California Interagency Council on Homelessness

CAL ICH

LOCAL HOMELESSNESS ACTION PLAN AND APPLICATION TEMPLATE

HOMELESS HOUSING, ASSISTANCE AND PREVENTION PROGRAM ROUND 4 (HHAP-4)

September 30, 2022

Purpose of this Template

The California Interagency Council on Homelessness (Cal ICH) is providing this Local Homelessness Action Plan and Application Template as optional for use by jurisdictions seeking the disbursement of remaining funding under Round 4 of the Homeless Housing, Assistance and Prevention Program (HHAP-4). This Template is intended to support the development and submission of information required for approval by Cal ICH as required in AB 140 (Health & Safety Code § 50218.6, et seq.), collectively referred to as a Local Homelessness Action Plan.

This Template is also intended to support the streamlined presentation of information required to be agendized at a local governing board meeting and available for public comment as stated in Health and Safety Code Section 50220.8(b)(4). Statute does not require local governing boards to take action on or formally adopt the agendized content, however, local governments may choose to do so. If the information in the section is a requirement to be agendized at a regular meeting by the governing body, including receiving public comment, that section is labeled "**AGENDIZE**".

- **PART I: LANDSCAPE ANALYSIS OF NEEDS, DEMOGRAPHICS, AND FUNDING**
  This section provides a format for providing the following required information:

  (i) A **local landscape analysis** that assesses the current number of people experiencing homelessness and existing programs and funding which address homelessness.

  (ii) **Identification of the number of individuals and families served**, including demographic information and intervention types provided, and demographic subpopulations that are underserved relative to their proportion of individuals experiencing homelessness.

  (iii) **Identification of funds, currently being used, and budgeted to be used, to provide housing and homelessness-related services** to persons experiencing homelessness or at imminent risk of homelessness, how this funding serves subpopulations, and types of interventions funded.

- **PART II: OUTCOME GOALS AND STRATEGIES FOR ACHIEVING THOSE GOALS**

  This section of the Template provides applicants with a format for providing Outcome Goals, and strategies for achieving those goals, across the following performance measures:
  - Reducing the number of persons experiencing homelessness.
  - Reducing the number of persons who become newly homeless each year.
  - Increasing the number of people exiting homelessness into permanent housing.
  - Reducing the length of time persons remain homeless.
  - Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.
  - Increasing successful placements from street outreach.
  - Trackable data goals related to the Outcome Goals as they apply to underserved populations and populations disproportionately impacted by homelessness.

- **PART III: APPLICATION NARRATIVE RESPONSES**
  This section includes the required narrative responses for the HHAP-3 application. These narrative responses are to provide additional information on regional coordination, capacity building, and equity related efforts in alignment with local action plan goals and strategies.

- **PART IV: HHAP 4 FUNDING PLAN AND STRATEGIC INTENT NARRATIVE**
  This section provides a format for describing the specific allowable activities to be supported with HHAP-4 funds and for describing the strategic intent for investing HHAP-4 resources into those activities and the alignment of those investments with other funding investments.

APPLICANT INFORMATION

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

Eligible Applicant(s) and Individual or Joint Designation

This application represents ⊠ an **individual** ☐ a **joint** application for HHAP-3 funding on behalf of the following eligible applicant jurisdiction(s):

Eligible Applicant Name
San Bernardino County
Choose an item.
Choose an item.
Choose an item.
Choose an item.
Choose an item.
Choose an item.

Funds awarded based on this application will be administered by the following **Administrative Entity**:

Administrative Entity Information	
Administrative Entity:	San Bernardino County Office of Homeless Services
Contact Person:	Nick Miller
Title:	Administrative Supervisor
Contact Phone Number:	(909) 501-0612
Contact Email Address:	Nicholas.Miller@hss.sbcounty.gov

Agreement to Participate in HDIS and HMIS [50220.8(b)(3)(C)]

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

PART I: LANDSCAPE ANALYSIS OF NEEDS, DEMOGRAPHICS, AND FUNDING (AGENDIZE)

A. Landscape Analysis of Needs and Demographics [50220.8(b)(1)(A)]

Please use TABLE 1 in the HHAP-4 Data Tables Template to provide key data regarding people experiencing homelessness in your jurisdiction. An example can be seen below.

The information provided in Table 1 should reflect the most current Point In Time Count data available or your most current and accurate way of estimating the number and demographics of people experiencing homelessness on the day that you are preparing the data, which could rely on utilizing: data from the Homeless Data Integration System (HDIS); point-in-time count (PIT) data; Continuum of Care Housing Inventory Count (HIC) data; longitudinal systems analysis (LSA); HUD's Stella tools; as well as any recently conducted local needs assessments, analyses, or other data sources.

TABLE 1

Table 1. Landscape Analysis of Needs and Demographics		
	People Experiencing Homelessness	**Source and Date Timeframe of Data**
Population and Living Situations		
TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS	7303	HMIS 01/01/2021-12/31/2021
# of People Who are **Sheltered** (ES, TH, SH)	2881	HMIS 01/01/2021-12/31/2021
# of People Who are **Unsheltered**	4422	HMIS 01/01/2021-12/31/2021
Household Composition		
# of Households **without Children**	5186	HMIS 01/01/2021-12/31/2021
# of Households with **At Least 1 Adult & 1 Child**	406	HMIS 01/01/2021-12/31/2021
# of Households with **Only Children**	229	HMIS 01/01/2021-12/31/2021
Sub-Populations and Other Characteristics		
# of Adults Who are Experiencing **Chronic Homelessness**	819	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Significant Mental Illness**	590	HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Substance Abuse** Disorders	344	HMIS 01/01/2021-12/31/2021

# of Adults Who are **Veterans**	217	HMIS 01/01/2021-12/31/2021
# of Adults with **HIV/AIDS**	14	HMIS 01/01/2021-12/31/2021
# of Adults Who are **Survivors of Domestic Violence**	333	HMIS 01/01/2021-12/31/2021
# of **Unaccompanied Youth (under 25)**	726	HMIS 01/01/2021-12/31/2021
# of **Parenting Youth (under 25)**	38	HMIS 01/01/2021-12/31/2021
# of People Who are **Children of Parenting Youth**	59	HMIS 01/01/2021-12/31/2021
Gender Demographics		
# of **Women/Girls**	3973	HMIS 01/01/2021-12/31/2021
# of **Men/Boys**	3247	HMIS 01/01/2021-12/31/2021
# of People Who are **Transgender**	15	HMIS 01/01/2021-12/31/2021
# of People Who are **Gender Non-Conforming**	7	HMIS 01/01/2021-12/31/2021
Ethnicity and Race Demographics		
# of People Who are **Hispanic/Latino**	2725	HMIS 01/01/2021-12/31/2021
# of People Who are **Non-Hispanic/Non-Latino**	4008	HMIS 01/01/2021-12/31/2021
# of People Who are **Black or African American**	2310	HMIS 01/01/2021-12/31/2021
# of People Who are **Asian**	122	HMIS 01/01/2021-12/31/2021
# of People Who are **American Indian or Alaska Native**	159	HMIS 01/01/2021-12/31/2021
# of People Who are **Native Hawaiian or Other Pacific Islander**	79	HMIS 01/01/2021-12/31/2021
# of People Who are **White**	3459	HMIS 01/01/2021-12/31/2021
# of People Who are **Multiple Races**	124	HMIS 01/01/2021-12/31/2021

B. Landscape Analysis of People Being Served [50220.8(b)(1)(B)]

Please use TABLE 2 in the HHAP-4 Data Tables Template to report the number of individuals and families served. The data provided within Table 2 should represent **your most current and accurate way of estimating the annual number and demographics** of people participating within or being served by the different intervention types, including subpopulations that are underserved relative to their proportion of individuals experiencing homelessness in the jurisdiction. It is important to note that intervention types are not mutually exclusive, and individuals and households may be counted in multiple categories.

Grantees are encouraged to utilize existing documentation, including but not limited to: data from the Homeless Data Integration System (HDIS); point-in-time count (PIT) data; Continuum of Care Housing Inventory Count (HIC) data; longitudinal systems analysis (LSA); HUD's Stella tools; as well as data from the CoC's local HMIS and any recently conducted needs assessments, analyses, or other data sources. An example can be seen below.

Table 2 uses the following abbreviations:

- PSH – Permanent Supportive Housing
- RRH – Rapid Rehousing
- TH – Transitional Housing
- IH / ES – Interim Housing or Emergency Shelter
- DIV – Diversion Services and Assistance
- HP – Homelessness Prevention Services and Assistance
- O/R – Outreach and Engagement Services

TABLE 2

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: [Identify]	Source(s) and Timeframe of Data
Household Composition									
# of Households **without Children**	841	873	251	1640	NA	596	3805		HMIS 01/01/2021-12/31/2021
# of Households with **At Least 1 Adult & 1 Child**	166	869	43	267	NA	253	172		HMIS 01/01/2021-12/31/2021
# of Households with **Only Children**	0	3	2	84	NA	1	175		HMIS 01/01/2021-12/31/2021

Sub-Populations and Other Characteristics									
# of Adults Who are Experiencing **Chronic Homelessness**	757	439	9	510	NA	72	493		HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Significant Mental Illness**	306	179	29	213	NA	94	267		HMIS 01/01/2021-12/31/2021
# of Adults Who are Experiencing **Substance Abuse** Disorders	397	712	105	576	NA	400	769		HMIS 01/01/2021-12/31/2021
# of Adults Who are **Veterans**	426	325	12	106	NA	52	102		HMIS 01/01/2021-12/31/2021
# of Adults with **HIV/AIDS**	18	13	0	35	NA	22	36		HMIS 01/01/2021-12/31/2021
# of Adults Who are **Survivors of Domestic Violence**	83	1	28	171	NA	68	158		HMIS 01/01/2021-12/31/2021
# of **Unaccompanied Youth (under 25)**	3	53	125	118	NA	20	349		HMIS 01/01/2021-12/31/2021
# of **Parenting Youth (under 25)**	0	81	4	27	NA	7	17		HMIS 01/01/2021-12/31/2021
# of People Who are **Children of Parenting Youth**	0	143	6	38	NA	12	22		HMIS 01/01/2021-12/31/2021
Gender Demographics									
# of **Women/Girls**	747	2225	204	1256	NA	916	2924		HMIS 01/01/2021-12/31/2021
# of **Men/Boys**	854	1968	208	1475	NA	763	2046		HMIS 01/01/2021-12/31/2021
# of People Who are **Transgender**	1	2	3	9	NA	0	4		HMIS 01/01/2021-12/31/2021
# of People Who are **Gender Non-Conforming**	0	0	1	3	NA	0	1		HMIS 01/01/2021-12/31/2021
Ethnicity and Race Demographics									
# of People Who are **Hispanic/Latino**	405	1568	163	1077	NA	804	1857		HMIS 01/01/2021-12/31/2021
# of People Who are **Non-Hispanic/Non-Latino**	1197	2614	252	1646	NA	866	2598		HMIS 01/01/2021-12/31/2021
# of People Who are **Black or African American**	631	1910	152	807	NA	513	1589		HMIS 01/01/2021-12/31/2021

# of People Who are **Asian**	6	21	6	23	NA	27	105		HMIS 01/01/2021-12/31/2021
# of People Who are **American Indian or Alaska Native**	31	55	4	75	NA	22	107		HMIS 01/01/2021-12/31/2021
# of People Who are **Native Hawaiian or Other Pacific Islander**	8	35	4	34	NA	8	60		HMIS 01/01/2021-12/31/2021
# of People Who are **White**	894	2021	223	1638	NA	1051	2036		HMIS 01/01/2021-12/31/2021
# of People Who are **Multiple Races**	32	112	17	62	NA	27	64		HMIS 01/01/2021-12/31/2021

C. Landscape Analysis of State, Federal, and Local Funding [50220.8(b)(1)(C)]

Please use TABLE 3 in the HHAP-4 Data Tables Template to identify and document all budgeted funds for homelessness-related services and housing opportunities. Please include state, federal and local funds for current and future fiscal years that are dedicated to homeless specific resources (e.g., CoC, ESG, HHAP). Also please include homelessness dedicated vouchers, including Housing Choice Vouchers (HCVs), Emergency Housing Vouchers (EHVs), Family Unification Program (FUP) or HUD-VA Supportive Housing (HUD-VASH) vouchers. For those fund sources supporting voucher-based programs, indicate your best estimate of the dollar value of those vouchers in your community rather than the number of vouchers. Please include resources related to affordable housing financing dedicated to homeless units, including Homekey, NPLH and any other homeless specific capital resources. Please exclude resources related to funds applied for but not awarded, and vouchers, capital awards, and any other resources not specifically dedicated to people experiencing homelessness in your community.

This information should not focus on funding only being expended directly alongside HHAP funding, but should document the full range of funding being used within your jurisdiction's efforts to prevent and end homelessness while identifying the housing and services programming that is supported with those funds.

The "Total Amount" should include the total funds invested into homelessness interventions from that source of funding in each of the designated fiscal year(s). For the current Fiscal Year only, please also select all intervention types that apply and provide a brief program description, indicating services provided and subpopulations served.

Applicants should add as many rows as necessary to identify and document the full range of funding being used within your jurisdiction's efforts to prevent and end homelessness. An example can be referenced below.

Table 3: Landscape Analysis of State, Federal, and Local Funding

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program (choose from drop down options)	Fiscal Year (select all that apply)	Total Amount Invested into Homelessness Interventions	# of Vouchers (if applicable)	Funding Source*	Intervention Types Supported with Funding (select all that apply)	Brief Description of Programming and Services Provided			TARGETED POPULATIONS (please "x" all that apply)		
Bringing Families Home (BFH) - via CDSS	FY 2021-2022	$ 2,940,892.00	n/a	State Agency	Non-Congregate Shelter/ Interim Housing	Provides housing supports to families receiving child welfare services who are experiencing or at risk of homelessness, increasing family reunification and preventing foster care placement.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS			
		$ -			Permanent Supportive and Service-Enriched Housing				People Exp **Chronic Homelessness**	Veterans	Parenting Youth
		$ -			Diversion and Homelessness Prevention				People Exp **Severe Mental Illness**	People Exp **HIV/AIDS**	Children of Parenting Youth
		$ -							People Exp **Substance Abuse Disorders**	Unaccompanied Youth	x Other (families in the child welfare system)
CalWORKs Housing Support Program (HSP) - via CDSS	FY 2021-2022	$ 5,356,125.00	n/a	State Agency	Diversion and Homelessness Prevention	One-Time funds to assist families in the CalWORKs program who are experiencing homelessness		ALL PEOPLE EXPERIENCING HOMELESSNESS			TARGETED POPULATIONS (please "x" all that apply)
		$ -			Rental Assistance				People Exp **Chronic Homelessness**	Veterans	Parenting Youth
		$ -			Non-Congregate Shelter/ Interim Housing				People Exp **Severe Mental Illness**	People Exp **HIV/AIDS**	Children of Parenting Youth
		$ -							People Exp **Substance Abuse Disorders**	Unaccompanied Youth	x Other (CalWORKs families)

Program	Fiscal Year	Amount		Agency	Activities		Description	Target	TARGETED POPULATIONS (please "x" all that apply)
Community Care Expansion - via CDSS	FY 2022-2023	$10,373,425	n/a	State Agency	Permanent Supportive and Service-Enriched Housing; Administrative Activities; $ -; $ -		Nothing Received to Date. Application for funding has been submitted to the State.	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**; People Exp **Severe Mental Illness**; People Exp **Substance Abuse Disorders** — Veterans; People Exp **HIV/ AIDS**; Unaccompanied Youth X — Parenting Youth; Children of Parenting Youth; Other (Seniors)
Continuum of Care Program (CoC) - via HUD	FY 2021-2022	$ 14,388,683.00	n/a	Federal Agency	Permanent Supportive and Service-Enriched Housing; Diversion and Homelessness Prevention; Non-Congregate Shelter/ Interim Housing; Rental Assistance	Outreach and Engagement	Supports a braod array of intervention designed to assist individuals and families expereicing homelessness, particularly those living in places not meant for habitation, located in shletering programs, or at immenent risk of expereincing homelessness.	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; X People Exp **Severe Mental Illness**; X People Exp **Substance Abuse Disorders** — X Veterans; X People Exp **HIV/ AIDS**; X Unaccompanied Youth — X Parenting Youth; Children of Parenting Youth; Other (please enter here)
Encampment Resolution Grants - via Cal ICH	FY 2021-2022	$ 1,787,998.00	n/a	State Agency	Outreach and Engagement; Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing; $ -		One time general fund to partner with local governments in addressing encampment challenges.	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; X People Exp **Severe Mental Illness**; X People Exp **Substance Abuse Disorders** — X Veterans; X People Exp **HIV/ AIDS**; X Unaccompanied Youth — X Parenting Youth; X Children of Parenting Youth; x Other (Homeless Encampments)
Emergency Solutions Grants (ESG) - via HCD	FY 2021-2022	$ 299,449.00	n/a	State Agency	Diversion and Homelessness Prevention; Non-Congregate Shelter/ Interim Housing; $ -; $ -	Permanent Supportive and Service-Enriched Housing	Assisting individuals to quickly regain stability in permanent housing after expereincing a housing crisis and/or homelessness	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; X People Exp **Severe Mental Illness**; X People Exp **Substance Abuse Disorders** — X Veterans; X People Exp **HIV/ AIDS**; X Unaccompanied Youth — X Parenting Youth; X Children of Parenting Youth; Other (please enter here)
Emergency Solutions Grants - CV (ESG-CV) - via HCD	FY 2021-2022	$ 4,246,600.00	n/a	State Agency	Outreach and Engagement; Systems Support Activities; Administrative Activities; Diversion and Homelessness Prevention		Assisting individuals to quickly regain stability in permanent housing after expereincing a housing crisis and/or homelessness. Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; X People Exp **Severe Mental Illness**; X People Exp **Substance Abuse Disorders** — X Veterans; X People Exp **HIV/ AIDS**; X Unaccompanied Youth — X Parenting Youth; X Children of Parenting Youth; x Other (COVID-19 positive)
Family Homelessness Challenge Grants - via Cal ICH	FY 2021-2022	$ 1,700,000.00	n/a	State Agency	$ -; $ -; $ -		Competetive Grant that has not been released - staff recommendation to apply	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; X People Exp **Severe Mental Illness**; X People Exp **Substance Abuse Disorders** — X Veterans; X People Exp **HIV/ AIDS**; X Unaccompanied Youth — X Parenting Youth; X Children of Parenting Youth; Other (please enter here)
Home Safe - via CDSS	FY 2021-2022	$ 3,112,629.00	n/a	State Agency	$ -; Diversion and Homelessness Prevention; Rental Assistance; $ -		Administered through Department of Aging and Adult Services. One time funds over three years to support the safety and housing stability of individuals involved in adult protective services.	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**; People Exp **Severe Mental Illness**; People Exp **Substance Abuse Disorders** — Veterans; People Exp **HIV/ AIDS**; X Unaccompanied Youth — Parenting Youth; Children of Parenting Youth; Conserved Adults
Homekey (via HCD)	FY 2021-2022	$ 28,000,000.00	n/a	State Agency	Non-Congregate Shelter/ Interim Housing; Permanent Supportive and Service-Enriched Housing; Outreach and Engagement; $ -		One Time funds for acquisition and rehabilitation of facilities. Applications submitted by: City of Redlands ($28M) and Fontana ($3.8M). City of Victorville awarded $28M for acquisition ($23M) and COSR ($5M) to build over 100 connect homes for a total of 170 individuals.	ALL PEOPLE EXPERIENCING HOMELESSNESS	X People Exp **Chronic Homelessness**; People Exp **Severe Mental Illness**; People Exp **Substance Abuse Disorders** — Veterans; People Exp **HIV/ AIDS**; Unaccompanied Youth — Parenting Youth; Children of Parenting Youth; Other (please enter here)

Program	FY	Amount		Agency	Activity	Activity (2)	Description	All	Targeted Populations (please "x" all that apply)
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2021-2022	$ 2,845,118.00	n/a	State Agency	Outreach and Engagement		One time funds for local jurisdictions with flexible funds to continue efforts to end and prevention homlessness. Includes Round 1, 2 and 3 for both CoC and County	X ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; Other
	FY 2021-2022	$ 1,300,625.00	n/a		Systems Support Activities				
	FY 2021-2022	$ 728,350.00	n/a		Non-Congregate Shelter/Interim Housing				
		$ -			Rental Assistance				
Housing and Disability Advocacy Program (HDAP) - via CDSS	FY 2021-2022	$ 5,012,296.00	n/a	State Agency	Outreach and Engagement		TAD administered one time funds to assist people experiencing homlessness and livning with a disability. Requires a local match (recently reduced from 100% to 25%) and supports permaent housing assistance, case management, and support for completion of disability packets	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; **x** People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; **x** People Exp Substance Abuse Disorders; **x** one or more disabilities)
		$ -			Permanent Supportive and Service-Enriched Housing				
		$ -							
		$ -							
Project Roomkey and Rehousing - via CDSS	FY 2021-2022	$ 11,409,117.00	n/a	State Agency	Non-Congregate Shelter/Interim Housing		One time funding to support non-congragate shelter fro individuals and families expereincing homelessness as impacted by COVID-19 emergency	X ALL PEOPLE EXPERIENCING HOMELESSNESS	**X** People Exp Chronic Homelessness; **X** Veterans; **X** Parenting Youth; **X** People Exp Severe Mental Illness; **X** People Exp HIV/AIDS; **X** Children of Parenting Youth; **X** People Exp Substance Abuse Disorders; **X** Unaccompanied Youth; Other
		$ -			Rental Assistance				
		$ -			Diversion and Homelessness Prevention				
		$ -							
Permanent Local Housing Assistance (PLHA)	FY 2021-2022	$ 3,459,141.00	n/a	State Agency	Outreach and Engagement		Funded via SB2 (Chapter 364, Statutes of 2017) for predevelopment, acquisition, rehabilitation, etc. Provides COSR (Pacific Village $3M) and supports for individuals and families	ALL PEOPLE EXPERIENCING HOMELESSNESS	**X** People Exp Chronic Homelessness; **X** Veterans; **X** Parenting Youth; **X** People Exp Severe Mental Illness; **X** People Exp HIV/AIDS; **X** Children of Parenting Youth; **X** People Exp Substance Abuse Disorders; Other
	FY 2022-2023	$ 5,376,577.00	n/a		Systems Support Activities				
					Non-Congregate Shelter/Interim Housing				
					Diversion and Homelessness Prevention				
Community Development Block Grant (CDBG) - via HUD	FY 2021-2022	$ 7,498,779.00	n/a	Federal Agency			CDH administered "Entitlement Grant." All funding was allocated to: **Cities** share of funding was utilized for food and clothing distribution, youth recreational and afterschool programs, senior nutrition and transportation services, services for victims of domestic violence, code enforcement; improvements to public facilities, parks, streets and gutters. **County** share of funding was utilized for large county owned capital improvment projects as well as Fair Housing and Tenant Landlord Mediation Services	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; **X** At or below 80% AMI (Homeless, Low-to Moderate Income families, Seniors, Youth, and Disabled population)
		$ -							
		$ -							
		$ -							
Emergency Solutions Grants (ESG) - via HUD	FY 2021-2022	$ 633,286.00	n/a	Federal Agency	Diversion and Homelessness Prevention		Assisting individuals to quickly regain stability in permanent housing after experencing a housing crisis and/or homelessness	X ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; Other
		$ -			Outreach and Engagement				
		$ -			Systems Support Activities				
		$ -			Administrative Activities				
Emergency Solutions Grants - CV (ESG-CV) - via HUD	FY 2021-2022	$ 8,594,080.00	n/a	Federal Agency	Outreach and Engagement		Assisting individuals to quickly regain stability in permanent housing after experencing a housing crisis and/or homelessness. Supports interventions designed to prevent, prepare, and respond to the COVID-19 emergency	X ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; Other
		$ -			Diversion and Homelessness Prevention				
		$ -			Systems Support Activities				
		$ -			Administrative Activities				
HOME - American Rescue Plan Program (HOME-ARP) - via HUD	FY 2021-2022	$ 12,717,363.00	n/a	Federal Agency	Non-Congregate Shelter/Interim Housing	Administrative Activities	To assist individuals or households who are homeless, at risk of homelessness, and other vulnerable populations by providing housing, rental assistance, supportive services, and non-congregate shelter, to reduce homelessness and increase housing stability accross the county.	X ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; Other
		$ -			Permanent Supportive and Service-Enriched Housing	Rental Assistance			
					Diversion and Homelessness Prevention				
		$ -			Outreach and Engagement				
HOME Program - via HUD	FY 2021-2022	$ 17,800,000.00	n/a	Federal Agency			Funds activities including building, buying, and/or rehabilitating affordable housing for rent or home ownership or providing direct rental assistance to low-income people.	X ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness; Veterans; Parenting Youth; People Exp Severe Mental Illness; People Exp HIV/AIDS; Children of Parenting Youth; People Exp Substance Abuse Disorders; Unaccompanied Youth; Other
		$ -			Permanent Supportive and Service-Enriched Housing				
		$ -			Administrative Activities				
		$ -							

											TARGETED POPULATIONS (please "x" all that apply)		
Community Development Block Grant - CV (CDBG-CV) - via HUD	FY 2021-2022	$ 8,906,464.00	n/a					CDH administered onetime funding. All funding has been allocated. **Cities** share of funding was utilized for food and meal distribution, rental/mortgage and utility assistance, small business loans, senior nutrition and transportation services, homeless outreach and housing services, COVID-19 testing, public facility and senior center improvements. **County** share of funding was utilized for food assistance programs and Pacific Village-rehab for homeless.	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness**	Veterans	Parenting Youth
		$ -			Administrative Activities	Outreach and Engagement				People Exp **Severe Mental Illness**	People Exp **HIV/AIDS**	Children of Parenting Youth
		$ -			Rental Assistance		Federal Agency					At or below 80% AMI (Homeless, Low-to Moderate Income families, Seniors, and Youth Affected by COVID-19) X
		$ -			Diversion and Homelessness Prevention					People Exp **Substance Abuse Disorders**	Unaccompanied Youth X	
HUD-Veterans Affairs Supportive Housing (VASH) Vouchers	FY 2021-2022	$ 446,068.00	629		Rental Assistance			The HUD-Veterans Affairs Supportive Housing (HUD-VASH) program combines HUD's Housing Choice Voucher (HCV) rental assistance for homeless Veterans with case management and clinical services provided by the Department of Veterans Affairs (VA). VA provides these services for participating Veterans at VA medical centers (VAMCs), community-based outreach clinics (CBOCs), through VA contractors, or through other VA designated entities.	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp **Chronic Homelessness** X	Veterans	Parenting Youth
		$ -					Federal Agency			People Exp **Severe Mental Illness**	People Exp **HIV/AIDS**	Children of Parenting Youth
		$ -										At or below 80% AMI (Homeless, Low-to Moderate Income families, Seniors, and Youth Affected by COVID-19)
		$ -								People Exp **Substance Abuse Disorders**	Unaccompanied Youth	

PART II: OUTCOME GOALS AND STRATEGIES FOR ACHIEVING THOSE GOALS (AGENDIZE)

HHAP-4 applicant jurisdictions are required to establish Outcome Goals for the progress that they will make in preventing and reducing homelessness over the three-year period of July 1, 2022, through June 30, 2025, informed by the findings from the local landscape analysis information completed above and the jurisdiction's base system performance measures from the 2021 calendar year data in the Homeless Data Integration System.

Please note that these Outcomes Goals are not intended to be related to HHAP-4-funded activities alone, but rather are intended to represent jurisdictional or system-wide goals for making progress on preventing and ending homelessness through the implementation of the full range of federal, state, and local funding sources and through many other kinds of strategies and activities.

HHAP-4 applicant jurisdictions must set goals for each of the following Outcome Goals:

- Reducing the number of persons experiencing homelessness.

- Reducing the number of persons who become newly homeless each year.

- Increasing the number of people exiting homelessness into permanent housing.

- Reducing the length of time persons remain homeless.

- Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

- Increasing successful placements from street outreach.

Further, applicant jurisdictions are required to establish Homeless Management Information System trackable data goals related to each of the Outcome Goals as they apply to underserved populations and populations disproportionately impacted by homelessness.

Cal ICH will provide applicant jurisdictions with baseline data on each of these measures. Grantees, in partnership with Cal ICH, will develop outcome goals established from the baseline data provided. Information on how these outcomes are being measured will be

provided with the baseline data. Cal ICH will also provide grantees with quarterly HDIS data in order to monitor progress on outcome goals.

A. Outcome Goals [50220.8(b)(2)(A)]

Please use TABLE 4 in the HHAP-4 Data Tables Template to develop outcome goals. An example has been provided below.

Note: For the **Goal Statement** applicants should **only change the information in brackets, do not change any other wording in the goal statement except the information in brackets.** Please use the **Goal Narrative** section to explain key factors that helped determine the Outcome Goals being set, especially if the goals being set are not aligned with the directional intent of the Outcome Goals, e.g., if the goal is to reduce the *rate of growth* in the number of people who become homeless for the first time rather than the actual number of people who become homeless for the first time.

Table 4: Outcome Goals

Table 4. Outcome Goals			
Outcome Goal #1a: Reducing the number of persons experiencing homelessness.			
Goal Statement: By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show **675** total people accessing services who are experiencing homelessness annually, representing **2,025 more** people and a **25% increase** from the baseline.			
Goal Narrative: San Bernardino County and the CoC will increase outreach services and marketing of services to increase the number of individuals and families accessing services who are experiencing homelessness. This will include referrals and connections to mainstream services and an active campaign to make it easier to connect to housing related services and mainstream benefits.			
Baseline Data: Annual estimate of number of people accessing services who are experiencing homelessness	**Outcome Goals July 1, 2022 - June 30, 2025**		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
8,006	2025	25%	675
Underserved Populations and Populations Disproportionately Impacted by Homelessness			
Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*	
Seniors receiving services has increased year to year, both unsheltered and sheltered compared to other populations. The number of unsheltered adults over the age of 55 has increased by 135% since 2018. Since 2018, more than 1 out of 5 unsheltered individuals has been identified with life threatening/chronic health conditions. Nearly half (43.5%) of the unsheltered adults identified in the 2022 PITC have experienced homelessness for more than 12 months in the last 3 years and have disabling health conditions. African Americans are four times more likely to experience homelessness compared to individuals who identify as White.		The CoC will accomplish the following towards this goal: •The number of adults over the age of 55 accessing services leading to permanent housing stability will increase by 20%. •The number of adults with chronic health, physical disabilities and other disabling conditions accessing services leading to permanent housing stability will increase by 20%. The County will complement the CoC through the following: •Senior referrals to permanent housing options through the CES will increase by 15%. •Work with cities and other partners to increase the supply of year-round permanent shelter by 200 beds throughout the county to accommodate diverse populations. •Reduce the housing placement time for African Americans by 50%.	

Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.

Goal Statement:

By the end of the performance period, data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show -**158** total people experiencing unsheltered homelessness daily, representing **475 fewer** people and a **20% reduction** from the baseline.

Goal Narrative:

Within the 3 year outcome goal timeline presented the County and the CoC anticipate an annual reduction of 158 individuals captured through the annual point-in-time count. This will result in a decline of 475 individuals counted over a 3 year time period.

Baseline Data: Daily Estimate of # of people experiencing unsheltered homelessness	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Daily Estimate of # of people experiencing unsheltered homelessness
2,389	475	-20%	-158

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
The number of people experiencing unsheltered homelessness on a daily basis has increased by 66% since 2018. According to the Point-In-Time Count (PITC), 1,027 individuals identified as chronically homeless on the day of the 2022 PITC. This would be 3 chronically homeless individuals identified per week, who identify as the following: Seniors, chronic health conditions, physical disabilities, severely mentally ill re-entry pop. African Americans represent 8% of the population in San Bernardino County but represented 21% of the people experiencing unsheltered homelessness in 2020 and 18% in 2022. According to the Point-In-Time Count (PITC), there was an increase of 28% of shelter beds usage. Most of the increase usage was seen in families and seniors who identify as African American. One third of all individuals and families in shelter identify as Black/African American. The number of unsheltered adults over the age of 55 has increased by 135% since 2018. Since 2018, more than 1 out of 5 unsheltered individuals has been identified with life threatening/chronic health conditions. Based on the 2022 PITC, more than 1 out of 3 (37%) adults counted as unsheltered in 2022 identified having substance abuse issues and nearly 1 out of 3 (29%) identified having mental health issues. An additional focus needs to be on young adult and youth-centered shelter services. One third of all residents in shelter are under the age of 25 years.	The CoC will accomplish the following towards this goal: •The number of African Americans experiencing unsheltered homelessness will decrease by 20%. •The number of unsheltered adults over age 55 and persons with chronic health and/or other disabling conditions experiencing homelessness on a daily basis will decrease by 20%. The County will complement the CoC through the following: •Homelessness will decrease by 10% among persons who identify as Black/African American. •Increase shelter utilization rate from 87% to 95%. •100% of shelters will be trained in trauma-informed approaches. •Increase beds occupied by 200.

Outcome Goal #2. Reducing the number of persons who become newly homeless.

Goal Statement:
By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show -208 total people become newly homeless each year, representing **625 fewer** people and a **15% reduction** from the baseline.

Goal Narrative:
This goal will focus primarily on prevention. This will require a specific focus of federal and state resources dedicated to preventative activities to reduce the number of individuals and families who enter into homelessness for the first time. Actions will be coupled with municipalities efforts and school district efforts to reduce homelessness primarily through actions to assist special target groups as noted in the trackable goals as well as keeping individuals and families housed through rental assistance, utility payments, or rental arrears.

Baseline Data: Annual Estimate of # of people who become newly homeless each year	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
4,176	625	-15%	-208

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/or disproportionately impacted population(s) that your community will especially **focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
More than half of the people assisted through the homeless service system in 2020 (53%) became homeless for the first time. 75% of the persons who became homeless for the first time in 2020 were Hispanic/Latino or African American. 54% of the people who became homeless for the first time in 2020 were in households with at least 1 adult and 1 child. African American households in general, African American single moms w-children. African American households make up 9% of the population of San Bernardino County however, 40% of the individuals and persons in families within the Homeless Management Information System identify as Black/African American, 49% of whom became homeless for the first time. They are more than 4 times disproportionately affected by homelessness than other populations in the County. This is even more reflective in the African American single moms w-children target population. Almost 500 people experiencing significant mental illness became homeless for the first time in 2020. Over 400 unaccompanied youth 24 years of age and under became homeless for the first time in 2020. This age group are at higher risk of remaining homeless if intervention is not provided during this crucial time period, with many not having substantial social capital.	The CoC will accomplish the following towards this goal: •Number of families w-children who become homeless for the first time will decrease by 15% •Number of Hispanic/Latino and African American households who become homeless for the first time will decrease by 15% •The number of transitional housing units available for transitional aged youth before they become homeless will increase by 15%. The County will complement the CoC through the following: •Increase housing placement for youth 24 years of age and under by an additional 25 placements per year. •Increase transitional housing for youth by 20 units per year. •Reduce the number of African American households who become homeless for the first time by a minimum of 25%.

Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.

Goal Statement:

By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show **203** total people people exiting homelessness into permanent housing annually, representing **609 more** people and a **25% increase** from the baseline.

Goal Narrative:

As a result of the increased investments by the State and Federal governments in housing development, motel/hotel conversions, and ongoing voucher assistance the County and CoC estimate the creation of a potential hundreds of housing units to be made available in the subsequent years. San Bernardino County and cities within the region have already received substantial Homekey projects and will continue applying for funding and making additional program investments in PSH and RRH through funding received.

Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
2,407	609	25%	203

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
Only one-third (34%) of all persons assisted through the homeless service system in 2020 exited homelessness into permanent housing. Only 1 out of 5 (21%) unaccompanied youth (18-24) served through the homeless service system in 2020 exited homelessness into permanent housing. Only 26% of persons experiencing significant mental illness and only 17% of persons experiencing substance abuse disorder served through the homeless service system exited homelessness into permanent housing. Less than one-third (31%) of all persons served in emergency shelter or transitional housing in 2020 exited homelessness into permanent housing. Veterans; Families; African American households; Veterans make up a little over 10% of the homeless population, but the majority receiving services are diagnosed with chronic health conditions, including mental illness. Families receiving emergency housing services who are new to homelessness have a lower exit to permanent housing rate than those referred to permanent housing options. African American households are over-represented in all areas of housing assistance, and as such prioritization should be provided to improve position outcomes in regards to housing placement.	The CoC will accomplish the following towards this goal: •The number of people exiting homeless into permanent housing will increase by 16%. •The number of people exiting shelter/interim housing into permanent housing will increase by 25%. •The number of unaccompanied youth and parenting youth (under 25) exiting homelessness into permanent housing will increase by 20%. •The number of people experiencing behavioral health issues exiting homelessness into permanent housing will increase by 10%. The County will complement the CoC through the following: •Percentage of African American households exiting homelessness to permanent housing will increase by 15%. •Reduce the length of time in shelter/interim housing and connections to permanent housing options by half. •Double current housing search services and activities.

Outcome Goal #4. Reducing the length of time persons remain homeless.

Goal Statement:

By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show **106** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **35 fewer** days and a **25% reduction** from the baseline.

Goal Narrative:

Currently, individuals and families on average wait nearly 5 months to be connected to a permanent housing program. Improving CES and available housing options through better data management and faster enrollment services, the County and CoC will reduce the wait time for housing placement by over a month. This will result in families moving into permanent housing at a faster rate, helping to reduce the numbers of individuals and families seeking housing. Housing navigation and placement services will be connected through CES to accomplish this goal.

Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs
141	35	-25%	106

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	**Describe the trackable data goal(s) related to this Outcome Goal:** *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
Households with at least 1 adult and 1 child assisted through the homeless service system in 2020 remained homeless for an average of 151 days. African American households assisted through the homeless service system in 2020 remained homeless for an average of 143 days. Latino households, although their average wait time is less at 116 days, collectively are composed of a large number of impacted individuals. People/households of multiple races assisted through the homeless service system in 2020 remained homeless for an average of 174 days. Over 75% of individuals who remain homeless the longest are considered BIPOC (Black, Indigenous, People of Color).	The CoC will accomplish the following towards this goal: •The average length of time persons in households with children remain homeless will be reduced by 51 days. •The average length of time African American households remain homeless will be reduced by 43 days. The County will complement the CoC through the following: •Decrease the length of time from entry into by-name list to CES by 25%. The CoC and County collectively will accomplish the following goal: •The average length of time that all BIPOC households remain homeless will be reduced by 25% from entry into CES to appropriate service connections.

Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.

Goal Statement:
By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show **2%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing **48 fewer** people and a **3% reduction or increase** from the baseline.

Goal Narrative:
Baseline data shows 2,407 individuals entering into permanent housing each year. San Bernardino County/CoC recidivism rates show about 8% of successful housing exits return to homelessness within 2 years. The goal of the region is to reduce the 3 year recidivism rate by 3%. This will account for a 2% decrease within 2 years reflecting 48 fewer people exiting back into the streets and maintaining their housing.

Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing
8%	3%	-33%	2%

Underserved Populations and Populations Disproportionately Impacted by Homelessness	
Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
According to the landscape analysis provided, unaccompanied youth and parenting youth have a higher percentage of returns to homelessness within 6 months (14% and 10% respectfully) compared to all other groups in 2020. Also, the landscape analysis identified many BIPOC households with double digit percentage returns to homelessness within 6 months. In addition, 11% of persons experiencing severe mental illness and persons experiencing substance abuse disorder returned to homelessness within 6 months. And, 10% of Veterans and persons fleeing domestic violence returned to homelessness within 6 months.	The CoC and County collectively will accomplish the following goal: •The percentage of transitional aged youth (18-25) who return to homelessness after exiting to permanent housing will be reduced by 25%. •The percentage of BIPOC households who return to homelessness after exiting to permanent housing will be reduced by 25%. •The percentage of persons experiencing severe mental illness and persons experiencing substance abuse disorder who return to homelessness after exiting to permanent housing will be reduced by 25%. •The percentage of Veterans and persons fleeing domestic violence who return to homelessness after exiting to permanent housing will be reduced by 25%.

Outcome Goal #6. Increasing successful placements from street outreach.

Goal Statement:
By the end of the performance period, HDIS data for **San Bernardino County** and the **City and County of San Bernardino CoC** will show **69** total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **207 more** people and a **100% increase** from the baseline.

Goal Narrative:
San Bernardino County and the CoC are investing millions in state and federal funding to address street homelessness. The region currently has multiple teams funded to provide street outreach and engagement to reduce the numbers of unsheltered homeless.

Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	**Outcome Goals July 1, 2022 - June 30, 2025**		
	Change in # of People	**Change as % of Baseline**	**Target Annual Estimate of # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.**
207	207	100%	69

Underserved Populations and Populations Disproportionately Impacted by Homelessness

Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: *Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.*
In 2020, only 25% of people enrolled in street outreach projects were successfully exited to a sheltered or permanent housing destination. In 2021, almost 3000 women and girls, over 1800 Hispanic/Latinos and over 1500 African Americans were enrolled in a street outreach project. In addition, almost 500 people identified as Chronically Homeless and over 750 people experiencing substance abuse disorder were enrolled in a street outreach project. High utilizers of services are individuals who utilize multiple public safety and safety net services such as healthcare (including inpatient and outpatient emergency care), criminal justice (including law enforcement, courts, and corrections), emergency response, and homeless services. High utilizers of services tend to be BIPOC, have chronic & physical health conditions, and are older. Transitional aged youth, although a smaller number countywide, have fewer positive outcomes compared to other groups and are more likely to return to the streets within 6 months of housing related services.	The CoC will accomplish the following towards this goal: •100 high utilizers of services will be successfully placed from street outreach to a permanent housing destination. •The number of people successfully placed from street outreach to a sheltered or permanent housing destination will increase by 25%. •The number of chronically homeless people successfully placed from street outreach to a sheltered and/or permanent housing location will increase by 25%. The County will complement the CoC through the following: •In one year, 100 unsheltered high utilizers of services will exit homelessness, with 65% entering into stable housing and 35% connected to services to support housing and safety. The CoC and County collectively will accomplish the following goal: •The number of women and girls successfully placed from street outreach to a sheltered or permanent housing location will increase by 25%. •The number of BIPOC households successfully placed from street outreach to a sheltered or permanent housing location will increase by 25%.

B. Strategies for Achieving Outcome Goals

In this section, applicants must describe actionable strategies they will implement to meet the Outcome Goals identified above. Because individual strategies to address homelessness usually contribute to meeting more than one desired outcome, applicants are asked to identify the strategy and then to indicate all the outcome goals for which the strategy will help drive progress and to indicate if it will help drive progress on goals for underserved populations and populations disproportionately impacted by homelessness.

Please use TABLE 5 in the HHAP-3 Data Tables Template to document the strategies that will be implemented. An example has been provided below.

Applicants are expected to identify and describe local strategies that include but extend beyond the current and planned use of HHAP funding to be inclusive of, but not limited to, strategies for:

- Strategic uses of other sources of funding;

- Increasing investments into, or otherwise scaling up, specific interventions or program types;

- Strengthening the quality or performance of housing and/or services programs;

- Improving access to supportive services and/or physical health and behavioral health services;

- Expanding and strengthening cross-system partnerships and/or collaborative planning;

- Improving data quality, data systems, and/or data analyses to better inform decision-making;

- Building the capacity of homelessness response system to utilize resources, implement best practices, and/or achieve outcomes;

- Strengthening systemic efforts and processes, such as coordinated entry and assessment processes, landlord engagement efforts, housing navigation strategies, and other systemic improvements;

- Expanding and strengthening partnerships with people with lived expertise;

- Reaching underserved and historically marginalized communities and populations; and

- Other equity-focused strategies.

In describing these strategies, **applicants are strongly encouraged to use and/or adapt content from**:

- Current local strategic plans or actions plans for preventing and ending homelessness;

- Prior HHAP applications and reporting;

- Recent applications under HUD's Continuum of Care program; and/or

- Other relevant local policy documents or plans.

Table 5: Strategies to Achieve Outcome Goals

Strategy	Performance Measure to Be Impacted (Check all that apply)
	☐ 1. Reducing the number of persons experiencing homelessness.
Description	☐ 2. Reducing the number of persons who become homeless for the first time.
Establish a Coordinated Outreach Resources & Engagement (CORE) system to facilitate coordinated and collaborative street outreach activities which shall included the targeting of resources to "high utilizers of safety net services" and other persons experiencing chronic and/or long-term homelessness to provide a concentrated-level of services and activities to facilitate successful placements from street outreach leading to permanent housing.	☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
July 2022 - June 2025	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	
San Bernardino County HOPE Team	☑ 6. Increasing successful placements from street outreach.
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
At least 100 high utilizers of safety net services and experiencing chronic homelessness will achieve permanent housing stability by January 2025.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description	☑ 1. Reducing the number of persons experiencing homelessness.
Housing the most at-risk. Working collectively to offer an array of wraparound services to get individuals the support they need to stabilize, begin healing, and exit homelessness in less restrictive, community-based care settings will help individuals transition from homeless to home. This may also require implementing policies that look at upstream prevention and early intervention. This includes aligning the County's network of housing and homeless services continuum of care to maximize the number of persons to be served, with a focus on equitable access. By working together to provide pathways to housing, health, and income stabilization, individuals experiencing homlessness can find their unique roadmap to recovery and self-sufficiency to prevent unnecessary incarcerations and hospitalizations.	☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing. ☑ 4. Reducing the length of time persons remain homeless.
Timeframe	☑ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
July 2022 - June 2025	
Entities with Lead Responsibilities	☑ 6. Increasing successful placements from street outreach.
San Bernardino County Community Revitalization and Office of Homeless Services	
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
100 unsheltered high utilizers of services will exit homelessness each year, resulting in 300 homeless exits by 2025.	

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description	☑ 1. Reducing the number of persons experiencing homelessness.
Increasing shelter capacity. The County will build new partnerships with municipalities and the County's unincorporated areas to host emergency/transitional shelters with access to supportive services. This will be accomplished through the development of programs that improve community safety, test innovative low-barrier shelter solutions, and increase partnerships. Reducing barriers to shelter, such as allowing pets, storage of personal items, greater privacy, allowing access to service delivery partners, and longer and more flexible stays will help to create more low-barrier shelters.	☐ 2. Reducing the number of persons who become homeless for the first time. ☐ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
July 2022 - June 2025	
Entities with Lead Responsibilities	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
San Bernardino County Community Revitalization and Office of Homeless Services	
Measurable Targets	☐ 6. Increasing successful placements from street outreach.
Increase shelter bed capacity by 100 bed per year (total 300 beds).	
	☐ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
Description Implementing an integrated approach to solving local unsheltered and sheltered homelessness by weaving together all outreach and engagement activities and data through Esri's ArcGIS (Geographic Information Systems) software for mapping and data visualization, and location services.	☐ 1. Reducing the number of persons experiencing homelessness. ☐ 2. Reducing the number of persons who become homeless for the first time. ☑ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe July 2022 - June 2025	☑ 4. Reducing the length of time persons remain homeless.
Entities with Lead Responsibilities San Bernardino County Community Revitalization and Office of Homeless Services	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Measurable Targets Will conduct 56 case conference meetings per year to identify and recommend the most appropriate intervention.	☑ 6. Increasing successful placements from street outreach. ☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
	☐ 1. Reducing the number of persons experiencing homelessness.
Description	☐ 2. Reducing the number of persons who become homeless for the first time.
Implement system improvement and capacity building activities to facilitate greater system coordination, collaboration, resource alignment and performance outcomes to include but not limited to comprehensive systemwide workforce development activities, system supports to maintain homeless services & housing delivery system, and commitment to address racial disproportionality and equitable provision of services and outcomes.	☐ 3. Increasing the number of people exiting homelessness into permanent housing.
Timeframe	☑ 4. Reducing the length of time persons remain homeless.
July 2022 - June 2025	☐ 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
Entities with Lead Responsibilities	
San Bernardino County Community Revitalization and Office of Homeless Services	☐ 6. Increasing successful placements from street outreach.
Measurable Targets	☑ Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Reducing the length of time from entry into a CES by-name list by 25%.	

PART III. NARRATIVE RESPONSES

In preparing these narrative responses, applicants are strongly encouraged to use and/or adapt content from: their current local strategic plans or actions plans for preventing and ending homelessness; prior HHAP applications and reporting; their most recent applications under HUD's Continuum of Care program; and/or other relevant local policy documents or plans.

1. **[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4.**
   ☒ Yes   ☐ No   ☐ Other (please explain Click or tap here to enter text.)

2. **[50220.8(b)(3)(D)] My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:**

Public agencies *(governmental entities)*	☒ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.
Private sector partners *(philanthropy, local businesses, CBOs etc)*	☒ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.
Service providers *(direct service providers, outreach, shelter providers, etc)*	☒ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.
Local governing boards	☒ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.
People with lived experience	☒ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.
Other (please specify) Click or tap here to enter text.	☐ Yes	☐ No	☐ Other (please explain) Click or tap here to enter text.

a. **Please describe your <u>most notable</u> coordination and collaborative processes with these entities:**

The Office of Homeless Services (OHS) is an office under the County's Community Revitalization section, which is the lead agency identified by the County to administer both the County's portion of HHAP funding and the Continuum of Care's (CoC). As such, it is the responsibility of the OHS to actively coordinate and establish collaborative efforts with all agencies providing homeless-related services throughout the region. The current CoC governing board is made up of representatives from the County, local cities, nonprofits, a person with lived experience, the county's local education agency, and the main region's housing authority, to coordinate and share resources with the CoC.   Annually, the OHS engages all members of the CoC and other

county agencies in a series of multi-jurisdictional online workshops and/or committees designed to address the specific needs of the various regions throughout the county and to receive their input in the planning/development process. Members of the CoC, which include homeless service providers, nonprofit organizations, faith-based organizations, homeless advocates, current and formerly homeless, city, county, state and federal agencies meet regularly with other providers in their regions to review all data available to make data informed decisions for funding prioritization based on regional needs.   In the past, the CoC and the County have received almost similar amounts respectfully. The CoC has allocated almost all the funding to support regional efforts primarily focused on supportive services, temporary shelter, bridge housing and rental assistance. The County complemented those actions by focusing on longer-term solutions as noted within the County recently adopted Homeless Strategic Action Plan (HSAP). The HSAP was developed with input from over 500 key stakeholders including nonprofits, faith-based organizations, developers, healthcare providers, people with lived experience, Veterans, seniors, youth, municipalities, the 5 service planning areas of the CoC, County departments, Caltrans, homeless advocates, and members of the various communities throughout the county. The allocation of these funds in this manner will allow for the HHAP resources to be invested in the full spectrum of addressing homelessness.

3. **[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is partnering or plans to use HHAP funding to increase partnership with:**

People with lived experience	☐ Yes, formal partnering
	  ☐ CURRENT
	  ☐ PLANNED
	☐ HHAP Funds Support This Partnership
		☒ Yes, informal partnering
		  ☒ CURRENT
		  ☐ PLANNED
		☐ HHAP Funds Support This Partnership
			☐ No	☐ Other (please explain)
				Click or tap here to enter text.

Social services *(CalFresh, Medi-Cal, CalWORKs, SSI, VA Benefits, etc)*	☒ Yes, formal partnering
	  ☒ CURRENT
	  ☐ PLANNED
	☐ HHAP Funds Support This Partnership
		☐ Yes, informal partnering
		  ☐ CURRENT
		  ☐ PLANNED
		☐ HHAP Funds Support This Partnership
			☐ No	☐ Other (please explain)
				Click or tap here to enter text.

Justice entities	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ No	☐ Other (please explain)

	☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ CURRENT ☒ PLANNED ☐ HHAP Funds Support This Partnership		Click or tap here to enter text.
Workforce system	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☒ Yes, informal partnering ☒ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Services for older adults	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☒ Yes, informal partnering ☒ CURRENT ☐ PLANNED HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Services for people with disabilities	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☒ Yes, informal partnering ☒ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Child welfare system	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☒ Yes, informal partnering ☒ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Education system	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☒ Yes, informal partnering ☒ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Local Homeless Coordinated Entry System	☒ Yes, formal partnering ☒ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ Yes, informal partnering ☐ CURRENT ☐ PLANNED ☐ HHAP Funds Support This Partnership	☐ No	☐ Other (please explain) Click or tap here to enter text.
Other (specify _____)	☐ Yes, formal partnering ☐ CURRENT ☐ PLANNED	☐ Yes, informal partnering ☐ CURRENT ☐ PLANNED	☐ No	☐ Other (please explain) Click or tap here to enter text.

	☐ HHAP Funds Support This Partnership	☐ HHAP Funds Support This Partnership		

a. **Please describe your <u>most notable</u> partnerships with these groups (e.g. MOUs, shared funding, data sharing agreements, service coordination, etc.)**

The Office of Homeless Services (OHS) has been partnering with the Homeless Veterans Community Planning Group (HVCPG) since 2015. On July 21, 2015, the San Bernardino County Board of Supervisors convened a Special Study Session on homelessness during which they voted unanimously (4-0) to implement a new strategy to end veterans' homelessness in the county. This commitment included a comprehensive and coordinated approach to place the county's 401 identified homeless veterans into permanent housing by the end of 2015.

The commitment involved the Homeless Veterans Community Planning Group (HVCPG), which formed in November 2014, at the VA Medical Center in Loma Linda to address the task of ending veteran's homelessness in San Bernardino County. In conjunction with the planning group, the OHS would assist to maintain a Master List to keep track of the scope of the homeless veteran problem in the county; the HVCPD would establish benchmarks to accomplish its mission; and identify the resources needed to accomplish the mission of ending veterans homeless in San Bernardino County.

In order to address the Initiative, a comprehensive strategy and partnership between multiple agencies was formed. This Partnership included a variety of members from the Homeless Provider Network, which represents the membership of the Continuum of Care (CoC), local government agencies (i.e., county and city governments), Veteran service provider agencies, the Veterans Affairs (VA) Loma Linda Healthcare System, the San Bernardino County VA Office and benefit assistance, the Housing Authority of the County of San Bernardino (HACSB), the local coordinated entry system (CES), members of the private sector and faith-based communities, the Sheriff's Homeless Outreach and Proactive Enforcement (HOPE) Team, and Veteran housing advocates. These members established a sharing protocol, which included a

release of information protocol to share data regarding homeless Veterans who were being assisted by the various agencies to connect them with appropriate housing.

Since the beginning of the Initiative, the HVCPG, OHS, VA Loma Linda, County VA, the HACSB, CES, and the CoC, have been meeting weekly to review the status of the active Veterans receiving case management support and housing support services. To date this partnership has housed nearly 2,000 Veterans' households. The HACSB has secured 629 Veterans Affairs Supportive Housing (VASH) vouchers for the region, and our Supportive Services for Veterans and Families (SSVF) have secured millions in funding for our joint endeavor.

Another partnership between OHS that has added to the robust nature of services throughout the county is through its partnership with the Sheriff's HOPE Team. The HOPE Team serves as a crucial component of the CES and is the primary street outreach team the local CoC and County relies on. The HOPE Team has established a geographic information system (GIS) using ESRI global mapping technology. This system is overlaid with data the OHS uses to capture point-in-time county (PITC) homeless survey data. OHS has entered into a memorandum of understanding with the Sheriff to capture this data and allow access to the HOPE Team of the Homeless Management Information System (HMIS) data and ultimately CES information.

The HOPE Team and through its Sheriff partners, assesses unsheltered individuals encountered in the streets to connect them with essential resources using CES and HMIS. This has resulted in a robust accounting of homeless individuals through a near weekly census. Data is capture and shared and the HOPE Team and OHS can see trends in homelessness and movement throughout the county utilizing this system. As a result of the success using ESRI, the CoC has opted to switch its HMIS software provider to BitFocus/Clarity which is based on an ESRI platform.

4. **[50220.8(b)(3)(B) and 50220.8(b)(3)(E)] My jurisdiction (e.g., City, County, CoC) is strengthening its partnership, strategies, and resources across**:

Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])	⊠ Yes ☐ No	☐ Data Sharing Agreement Established	⊠ Other (please explain) HMIS agreement and Community Supports

Physical and behavioral health care systems and resources	☒ Yes ☐ No	☒ Data Sharing Agreement Established	☐ Other (please explain) Click or tap here to enter text.
Public health system and resources	☒ Yes ☐ No	☐ Data Sharing Agreement Established	☒ Other (please explain) Roomkey agreements in place

a. **Please describe your <u>most notable</u> coordination, planning, and/or sharing of data/information that is occurring within these partnerships.**

Beginning in 2018, the OHS had initiated collaboration with the CoC Standing Health Committee to see how it could connect resources to the various local healthcare providers and managed care plans. This resulted in allowing health agencies to have read-only access to the HMIS, so health employed social workers and case managers would be able to see if homeless patients had or are currently receiving supportive services through agencies participating as part of the HMIS. In order to access the data, each agency seeking access entered into a memorandum of understanding with the OHS.

This also allowed greater expansion to the original whole person care stratagem to overlay health and homeless resources. OHS later participated with the local managed care organizations to implement California Advancing and Innovating Medi-Cal (Cal AIM) efforts through enhance case management community supports in partnership with the local Department of Behavioral Health.

More recently, the OHS through its Community Revitalization group has engaged in discussion with the two local Medi-Cal managed care plans, Inland Empire Health Plan (IEHP) and Molina Healthcare, have been coordinating how the Homeless Housing, Incentive Program (HHIP) and the Homeless Housing, Assistance and Prevention (HHAP) program can complement each other to enhance and combine health and homeless care resources.

IEHP and Molina Healthcare participated in a collaborative effort to reduce and prevent homelessness in San Bernardino County while also ensuring Medi-Cal members have access to housing services. Both agencies engaged representatives of the County and CoC for development and input for their Housing and Homelessness Incentive Program (HHIP) County Local Homelessness Plans which were derived to align efforts with the local CoC and County in their joint homeless action planning efforts. Both health plans are resolved to address identified housing and service gaps in alignment with San Bernardino County's Homelessness

Action Plan and the Homeless Housing, Assistance and Prevention (HHAP) Grant Program by ensuring that health plans have the necessary capacity and partnerships to connect Members to needed housing services. IEHP, Molina, the CoC and County will work together on an approach that focuses on the following:

- Develop partnerships between MCPs and social service agencies, counties, public health agencies, and public and community-based housing agencies to address homelessness

- Provide rapid rehousing for Medi-Cal families and youth, and interim housing for aging and disabled populations

- Expand access to housing services and street medicine programs

- Improve access to coordinated housing, health, and other social services

- Reduce avoidable use of costly health care services

- Improve whole person health for Medi-Cal enrollees, including behavioral health treatment and resources

- Implement solutions that manage information to better identify populations of focus and Member needs

Discussions have already begun in terms of investing HHIP resources to improve the overall homeless services system within the region to enhance positive health and homeless joint outcomes.

5. **[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services.** *Note: These actions should be aligned with the equity-focused Outcome Goals and related strategies described in previous Parts, but should not need to be limited to those strategies.*

☒ Disaggregating administrative data for use in decision making processes
☒ Modifying procurement processes
☒ Ensuring those with lived experience have a role in program design, strategy development, and oversight
☒ Developing workgroups and hosting training related to advancing equity

☐ Other, please describe:

a. Please describe the <u>most notable</u> specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.

The CoC actively recruits persons with lived experience, specifically communities of color and LGBTQ+ to participate in policy, program, and funding decisions at the annual Homeless Summit, Project Connect Outreach events, and during the PITC volunteer recruitment. As a result of the active recruitment there are 10 persons with lived experience that provide input into the local planning process and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing.

The CoC recently created an ad hoc committee to review historical data to analyze and create strategies to address racial disparities within the region based on aggregate data from the Racial Equity Analysis Tool (REAT) and California's Homeless Data Integration Systems (HDIS), The U.S. Census Bureau American Community Survey (ACS); Point-in-Time Homeless Unsheltered and Sheltered Count (PIT Count); Coordinated Entry System (CES); and Homeless Management Information System (HMIS). The San Bernardino County CoC analyzed the information looking for racial disparities which revealed two significant racial/ethnicity disparities when the data sources are used to determine "overrepresentation: by comparing the data sources for race and ethnic groups. The data revealed the following:

1. Black/African Americans are disproportionately represented in the homeless population compared to their representation in the general population. Black/African Americans made up 8% of the general population and 12% of persons living in poverty in San Bernardino in 2019. Blacks/African Americans, however, made up 24% of the total number of persons counted during the 2020 homeless count and 21% of the total number of persons counted as unsheltered (living on the streets, in makeshift shelters (i.e., tents, tarps, and/or boxes) and 32% of the total number of persons counted as sheltered, which includes staying in an emergency shelter, transitional housing and non-congregate shelter such as a hotel/motel room

paid by a charitable entity.

2. More than 52% of the general population of Hispanics or Latinos was living in poverty, whereas nearly 31% of homeless persons entered in to CES were Hispanics or Latinos and approximately 35% of homeless persons entered into HMIS were Hispanics or Latinos and approximately 36% of homeless persons who exited to permanent housing after being entered into HMIS were Hispanics.

The County and the CoC will seek to recommend and implement the following actions in regards to racial equity: 1) enhance service delivery, specific to communities impacted by gender, with program services designs created to include gender-specific delivery of services, 2) housing placement activities which will focus on single parent, elderly, LGBTQ+ people, particularly those at the very lowest income limits with these often disenfranchised groups being prioritized for future housing investments made by the state and federal governments, and 3) support housing retention rates by ensuring housing policies are created utilizing a gender lens and design housing with gender-related development in mind and incorporating a gender-responsible inclusiveness for County and CoC planning purposes, identifying the unique challenges faced by women and LGBTQ+ people of lived experience, especially among the BIPOC community.

In addition, the County OHS works with the CoC to include formerly homeless individuals in discussion and policy-making activities. In 2022, the CoC created the Homeless Strategic Action Plan to focus on strategic and continuous improvement to prevent and reduce homelessness and included input about policies and best practices from formerly homeless persons. This included input from a person with former lived experience, a former homeless youth with lived experience, and a former homeless Veteran with lived experience.

The CoC Board and OHS staff regularly coordinates advisory committees and invite homeless and formerly homeless to participate in homeless planning meetings to determine, funding criteria, funding scoring criteria, policy updates and policy making. Persons with lived experience sit on almost every CoC-related homeless committee, including those that make decisions about program implementation and system-wide policies. Persons with lived experience have worked with the County and the CoC to adopt policies and operations, promote affordable housing solutions, and recommend best practices on engaging people

with lived experience. CoC efforts to engage persons with lived experience of homelessness include announcements during the CoC Board and committee meetings.

6. **[50220.8(b)(3)(G)] My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from <u>institutional settings</u> in partnership with the following mainstream systems:**

Physical and behavioral health care systems and managed care plan organizations	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Public health system	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Criminal legal system and system for supporting re-entry from incarceration	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Child welfare system	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Affordable housing funders and providers	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Income support programs	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Education system	☐ Yes, formal partnering	☒ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Workforce and employment systems	☐ Yes, formal partnering	▪ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.
Other (please specify) Click or tap here to enter text.	☐ Yes, formal partnering	☐ Yes, informal partnering	☐ Yes, leveraging funding	☐ No	☐ Other (please explain) Click or tap here to enter text.

a) **Please describe the <u>most notable</u> specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings.**

Both the County and the CoC have recommended discharge policies for institutions that are at higher risk of discharging individuals into homelessness upon release from the facility. Traditionally, these discharge policies are associated with foster care services, correctional facilities or through juvenile probation clients, mental health institutions, hospitals and healthcare providers, treatment centers, and potential military organizations.

All of these agencies are required to take specific steps to connect discharged clients with resources that will support the long-term care to help these individuals into housing, housing maintenance, and prevent homeless recidivism. The County and CoC will explore strengthening current policies to help prevent returns into homelessness. Some of the recommendations will include:

- High-level wrap around support, access to mainstream services (i.e., SSI/SSDI), and case management for all individuals exited from institutions as coordinated with the local coordinated entry system (CES).

- Referral to CES from all institutional settings.

- Provide ongoing educational transition meetings to the various settings several times a year at least six months in advance to discharge to allow preparation and potential connections to housing opportunities prior to discharge.

- Provide regular trainings for institutional settings that discharge clients, especially among staff.

- Improve the assessment instrumentation currently used to help improve placements.

- Coordinate collection of data regarding exit destinations for discharged individuals.

The OHS routinely asks for updated discharge policies from institutional settings for review by the CoC for recommendations to improve planning and eventual discharge for clients.

7. **[50220.8(b)(3)(H)]** **Specific and quantifiable** <u>**systems improvements**</u> **that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:**

(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.

The CoC as well as the County will be focused on a number of systems improvement activities to improve the delivery of services, strengthen provider's capacity to engage in services, and improve the foundation of the CoC, the County and its collaborative structure. The CoC was allocated $780,374.96 and the County was allocated $728,349.96. The CoC has voted to allocate the funding for 1) capacity building and workforce development for system service providers. This will be in the form of a series of structured education and training activities to include: racial, gender, ethnic equity and cultural competency training, best practices for service delivery and activities, organizational capacity building, fund development, and governmental contract compliance, 2) a commitment to address racial disproportionality in homeless populations through the achievement of equitable provision of services and outcomes to include: a comprehensive evaluation of racial, ethnic, and gender disproportionality and cultural biases in accessing resources and services within the countywide homeless service system, and facilitating system improvements to help achieve equitable services and outcomes; 3) systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system to include: regional planning activities linked to systemwide coordination and service delivery improvements within each region and the region as a whole, and developing recommendations to facilitate improvements to intra-system and cross-system data collection, analysis, and resource alignment; and 4) youth set aside funding to improve youth action board involvement and developing a specific youth CES component. The County will seek to compliment activities conducted through the CoC.

(II) Strengthening the data quality of the recipient's Homeless Management Information System.

The OHS as the HMIS provider for the County and CoC has switched its HMIS provider from Eccovia to Bit Focus/Clarity. The new provider's platform is based on Environmental Systems Research Institute (ESRI) geographic information system (GIS) technology. ESRI is located in the

city of Redlands, located within the County of San Bernardino, and as such the County has access to the platinum package of software through ESRI. The County and CoC will be able to cross reference various data sources utilized under ESRI to improve the collection of data and cross reference multiple data platforms currently not available under our current HMIS provider. This will allow OHS to develop a platform for increased data and information sharing with other software platforms such as, health care management, behavioral health and public health systems, sheriff data and law enforcement data to improve information and strengthen our local HMIS. The purpose is to be able to share information across systems, while being sensitive to data restrictions such as the Health Insurance Portability and Accountability Act (HIPAA) and personally identifiable information (PII).

(III)   Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.

The Local Homelessness Action Plan has provided a platform for the County and CoC to take an accountability of all homeless and housing related funding. The inventory of program, funding, and resources will allow the region to align and leverage services to maximize housing and homeless services utility within the region, while avoiding and discouraging supplantation of services. Case conferencing and other services will be available through the new HMIS software, and within the next few months, OHS will begin an aggressive training to providers and agencies interested in understanding the data. The CES will be accessed through Clarity so all applicable agencies and referrals maintained in the system will be accessible to the region through the platform.

(IV)   Improving homeless point-in-time counts.

The CoC currently utilizes a survey-based methodology to conduct the Point-In-Time Count (PITC). All 24 incorporated cities in the county conduct their own count, with the County and CoC facilitating the process. OHS uses ESRI technology to capture the data in real time and GIS map the information for trend analysis. OHS was among the first to use ESRI technology to

complete the PITC and was awarded a National Association of Counties (NaCo) award for its work in improving the collection of PITC data and ability to cross-reference this information with a vast variety of other data sets.

(V) Improving coordinated entry systems to strengthen or streamline processes, to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

Through the significant number of resources being made to the local jurisdiction, many more agencies and programs have been funded to provide homeless services over the past year, all with requirements to coordinate with CES. All of these agencies have to be trained in the CES protocols and how to enter data and upload documents into the CES workflow within HMIS. This also strains the capacity of CES to meet with HUD required mandates.

The CoC has engaged the HUB for Urban Initiatives to complete an annual assessment of the CES. For the past several months, our consultant Dr. Patricia Leslie, has been meeting regularly with members of the County, CoC, and the local CES provider to review the HUD mandated services a CES should provide. This is also based upon a review of the CES conducted a couple of year back with certain recommendations provided to Inland SoCal United Way 211+ (the HUD funded CES provider). The CoC has also been receiving guidance and direction from HUD technical assistance to help strengthen our local CES. A consumer survey was completed and analyzed for improvements.

The CoC and the County will be utilizing the initial disbursement award to address racial inequities within assessment tools used to prioritize services. An evaluation of the data provided by the State shows a clear difference in the length of time BIPOC communities must wait to enter into housing from their White counterparts. The County has adopted strategies to improve performance measures through the CES including outcome goals identifying improvements in the length of time from entry into a by-name list and improvements in the length of time from entry into the CES to appropriate service connections and appropriate temporary and/or

permanent housing options. This will all be improved through an equity lens, noting the various demographics of individuals and families being assisted, an analysis of the data, and process reviews conducted to continuously improve services.

8. **Response to this question is for informational purposes only** – What **information, guidance, technical assistance, training, and/or alignment of resources and programs** should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

Information, Guidance, and Technical Assistance

☒ Facilitation of planning processes and collaborative approaches among cross-agency and community-level partners

☐ Technical assistance related to goal setting (generally)

☐ Technical assistance related to goal setting in underserved/disproportionately impacted populations

☐ Technical assistance related to achieving outcome goals

☒ Technical assistance on implementing performance-based contracting

☒ Trainings on topics of equity

Alignment of Resources and Programs

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

The Southern California Continuums of Care participate as part of a regional alliance sponsored through Dr. Joe Colletti of Urban Initiatives. Such meetings may also be beneficial to Central and Northern California CoCs. I would recommend establishing regional alliances as they have been useful to Southern California CoC relations and communication.

PART IV. HHAP-3 FUNDING PLANS AND STRATEGIC INTENT

In TABLE 6 of the HHAP-4 Data Tables, applicants will describe the activities they intend to support with HHAP-4 funds by providing a Funding Plan list and in **Table 7** will provide Demonstrated Need information when or Interim Housing will be supported with HHAP-4 funds. In each of these tables, applicants will include detailed information about all activities to be funded with their **entire HHAP-4 allocation** (initial and remainder disbursements combined).

1. **[50220.8(b)(3)(A)] Funding Plan Strategic Intent** - *Enter your responses to this question in Table 6 of the HHAP-4 Data Tables, adding rows as necessary.*

   For each of the Eligible Use Categories intended to be supported with HHAP-4 resources, please briefly describe:

   - The activities to be supported with those resources, including the youth set-aside resources;

   - How investing HHAP-4 resources into those activities represents a strategic use of HHAP-4 resources and will address needs and gaps within the jurisdiction's homelessness response system; and

   - How decisions to invest HHAP-4 resources into those activities was informed by planned uses of other state, local, and/or federal funding sources within the jurisdiction (as documented in the Landscape Analysis within Part I).

   NOTE: IF you are funding an Interim Housing activity with HHAP-4 funds (including *existing* interim housing), you must provide demonstrated need in **Table 7**.

Table 6: Funding Plan Strategic Intent

	Table 6. Funding Plan Strategic Intent				
Eligible Use Category Intended to be Supported with HHAP-4	Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use (%)	Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP-4	How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?	How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?
1. Rapid rehousing	30%	5%	Targeted Rapid Rehousing projects and supportive services	Rapid rehousing is an inexpensive and effective solution to move individuals and families who have fallen into homelessness into housing at a faster pace. Much of the funding received by the County and CoC is to provide permanent supportive housing (PSH) assistance. RRH assistance will complement funding already provided to the area.	Rapid rehousing has been proven an effective tool in moving individuals and families back into permanent housing. During ARRA, under the Obama Administration, rapid rehousing (RRH) was over 80% effective for placement. In addition, the San Bernardino County CoC recently conducted a cost analysis study howing the average cost to permanently house a family through RRH was approximately $5,000 per family per
2. Operating subsidies	15%	2%	Capitalized operating support reserves to support housing programs that do not offer case management and operational cost for maintenance of units	Many recent housing programs for development of PSH need ongoing capitalized operating subsidy reserves to make these long-term programs viable and enticing for developers to participate with local government and the CoC. These commitments will allow programs more time to help locate additional funding for longer-term stability.	As a result of successful Homekey projects funded within the region, the long-term viability of these projects has focused the region to be proactive in investing funding to maintain PSH programs for longer periods, while providing funding that may be used in emergency situations to augment existing funds through supplementation.
3. Street outreach	8%		Street engagement and connection to resources through the CES and temporary shelter	Literally homeless individuals either lack the knowledge to effective access mainstream and housing resources, or choose to avoid such services due to ongoing distrust in the system. Street Outreach is needed to provide the resources and education needed for the homeless community, and to establish rapport with homeless individuals and families.	San Bernardino County has been investing in a number of street outreach programs in collaboration with the local CoC. So far these programs have proved to be effective in reducing the number of individuals in known encampments and increasing access to available resources. Services such as this will reduce street homelessness.
6. Delivery of permanent housing	25%	3%	Innovative housing programs (such as development of PSH and PH)	As we have seen due to recent investments by the State of California, innovative housing development projects such as motel/hotel conversions are a fast and inexpensive way to maximize housing for the homeless in a rapid manner. Continued development of such programs will increase housing placements significantly and will align with the Governor's proposed statewide vision.	To date thousands of units have been created through innovative investments by the State of California. HHAP funding will provide more flexibility for the region to develop similar projects which will result in long-term housing investments for the region.
5. Systems support	15%		System improvements and capacity building	System improvement is continually needed to address the increase in homelessness and the successful response in lowering it throughout the region. Better understanding of data will help to improve resource access and education for homeless service providers will help to secure faster connections to services.	San Bernardino County is a region where capacity building issues have long been a problem. The James Irvine Foundation has noted San Bernardino County has one of the lowest per capita funding rates throughout the State. System improvements and capacity building investments will help to secure a better system, provision of services, and homeless service providers strengthening for the region.
10. Administrative (up to 7%)	7%		HHAP program administration for the Administrative Entity to oversee contracts and reporting to the State	The 7% of administrative costs provided to the Administrative Entity will help the agency to staff, monitor, report and process funding requests for agencies providing services.	These funds will help the Administrative Entity to oversee the funds per State requirements.
Total:	**100%**	**10%**			

2. **[50220.8(b)(3)(A)] Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:**

- Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above).

Planned activities and investments will be focused on lowering rates of homelessness within the region while maximizing to the extent possible the reduction of homelessness through placement in permanent housing. It is the intent to focus on the creation of permanent housing opportunities to individuals and families in need of assistance. Over 50 percent of the funding will go to support rapid rehousing and permanent supportive housing efforts.

- Help address racial inequities and other inequities in the jurisdiction's homelessness response system.

  A review of the data have shown the number of black, indigenous, people of color who are affected by either covert or overt practices that result in an over representation of members of the population in comparison to the general public. These inequities will be address as per the goals and strategies noted in the updated data tables.

- Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans.

  The County and the CoC have already partnered with the local County Department of Behavioral Health (DBH) for the provision of services. In fact, DBH is an active member of our outreach engagement teams and provide support to various programs such as Project Roomkey and Homekey. DBH and Community Revitalization are active in CalAIM activities and are currently partnering with the local Medi-Cal Managed Care Plans for leveraging HHIP funding with current and upcoming HHAP funds.

- Support increased exits to permanent housing among people experiencing homelessness.

  The whole purpose of these funds is to help reduce homelessness within the region through the connection of individuals and families to available housing resources. The CoC has conducted an annual audit of the Coordinated Entry System to improve placements and referrals to housing resources in the region. The County and the CoC collectively will aggressively move to meet with the local goals it has established within the submitted data tables in order to meet with the expectations of the State.