AMENDMENT NO. 6 TO CONTRACT NUMBER 18-741
BETWEEN SAN BERNARDINO COUNTY
AND FORENSIC LOGIC, LLC, A WHOLLY-OWNED SUBSIDIARY OF SOUNDTHINKING, INC.

This Amendment No. 6 ("Amendment No. 6") to the Software License Service Agreement dated October 1, 2018 (the "Agreement") between the County of San Bernardino ("County") on behalf of the San Bernardino County Sheriff/ Corner/Public Administrator, and Forensic Logic, LLC, is entered into effective as of the last date of signature below. Except as amended herein, all other terms of the Agreement remain in full force and effect. In the event of a conflict between the Agreement and this Amendment No. 6, this Amendment No. 6 shall control.

WHEREAS, on or about January 1, 2022, Forensic Logic, LLC was acquired by, and became a wholly-owned subsidiary of ShotSpotter, Inc.; and

WHEREAS, on or about April 10, 2023, ShotSpotter, Inc. changed its company name to SoundThinking, Inc. ("SoundThinking"); and

WHEREAS, on or about April 10, 2023, SoundThinking announced that the product name CopLink had been changed to CrimeTracer; and

WHEREAS, the Parties desire to renew the subscription services for CrimeTracer for an additional one-year term.

Now, therefore, the Parties agree as follows:

1. In consideration for the County's payment of the fees set forth in Proposal #SBCOSOCT09212023 Rev 1 dated January 17, 2024, attached hereto as Exhibit A, Forensic Logic, LLC, the subscription services for CrimeTracer (formerly COPLINK), shall be renewed for the period April 1, 2024 through March 31, 2025.

SIGNATURE PAGE FOLLOWS

EACH PARTY'S ACCEPTANCE HEREOF IS EXPRESSLY LIMITED TO THE TERMS OF THIS AMENDMENT NO. 6, INCLUDING ITS EXHIBITS, AND NO DIFFERENT OR ADDITIONAL TERMS CONTAINED IN ANY CONFIRMATION, PURCHASE ORDER, AMENDMENT OR OTHER BUSINESS FORM, WRITING OR MATERIAL SHALL HAVE ANY FORCE OR EFFECT UNLESS EXPRESSLY AGREED TO IN WRITING BY THE PARTIES.

COUNTY OF SAN BERNARDINO	**FORENSIC LOGIC, LLC, A WHOLLY-OWNED SUBSIDIARY OF SOUNDTHINKING, INC.**
Accepted By (Signature)	Accepted By (Signature)
Dawn Rowe Printed Name	Printed Name
Chair, Board of Supervisors Title	Title
Date	Date

EXHIBIT A

(Attached on following pages)

ATTACHMENT C
Campaign Contribution Disclosure
(SB 1439)

DEFINITIONS

Actively supporting the matter: (a) Communicate directly with a member of the Board of Supervisors or other County elected officer [Sheriff, Assessor-Recorder-Clerk, District Attorney, Auditor-Controller/Treasurer/Tax Collector] for the purpose of influencing the decision on the matter; or (b) testifies or makes an oral statement before the County in a proceeding on the matter for the purpose of influencing the County's decision on the matter; or (c) communicates with County employees, for the purpose of influencing the County's decision on the matter; or (d) when the person/company's agent lobbies in person, testifies in person or otherwise communicates with the Board or County employees for purposes of influencing the County's decision in a matter.

Agent: A third-party individual or firm who, for compensation, is representing a party or a participant in the matter submitted to the Board of Supervisors. If an agent is an employee or member of a third-party law, architectural, engineering or consulting firm, or a similar entity, both the entity and the individual are considered agents.

Otherwise related entity: An otherwise related entity is any for-profit organization/company which does not have a parent-subsidiary relationship but meets one of the following criteria:

(1) One business entity has a controlling ownership interest in the other business entity;
(2) there is shared management and control between the entities; or
(3) a controlling owner (50% or greater interest as a shareholder or as a general partner) in one entity also is a controlling owner in the other entity.

For purposes of (2), "shared management and control" can be found when the same person or substantially the same persons own and manage the two entities; there are common or commingled funds or assets; the business entities share the use of the same offices or employees, or otherwise share activities, resources or personnel on a regular basis; or there is otherwise a regular and close working relationship between the entities.

Parent-Subsidiary Relationship: A parent-subsidiary relationship exists when one corporation has more than 50 percent of the voting power of another corporation.

Contractors must respond to the questions on the following page. If a question does not apply respond N/A or Not Applicable.

1. Name of Contractor: Forensic Logic, LLC, a wholly-owned subsidiary of SoundThinking, Inc.

2. Is the entity listed in Question No.1 a nonprofit organization under Internal Revenue Code section 501(c)(3)?Yes ☐ If yes, skip Question Nos. 3-4 and go to Question No. 5 No ☐

3. Name of Principal (i.e., CEO/President) of entity listed in Question No. 1, if the individual actively supports the matter and has a financial interest in the decision: Ralph Clark, President and CEO

4. If the entity identified in Question No.1 is a corporation held by 35 or less shareholders, and not publicly traded ("closed corporation"), identify the major shareholder(s):

_____

5. Name of any parent, subsidiary, or otherwise related entity for the entity listed in Question No. 1 (see definitions above):

Company Name	Relationship
SoundThinking, Inc.	Parent Corporation

6. Name of agent(s) of Contractor:

Company Name	Agent(s)	Date Agent Retained (if less than 12 months prior)
N/A	N/A	N/A

7. Name of Subcontractor(s) (including Principal and Agent(s)) that will be providing services/work under the awarded contract if the subcontractor (1) actively supports the matter and (2) has a financial interest in the decision and (3) will be possibly identified in the contract with the County or board governed special district.

Company Name	Subcontractor(s):	Principal and//or Agent(s):
N/A	N/A	N/A

8. Name of any known individuals/companies who are not listed in Questions 1-7, but who may (1) actively support or oppose the matter submitted to the Board and (2) have a financial interest in the outcome of the decision:

Company Name	Individual(s) Name
N/A	N/A

9. Was a campaign contribution, of more than $250, made to any member of the San Bernardino County Board of Supervisors or other County elected officer within the prior 12 months, by any of the individuals or entities listed in Question Nos. 1-8?

   No ☐ If **no**, please skip Question No. 10.

   Yes ☐ If **yes**, please continue to complete this form.

10. Name of Board of Supervisor Member or other County elected officer: _____

    Name of Contributor: _____

    Date(s) of Contribution(s): _____

    Amount(s): _____

    Please add an additional sheet(s) to identify additional Board Members or other County elected officers to whom anyone listed made campaign contributions.

By signing the Contract, Contractor certifies that the statements made herein are true and correct. Contractor understands that the individuals and entities listed in Question Nos. 1-8 are prohibited from making campaign contributions of more than $250 to any member of the Board of Supervisors or other County elected officer while award of the Contract is being considered and for 12 months after a final decision by the County.

CrimeTracer™

Price Proposal for Subscription-Based CrimeTracer Investigative Lead Generation Solution for San Bernardino County Sheriff's Department, CA

January 17, 2024

Proposal ID: SBCOSOCT09212023 Rev. 1

Submitted by: **Robert McGrath – Director of Sales, Western Region, CrimeTracer**
858.356.8029 mobile
rmcgrath@soundthinking.com

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Fremont, California 94538
888.274.6877
www.soundthinking.com

SoundThinking™

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Executive Summary

Introduction

SoundThinking is pleased to present this proposal in response to the San Bernardino County Sheriff Department's request. The proposed CrimeTracer™ solution is part of the SafetySmart Platform. CrimeTracer is an intuitive and powerful search engine, purpose-built for law enforcement, designed to ensure that all users—from patrol, analysts, investigators, and command staff— have the information they need, when they need it. The proposed solution is deployed across the country and serves agencies of all sizes and contains the most comprehensive set of data in the industry (approximately 1 billion CJIS-protected law enforcement documents).

As part of this proposal, SoundThinking is offering special discounted pricing exclusively to agencies that have been participating in the San Bernardino Police Chiefs and Sheriffs Association CrimeTracer (formerly Coplink X) Subscription Services. Please refer to the Pricing section of this proposal for details.

CrimeTracer provides the largest and most advanced data sharing, analysis, and tactical lead generation tool in the country. With more than 3,000 law enforcement data sources feeding and updating over a billion structured, semi-structured, and unstructured documents to our advanced consolidation and relevancy algorithms, CrimeTracer provides a more efficient and effective path to action. Agencies ranging from a handful of officers to the largest departments in the United States are developing, exploring, advancing, and acting with purpose on quality leads quicker than ever before. CrimeTracer provides:

- **Extensive Filtering and Situational Awareness:** Provides immediate feedback when time is of the essence or officer safety is at risk
- **Entity Consolidation:** CrimeTracer creates quick and simple associations and relationships of people, places, and things that may be buried in vast data landscapes
- **Advanced Visualization and Link Analysis:** Every user has direct access to non-obvious relationships across jurisdictions, regions, states, and the country
- **Access to Billions of Public Records Data Points:** Agencies with Thomson Reuters CLEAR can retrieve public records and consolidated reports on specific targets
- **SafetySmart Platform:** As part of the SoundThinking's SafetySmart Platform, CrimeTracer works in tandem with ShotSpotter® and CaseBuilder™ to combat violent gun crime.

With the addition of CrimeTracer technology, in conjunction with our recommended best practices, CrimeTracer will provide the Department with an effective force-multiplier and enable the Department to efficiently deploy resources, increase situational awareness, and achieve reductions in gunfire and violent crime.

We appreciate your consideration of our proposal. SoundThinking is committed to your success and we look forward to partnering with you to make CrimeTracer a key component of your efforts to accelerate investigations and identify crime trends to reduce crime in the County of San Bernardino.

Company History

SoundThinking is a public safety technology company that combines transformative solutions and strategic advisory services for sound decisions, to make neighborhoods safer and improve community confidence. SoundThinking was founded in 1995 (as ShotSpotter, Inc.) and has been providing gunshot detection solutions since its inception. SoundThinking is the world leader in gunshot detection, with over 1,000 square miles operational; more than 14 million incidents reviewed; and 40 issued patents. SoundThinking is a publicly traded corporation (NASDAQ: SSTI) with approximately 200 full-time employees and is headquartered in Fremont, California.

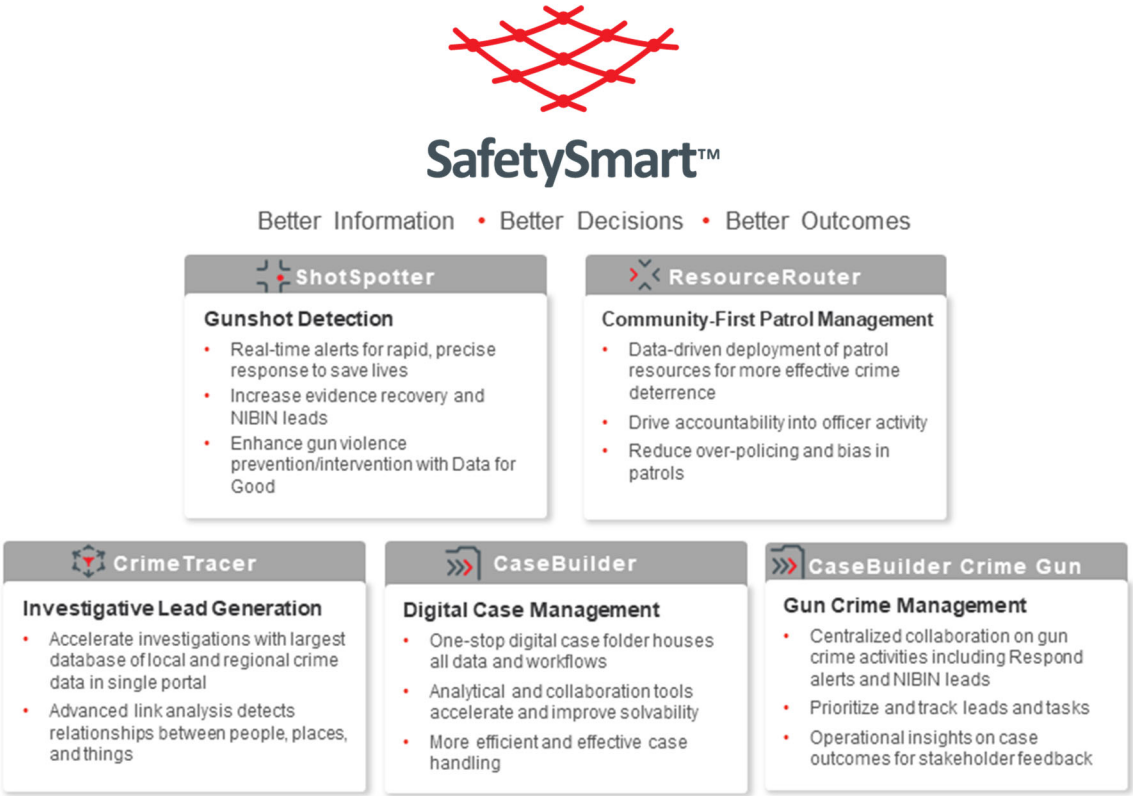
The following table details SoundThinking's history and growth.

1995	• SoundThinking (formerly ShotSpotter) was founded by Dr. Robert Showen. With over three decades of acoustic and geophysics research experience, it was Dr. Showen's initial vision to help police curb gunfire led him to conceive of the ShotSpotter gunshot detection system.
1996	• The US Patent Office granted SoundThinking its first patent
2010	• Ralph Clark joined SoundThinking as President and CEO
2011	• SoundThinking opened the Incident Review Center (IRC) allowing SoundThinking to publish or dismiss detected gunshots with a higher level of accuracy
2014	• Cape Town, South Africa became SoundThinking's first international SaaS customer
2016	• SoundThinking formed our Customer Success Team to assist all customers in maximizing the value of the ShotSpotter service
2017	• SoundThinking achieved a World Class Net Promotor Score (NPS) of 55% • SoundThinking became a publicly traded company (NASDAQ: SSTI)
2018	• SoundThinking acquired HunchLab technology and introduced a proactive patrol management solution (formerly Connect, now ResourceRouter™) • SoundThinking won the Noble Technology Award from National Organization of Black Law Enforcement Executives • SoundThinking won AST Homeland Security Award for Best Gunshot Detection System • The City of Chicago expanded ShotSpotter coverage to over 100 miles and reported a 26% decrease in shootings from the previous year • Kruger National Park in South Africa went live with ShotSpotter in the park's iconic Intensified Protection Zone (IPZ).
2019	• SoundThinking received approval from the Oakland City Council and unanimous approval for use of its gunshot detection technology from the Oakland Privacy Advisory Commission (PAC). • SoundThinking welcomed its 100th customer • SoundThinking deployed its first sensors in Malaysia in an effort to reduce blast fishing, save the coral reef, and ensure local food security
2020	• SoundThinking acquired LEEDS, LLC and assumed responsibility for case management within the New York Police Department. With this strategic acquisition, SoundThinking added case management technology to its SafetySmart platform. • Rangers from Kruger National Park reported nearly 60% reduction in the number of rhinos killed within the ShotSpotter coverage area
2021	• SoundThinking won the AST Homeland Security Award for Best Gunshot Detection System for fourth consecutive year • The US Patent Office granted SoundThinking its 40th patent • SoundThinking published its one millionth gunshot alert • SoundThinking introduced two new applications: CaseBuilder™ and CaseBuilder Crime Gun™ focused on gun crime management

2022	• SoundThinking acquired Forensic Logic, LLC and their COPLINK X solution (now CrimeTracer™), an investigative search engine and analytics tool • SoundThinking introduced our Data for Good program, designed to use ShotSpotter data to identify communities experiencing high levels of gunfire violence and assist community providers to deliver timely support and intervention • SoundThinking certified a "Great Place to Work"
2023	• SoundThinking introduced our SafetySmart Platform, a suite of products that provide law enforcement agencies with better information, to enable better decisions, and drive better outcomes

SafetySmart Platform

The SafetySmart Platform brings together specialized software and objective data to help law enforcement and civic leadership better protect their communities by ensuring the right resources are provided when and where they are needed most. As a trusted partner to many law enforcement agencies, SoundThinking has been both a firsthand witness and participant in the evolution of policing as it faces increasing challenges, such as staffing shortages, aging technologies, and exponential growth in data (as well as the need to access, analyze, and share data). In response to these challenges, SoundThinking has developed our SafetySmart Platform that provides a range of tools beyond gunshot detection to help law enforcement agencies operate and collaborate more efficiently.



The SafetySmart Platform brings the power of digital transformation to law enforcement. Together or separately, these data-driven solutions act as a force multiplier and help drive deeper community engagement by delivering better information, enabling better decisions, and driving better outcomes, for more efficient, effective, and equitable policing.

CrimeTracer Solution Overview

CrimeTracer is an intuitive and powerful search engine, purpose-built for law enforcement, ensuring that all users—from patrol, analysts, investigators, and command staff— have the information they need, when they need it.

Better Information	Better Decisions	Better Outcomes
• Access Largest Data Network • Search Across Systems and Jurisdictions • Near Real-Time	• Immediate Actionable Leads • Enhanced Situational Awareness • Automated Proactive Alerts	• Faster Time to Resolve • Improve Case Clearance Rates • Reduce Crime

Advanced Search

CrimeTracer is the leading search engine for law enforcement, combining the simplicity of unstructured natural language search with the power of structured field-level and federated search. The result is that the information you are looking for will appear on the first page of results with the same ease as a Google search.

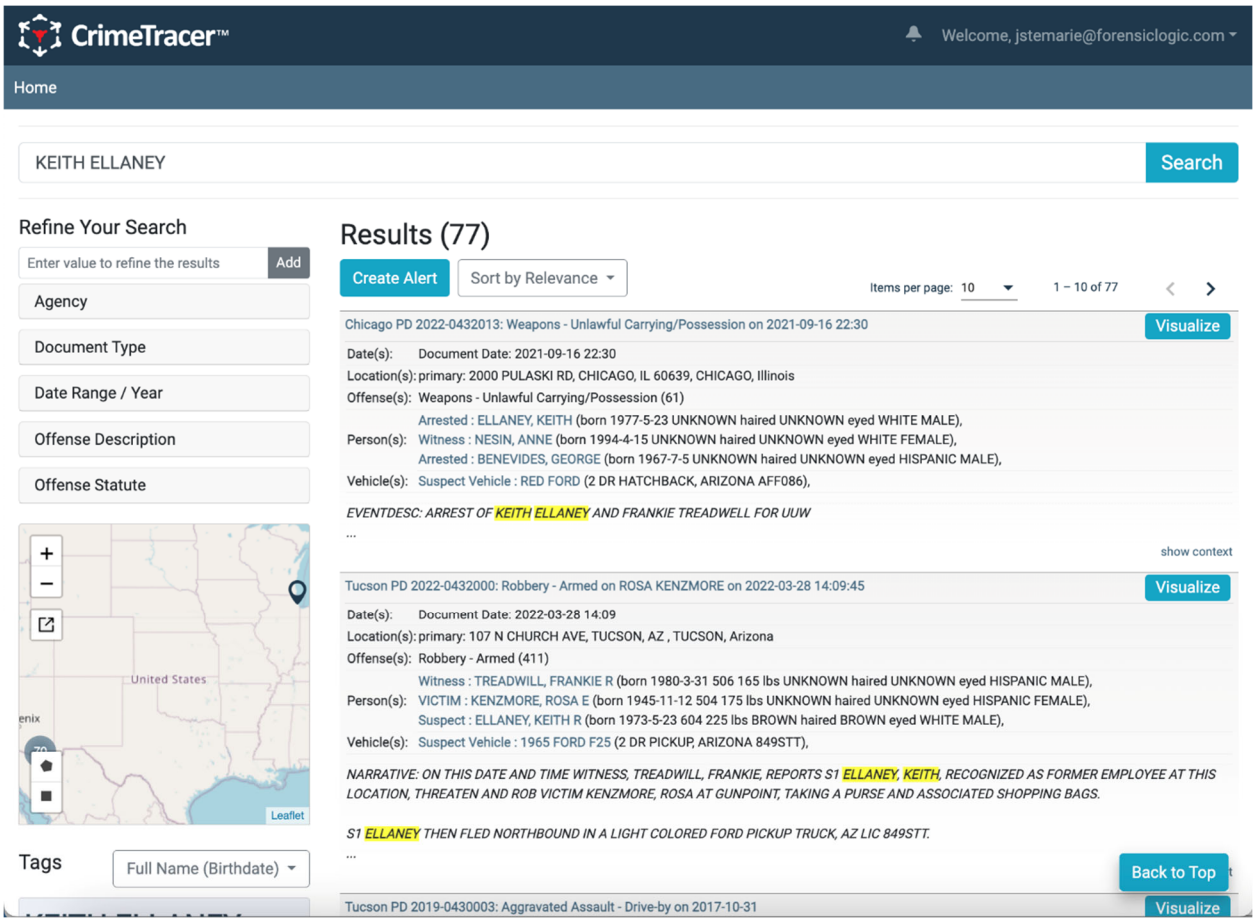


Figure 1. CrimeTracer Results

The Largest Law Enforcement Data Network in the US

With the most comprehensive set of data in the industry (approximately 1 billion CJIS-protected law enforcement documents) we offer the singular ability to access critical and meaningful information from not only your agency's IT systems, but across the city, county, state, and country. In addition, CrimeTracer has successfully integrated with Thomson Reuters CLEAR public records data set of nearly 4 billion records and offers the most comprehensive data access available anywhere.

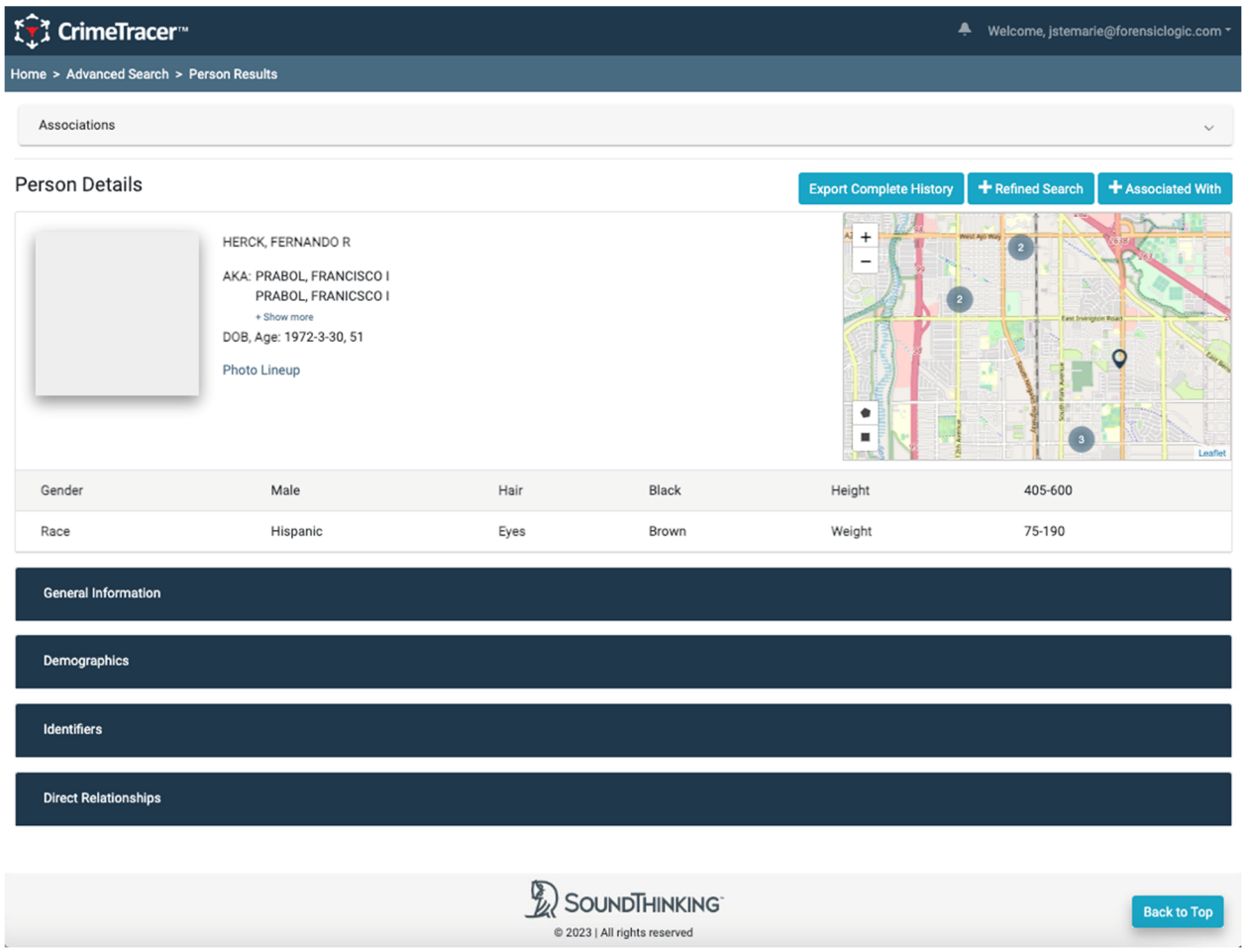


Figure 2. CrimeTracer Details

Accelerating Investigations

Advanced analytics and visualizations provide the ability to centralize and apply complex analytics across multiple data sets. With this information, law enforcement analysts and investigators glean actionable insights, in real-time, that help identify crime trends and prevent criminal activity.

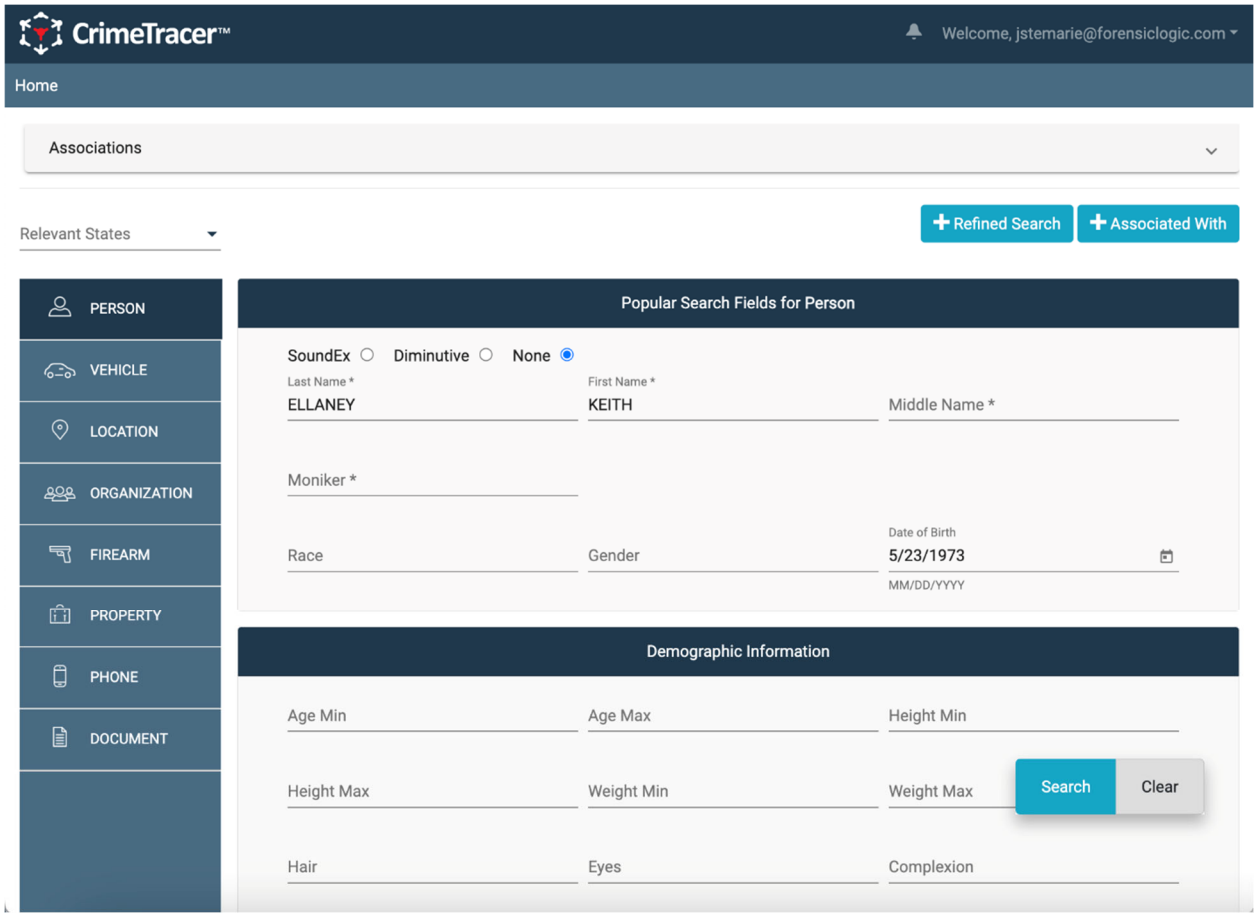


Figure 3. CrimeTracer Person Details

Simple and Accessible

CrimeTracer is accessible from any centrally managed device and across all compliant networks. A seamless integration with your existing infrastructure puts the power directly into the hands of all law enforcement professionals, including patrol, investigators, analysts, and command staff from desktops, MDTs, and mobile phones.

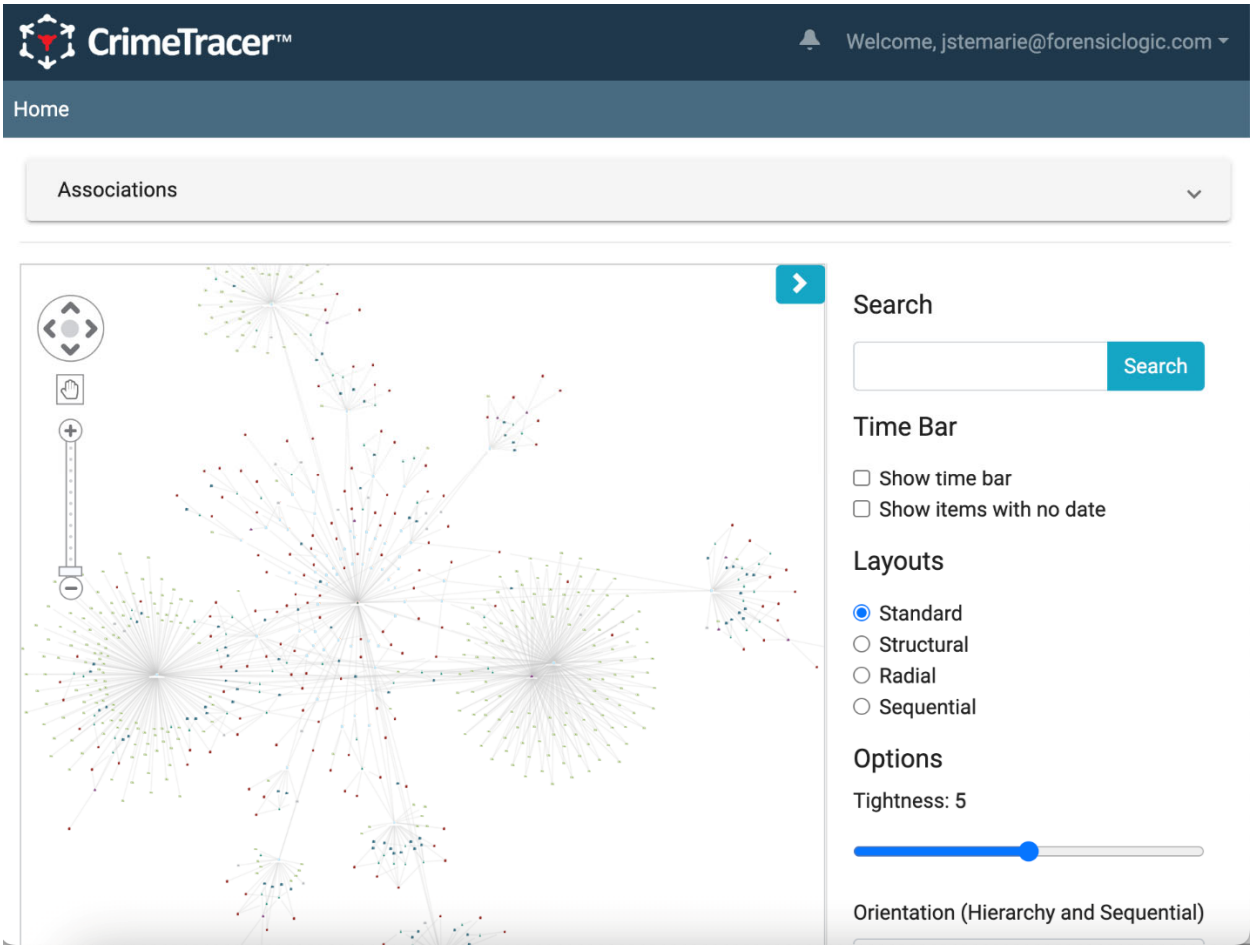


Figure 4. CrimeTracer Associations

CrimeTracer Onboarding Services

SoundThinking Roles and Responsibilities

SoundThinking will provide, at a minimum, the following resources and services to ensure a successful implementation for the Department:

- SoundThinking will provide Advanced Training. Classes will take place at a time and place of the Department's choosing. During this time, SoundThinking Instructor(s) will need access to projection/display equipment and either an agency-provided guest wi-fi network, or suitable cellular coverage to support a hotspot connection. Classes will consist of an overview of the CrimeTracer application, how to get signed in, where to find help, Quick Search fundamentals, and Advanced Search elements including Associations, Refined Searching and Visualization Tools. The Department may also elect to include a hands-on lab session, depending on availability of student computer resources. Classes are 2-3 hours depending on inclusion of labs.
- SoundThinking will provide onsite, remote, and recorded training sessions as needed.
    - SoundThinking will work closely with the Department to promote adoption and maximize the effectiveness of the CrimeTracer platform based on feedback given.

San Bernardino County Sheriff's Department Roles and Responsibilities

To maximize the value of the CrimeTracer service for the Department, SoundThinking will require the Department to agree to the following:

- Identify key command and technical staff to support the implementation.
    - Assign technical staff to assist with network and systems integrations (approximately 4-6 hours per system).
- Assign technical staff to assist with whitelisting public networks, providing user account information, and coordinating training resources.
- Participate in training classes.

CrimeTracer Ongoing Customer Support

CrimeTracer standard customer support includes assistance with user accounts, software interface, features, and review. CrimeTracer support staff have extensive experience with the SoundThinking application and provide real-time support of basic issues, and first level of support for information gathering and triage for advanced troubleshooting for higher level issues. CrimeTracer Support Team comprises technically advanced, experienced Customer Support professionals who are responsible for advanced levels of troubleshooting and analysis, IT support, mapping issues, etc.

Level	Description
Tier 1	• System failure • Critical application unavailable
Tier 2	• Performance analysis • Integration issues • Selected function or dependents unavailable
Tier 3	• Non-critical component unavailable or functionally incorrect; incorrect calculation results in functionally critical key fields/dates and workaround is available
Tier 4	• Usability errors; screen or report errors that do not materially affect quality and correctness of function, intended use or results

Normal support hours are from 8:00 am – 5:00 pm (Arizona Time Zone)

Customer References

SoundThinking has more than 100 CrimeTracer customers. SoundThinking is the leader in the development and deployment of wide area acoustic gunshot detection and location systems. Today, SoundThinking provides gunshot detection and location services to law enforcement agencies across the country. Among these are:

- Los Angeles County Sheriff
- San Diego Association of Governments on behalf of Automated Regional Justice Information System
- California Highway Patrol
- California Department of Justice Division of Med-Cal Fraud and Elder Abuse

Pricing

CrimeTracer is priced based upon an enterprise subscription model determined by the number of sworn personnel.

CrimeTracer: One-Year Term

Description	Annual Fees
CrimeTracer Annual Subscription Fee	$149,250
20% Discount*	($29,850)
Discounted CrimeTracer Annual Subscription Fee	**$119,400**

*This special discount is made available exclusively to agencies that have been participating in the San Bernardino Police Chiefs and Sheriffs Association CrimeTracer (formerly Coplink X) Subscription Services.

Payment Terms

- 100% of Annual Subscription invoiced upon contract execution

Pricing Assumptions

This pricing is submitted based on the following assumptions:

- Services will be delivered under the terms of the SoundThinking Master Services Agreement and its Exhibits and Addenda, to which this Proposal will be attached as Exhibit A.
- This pricing does not include any state or local taxes; if taxes are applicable, we will be happy to provide an amended price quotation upon request.
- This proposal and all pricing contained herein remains valid until March 31, 2024.