



County of San Bernardino
Office of the District Attorney
JASON ANDERSON, District Attorney

Operational Agreement

This Operational Agreement stands as evidence that the **San Bernardino County District Attorney's Office** and the **Redlands Police Department** intend to work together toward the mutual goal of providing maximum available assistance for crime victims residing in San Bernardino County through the Victim/Witness (VW) Assistance Program in San Bernardino County.

Each participating agency believes that implementation of the Victim/Witness (VW) Assistance Program, as described herein, will further this goal. To this end, each agency agrees to participate in the program, if funded and implemented, by coordinating and providing services outlined herein.

Program Background

The District Attorney's Victim/Witness (VW) Assistance Program provides mandatory services under PC 13835.5 to victims of all crime types. The services include: crisis intervention, emergency assistance, resource and referral assistance, emotional support, victim of crime claim assistance, property return, orientation to the criminal justice system, court escort and support, case status/disposition, notification of family and friends, employer notification/intervention and restitution assistance. Presentations and training for criminal justice agencies and public presentations are also mandated services through this program.

In calendar year 2023, the Victim/Witness (VW) Assistance Program provided services to 13,721 victims of crime. We have advocate staff placed at all district attorney offices, Arrowhead Regional Medical Center, the Children's Assessment Center in San Bernardino and the Sheriff's Department Headquarters.

Roles

The **San Bernardino County District Attorney's Office Victim/Witness (VW) Assistance Program** will closely coordinate the following services with the **Redlands Police Department**:

- Program staff will coordinate services and provide referrals and emergency assistance to crime victims of the Victim/Witness (VW) Assistance Program cases
- Program staff will assist victims by providing the California Victim Compensation Board (Cal VCB) program application and assisting them through the application process
- Program staff will provide to crime victims an orientation to the criminal justice system, case status and disposition, court escort and court support and restitution assistance
- Provide training to staff on a regular basis and that said training will be expanded to include all components of the program
- Participation in meetings as needed to discuss issues of interagency coordination and information to ensure appropriate delivery of services for victims of the Victim/Witness (VW) Assistance Program cases
- Program staff will coordinate and collaborate on planning, training and deployment of D.A. Bureau of Victim Services staff for mass crime victim events. Specific responsibilities include but are not limited to the following:

- Program staff will coordinate services and provide emergency assistance and referrals to mass crime victims.
- Program staff will participate in trainings in areas important to responding to mass crime victim casualty events.
- Program staff will collaborate with partners to develop protocols and procedures for responding to mass casualty crime events.

The **Redlands Police Department** will closely coordinate the following services with the **San Bernardino County District Attorney's Office Victim/Witness (VW) Assistance Program**:

- Coordination of services for victims of Victim/Witness (VW) Assistance Program cases
- Provide and make available for use by program staff a county-wide network of law enforcement professionals in the area of victim services.
- Provide feedback and information to the program staff
- As identified, provide training to the program staff on issues related to targeted victims.
- Coordination and collaboration on planning, training and deployment of D.A. Bureau of Victim Services staff for mass crime victim events.
- Coordination of emergency services and referrals for mass crime victims.

Point of Contact

Name: Chief Rachel Tolber
Address: 30 Cajon
Post Office Box 1025
Redlands, CA 92373
Phone Number: (909) 798-7635

Compensation

No compensation is associated with this Agreement.

Term

This agreement will be effective beginning July 1, 2024, through December 31, 2027, or until otherwise modified by written consent of all involved parties.

Approval

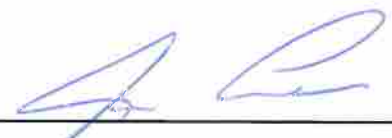
We, the undersigned, have read and agree with the terms of the Operational Agreement.



Redlands Police Department
Chief Rachel Tolber

5/16/2024

Date



San Bernardino County District Attorney's Office
District Attorney Jason Anderson

5/13/24

Date