Strike Force
County of San Bernardino Land Use Services Planning Department
County of San Bernardino Planning Commission
County of San Bernardino Community Development and Housing Department
San Bernardino County Supervisor Dawn Rowe
County of San Bernardino Board of Supervisors
City of Twentynine Palms
Town of Yucca Valley

Dear Reader, for your consideration:

Revisiting Our Concern

The San Bernardino County (SB County) Short-Term Rental (STR) Policies are currently being revised. Once Policies are adopted, they become Codes. For this letter we will use these terms interchangeably. The SB County Planning Commission will meet Thursday, February 3rd, to receive public input and recommend any changes, which if approved, will then be forwarded to the SB County Board of Supervisors for consideration. The County has released their proposed revisions for the current Short Term Rental rules.

<http://www.sbcounty.gov/uploads/LUS/PC/LUSPCStaffReportAmendmentSTRs.pdf>

The SB County Housing Element Draft will be reviewed on February 17th.

The Morongo Basin Conservation Association (MBCA) letter of October 19, 2021, that you received previously, is attached via email. The October letter introduces MBCA, our community, our situation, and discusses the linked relationship of STR Policies and Housing Element Policies, and the absolute necessity for consistency between the two. Currently, these Policies are demonstrably inconsistent. This current letter continues the conversation.

Post Office Box 24, Joshua Tree CA 92252 – www.mbconservation.org

MBCA is a 501(c)3 non-profit, community based, all volunteer organization

The Greater Morongo Basin, along with the Mountain Communities have lost 20%+ of our housing to STRs in the space of just over 2 years, with dramatic effects on our communities. The STR Ordinance allowing the North and East Desert Regions to have STRs was adopted into the Development Code in November 2019. The Mountain Region was allowed to have STRs previous to this. STRs are not allowed in the more urban Valley Region.

A Work in Progress

It was made clear during hearings for the November 2019 STR Ordinance, that the STR Code was being implemented with the intent of revisiting policies over time, with respect to impacts, interpretation and enforcement.

The Board of Supervisors reviewed STR policies on June 22, 2021, as there were many problems evident by then. Yet, at this hearing there was no discussion of the impact that over 4,000 STRs have had on critical housing concerns in unincorporated communities of the County. Instead, the discussions focused on code violation fines, and facilitating the hundreds of illegal STRs to come clean and get permitted with no consequence. A moratorium was well justified at this point, to stop the bleed of our houses, and stop the displacement of long-term renters. A moratorium would have given code enforcement time to catch up on the over 1000 calls they had backlogged.

There are questions concerning potential conflicts of interest and policy decisions happening behind closed doors without the proper public review. Supervisor Paul Cook stated his concern about these issues at the May 18, 2021, BOS meeting. https://sanbernardino.granicus.com/player/clip/5416?view_id=13&redirect=true.

At 3:02:29, Supervisor Paul Cook says he supported these desert issues. He also said this:

“I am going to drop a dime on a lot of people. A lot of elected officials own Air BnB’s. I really wonder... this is a huge conflict of interest. How are they ever going to vote on something like this? I am wondering whether we can make that part of the policy of the County since this is a problem. And I am not going to name names or anything like that, but it is a real problem I think, in that sometimes you got to at least declare that you have an interest in this, if you are going to vote on something like this. And this has happened in the past, in the desert.”

3:06:00 to 3:06:40, Supervisor Janice Rutherford, who still had the Mountain Communities in her District at the time, (Supervisor Rowe had to leave the meeting) stated, paraphrasing her quote:

I want to reiterate Supervisor Rowe's points, as the district with the second most impact by short term rentals we have to figure out how to get a handle on it, and it certainly has changed dynamics in the last year or two. We need to spend time to understand more about that to address the needs in the communities. We also know we have a great housing shortage, and to the extent that short term rentals are imposing on workforce housing or even just primary housing on the upper ends of things, that is part of the equation need to talk about that.

3:28:40, Supervisor Rutherford:

"Supervisor Rowe and I were discussing the STR issue prior to this meeting... One thing we pondered on was a moratorium on STR permits. We believe this might give us time for staff to adequately study all the issues raised by the community and that she mentioned earlier, as well as figure out how we code shift code enforcement budget opportunities on how we might address those issues. Ask for concurrence to put on agenda so Supervisor Rowe and I can discuss with you." (loose quotes here and below)

CEO Hernandez :

We did have conversations about an approach, we will make sure to look at the item and bring back an approach to lay-out for the Board.

Supervisor Rutherford:

There are local control issues we can discuss. That breathing room might give us a good opportunity to handle it correctly.

But then, nothing. Not a word more was spoken in view of the public about discussing the critical need for a moratorium.

Since then, our 3rd District Supervisor Dawn Rowe (with 4,785 STRs in her new District boundaries), her staff, and the Planning Staff have worked hard trying to find a balanced solution to all the problems the community is facing due to STRs, as well as providing business and job opportunities.

We appreciate all the efforts that the have been taken, as some of the revision proposals would help neighborhood concerns with occupancy limits and parking regulations being tightened up. There is a stated intention of limiting business own-

ership, but the revisions as written do not do this in reality. The bottom line is we do not see these proposed 2022 revisions as addressing the housing crisis caused in good part by the current STR Codes.

Mandate to Protect Community Housing/Jobs Balance

The Short Term Rental Policies must be consistent with the Housing Element Policies.

We see no stated intention to protect the housing in the community, which the County is mandated to do per the State's requirements of the Housing Element, in these STR Revisions:

§ 84.28.010 Purpose. The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, and to minimize negative secondary effects associated with such use.

We see no upper limits to the amount of STRs. Neighborhoods that used to house families with kids, have now lost 20% of the family housing to STR lodgings. Is more loss, okay? How long will it take before this neighborhood elementary school closes like one has up in Big Bear? What kind of psychological effects has this displacement had on all these kids and their parents? What does it do to those that remain, to see so many leave, and live amongst a revolving door of strangers, when they moved into the neighborhood to live surrounded by neighbors and have a sense of community?

The County is mandated to preserve the housing/jobs balance. Yes, the STRs provide jobs, but if the cleaners can't afford to live in their own community and are soon to be displaced by their landlords, who is going to clean the STRs? How about the restaurants, where are their workers going to live so they can wait on the customers? These policies are hurting local business, as much as helping them.

Workers are travelling up to the Mountains from down in the Valley or from the North Desert to be these workers. Jobs for these individuals, should be where they live, and not making them drive a dangerous commute every day. This contribution to greenhouse gas emissions, should have been part of an obviously necessary Envi-

ronmental Impact Report (EIR) review of the proposed Ordinance back in Nov 2019, and again, now, especially because the effects are now known, not just hypothetical.

The responsibility of the County extends to more than just protecting the communities' housing. The County also has the responsibility to protect the communities' opportunities. Our community's opportunities have been taken by outside investor LLC's inflating our once affordable housing markets out of reach, so now our middle class cannot participate in this opportunity as they cannot afford to buy that second home, let alone their first home. Since the community is bearing all the costs for this market, it should be for the community to participate in and profit from this market, thus also keeping it a manageable size.

State Guidance

As time is of the essence, MBCA requests the State's immediate attention and recommendations to bring our County's STR Policies and Codes into consistency with the Housing Element, Zoning and Land Use Designations, and the rest of our Countywide Policy Plan (General Plan). We see the role of the California State Department of Housing and Community Development (HCD) as critical due to the housing crisis situation that has been created; a situation that can also be remedied by good policy decisions.

HCD acted previously to help guide the City of Irvine into writing consistent policies, in an April 8, 2019, letter "RE: Proposed Short-term Rentals and Boarding Houses Ordinance Amendment". (Attached in email.)

HCD wrote to Irvine exercising authority over issues just like we in the unincorporated SB County are experiencing, stating (in this case referring to the boarding houses):

"The proposed provisions may also disproportionately affect tenants based on familial or marital status, race, nationality, or have a disparate impact on those that are low-income. Even if unintentional, the burdens placed on citizens through the subjective administration of proposed provisions has the potential to invalidate the ordinance.

HCD appreciates the difficulty jurisdictions face in balancing competing interests when making land-use decisions and acknowledge the desire to address neighborhood concerns related to parking and noise. However, the city also has the responsibility to ensure that housing is available for all members of the community including those with special needs and those who are members of a protected class.”

The HCD Letter began with this introduction:

“The purpose of this letter is to assist the city in its decision making regarding the City of Irvine’s proposed short-term rentals and boarding houses ordinance amendment, particularly the “boarding house” definition.

In 2017, Governor Brown signed the 2017 Legislative Housing Package, which provides a renewed focus on housing, one of the most basic needs for every Californian. Chapter 370 Statutes of 2017, Assembly Bill (AB) 72, is one of the bills that was passed. AB 72 expands and clarifies the Department of Housing and Community Development’s (HCD) enforcement authorities. HCD will review local government’s actions and inactions, including program actions committed within an adopted housing element, to determine consistency or inconsistency with state housing law. If HCD makes findings of inconsistency, housing element compliance may be revoked and additional actions may be taken, including referral to the Attorney General’s Office.”

We ask that HCD compose a similar letter to SB County to “assist the {County} in its decision making regarding the {County’s} proposed short-term rentals ordinance”. HCD could encourage the County to allow locally owned residential-scale STRs with limits and oversight in residential zones and sunset the out-of-town LLC absentee investor STRs, once their permits expire. These owners still own their asset. They can either sell the house, move in themselves, or rent out to long-term renters.

The STR “use” is subject to a special use permit, it is not a guaranteed use of that zone. The permit was short-term just for this purpose, to allow for course corrections either at the individual property level, or at the policy level.

Primary residency is established for tax purposes, voting purposes, school attendance purposes, it is common. Just as elected officials can’t have conflicts of interest when voting on issues, or carryout insider trading, it is about establishing fair boundaries for the welfare of a community. This also helps business grow in a healthy long-term manner, not create a “bubble” as we have now.

Jurisdictions throughout California are completely prohibiting STRs, however that would go too far for our community and have negative results. The goal is to create a balance for all members in the community.

Counties and Cities have the power to zone to protect the welfare of the community, and they are required to write a balanced and consistent General Plan, for the same purpose. To illustrate this, the County chose not to allow the STRs in its Valley Region, to protect housing, one can assume. Community members of the Mountain and Desert know how serious this situation is and how much damage the amount of STRs have created, our welfare IS at stake.

Impacts Continue in Our Communities

In Joshua Tree, we have 856 STRs that are permitted or in the process. 856 STRs/4244 SFRs = a full **20%** of our housing units that are no longer housing but are now short-term rental lodgings. The County is receiving an averaging about 10 to 25 new applications a day across the County. With 3 to 14 of those a day for Joshua Tree. Should this pace continue unabated, we could be at 50% STRs in 2 more years.

The neighborhood that is mapped in the MBCA October 19th letter had 76 STRs in October, and it now has a net new 16 STRs, so this neighborhood now has 92 STRs, which is 20% of the sample neighborhood. At least four of the approximately six new homes were immediately turned into STRs.

Wayne Hamilton, the Homeless Liaison for our school district, just stated on a Friday 1/21/22 radio talk show on Z107.7fm, <https://podcasts.apple.com/us/podcast/ep-255-w-wayne-hamilton-homelessness-specialist-for/id386367587?i=1000548616012> that 1/3 of the houses are now STRs in the area. 10% of the Morongo Unified School District (MUSD) are identified as homeless, by the McKinney Vento definition, which includes families that are doubled and tripled-up. The school district enrollment has decreased from about 8,000 down to 7,600. Approximately **760 kids are identified as homeless** in MUSD, and that is only those who have come forward, many others have not. Many have simply left.

The unincorporated Mountain communities are being hit hard as well, with at least 2,940 STRs with another 224 (approx.) in review, this is on top of all the vacation

homes. There is such a population loss that an elementary school in Big Bear is closing, and Rim of the World School District is also facing large declines. Lake Arrowhead is having a hard time finding housing for its workers, as we are here in the Morongo Basin.

The City of Big Bear Lake is working on a voter initiative to limit the number of STRs as their density is approaching 50%. Starting up a voter initiative similar to this was suggested to us as an option to fix the policy problems, as opposed to the County responsibly revising the policies now. Big Bear Lake has 3000 registered voters, and we have 1,133,000 registered voters in our County as there is no distinction between incorporated and unincorporated populations for countywide elections. The vast majority of voters live down in the cities in the Valley Region. Thus, a successful voter initiative here is highly unlikely.

Plea for State Guidance and Oversight

Planning Law and CEQA exist to protect the rights and safety of communities. The HCD has been given authority to exercise its oversight authority to enforce the consistency requirements that are so wisely encoded in law. The State Attorney General already has this authority. It has now created a “Housing Strike Force”, just this reason. <https://oag.ca.gov/housing>

Some policy guidance from HCD could encourage and hopefully ensure more community-friendly and housing-friendly decisions, that bring the jobs/housing equation back into balance for the unincorporated communities of San Bernardino County.

We would hope the first recommendation is that the County places a moratorium on new permits and renewals, while it reviews its policies, performs the necessary traffic and environmental studies, hires new code enforcement officials to handle the current load and addresses the backlog of complaints.

This action on the County’s part, would allow the HCD to have confidence that the County is indeed trying to bring the situation under control. The HCD can then approve the County’s Housing Element 2021-2029 6th Cycle, with the condition that the STR Policies are brought into consistency for the welfare of the County’s unincorporated communities.

Sincerely,

The Morongo Basin Conservation Association

Steve Bardwell, President

Pat Flanagan, Director

Arch McCulloch, Director

David Fick, Vice President

Brian Hammer, Director

Gary Stiler, Director

Laraine Turk, Secretary

Sarah Kennington, Director

Stacy Doolittle, Director

Cathy Zarakov, Treasurer

Janet Johnston, Director

References:

This is the County's relatively new site on STRs: <https://str.sbcounty.gov/>

This page has more info specific to what is allowed. <https://str.sbcounty.gov/about-str/>

This is the most recent code version. Google can lead one back to old versions, but this shows the revisions adopted in 2021.

<https://cms.sbcounty.gov/Portals/5/CodeEnforcement/ShortTermResidentialRentalsOrdinance.pdf>

Housing Element Draft information:

<https://cms.sbcounty.gov/lus/Planning/LearnMore.aspx>

San Bernardino County Housing Element Draft:

http://www.sbcounty.gov/uploads/LUS/HousingPlans/CWP_PolicyPlan_HE_2021_Nov_draft.pdf

San Bernardino County Housing Element Technical Report:

http://www.sbcounty.gov/uploads/LUS/HousingPlans/HousingElement_CWP_TechReport_Draft_2021_Nov_HCD.pdf

Community Member maps of the STRs:

San Bernardino County Short Term Rentals (Unincorporated). This shows the concentrations in communities.

<https://www.google.com/maps/d/u/1/viewer?mid=1hdWJvigDt7dVc-vzDwL3O9hzusXbCGEa&ll=34.124082158241215%2C-116.34562666245444&z=17>

Short Term Rentals in Unincorporated SB County. Has whether active or in process breakdown.

<https://www.google.com/maps/d/u/1/viewer?mid=1jyONztdmqJLpAdyd1QWzizju6d5z82j&ll=34.115614583464975%2C-116.33469666811793&z=17>

Community Action Guides (which are not adopted land use documents, that replaced the adopted into code Community Plans in Fall of 2020)

<https://countywideplan.com/communities/>

Duron, Heidi - LUS

From: Melissa Vazquez <melissa.vazquez1@gmail.com>
Sent: Wednesday, March 2, 2022 4:15 PM
To: Planning Commission Comments
Subject: Changes to the current San Bernardino County Short Term Rental Ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- **I oppose the new recommendation of a limit of 2 STR permits per owner.**

San Bernardino County is the largest county in the United States. Setting the low arbitrary limit of 2 STRs does not make sense for the size of the county, especially for people that own property in multiple communities across the county. **San Bernardino County covers over 20,000 square miles.**

At minimum, ADUs or in rental of individual rooms should not count towards the proposed two STRs permits per person recommendation.

If the short term rental permit holder is in good standing they should not arbitrarily be limited to two STR permits.

- OCCUPANCY - STANDARDS AND LIMITS
I oppose the proposed change in the occupancy calculation.
The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region are large parcels are common.
- TWO-NIGHT MINIMUM STAY
I oppose the proposed change to two night minimum stay.
Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip. In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.
At a minimum, single-night stays Sunday through Thursday must continue to be allowed.
- OCCUPANCY - MINIMUM AGE REQUIREMENT
I oppose the proposed occupancy regulation which differentiates adult and child guests.
STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.
- PARKING
I oppose the proposed change to limit maximum parking.
In the rural desert most parcels have room to park many cars. Parking is really not a concern unless you are in a village. For example, saying that 4 guests staying on a 2.5 acre rural property can only

have 2 cars doesn't make any sense. Often times guests are meeting friends or family and they are each coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Melissa Vazquez

406 Camino Vista Verde

melissa.vazquez1@gmail.com

909-223-8457

Duron, Heidi - LUS

From: Monique Gaymer-Jones <mgaymerjones@aol.com>
Sent: Wednesday, March 2, 2022 2:17 PM
To: Planning Commission Comments; COB - Internet E-Mail
Subject: Ordinance Comments

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,

Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- OCCUPANCY - STANDARDS AND LIMITS

I oppose the proposed change in the occupancy calculation.

The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region large parcels are common. To balance the needs of both the Mountain and Desert Regions, the following alternative occupancy formula should be used:

- a) All listings under 2 acres start with 2 guests.
- b) All listings 2 acres or larger start with 4 guests.
- c) THEN all listings add 2 guests per bedroom in addition to the starting guidelines above.

- NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS

I oppose the proposed change which would limit STR permits to 1 per parcel.

The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

- TWO-NIGHT MINIMUM STAY

I oppose the proposed change to two night minimum stay.

Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip.

In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- OCCUPANCY - MINIMUM AGE REQUIREMENT

I oppose the proposed occupancy regulation which differentiates adult and child guests.

STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

- PARKING

I oppose the proposed change to limit maximum parking.

In the rural desert most parcels have room to park many cars. Parking is really not a concern unless you are in a village.

For example, saying that 4 guests staying on a 2.5 acre rural property can only have 2 cars doesn't make any sense.

Often times guests are meeting friends or family and they are each coming from different cities. They will each have a car. Parking should be calculated based on the site conditions of the property as it is currently done.

Thank you for your consideration,

Monique Gaymer-Jones

PO Box 1586
Joshua Tree, Ca 92252
Mgaymerjones@aol.com
323-434-6490 Sent from my iPhone

From: [Anna Pearson](#)
To: [Planning Commission Comments](#); [COB - Internet E-Mail](#)
Subject: New STR ordinance feedback
Date: Wednesday, March 2, 2022 7:50:02 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear San Bernardino County Planning Commissioners and Board of Supervisors,
Please accept my comments below regarding the changes to the current San Bernardino County Short Term Rental Ordinance which are now being proposed by Code Enforcement and which the Planning Commission will discuss at its meeting on March 3rd, 2022.

- **OCCUPANCY - STANDARDS AND LIMITS**

I oppose the proposed change in the occupancy calculation.

The occupancy formula proposed in the ordinance redline fails to take the needs of the Desert Region into account. In the Desert Region, large parcels are common. To balance the needs of both the Mountain and Desert Regions, the following alternative occupancy formula should be used:

- a) All listings under 2 acres start with 2 guests.
- b) All listings 2 acres or larger start with 4 guests.
- c) THEN all listings add 2 guests per bedroom in addition to the starting guidelines above.

- **NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS**

I oppose the proposed change which would limit STR permits to 1 per parcel.

The county should encourage construction of ADUs by allowing them to be an STR in addition to a main house STR.

On large (>2 acre) parcels both a home and ADU should continue to be allowed STR permits.

At a minimum, existing properties with 2 STR permits for both house and ADU must be grandfathered in as a valid non-conforming use.

- **TWO-NIGHT MINIMUM STAY**

I oppose the proposed change to two night minimum stay.

Many well behaved visitors can spend only a single night in the Hi Desert as one stop on a longer trip.

In addition to shortchanging visitors, housekeepers would see reduced work if single-night stays were eliminated.

At a minimum, single-night stays Sunday through Thursday must continue to be allowed.

- **OCCUPANCY - MINIMUM AGE REQUIREMENT**

I oppose the proposed occupancy regulation which differentiates adult and child guests.

STR hosts have no way to control guests booking with children or to verify their minor children's ages. Moreover, on Airbnb (the most widely used hosting platform) there is no way for a host to specify numbers of adult versus child guests. As a practical matter there is no way for hosts to implement or enforce this proposed rule.

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Thank you for your consideration,

Anna Pearson

58056 Quail Road, Yucca Valley, CA 92284

annajuliapearson@gmail.com

310-775-0218

Duron, Heidi - LUS

From: Nick Lanza <nick@bigbearvacations.com>
Sent: Sunday, February 27, 2022 10:58 AM
To: Duron, Heidi - LUS
Subject: Development Code Amendment re: Short Term Residential Rentals

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

TO: Planning Commission
C/O Heidi Duron, Planning Director

FR: Nick Lanza, President, BBVRA

RE: REVISED Development Code Amendment re: Short Term Residential Rentals

Honorable Planning Commissioners,

Big Bear Vacation Rental Association (BBVRA) represents Vacation Rental Owners and Agencies in Big Bear Valley. After reviewing the proposed **REVISED** Development Code Amendment re: Short Term Residential Rentals, we respectfully submit the following comments:

- **Mandatory 2 night minimum rental** - This will prohibit visitation by couples and families that cannot afford the time or money to rent for 2 nights. Many couples and families have only enough money to rent for one night, especially for their first visit to the mountains. This requirement will stop many couples and families from 'discovering' the natural mountain environment for the first time. Couples and parents work Monday - Friday, and a trip to Big Bear on Saturday with a one night stay Saturday night, is all they have time for and often, all they can afford. Do not prohibit these couples and families from discovering what Big Bear's outdoor environment can offer. *If you must have a 2 night minimum, make it "a 2 night minimum except 1 night is allowed on Saturday night"*
- **Occupancy Limitations** -
 - **In addition, up to 2 minor children under the age of 18** - Many families traveling for their vacation have children over the age of 18. For example, a Mother and Father, Grandma and Grandpa, and 2 college aged children ages, 19 and 20 years old can currently rent a 2 bedroom home with a foldout queen sofa. Restricting the 2 additional children to be "under the age of 18" significantly restricts the ability of families to vacation **together** in Big Bear. If all the occupants of the STR are relatives, *what difference does it make how old they are - IF they meet all the other requirements and they ARE well behaved?*
 - **Maximum occupancy of 12 guests** - There are some homes that have more than 5 bedrooms, are in excess of 3,000 sf and are on a parcel larger than one-half acre. There should be a mechanism (**mini CUP**) in the STR Ordinance to allow for occupancy greater than 12 guests in such situations - so long as they meet all the other requirements.
- **Good Neighbor Information** - We agree that this is an important item that should be presented, explained and the guest should sign / initial their receipt and agreement to abide by all policies and regulations of the County. Compliant Guest behavior is critical to assuring our neighborhoods are not disturbed.

Thank you for the opportunity to provide you with our comments and concerns.

Sincerely,

Nick Lanza, President

Duron, Heidi - LUS

From: Newberry Chamber <newberryspringscoc@gmail.com>
Sent: Monday, February 28, 2022 9:42 AM
To: Planning Commission Comments
Subject: March 3, 2022 Public Hearing for Project PMISC-2020-00005 – Short Term Rentals (STR)

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Honorable Planning Commission

The Short Term Rentals provide a good way for residential property owners to provide a service to the traveling public and earn additional income. In our rural areas where hotels/motels are scarce they are especially welcome. Travelers from all over the world love to spend a night or two in our desert community. Many have never seen a desert before.

Re: § 84.28.070 Conditions of Operation -- There should not be a requirement for a 2 night stay. A one night stay should be permitted. A traveler going from Los Angeles to Las Vegas or Laughlin can spend an afternoon and morning exploring our desert by staying one night in a local STR.

STRs should never be owned by businesses, corporations, LLCs etc. This is what ruins communities and neighborhoods. STRs should be limited to resident owners (Cottage Industry). However, if owned by businesses, corporations, LLCs etc. they must conform to any codes/regulations required of hotels/motels.

Thank you.

Paula Deel

Newberry Springs Chamber of Commerce

760-257-3606

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The Newberry Springs Chamber of Commerce is a not-for-profit organization staffed entirely by local volunteers. The Newberry Springs Chamber of Commerce can be reached at:

PO Box 116
Newberry Springs, CA 92365-0116
760-257-3606

If you would like to be removed from this mailing list, please send a reply with the wording REMOVE FROM MAILING LIST.

Thank you!

February 28, 2022

TO: San Bernardino County Planning Commissioners
FROM: Victoria Paulsen, resident of Newberry Springs
SUBJECT: Comment on LUS Proposal for STRs

The proposed change in 84.28 [Short Term Rentals] to requiring a two-night stay in an STR does not solve the problems of housing density and noise that seem to be the main sources of complaints.

Newberry Springs is set exactly between the I-40 and I-15, the two busiest east/west routes in the U.S. STRs here are prime sites of quick layovers for weary travelers who might otherwise fall asleep (yes!) on the road. Requiring two-night stays for these people is ludicrous. As much as I love Newberry Springs, I don't to make people stay here when they'd rather be on their way to Disneyland or the Grand Canyon. Would you?

Please require LUS to explain their reasons for the proposed change, and if not sensible, drop it altogether.

I suspect part of the solution would be to separate the Desert (pass-through) area from the Mountain (destination) areas. Desert travelers need one-night stays while Mountain visitors usually need more.

In addition, two separate Ordinances address housing for "transient" [less than 30 days] visitors. This causes confusion since both are or can be called Bed and Breakfasts:

84.28 – Short Term Rentals (STR) (that include many Air Bnbs), and

84.05 – Bed and Breakfasts (that sometimes include Air Bnbs).

STRs are the main consideration in this meeting, but a glance at Bed and Breakfasts can be helpful in finding solutions to the complaints of neighborhood disruption.

Housing Density: Mountain neighborhoods have been grossly impacted by the proliferation of STRs, sometimes taking over entire blocks.

A Bed and Breakfast is limited to only two per block [84.05.050 (h) (6)].

If STRs were similarly limited, the neighborhood's character would be lightly impacted.

Owner in Residence: The owner or major stockholder must *live on site* of a Bed and Breakfast [84.05.050 (d)].

An STR has no such requirement. The owner need only be within 30 minutes response time. As has happened in some areas, one owner could have many STRs within that circumference.

Noise: An STR is limited to no loud, excessive, intrusive noise that causes discomfort or annoyance to any reasonable person of normal sensitivities [84.28.070 (h)].

A Bed and Breakfast has no such limitation.

Rather decide on the current LUS proposal, I suggest you require a complete examination of both Ordinances, blending or eliminating where best, and changing what should be changed.

While doing so, LUS should consider the differences between the Desert and Mountain communities, one being a *pass-through* and the other a *destination*, and make the regulations suit the place.

From: [david salko](#)
To: [Planning Commission Comments](#)
Cc: [COB - Internet E-Mail](#)
Subject: RE: Short Term Rental Ordinance comments/suggestions
Date: Wednesday, March 2, 2022 5:30:41 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

San Bernardino County Planning Commissioners and Board of Supervisors,

Hi. I am a full time resident at the same address since I began building it during the recession. Please consider the following opinions regarding two points of the San Bernardino County Short Term Rental Ordinance that is being discussed and fine-tuned at the meeting on March 3rd, 2022.

*** NUMBER OF STRs PER PARCEL & ACCESSORY DWELLING UNITS**

With regards to alternative structures, I think the minimum parcel size could be reduced to 2 acres, considering the requirements being proposed for traditional dwellings. 5 acres seems to unjustly favor the more affluent and 2 acres is more than enough space to accommodate a limited number of guests while having a buffer zone from neighbors. Requiring 5 acres minimum seems arbitrary. Parcel size and STR allotment seems like it could be considered on a case by case basis, depending on layout and existing track record (if there is one), and considering how vastly different the environment is from one area to the next in the largest county in the country.

*** 1 HOUR RESPONSE TIME**

If a Short Term Rental is inactive, couldn't it be exempt from the penalties that result from any non-emergency complaints, or granted extra time to respond if it is proven subsequently to have been inactive at the time of the complaint?. My concern is how might I, as a host, take a break or vacation from work if not? I do otherwise agree with the ordinance as is.

Thank you for your service and consideration,

A David Salko
61306 Sandalwood Trail
Joshua Tree, CA 92252
davidsalko@hotmail.com
760-332-8369

Duron, Heidi - LUS

From: Robert Brada <rbrada@homesteadmodern.com>
Sent: Wednesday, March 2, 2022 5:12 PM
To: Planning Commission Comments
Cc: Cozad, Claire
Subject: Comments on Proposed STR Regulation Changes

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I am one of the owners of Homestead Modern, the largest short-term rental manager in the High Desert.

We support substantially all of the proposed changes to the STR ordinance – despite the fact that it will require us to incur additional overhead and will curtail our ability to invest in additional properties – Because we believe that on balance they will make the overall industry better.

The one proposed amendment that we encourage you not to adopt is the two night minimum rule. There are several downsides to this proposal. First, it is a restriction on peoples ability to use their property without a clear justification. I imagine it is some notion that it will lower traffic to the houses, but because STR guests are free to come and go this is likely not a substantial traffic reduction. Second, you will be eliminating potential for people who clean and service STRs (High Desert residents who are paid on a per job basis). Finally, by eliminating the ability for visitors to find one-night accommodations, you will be alienating the visitors who provide substantial revenue and tax money in the County. The reason STR are so successful is that the area is sorely lacking in traditional hotel/motel accommodations and you will be essentially telling one night guests that they are not welcome to the area.

Robert Brada

Homestead Modern

Engage the High Desert

With Homestead Modern as your guide

www.HomesteadModern.com

Instagram: @homesteadmodern

Duron, Heidi - LUS

From: Tara Antongiorgi <sugarbearsugarcub@gmail.com>
Sent: Monday, February 28, 2022 12:00 PM
To: Planning Commission Comments
Subject: March 3, 2022 (AGENDA ITEM #2)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Honorable Planning Commission: Jonathan Weldy, Raymond J. Allard, Michael Stoffel, Thomas P. Haughey, Kareem Gongora

RE: DEVELOPMENT CODE AMENDMENT TO ADD AND AMEND VARIOUS REGULATIONS TO CHAPTER 84.28 RELATED TO SHORT-TERM RESIDENTIAL RENTALS March 3, 2022 (AGENDA ITEM #2)

I spoke via teleconference during your Feb 2, 2022 meeting on the subject of the redlined STR ordinance and I have read the new proposed revisions which will be discussed and voted on during your upcoming meeting on March 3, 2022, Item #2.

My comments are as follows:

1) **Occupancy based on age:** I brought up the 12 and under age restriction during the Feb 2 meeting and the committee did discuss and deliberate, as a result I see that the age of 12 has been modified to 18. **However, there is one point that I tried to make on Feb 2 which was missed and I will try to clarify here.** The issue is; listings are advertised by the maximum occupancy, there is no way to advertise 4 adults plus 2 children 18 and under. If you advertise for 4, you will never realize the 2 additional children because potential guests will not "see" your listing. If you advertise for 6 you will have to constantly turn away groups because they didn't know 6 adults were not allowed. And, there is really no way to verify children's ages, asking for birth certificates will not fly, I doubt it is legal. There is no way for us to enforce this age limitation. I suggest using square footage. A 2 bedroom could be 4 guests with add ons: 600-800 sq ft 1 additional guest, 800sq ft and up 2 additional guests, maximum of 6 total. Something like that.

It might be helpful for you to take a look at an online listing, you are welcome to use mine: <https://www.airbnb.com/rooms/14383460>

2) **Code Enforcement - A strong ordinance will not be effective if it is not enforced.** During the Feb 3 meeting I realized something that truly surprised me; code agents are not sent out to the discrepant STR! I did find the explanation regarding a "code call" to be somewhat confusing, it appears "interviews" take place of all involved, the individual who made the code call, the owner and/or owner's agent according to the 24 hour phone number on the permit. **Yet without a county agent at the property all "evidence" is unconfirmed. It is very unclear to me how the county determines there was a resolution to the issue let alone determines "responsibility" for the**

violation. That is very important since the fines are very high should a violation be issued. It would be like getting a traffic ticket because someone called you in for running a stop sign?

I do appreciate the challenges! The county is vast and sending an agent out might not be realistic. I speak to STR owners often, and I have heard over and over that they would like to be part of the solution. Please consider the use of volunteers, I am certain we can assist with conformance issues, the education of new STR owners, to name a few. STR owners want a strong ordinance that can be enforced and are willing to help make certain it is effective. I am more than willing to troubleshoot this option with the county planning commission.

3) **In Person Check In - Wonderful that this is not under consideration!** This form of check-in actually has the opposite affect it is intended to achieve. It creates a "business" of check-in agents that merely stop by, get a signature and off they go. There is no eye contact nor "seriousness" you might hope for with an eye to eye meeting. It actually teaches the guest "check-in" is a joke. The agent leaves and they merely call the additional carload of guests. Conformance must be monitored from check-in to check-out and cameras and noise monitoring devices that are advertised and communicated with guests do an excellent job, in combination with responsible owners that communicate the county's rules as outlined in the STR ordinance. It also serves to add unnecessary traffic by creating an additional car on the road for every reservation made by a STR.

4) **Required Signage - Wonderful that this is not under consideration!** Signs truly make our beautiful rural communities look like commercial neighborhoods. I agree with comments made by commissioners, you shouldn't be able to tell the difference between an STR and a permanent resident home.

5) **Fines & Permit Fees** - I understand the need to increase fines so they are in fact a deterrent. Please keep in mind that the majority of STR owners are not high rollers, they merely want to cover costs to maintain their home. I sometimes hear of STR owners paying outrageously high TOT tax, last meeting someone mentioned \$40,000! If that was accurate and per year, wow! That is not anywhere near what a 2 bedroom mountain cabin will generate. Fines need to be assessed against the perpetrator, if the STR owner can provide proof the guest signed in acknowledgement of the county's rules then the guest should be fined and not the owner. And, I know both the Supervisors and your Committee have considered putting in place a system by which an owner can contest fines due to the potential of a disgruntled neighbor making false accusations. Please make certain there is a fair and easy procedure, this could hit many homeowners very hard.

6) **Licenses should absolutely be tied to the homeowner, not the property.** Yes, if a property sells the new owner should reapply. This process is 100% dependent on the person running it and has nothing to do with the property. In my opinion that would entail a Use Permit.

And, finally I would like to state once more. As property owners we do have the right to rent our legally owned property. We do not have the right to cause any disturbance to our neighbors and I welcome a strong and clear STR Ordinance that seeks to penalize bad behavior.

I would very much appreciate a reply to confirm receipt of my comments.

Thank you for your time on this issue! I appreciate your past and present efforts to make certain the public has been heard. Thank you!

--

Tara Antongiorgi
cell: 310-721-2660

Sugar Bear Lodge

<https://www.airbnb.com/rooms/10471190>

Sugar Cub Lodge

<https://www.airbnb.com/rooms/14383460>

Duron, Heidi - LUS

From: Terri Spencer <tbspencer2010@gmail.com>
Sent: Tuesday, March 1, 2022 11:17 AM
To: Planning Commission Comments
Subject: STR owner comment for proposed ordinance revisions

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

To the planning commission,

I am writing to express my concerns over some of the upcoming revisions of ordinances for STRs.

My name is Terri Spencer and I own an STR in Lake Arrowhead. We have always been permitted, work hard to vet our guests, stay in touch with the local neighbors, and have never had a complaint issued for our cabin. I have also stayed quiet as many changes have occurred because I didn't want to rock the boat. However, I realized there are many upset residents around other properties that simply don't want STRs or have poorly run ones close to them.

Due to the complaints I know those residents are making (based on friends' comments who also run STRs) I believe that some of the proposed changes may be just to help keep them happy. So I wanted my voice to be heard as well... so that you can hear the other side from an owner who rents to help pay the mortgage for our family cabin that we visit at least once a month on our own.

While I think it's a good idea to keep occupancy at a lower level so that homes don't become party-houses, I think it's unfair to limit a "bedroom" to only 2 people. My cabin, in particular, is only a 2 "bedroom" but the loft upstairs is enormous and we have a king bed and bunks up there. This would reduce my capacity from 6 adults to 4 adults (and 2 children). This is a very large change that I feel is unfair, as I have had 3 couples come and still stay comfortably at my place. **Please consider using square footage as a different parameter, as opposed to number of bedrooms, since that's what building codes use to determine maximum occupancy.**

Under Conditions of Operation 84.28.070 J. Loud & Disturbing Noise it lists as revisions : **loud laughter** and barking dogs (as opposed to the previous habitual dog howling) and I think this is quite honestly just silly. **My own children come and run and play outside. Is their joy now going to be considered a noise violation?** Or if people are simply taking some time out to escape the stresses of life and laughing outside on a deck – are they too now in violation? This statement is not a loud party, loud music, etc.... **it's simply people trying to relax and find some joy or peace amongst a world that still feels overwhelming. Isn't that what vacation is supposed to be?**

And as to the barking dogs language change... I can honestly tell you that my full-time neighbors have dogs that bark incessantly and they are not held to this same standard. **Having a simple phrase of "barking dogs" in the ordinance opens up the opportunity for mad neighbors to make even more complaints** if a guest has a dog that barks at all – including service dogs – which we as hosts are not allowed to refuse.

Under 84.28.070 – not allowing photography feels excessive. I have had **guests come and stay and request information for local photographers so they can have family photos taken at the house.** And, I know of other **small businesses** (who are still struggling to survive) who rent places to have their own photo shoots taken with products / home goods / clothing. I simply don't agree that this should be included. Large scale production video shoots / movies – yes – they should be permitted. But the small ones shouldn't run the risk of the huge fines now associated with even a first violation.

And lastly, I am not entirely sure if this is in the most recent version, but I established an LLC for our house so that we as a family were more protected if an accident were to happen. I believe that this will no longer be allowed and that it must be individuals or a trust (with a max of only 2 members – which again feels small for some family trusts that have more siblings). I hope this is not the case so that **families like ours can operate as an LLC as an additional layer of personal protection**, as was suggested to us by both our tax person and our insurance agent.

I understand that there are many problem STRs, and especially those that aren't permitted at all or are party houses. Mine is not that, and I work hard to do everything the right way. Some of your proposed changes dramatically affect me – *the person you should want running an STR because I actually care.*

I ask that you please take my notes to heart and understand them from my perspective as someone who wants to follow the rules but also feels like some of these proposed changes are not warranted, or wanted.

I appreciate your time and am available to talk for more clarification.

Theresa (Terri) Spencer
Lake Arrowhead STR Owner

314-28-6551

Tbspencer2010@gmail.com

Duron, Heidi - LUS

From: Tim Hainley <thainley@gmail.com>
Sent: Wednesday, March 2, 2022 1:35 PM
To: COB - Internet E-Mail; Planning Commission Comments
Subject: San Bernardino County Short Term Rental Ordinance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

I am writing to express my concern with the proposal to require 2 night minimum stays in the proposed changes to the short term rentals ordinance. I own an STR in Joshua Tree. We frequently have guests who are passing through and want to visit the National Park who stay for one night. We have never had any trouble with or negative experiences with these guests.

Overnight guests contribute to local businesses, help provide shifts for our cleaning crew, and generate significant TOT taxes for SB county. The desert region does not suffer from traffic or crowding issues, so I can't imagine why this would be necessary or to anyone's benefit. If the idea is to prevent large parties, it will unfairly penalize smaller homes like mine that could not even accommodate a large party. It would also be completely ineffective, as the cost difference between one and two nights in most rentals would not be enough to deter a large group of people determined to have a party.

Rather than adding more rules and regulations that inhibit the operation of responsible STRs, enforcing current rules and addressing problem rentals would be a far more productive use of resources.

Tim Hainley
7084 Sierra Ave
Joshua Tree

CHAPTER 84.28: SHORT-TERM RESIDENTIAL RENTALS

Section

- 84.28.010 Purpose.
- 84.28.020 Applicability.
- 84.28.030 Definitions.
- 84.28.040 Permit Required.
- 84.28.050 Application Process.
- 84.28.060 Occupancy Standards.
- 84.28.070 Conditions of Operation.
- 84.28.080 Enforcement.
- 84.28.090 Suspension of Permit.
- 84.28.100 Revocation of Permit.
- 84.28.110 Hosting Platform Requirements.

§ 84.28.010 Purpose.

The purpose of this Chapter is to establish a permit procedure, and maintenance and operational standards, for the use of legal residential dwelling units located in the Mountain and Desert Regions as transient occupancies, to ensure the health and safety of occupants, guests, and the surrounding residential neighborhood, and to minimize negative secondary effects associated with such use.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.020 Applicability.

Except as otherwise provided, the standards and permit procedures of this Chapter apply to all persons involved, and at all times, as more fully set forth herein, in the short-term rental of residential dwelling units as a single housekeeping unit where allowed in the Mountain and Desert Regions in compliance with Division 2 (Land Use Zoning Districts and Allowed Land Uses) or in connection with a legal nonconforming residential structure located in a non-residential land use zoning district. “Short-term” means 30 days or less. The permit procedures of this Chapter shall not apply to rental of Alternative Shelters, as defined herein.

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4393, passed - -2020; Am. Ord. 440, passed - -2021)

§ 84.28.030 Definitions.

The definitions in this Section are intended to apply to this Chapter only. Any term which is not specifically defined herein shall have the definition as provided by Division 10 of the Development Code or elsewhere within the County Code.

(a) ALTERNATIVE SHELTER. Means any shelter, vehicle or site prepared for transient occupancy rental other than a legal residential dwelling unit or commercial lodging facility. Examples include but are not limited to tents, recreational cabins and recreational vehicles.

~~(ab) BOOKING TRANSACTION. Means any reservation or payment service provided by a person who facilitates an STRshort-term rental unit transaction between a prospective STRshort-term residential rental unit renter and an short-term residential rental unitSTR owner.~~

(c) DWELLING UNIT. Any building or portion thereof, including a manufactured home, that contains living facilities, including provisions for sleeping, eating, cooking and sanitation as required by the California Building Code, for not more than one family, including domestic employees of the family. Examples include but are not limited to: single family dwelling units, condominiums, accessory dwelling units, guesthouses, or any other accessory residential structure considered a dwelling unit.

~~(bd) HOSTING PLATFORM. Means a marketplace in whatever form or format, which facilitates rental of an STRshort-term residential rental unit through advertising, match-making or any other means, using any medium or facilitation, and from which the operator of the hosting platform derives revenues from providing or maintaining the marketplace.~~

~~(ee) INSPECTIONS—INITIAL. Means any inspection incident to the review of an application for an initial STRshort-term residential rental unit permit. The responsible department shall inspect the subject property to determine maximum occupancy and parking capacity for the property, and to verify compliance with the standards of this Chapter and of other applicable County Code provisions.~~

~~(df) INSPECTIONS—RENEWAL. Means the reinspection, upon the application for renewal of an STRshort-term residential rental unit permit, whereby the subject property shall be inspected to ensure continued compliance with the standards of this Chapter and of other applicable County Code provisions. Notwithstanding anything to the contrary, an applicant seeking renewal of an STRshort-term residential rental unit permit shall comply with all applicable standards of this Chapter at the time of renewal.~~

(eg) OCCUPANT. For the purpose of this Chapter, an occupant is a person who will stay overnight in an STR. The maximum occupancy stated on an STR permit will indicate the maximum number of occupants approved.

~~(fh) RESPONSIBLE DEPARTMENT. Means the department or subdivision thereof designated by the Chief Executive Officer of the County of San Bernardino County to implement this Chapter.~~

(gi) SHORT-TERM RESIDENTIAL RENTAL UNIT (STR). Means a residential the use of a dwelling unit or portion thereof rented or otherwise used for residential transient occupancy, as defined in § 14.0203. An short-term residential rental unitSTR shall not be used for any commercial activity, which includes but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, filming photography shoots, a fraternity party, or any other similar gathering, unless regulated under an approved County-issued permit. Transient occupancy generally means occupancy for 30 consecutive calendar days or less.

~~(hj) SHORT-TERM RESIDENTIAL RENTAL UNITSTR OWNER. Means the owner of a property, as defined in § 810.01.170, with a single-family dwelling unit that is being used~~

as an ~~short-term residential rental unit~~STR.; Owner can include a person, corporation, partnership, a personal or family trust, limited liability company (LLC), or limited liability partnership (LLP). ~~any individual or organization~~An agent working on behalf of such may act on behalf of a property owner to manage the STR; or any individual or organization that has the legal right to rent out, or allow the occupancy of a single-family residential dwelling unit as a short-term residential rental unit.

(ik) ~~SHORT-TERM RESIDENTIAL RENTAL UNIT~~STR RENTER. Means an individual who enters into an agreement or is authorized by the ~~short-term residential rental unit~~STR owner, regardless of remunerations, ~~the~~to use of property as an ~~short-term residential rental unit~~STR. Such renter is not considered a tenant or a person who hires a dwelling unit under Civil Code § 1940.

(l) SURROUNDING PROPERTY OWNER. Means the owner of property that is located within the applicable distance from the STR as set forth in Table 85-2 of § 85.03.080.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.040 Permit Required.

(a) A ~~short-term residential rental unit~~property owner may use a ~~single-family~~ dwelling unit as an ~~short-term residential rental unit~~STR only if such owner has a current valid ~~short-term residential unit~~STR permit and complies with the requirements of this Chapter and other applicable provisions of the County Code and other laws. A separate permit shall be required for each dwelling unit used as an ~~short-term residential rental~~STR unit when there is more than one legal ~~single-family~~ dwelling unit or a duplex on the parcel.

~~(1) An accessory dwelling unit, primary dwelling unit, guesthouse, casita, or other residential accessory structure may be permitted as a short-term residential rental unit when at least one of the dwelling units (primary dwelling, accessory dwelling unit, or caretaker dwelling) is occupied by the property owner or legal agent. This owner occupancy requirement shall not apply to a parcel two acres or greater. A maximum of two legal dwelling units per parcel of land may be approved for separate individual short-term residential rental unit permits. an owner or agent. A maximum of two STRs may be permitted for a parcels 2 acres or greater. For a parcels less than 2two acres, one STR may be permitted.~~

~~(2) (3) An individual unit, such as an apartment or condominium, located within a multi-family residential project, is not eligible for an short-term residential rental unitSTR permit.~~

~~(3) Short-term timeshare occupancy of a condominium unit may be authorized by the condominium owners' association or other governing body having jurisdiction over the timeshare complex, provided enforcement of such occupancy requirement is performed by the same association or governing body. Such occupancy shall not be subject to an STR permit.~~

(b) ~~Short-term residential rental unit~~STR renters are subject to the uniform transient occupancy tax of § 14.0203.

(c) ~~A short-term residential rental unit~~STR permits ~~shall not be~~ is transferrable, ~~to the new owner of the rental unit in question, provided that the new owner informs the County of its desire to assume the responsibilities of holding the short-term residential rental unit permit in question within 30 days of taking title to the property.~~ Within 30 days of taking title to the property, the new owner of the property shall apply for an STR permit. ~~is also responsible to provide the County with the information necessary to satisfy the requirements of §§ 84.28.050(a)(1) through (7), so that the County may be assured that the new owner understands its duties and responsibilities as the owner of a short-term residential rental unit. The County may also charge a fee for changing the permit record, as set forth in the schedule of fees in Division 6 of Title 1 of the County Code.~~

(d) Alternative shelters advertised as STRs shall not be eligible for STR permits. Rental of alternative shelters may be permitted as a campground use.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.050 Application Process.

(a) Application. An application for an ~~an short-term residential rental unit~~STR permit shall be submitted to the responsible department on a pre-approved form. The required content of the form may be revised from time to time, but at a minimum shall require the following:

(1) Property owner name and contact information.

(2) Applicant name and contact information, if different from the property owner.

~~(3) Property owner statement attesting that the owner is not a bBusiness Entity as defined in this Chapter.~~

(3) Address and Assessor's parcel number for ~~the property containing the single family dwelling unit, accessory dwelling unit or other permitted structure~~ to be used as an ~~an short-term residential rental unit~~STR.

~~(4) Total square footage of the single family dwelling unit, accessory dwelling unit or other permitted structure~~ to be used as an ~~an short-term residential rental unit~~STR.

(5) Total ~~square footage of habitable space~~number of bedrooms to be used for overnight sleeping purposes.

(6) The name of the managing agency, agent, or property manager, if different from the property owner, and a telephone number at which that party may be immediately reached on a 24-hour basis.

(7) Acknowledgment that the permittee understands and agrees to operate the ~~short-term residential rental unit~~STR in compliance with the regulations and requirements set forth in this Chapter.

(8) A fee amount to cover ~~an initial inspection and one additional inspection~~the application, as set forth in the ~~schedule of fees in Division 6 of Title 1 of the County fee ordinance~~Code. If ~~further~~ additional inspections or enforcement actions are required, then the owner or applicant ~~shall~~may be required to pay for the additional ~~inspection fees~~services.

(b) Notification Requirements.

(1) The responsible department shall provide notice of the application to all ~~potentially affected surrounding~~ property owners, ~~in the following circumstances:~~

~~(A) The application is submitted as a result of the issuance of a notice of violation due to the advertising of a dwelling unit for short-term residential rental use or use of a property as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(B) During the processing of the application, the responsible department is made aware of circumstances that would lead it to reasonably believe that the property has been used in violation of this Chapter, including but not limited to that the property was used as a short-term residential rental unit without a short-term residential rental unit permit.~~

~~—(2) If there are additional costs to the County in providing notice to all potentially affected property owners, the cost of the permit application shall be changed to allow the County to recover those costs.~~ The notice shall provide that comments may be submitted to the responsible department up to 20 calendar days after the date of said notice.

~~(3) The responsible department shall notify the applicant if the application is approved or denied, with applicable appeal provision. Notwithstanding Section 86.06.020 (Effective Date of Permits), the effective date of the STR permit will be the first business day following a 30-day appeal period, at the applicant's mailing address as shown on the most recent application or otherwise filed with the responsible department. Within ten calendar days of the issuance or renewal of a short-term residential rental permit, t~~The responsible department shall also send notice to all ~~potentially affected surrounding~~ property owners informing them that a permit was issued, with applicable appeal provisions. This notice to surrounding property owners shall contain, at a minimum, the following information:

(A) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis;

(B) The phone number of the County's 24/7 short-term rental complaint line;

(C) The maximum number of occupants allowed in the unit;

(D) The maximum number of vehicles allowed to be parked on the property.

~~(E) A web link to on-line information regarding STR permits.~~

~~—(3) The responsible department shall post the information mailed to surrounding property owners on the STR property.~~

(c) Operation During Application Process. Notwithstanding § 84.28.040, while a new application for an ~~STR short-term residential rental unit~~ permit is pending, a dwelling may be used as an ~~STR short-term residential rental unit~~ provided that the unit has been permitted by a previous owner, there are no outstanding violations, and the new owner has applied for a permit according to §84.28.040(d), passed a physical inspection by the County and otherwise complies with the requirements of §§ 84.28.060 and 84.28.070 and any applicable requirements set forth in Chapter 1 of Division 3 of Title 6 and Chapter 19 of Division 3 of Title 6 of the County Code and other law.

—(d) Application Denial. An application for an ~~an short-term residential rental unit~~STR permit or renewal of a permit under this Chapter shall be denied by the responsible department upon one or more of the following grounds:

(1) The application is incomplete or the applicant has otherwise failed to comply with the requirements of this Chapter.

(2) The applicant or permittee provided material information that ~~was knowingly incorrect~~is false, ~~or provided material information that~~which the applicant ~~reasonably~~should have ~~reasonably~~known ~~wasto be~~ incorrect, in the application for a permit under this Chapter.

(3) The ~~short-term residential rental unit~~STR or property is not in compliance with the standards of this Chapter or other applicable County Code provisions and has failed to pass the initial or renewal inspection.

(e) Applicant Appeals. An applicant may appeal the denial or conditional acceptance of an application for an ~~an STR~~~~short-term residential rental~~ permit. Such appeal must be in writing and submitted to the responsible department within ~~ten~~30 days ~~of~~following the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth~~30th day is not a County business day, the time frame is extended to the ~~second consecutively~~next County business day following the ~~tenth~~30th day. The appeal shall follow the procedure set forth in § 84.28.090(c).

(f) ~~Affected Property Owners' Non-Applicant~~ Appeals. ~~Potentially affected property owners~~~~Non-applicants~~ may appeal the granting of a new ~~short-term residential rental unit~~STR permit. All such appeals must be submitted to the responsible department within ~~ten~~30 days ~~of~~following the date of the notice provided pursuant to § 84.28.050(b)(~~32~~). When the ~~tenth~~30th day is not a County business day, the time frame is extended to the ~~second consecutively~~next County business day following the ~~tenth~~30th day. The ground for such appeal is limited to the claim that past use of the property as an ~~short-term residential rental unit~~STR has not complied with one or more requirements of §§ 84.28.060(b) through (d), or § 84.28.070, or that, based on competent evidence, any prospective use for such purpose will likely not comply with one or more of such requirements. Such appeal shall be heard in the same manner as specified in § 84.28.090(c). The applicant shall be provided notice of the hearing. If the ~~potentially affected property owner~~appellant prevails in the appeal, then the applicant's application shall be deemed to be denied and such decision shall be the final decision of the County. No further appeal shall be available at the administrative level.

(g) Permit Renewal. The ~~short-term residential rental unit~~STR permit shall be renewed ~~bienniannu~~ally. Permit renewal shall be approved if the current conditions of operation and other standards in this Chapter have been met, the subject property passes the renewal inspection, and the applicable renewal fee as set forth in the San Bernardino County Code schedule of fees is paid. Renewal payments submitted after permit expiration are subject to a delinquent fee pursuant to the schedule of fees. Continued use of an ~~an short-term residential rental unit~~STR is prohibited following permit expiration until renewal payment, including any delinquent fee, has been received by the County. Failure to submit renewal payment within 45 days of permit expiration, including any delinquent fee, shall result in ~~closure~~expiration of the ~~short-term residential rental unit~~STR permit. The ~~short-term residential rental unit~~STR owner shall be required to submit a new application, pay the

applicable new permit application fee, and be subject to the application process as set forth beginning in Sub~~section~~~~division~~ (a) above.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.060 Occupancy Standards.

(a) Compliance with Uniform Codes and Other Laws. At the time of issuance of an ~~short-term residential rental unit~~STR permit and thereafter, the ~~short-term residential rental unit~~STR owner shall be responsible for ~~in~~ compliance with the California Fire Code, California Building Code, the National Fire Protection Association Standards or regulations, and any other applicable uniform codes, as adopted by the County of San Bernardino, and other applicable laws and codes.

(b) Occupancy Limits. Occupancy limits ~~per room~~ for an ~~short-term residential rental unit~~STRs shall be determined as follows:

- (1) Occupancy limits shall be determined based on the number of bedrooms in the STR, allowing In order for a room to be considered habitable space for overnight sleeping purposes, it must be a minimum of 70 square feet, a maximum of two people per bedroom. The number of bedrooms will be verified using County Assessor data and County building records. Example occupancies:
 - a. Two-bedroom STR: four occupants
 - b. Three-bedroom STR: six occupants
 - c. Four-bedroom STR: eight occupants
 - d. Five-bedroom STR: ten occupants

(2) In addition to the occupancy limits determined based on the number of bedrooms, up to two minor children under the age of 18 may be added to the calculation of STR occupancy but in no case shall the total occupancy exceed 12 persons of any age.

~~(23)~~ Kitchens, bathrooms, toilet rooms, living rooms, dens, dining areas, halls, closets, storage or utility spaces, and similar areas are not considered ~~habitable rooms for sleeping purposes, thus the square footage represented by these bedrooms~~ and shall not be used in the calculation for determining the maximum number of occupants.

~~(c) Maximum Occupancy Limits. Maximum occupancy limits per short term residential rental unit shall be determined as follows:~~

~~— (1) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed six persons if the rental unit is smaller than 800 square feet.~~

~~(2) Notwithstanding the allowances per Subdivision (b) above, the maximum occupancy of a short-term residential rental unit shall not exceed eight persons if the rental unit is smaller than 1,200 square feet.~~

~~(3) Notwithstanding the allowances per Subdivision (b) above, on parcels smaller than one-quarter acre, the maximum occupancy of a short-term residential rental unit shall not exceed ten persons.~~

~~(45) Occupancy Cap. Notwithstanding the allowances based on the number of bedrooms, per Subdivision (b) above, on parcels smaller than one-half acre, the maximum occupancy of any short-term residential rental unitSTR shall not exceed 12.~~

~~(5) Notwithstanding the allowances per Subdivision (b) above, on parcels one-half acre to one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 15 persons.~~

~~—(6) Notwithstanding the allowances per Subdivision (b) above, on parcels greater than one acre, the maximum occupancy of a short-term residential rental unit shall not exceed 20 persons.~~

~~(57) Notwithstanding the allowances per Subdivisions (b) and (c)(1) through (6) above, the for maximum occupancy of a short-term residential rental unit, the use of an STR shall be limited by the not exceed the occupancies supported by the capacity of on-site parking spaces, pursuant to the minimum parking standards as required by Sub~~section~~division (dc) below.~~

~~(dc) Parking. All vehicles of short-term residential rental unitSTR rentersoccupants and their guests must be parked on the short-term residential rental unitSTR property. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unitSTR permit shall be used for vehicle parking. No vehicle related to the STR of renters shall be parked on neighboring properties or on public or private roadswithin the transportation right-of-way, or in any manner that would create an obstruction. Parking shall be provided on-site at a ratio of not less than one parking space for every four renters. Short-term residential rental properties with occupancy limits of two renters shall be limited to two vehicles. Parking spaces may include garage, carport, and driveway spaces, and may allow for tandem parking. On-site parking areas shall be kept free from any obstructions, including but not limited to excessive amounts of snow, which would prevent use for vehicle parking. Only the approved parking areas/spaces pursuant to the short-term residential rental unit permit shall be used for vehicle parking.— Pursuant to § 84.28.080(a)(2), violations of the parking requirements of this Chapter may result in vehicles being towed without notice.~~

(Ord. 4011, passed - -2007; Am. Ord. 4230, passed - -2014; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Ord. 4400, passed - -2021)

§ 84.28.070 Conditions of Operation.

The following are minimal requirements for short-term residential rental unitsSTR operation. These are in addition to any other applicable requirements of this Chapter, other applicable provisions of the County Code, or other law.

(a) Prohibited Uses of Property. An short-term residential rental unit maySTR shall not be used for any transient occupancy other than the purposes described in the definition of short-term residential rental unit set forth in § 84.28.030(i), and in conformity with the requirements of this Chapter. An short-term residential rental unitSTR shall not be used

for any commercial activity, which includes but is not limited to weddings, ~~wedding~~ receptions, corporate retreats, business meetings or conferences, filming, photography shoots, ~~a fraternity parties,~~ or any ~~other~~ similar ~~gathering activities,~~ unless regulated under an approved County-issued permit.

(b) Minimum Rental Period. A two-night minimum rental period shall be required for STR bookings on Fridays and Saturdays except for owner-occupied STRs.

~~(bcd)~~ Record Keeping. The property owner or property manager shall maintain records sufficient to prove compliance with this Chapter and other applicable laws. These records shall be maintained so that they can be readily provided to the County, and provided in such a manner that establishes that the property owner or property manager is routinely maintaining such records.

~~(ed)~~ Registration. The ~~short term residential rental unit~~STR owner ~~as defined in § 84.28.030(g),~~ shall administer registration prior to allowing occupancy of the ~~rental unit~~STR. The registration shall include review of the ~~short term residential rental unit~~STR regulations with at least one adult renter ~~of the rental unit~~STR. At the time of such registration, the renter shall be provided a complete written or digital copy of the ~~rental unit rules and regulations~~requirements of the STR permit and applicable regulations, as well as disclosure of the penalties associated with violations. The registration material shall advise the renter of the occupancy and vehicle/parking limitations, responsibility to avoid nuisance behavior, and ~~that the use of the rental unit for prohibition of~~ commercial activity, ~~as described in Subsection (a) above, which includes, but is not limited to weddings, wedding receptions, corporate retreats, business meetings or conferences, fraternity parties, or any other similar gatherings shall be prohibited unless authorized by a County issued permit.~~ The registration material shall ~~contain a space for~~include an acknowledgement to be signed by the renter ~~and retained in the STR owner's records, as having read, understood and agreed to all provisions.~~ Registration materials shall be preserved for the term of the ~~short term residential rental unit~~STR permit, and shall be provided to the County, when requested, to confirm compliance with ~~short term residential rental unit~~STR permit conditions of operation and regulations set forth in this Chapter. If the owner fails to provide adequate directions to the unit or fails to confirm acknowledgement and understanding of the ~~rental unit rules and STR~~ regulations, the conditions of operation of the ~~short term residential rental unit~~STR permit may be amended by the County to require in-person registration.

~~(dfe)~~ Advertising.

(1) Advertising that promotes an ~~short term residential rental unit~~STR for a use that is not permitted ~~or could not be permitted by this code or other law,~~ is prohibited.

(2) All advertising, including real-estate magazines, fliers, newspapers, television or radio commercials, internet pages, or ~~web-based ads or rental platform~~coupons, that promote the use of an ~~short term residential rental unit~~STR prior to approval of an ~~short term residential rental unit~~STR permit ~~pursuant to § 84.28.040(a) or while the STR permit is suspended or revoked,~~ shall be prohibited. All advertisements featuring a permitted ~~short term residential rental unit~~STR shall specify the maximum permitted number of occupants, ~~guests~~ and vehicles ~~for the rental unit~~permitted on the STR property.

~~(egf)~~ Posted Notices within Unit. The County-issued ~~short term residential rental unit~~STR permit shall be posted inside the unit on or adjacent to the front door, along with

an exit/emergency evacuation map. In addition, each ~~short-term residential rental unit~~STR shall have a clearly visible and legible notice posted in a prominent location within the unit, containing the following information:

- (1) The address of the ~~short-term residential rental unit~~STR.
- (2) The name of the managing agency, agent, property manager, or owner of the unit, and a telephone number at which that party may be immediately reached on a 24-hour basis.
- (3) The maximum number of occupants permitted to stay overnight in the unit.
- (4) The maximum number of vehicles allowed to be parked on the property.
- (5) The contact person or agency, and phone number for snow removal.
- (6) ~~Notification of the arrangements that the owner has made to allow the renter to properly store and~~Instructions for disposal of trash ~~or refuse~~ in accordance with the requirements of this Chapter.
- (7) Notification that failure to comply with the requirements of this Chapter, including parking and occupancy standards, as well as public and private nuisance standards, is a violation of the County Code, and that such violation may result in enforcement actions to address the violation. ~~Enforcement These~~ may include ~~actions to abate the nonconformity, the institution of~~ criminal, civil, or administrative actions, or, ~~under certain circumstances,~~ the calling of law enforcement for the removal of guests and their vehicles from the property to the extent authorized by law. The notification shall state in a prominent format that users of the unit are prohibited from disturbing the peace of the surrounding neighborhood and that doing so is a violation of this Chapter and the rental agreement.
- (8) Location of utility service connections, including how to access service connections and instructions and any tools necessary to disconnect the ~~STR~~short-term residential rental unit from utility services in the event of an emergency.
- (9) Phone numbers of local emergency medical and law enforcement services.
- (10) Property boundary map for the purpose of deterring trespassing on other privately owned properties and identification of the approved parking area(s).

~~(hg)~~ Good Neighbor Information. In addition to the required posted notices, the STR owner shall provide a brochure or document intended to remind renters that the STR is located in a neighborhood. The information should promote respect for residents of the neighborhood, including their rights to expect peace, quiet, privacy and security.

~~(fh)~~ Call Response.

(1) The ~~short-term residential rental unit~~STR owner or agent shall be personally available by telephone on a 24-hour basis and maintain the ability to make contact by phone within 30 minutes and be physically present at the property within one hour in order to respond to and remedy ~~calls or~~ complaints regarding the condition or operation of the unit or the behavior of persons on the property in violation of this Chapter or other law.

(2) On a 24-hour basis, within one hour of receiving a ~~call or a~~ complaint report, the ~~short-term residential rental unit~~STR owner must confirm whether or not the complaint is

valid. If the complaint is valid, the ~~short-term residential rental unit~~STR owner shall immediately take corrective action within the lawful authority of the owner to ~~abate~~resolve the violation, or ~~to cause~~stop the nuisance behavior that disturbs the peace ~~of the neighboring properties to stop~~, for the entire duration of the occupancy of the person causing or allowing such violation or nuisance behavior. ~~Such~~Corrective action may ~~require necessarily include, under certain circumstances, immediate eviction of STR renters and the~~contacting of law enforcement, ~~if necessary, County officials, or other appropriate officials~~for the removal of ~~renters~~, guests and their vehicles from the property to the extent authorized by law.

(3) Calls or complaints about physical conditions or circumstances that constitute an immediate threat to the public health and safety shall obligate the owner to immediately contact the appropriate law enforcement, fire, or other authority.

(4) Each owner shall keep a written record of the times and type of complaints received, what response was undertaken by the owner, and when such complaints were resolved. This written record shall be made available to the County upon request, and shall be retained by the owner for the term of the ~~short-term residential rental unit~~STR permit.

(gjl) Responsibilities of Owner to Prevent Nuisance Behavior and Maintain Neighborhood Peace and Quiet. The owner shall take all lawful action necessary to ensure that renters and occupants abide by the terms of this Chapter and other applicable provisions of the County Code and law. The owner must inform renters and occupants that they are not to violate any noise standards, parking standards, or otherwise create a public or private nuisance.

(~~h~~kj) Loud and Disturbing Noise.

(1) It is unlawful for any owner, renter, occupant, or guest located at an ~~an STR~~short-term residential rental unit to make, ~~cause to be made~~, or allow to be made, ~~either willfully or through failure to exercise control~~, any loud, excessive, ~~impulsive~~, or intrusive noise that disturbs the peace ~~or quiet~~ or that causes discomfort or annoyance to any reasonable person of normal sensitivities in the area. Such ~~types of noises or actions causing noises~~may include, but are not limited to, ~~yelling, shouting, hooting~~loud laughter, whistling, singing, playing a musical instrument, ~~emitting or transmitting any playing~~ loud music or noise from ~~any mechanical or electrical~~ sound making or sound amplifying devices, and ~~the habitual barking dogs, howling, or crowing of animals~~.

(2) The standard for enforcement of this ~~s~~Subsection/division is the “reasonable person” standard. The inquiry is whether the noise would disturb the peace ~~or quiet~~ or cause discomfort or annoyance to a reasonable person under ~~the same or~~ similar circumstances.

(3) Factors that may be considered in determining whether a violation of this Subsection/division has been committed include, but are not limited to, the following:

- (A) The level of noise;
- (B) The level and intensity of ~~the background (ambient)~~ noise, if any;
- (C) The proximity of the noise to the ~~residential unit in question~~reporting party;
- (D) The time of day or night the noise occurs;
- (E) The duration of the noise;
- (F) Whether the noise is constant, recurrent, or intermittent; and

(G) Whether the noise is produced by a mechanical or electronic device.

~~(ik)~~ Safety.

(1) Solid fuel burning outdoor fireplaces, chimineas, barbeques, and fire pits are prohibited in the Mountain Region.

(2) The interior and exterior of the ~~short-term residential rental unit~~STR shall be kept free of hazardous conditions at all times.

(3) Spas/hot tubs shall be covered and locked when not in use.

~~(jml)~~ Sanitation.

(1) Every ~~short-term residential rental unit~~STR shall be cleaned after each occupancy change in order to make the unit sanitary.

(2) If linens are provided for use by renters, said linens will be exchanged for clean linens after each occupancy.

(3) The exterior of the ~~short-term residential rental unit~~STR shall be maintained and kept free of debris.

(4) Spas/hot tubs shall be maintained and cleaned as frequently as needed to preserve sanitary conditions.

~~(kam)~~ Trash/Refuse. Trash shall be deposited in approved trash collection containers on the ~~short-term residential rental unit~~STR property. Trash containers shall be kept closed when not in use, never be permitted to overflow, and kept in a clean condition ~~without excessive build-up of encrusted wastes in or on the container.~~

(1) In the Mountain Region, ~~short-term residential rental unit~~STR owners shall use animal-proof trash containers ~~(unless discouraged by the hauler)~~ and procure trash collection service from the County-approved refuse collection hauler when said service is available. Pull-out trash service shall also be established with the County approved refuse collection hauler when said service is available. A sufficient number of trash containers based on ~~permitted~~ occupancy ~~levels~~ of the ~~rental unit~~STR shall be procured.

(2) In the Desert Region, ~~short-term residential rental unit~~STR owners shall procure trash collection service and trash collection containers from the County-approved refuse collection hauler when said service is available. A sufficient number of containers based on occupancy levels of the rental unit shall be procured. Exception: if the STR owner resides on the STR property and removes trash promptly, commercial service is optional.

(3) Trash shall be removed from the premises after each occupancy unless routine commercial trash collection is provided to the premises.

~~(len)~~ Animals.

(1) License. No person shall have, keep, or maintain any dog on the property of an ~~an~~ ~~short-term residential rental unit~~STR unless he or she is able to provide proof of a current license ~~or license tag~~ issued by the County or other ~~applicable~~ municipal dog licensing agency.

(2) Control of Animals. No person owning or having control of any animal shall permit such animal to stray or run at large upon any unenclosed area on or off the ~~short-term residential rental unit~~STR property. No person may lawfully bring his or her dog off a short-term residential rental property unless the dog is restrained by a leash and the

person is competent to restrain the dog, or the dog is properly restrained and enclosed in a vehicle, cage, or similar enclosure.

(3) Noise. It shall be unlawful for any person owning or having control of any animal to ~~be allowed the animal~~ to create excessive noise in violation of Sub~~section~~division (hi) of this section.

(Ord. 4011, passed - -2007; Am. Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019; Am. Ord. 4400, passed - -2021)

§ 84.28.080 Enforcement.

(a) General.

(1) Owners and renters of ~~short-term residential rental units~~STRs shall comply with the requirements of this Chapter and all other applicable sections of the County Code and other law. A hosting platform shall comply with the requirements of § 84.28.110 and all other applicable sections of the County Code and other law.

(2) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may result in remedial action by appropriate members of County staff or any enforcement officer as defined in Chapter 2 of Division 1 of Title 1 of the County Code without notice if providing notice is not reasonable considering the need for immediate remedial action, and/or if prior notice to the property owner or the renters, either verbal or written, has not resulted in appropriate remedial action by the property owner. If the violation ~~consists of a violation of~~pertains to any of the parking requirements of this Chapter, ~~then~~ the remedy may include ~~the~~ towing of the vehicle or vehicles causing the violation of the parking requirement. Remedial actions taken under this Section, other than any criminal citations, are subject to appeal pursuant to Chapter 2 of Division 1 of Title 1 of the County Code or other applicable provision, but no request for appeal shall stay the remedial actions taken pursuant to this Section.

~~(3) In addition to any enforcement action and remedy authorized by this Chapter, a violation of any requirement of this Chapter may be subject to the enforcement and remedy provisions of Chapter 2 of Division 1 of Title 1 of the County Code and any other applicable enforcement and remedy provisions of the County Code or provided under the law.~~

(b) Uniform Transient Occupancy Tax—Failure to Pay. Failure by the owner, or when applicable, a hosting platform to collect and remit to the Tax Collector the Uniform Transient Occupancy Tax may result in the Tax Collector pursuing any remedy against the owner or hosting platform, including imposing and collecting said tax from the owner or hosting platform, authorized under Chapter 2 of Division 4 of Title 1 of the County Code or other applicable law. Notwithstanding the duty imposed by § 84.28.110(a), the use of a hosting platform to facilitate the rental of a short-term residential rental unit shall not relieve an owner of liability for violations of this Sub~~section~~division.

(c) Administrative Subpoena. The County may issue and serve an administrative subpoena as necessary to obtain specific information identified in § 84.28.110 regarding ~~short-term residential rental unit~~STR listings located in the unincorporated areas of San Bernardino County. Any subpoena issued pursuant to this Sub~~section~~division shall not require the production of information sooner than 30 days from the date of service. A

person that has been served with an administrative subpoena may seek judicial review during that 30-day period.

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.090 Suspension of Permit.

(a) Suspension of Permit. An ~~an short-term residential rental unit~~STR permit may be suspended for the following reasons:

(1) Substandard Building or Property or Unsafe Building or Structure. Any violation of the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code ~~that may results in~~ suspension of the STR permit ~~the and~~ issuance of a notice of defect or notice and order to repair. Notice of such suspension shall be provided pursuant to the requirements of Chapter 1 of Division 3 of Title 6 of the County Code.

(2) General Violations. Any failure to comply with, or respond to, any notice of violation or other notice from the County requiring compliance with one or more requirements of this Chapter or other applicable provision of the County Code or other law may result in suspension of the STR permit. Property owners shall be informed of such suspension in a written notice mailed using both certified mail with return receipt and first class service. In addition, although not required, the notice may also be posted on the property and/or mailed to any additional individuals or companies listed on the permit application.

(b) Use of Property During Suspension and Stays.

(1) When an ~~an short-term residential rental unit~~STR permit is suspended or stayed pending outcome of an appeal, the property ~~or properties~~ affected by the suspension shall not be used as an ~~an short-term residential rental~~STR until such time as the suspension ~~is or stayed or is~~ is lifted.

(2) Permits suspended pursuant to § 84.28.090(a)(1) will remain suspended until such time as the Building Official or his or her designee confirms that all violations have been corrected or the Building Appeals Board has ruled in favor of the appellant.

(3) Permits suspended for general violations, i.e., those under § 84.28.090(a)(2), will remain suspended until such time as the violations are abated, or the property owner can reasonably demonstrate substantive changes in the property management practices that would mitigate or correct these violations, or a hearing officer has ruled in favor of the appellant. If an appeal hearing for a general violation cannot be scheduled within 14 calendar days after an appeal was filed or if the hearing is scheduled but, through no fault of the appellant, not held within 30 days after the appeal was filed, the suspension ~~must will~~ be stayed through the date a ruling on the appeal is issued.

(c) Appeals of Suspensions. An appeal must be filed no later than ten days ~~of after~~ the date the notice of suspension is issued. When the tenth day is not a County business day, the time frame is extended to the ~~second consecutively next~~ County business day following the tenth day.

(1) The suspension of a permit pursuant to § 84.28.090(a)(1) may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

(2) The suspension of a permit for a general violation may be appealed to a County-designated hearing officer. The decision by the hearing officer shall be final and no further appeal within the County shall be available. The hearing procedure shall include the following:

(A) At least ten days written notice of the hearing shall be given to the permit holder prior to the hearing date. The hearing date may be postponed or continued by stipulation of the parties. If the permit holder does not respond or appear, no further hearing procedure shall be required.

(B) Witnesses shall swear or affirm to tell the truth. The oath or affirmation shall be taken by the hearing officer. The County shall present its case first, with oral testimony and documentary evidence or other evidence. The County shall have the right of cross-examination. The permit holder shall have the right to be represented and shall have the right of cross-examination. ~~The permit holder may present his or her response after the County has presented its case. Both parties may thereafter present argument.~~

(C) No determination or order shall be based solely on hearsay evidence. The hearing officer shall make his or her determination within five working days ~~of the end of~~ following the hearing, ~~unless a party requests a greater period of time.~~ The determination shall be in writing, and shall state the findings upon which the determination is made. The decision by the hearing officer shall be final and no further appeal within the County shall be available.

(3) The failure to appeal a suspension in a timely manner shall render the action to suspend final and no further appeal within the County shall be available.
(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.100 Revocation of Permit.

(a) Revocation of Permit. ~~An short-term residential rental unit~~STR permit may be revoked for the following reasons:

(1) The severity of a violation of a requirement of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code necessitated the immediate vacation of the property.

(2) The conditions or actions that resulted in the suspension of the permit have not been abated, or addressed by a demonstrable change in the business practices associated with the ~~short-term residential rental unit~~STR within 60 days of the suspension being upheld on appeal or otherwise deemed final.

(3) The condition or the business practice that resulted in the suspension of the permit re-occurs within 12 months ~~of~~following the date the suspension was upheld on appeal or otherwise deemed final.

(4) A permit is suspended two times in a consecutive 24-month period, where said suspensions are either upheld on appeal or otherwise deemed final.

(5) The permit was obtained through fraud or deceit.

(6) The permit was issued in error.

(b) Appeals of Revocation of Permit.

(1) The revocation of a permit ~~based on substandard building conditions or other violations of Title 6 of the County Code pursuant to § 84.28.100(a)(1)~~ may be appealed for

a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.

~~—(2) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, may be appealed for a hearing before the Building Appeals Board. The format and process of the appeal shall be as required by § 63.0107. A decision by the Building Appeals Board shall be final and no further appeal within the County shall be available.~~

(3) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violation or violations are general violations, or pursuant to § 84.28.100(a)(5) or (a)(6), may be appealed for a hearing before a County appointed hearing officer as defined by §§ 12.2701, 12.2702, 12.2703, and 12.2705. The procedure for such hearing is set forth in §§ 84.28.090(c)(2)(A) through (C) and (c)(3). A decision by the hearing officer shall be final and no further appeal within the County shall be available.

~~—(4) The revocation of a permit pursuant to §§ 84.28.100(a)(2), (a)(3), or (a)(4), where the underlying violations include a general violation or violations and a violation or violations based on a failure to comply with the requirements of Chapter 1 of Division 3 of Title 6 or Chapter 19 of Division 3 of Title 6 of the County Code, shall be heard by the Building Appeals Board in the form and manner defined by § 63.0107. A decision by such body shall be final and no further appeal within the County shall be available.~~

(c) New Application After Revocation of Permit. No application for a permit shall be permitted within 12 months after a revocation is made final.

~~(d) Suspensions or Revocations of Permits for Multiple Properties. If it is determined that the conditions or the business or management practices cause violations of this Chapter to occur on multiple properties of the same owner, the short-term residential rental unit permits for all of those properties may be suspended and/or revoked at the same time. In such circumstance all affected parties must be provided notice and the opportunity to appeal the suspension and/or revocation of the permit for every affected property.~~

(Ord. 4331, passed - -2017; Am. Ord. 4371, passed - -2019)

§ 84.28.110 Hosting Platform Requirement.

(a) For purposes of this Chapter a hosting platform shall be responsible for collecting all applicable uniform transient occupancy tax required by § 14.0203 and remitting the same to the County. The hosting platform shall be considered an agent of the short-term residential rental owner for purposes of transient occupancy tax collections and remittance, as set forth in § 14.0203, if the hosting platform collects payment for the rental. If a hosting platform does not collect payment for rentals, the short-term residential rental unit owner is solely responsible for the collection of all applicable transient occupancy taxes.

(b) Subject to applicable laws and procedures provided in § 84.28.080(c), when requested by the County, a hosting platform shall disclose, in a commonly used electronic format, the address of each short-term residential rental unit within the unincorporated

San Bernardino County listed on the hosting platform, the names of the persons responsible for each such listing, the address of each such listing, the length of stay for each such listing and the price paid for each stay.

(c) A hosting platform shall display the County STR permit number for any STR listing located in San Bernardino County.

(~~ed~~) A hosting platform operating exclusively on the internet, which operates in compliance with Sub~~sections~~~~divisions~~ (a) (b) and (~~bc~~) above, shall be presumed to be in compliance with this Chapter, except that the hosting platform remains responsible for compliance with the administrative subpoena provisions of this Chapter.

(~~de~~) The provisions of this Section shall be interpreted in accordance with otherwise applicable state and federal laws and will not apply if determined by the County to be in violation of, or preempted by, any such laws.

(Ord. 4371, passed - -2019)