

Contract	Number

**SAP Number** 

# **Purchasing**

**Department Contract Representative** David Battaglia **Telephone Number** (909)-387-7854 Contractor Aramark Uniform & Career Apparel, LLC. **Contractor Representative** Scott Gilbertson **Telephone Number** (951) 231-6225 **Contract Term** April 1, 2020 - March 31, 2025 **Original Contract Amount Amendment Amount Total Contract Amount Cost Center** 

## IT IS HEREBY AGREED AS FOLLOWS:

WHEREAS, the County of San Bernardino (County) desires to purchase and rent uniform work apparel, mats, accessories, and laundry services; and,

WHEREAS, the County conducted a competitive process in conjunction with Riverside County to provide these services; and,

WHEREAS, the County finds Aramark Uniform & Career Apparel, LLC ("Contractor") qualified to provide uniform work apparel, mats, accessories, and laundry services; and,

WHEREAS, the County desires that such services be provided by Contractor and Contractor agrees to perform these services as set forth below;

NOW, THEREFORE, the County and Contractor mutually agree to the following terms and conditions:

# A. DEFINITIONS

A.1 County refers to The County of San Bernardino and its departments.

## **B.1 CONTRACTOR SCOPE OF WORK**

Provide work apparel, coveralls, mats, dust mops, towels and accessories and laundering services to the County of San Bernardino per Exhibit A (incorporated herein by this reference). The County reserves the right to increase or decrease the quantity of uniforms required at the same price identified in Exhibit A. Uniform sets may consist of one of the following: One (1) shirt (long or short sleeves, button up or "polo" style) and one (1) pair of trousers (or shorts); 2) one (1) shirt (long or short sleeve, button up or "polo" style); one (1) shop or lab coat; (1) pair of trousers (or shorts); or one (1) pair of coveralls. These shall be measured to fit the individual. All measuring shall be accomplished within thirty (30) days after the award of contract, at each department's convenience and shall take place at various locations in the County. Uniforms for the County may include custom embroidery or silk-screen printing of Department logo/insignias as well as name patches. The County may add or delete items/locations during the duration of the contract without price escalation by the Contractor.

## **B.2 STOCK ITEMS**

Contractor shall consult with County's Purchasing Department and other County departments uniform services personnel, to identify all contracted uniform items (BY SIZE) that will be stocked at its local distributors location and the back-up warehouse located in Southern California. This shall be accomplished within the first 30 days of this signed contract. This action shall also repeat itself every year during the term of the contract. This is necessary to adjust for personnel changes within the County Departments. By mutual agreement, between the parties, a size/quantity distribution shall be determined using expected manpower levels in each of the user departments. All County employees enrolled in the rental uniform program MUST receive a minimum of 11 sets of uniforms as identified by County departments.

Those items deemed "In-Stock" at the local distributor should be made available for immediate delivery should the user/buyer so desire. If the user/buyer desires "standard alterations" to be made and the attachment of patches, chevrons, trouser stripes, buttons, and name tags to the uniform by the local distributor, a seven (7) day turn-around time shall be allowed as promised and considered as reasonable. For extensive alterations to "In-Stock" uniform items a seven (7) day processing period shall also be considered as reasonable.

The Contractor shall have committed to the "Maximum" delivery time for "In-Stock" items and a financial penalty it will incur whenever the maximum is exceeded. The Contractor shall commit to a service satisfaction level of 90% and to make the necessary investment in "on-hand inventory" and service personnel to maintain this account. The Contractor shall monitor their local and back-up inventories on a regular basis and coordinate their replenishment orders with the supplying factory to take into account lead time and product ion schedules, and sales to other user agencies, and to ensure that the County departments shall be fully serviced.

Should it be determined that the Contractor has not made the necessary commitment to service and inventory stocking levels, as demonstrated by poor service and replenishment to the County departments, a 30-day notice to rescind the balance of this contract shall and will be issued by the County Purchasing Office.

## **B.3 NON-STOCK ITEMS**

It is the desire of the County departments to have the Contractor, put into local stock, for the specific use of San Bernardino County certain "specific sizes" of normally "Non-Stock" uniform items. These items shall be identified by the County departments Uniform Supply Personnel and shall be available at either the local distributor's location or the back-up warehouse located in Southern California. This shall be accomplished prior to the actual commencement of the contract date. This action shall also repeat itself every year during contract term. This is particularly necessary to adjust for personnel changes or additions and size preferences within the County departments. The stock adjustments of these "specific sizes" of normally "Non-Stock" uniform items shall be at "no charge" to the County during the early years of the potential award period. If the award is not renewed or terminated, at the election of the County

Revised 09/9/2019 Page 2 of 18

<u>only</u>, the County shall purchase all remaining "specific sizes" of normally "**Non-Stocked**" uniform items previously agreed to, that cannot be assimilated into the Contractor's regular inventory.

The Contractor shall make every effort to quickly make available for purchase the above items. Once the above items are "in-stock" at either the local distributor's location or the Southern California warehouse, the County departments Uniform Supply Personnel and the County Purchasing departments shall be notified in writing as to the item and size of the availability. From then on those items shall be treated the same with respect to delivery, alterations, and commitment to service as the "In-Stock" items above.

#### **B.4 UNIFORM QUALITY**

The Vendor shall guarantee that all items, and or substitution items as having been <u>prior approved by the County departments</u>, will be available during the entire contract period. All uniforms, accessories, and equipment furnished under this Contract must be of the quality specified or in the event no quality is specified, must be of the best of their respective kinds, and will be subject to inspections and approval of the County departments Uniform Supply personnel within a reasonable time after delivery of the goods. When manufacturing specifications are referred to in this contract such specifications shall be deemed to be an integral part hereof as if duly set out herein. Individual garments shall be free from defects in materials and workmanship, and they shall be identical in color and quality. Trimmings, linings and buttons shall be exact in style, color and quality. The stitching, stitching placement, style and size of pockets, flaps and all other details shall be identical.

If the uniform item is deficient in any respect, the uniform item shall be rejected and returned at the Contractors' expense for replacement within the seven (7) day processing period, at no cost to the County.

The original manufacturers brand label shall remain affixed to the uniform, accessory, or equipment. In no case shall the original manufacturers label be removed or covered up by another private label or "made expressly for" type of label. If this condition should appear, the County will deem the item as an unauthorized substitution. The item will be disallowed for use in the County and will be considered as grounds for "termination for cause" of the contract.

#### **B.5 SUBSTITUTIONS**

Substitutions will NOT be permitted unless specifically approved by the County departments. Contractor may substitute articles so long as they are of similar character, quality and design as that specified, and will serve the purpose for which the article is to be used as they are of similar character, quality and design as that specified, and will serve the purpose for which the article is to be used equally well as that specified, and is equally suited to the needs of the County' departments as that specified. The County reserves the right, through the purchasing agents, to be the sole judge in making such determination.

#### **B.6 INSIGNIAS**

The Contractor shall sew on any and all cloth insignias, name patches, or labels supplied by the County on all new uniform items, at no additional cost to the County. The cost for attachment of trouser stripes, embroidered, silk-screened or embossed names, where required, shall be included in the initial cost for that item. Contractor shall provide individual cost for these services as specified in the cost proposal sheet Exhibit A. Patches must be uniform in font, color, size and must meet the standards set forth by the requesting County department material.

#### B.7 MEASUREMENTS, ALTERATIONS AND FITTINGS

Measurements are to be taken by the Contractor(s) at various locations in the County, as required, no later than 30 working days after receiving the request from the County departments Uniform Supply personnel. The Contractor shall be solely responsible for all measurements for made-to-measure uniform items.

The Contractor shall provide to the County departments Uniform Supply personnel and to the County Purchasing buyer a listing of contacts at the local distributor facility and at the Southern California supply warehouse. If there is no Southern California supply warehouse, then the next closest point of major supply inventory shall suffice. A single point of contact at each supply location is desired; however, in all cases the name and phone number of the "general manager" shall also be listed as well as an emergency

Revised 09/9/2019 Page 3 of 18

contact number for each submitted name. If the uniform, accessory, or equipment manufacturer has a sales representative, this should be provided as well; local sales representatives are preferred.

The Contractor shall regularly schedule monthly visits to County department locations for the express purpose of the taking of measurements and the further fitting of new uniforms, accessories, or equipment; this shall be at no cost to the County. Additional alteration appointments may be requested on an "As Needed" basis. The costs of alteration to existing uniforms or uniform past the initial "fitting stage" shall be at the expense of the County Departments. A reasonable tailoring charge shall be allowed.

Contractor(s) shall provide special on-site measurement services for all new recruit and special unit group orders of 10 or more.

The station commander or department head representative concerned, or his designated representative, shall be the sole judge of the proper fit, as well as compliance with specifications. Any item failing to meet specifications and which cannot be successfully altered will be returned to the Contractor at his expense. These items shall be replaced in conformance with the specification within seven (7) days

The Contractor shall provide both on-site and off-site fitting services through the term of the agreement. A list of offsite fitting locations shall be provided.

# **B.8 DELAYS**

If a delay is foreseen in the availability of any uniform (of any size), an accessory (of any type), or piece of equipment ordered by the County departments Uniform Supply Personnel, or any of the above items that are normally considered an "In-Stock" inventory item, the Contractor shall give thirty (30) days prior written notice to the County departments and to the County Purchasing buyer assigned to this award. This notice shall detail the exact nature of the delay and the date the item will be either received by the user/buyer or will be available in inventory and ready for issuance. The County Purchasing Department buyer has the right to extend the delivery due date if reasons appear, in the sole discretion of the County to be valid. The Contractor must keep the County Purchasing and County departments Uniform Supply personnel advised at all times of the status of the delay or order. Default in "promised delivery" (without acceptable reasons) or failure to meet specifications, authorizes the County Purchasing Department to purchase the uniform(s), accessories, or equipment elsewhere and charge full increase in cost and handling to the defaulting Contractor.

#### **B.9 BACK ORDERS**

Back orders of normally "In Stock" inventory items will not be accepted by the County during the duration of the contract. No item normally considered a "Non-Stock" inventory item may be back ordered without permission of the County departments Uniform supply personnel. "Non-Stock" inventory items shall be considered "back ordered" when the "agreed to" and or "promised" delivery due date has passed.

# **B.10 UNIFORM TRACKING**

The County departments will order uniforms specific to an individual employee. This information will be provided to the Contractor by the County departments on an order form (provided by vendor) with the employee's name and department. The Contractor will individually package and tag/label the items associated with each employee, identifying the employee for who the order is intended. Delivery tickets or shipping statements shall show the quantity, part number, unit prices, total price, and employee name(s).

## **B.11 DELIVERY CHARGES**

Orders may not be conditioned on minimum deliveries. No freight or delivery charges will be paid by the County unless specifically so stated in the purchase order; however, a station may provide a written request to ship, via UPS, any particular order. No charge will be allowed by the County for Packing, boxing, or cartage. Damage to any material not properly packed will be charged to the Contractor.

#### **B.12 GARMENT ACCOUNTABILITY**

Revised 09/9/2019 Page 4 of 18

Contractor will supply audit reports on pickup and delivery. Preferred method will be computer generated reports available to the County upon request.

#### **B.13 MAINTENANCE OF GARMENTS**

The Contractor shall deliver freshly laundered uniforms to various county locations as designated and pick up soiled uniforms, once a week from the same locations. Uniforms will be laundered in the Vendor's own plants in accordance with the State of California Public Health agencies requirements. All clothing must meet the county image standard. Basic rental service shall be charged per uniform set on a weekly basis. All uniforms shall be to the satisfaction of the manager of each department using the Uniforms.

Contractor shall maintain garments in a presentable condition at all times. If, in the opinion of the County, garments are worn or unsatisfactory, they shall be replaced immediately. Failure to provide new replacement garments within one (1) cycle may result in double credits for said garments until the replacement(s) are received. Any garments not replaced within two (2) weeks (for normal and usual sizes) and six (6) weeks for 4X and 54(+) pants or coveralls may result in termination of the contract for nonperformance.

Contractor shall be responsible for normal wear of the uniforms and maintain them in an excellent state of repair at all times. Garment life shall be based upon a normal wear basis, replacements shall be provided as required to allow for a "first-class" appearance at all times.

Contractor shall repair all general cuts, tears, and damage to uniforms caused by normal hazards of the employee's work, at <u>no cost</u> to the County. Garments damaged beyond repair, in the judgment of the County, caused by employee's carelessness, shall be replaced and charged to the County within one (1) week following the damaged garment being returned to the delivery point, notations, will be provided. All garments in need of repair shall be delivered on the next scheduled delivery. In addition, Contractor shall furnish written instructions and provide a simplified repair/replacement policy at all pick-up/delivery points. Periodically, the route person shall verify the instructions are still present at the sites as well as provide any and all tags as may be necessary to keep the system operating.

Contractor shall maintain the inventory to its proper level and certify such on a quarterly basis.

Contractor shall provide storage lockers for delivery of clean uniforms and bins to collect soiled uniforms.

# C. GENERAL CONTRACT REQUIREMENTS

## C.1 Recitals

The recitals set forth above are true and correct and incorporated herein by this reference.

# C.2 Contract Amendments

Contractor agrees any alterations, variations, modifications, or waivers of the provisions of the Contract, shall be valid only when reduced to writing, executed and attached to the original Contract and approved by the person(s) authorized to do so on behalf of Contractor and County.

# C.3 Contract Assignability

Without the prior written consent of the County, the Contract is not assignable by Contractor either in whole or in part.

# C.4 Contract Exclusivity

This is not an exclusive Contract. The County reserves the right to enter into a contract with other contractors for the same or similar services. The County does not guarantee or represent that the Contractor will be permitted to perform any minimum amount of work, or receive compensation other than on a per order basis, under the terms of this Contract.

#### C.5 Attorney's Fees and Costs

If any legal action is instituted to enforce any party's rights hereunder, each party shall bear its own costs and attorney fees, regardless of who is the prevailing party. This paragraph shall not apply to those costs and attorney fees directly arising from a third-party legal action against a party hereto and payable under Indemnification and Insurance Requirements.

# C.6 Background Checks for Contractor Personnel

Contractor shall ensure that its personnel (a) are authorized to work in the jurisdiction in which they are assigned to perform Services; (d) do not use legal or illegal substances in any manner which will impact their ability to provide Services to the County; and (c) are not otherwise disqualified from performing the Services under applicable law. If requested by the County and not in violation of applicable law, Contractor shall conduct a background check, at Contractor's sole expense, on all its personnel providing Services. If requested by the County, Contractor shall provide the results of the background check of each individual to the County. Such background check shall be in the form generally used by Contractor in its initial hiring of employees or contracting for contractors or, as applicable, during the employment-screening process but must, at a minimum, have been performed within the preceding 12-month period. Contractor personnel who do not meet the County's hiring criteria, in County's sole discretion, shall not be assigned to work on County property or Services, and County shall have the right, at its sole option, to refuse access to any Contract personnel to any County facility.

# C.7 Change of Address

Contractor shall notify the County in writing, of any change in mailing address within ten (10) business days of the change.

#### C.8 Choice of Law

This Contract shall be governed by and construed according to the laws of the State of California.

# C. 9 Compliance with County Policy

In performing the Services and while at any County facilities, Contractor personnel (including subcontractors) shall (a) conduct themselves in a businesslike manner; (b) comply with the policies, procedures, and rules of the County regarding health and safety, and personal, professional and ethical conduct; (c) comply with the finance, accounting, banking, Internet, security, and/or other applicable standards, policies, practices, processes, procedures, and controls of the County; and (d) abide by all laws applicable to the County facilities and the provision of the Services, and all amendments and modifications to each of the documents listed in subsections (b), (c), and (d) (collectively, "County Policies"). County Policies, and additions or modifications thereto, may be communicated orally or in writing to Contractor or Contractor personnel or may be made available to Contractor or Contractor personnel by conspicuous posting at a County facility, electronic posting, or other means generally used by County to disseminate such information to its employees or contractors. Contractor shall be responsible for the promulgation and distribution of County Policies to Contractor personnel to the extent necessary and appropriate.

County shall have the right to require Contractor's employees, agents, representatives and subcontractors to exhibit identification credentials issued by County in order to exercise any right of access under this Contract.

Contractor shall protect from unauthorized use or disclosure names and other identifying information concerning persons receiving Services pursuant to this Contract, except for statistical information not identifying any participant. Contractor shall not use or disclose any identifying information for any other purpose other than carrying out the Contractor's obligations under this Contract, except as may be otherwise required by law. This provision will remain in force even after the termination of the Contract.

#### **C.10** Primary Point of Contact

Contractor will designate an individual to serve as the primary point of contact for the Contract. Contractor or designee must respond to County inquiries within two (2) business days. Contractor

Revised 09/9/2019 Page 6 of 18

shall not change the primary contact without written acknowledgement to the County. Contractor will also designate a back-up point of contact in the event the primary contact is not available.

## **C.11** County Internship Initiative

Contractor agrees to be contacted by the County to solicit its participation in an internship initiative known as GenerationGo! Career Pathways, involving the potential placement and hiring of interns by Contractor's business. Contractor is encouraged, and agrees to make good faith efforts, to utilize the County's program to aid the *County's Vision for a skilled workforce and jobs that create countywide prosperity*, and its *goal to Create, Maintain and Grow Jobs and Economic Value in the County*. The County's objective with its internship initiative is to focus on training, education, employment and support services to develop a more highly-educated and trained workforce. When participating in the County's internship initiative, the Contractor remains an independent contractor and shall not be construed as agents, officers, or employees of the County. More information about the County's GenerationGo! Career Pathways Program can be located at <a href="http://wp.sbcounty.gov/workforce/career-pathways/">http://wp.sbcounty.gov/workforce/career-pathways/</a>.

## **C.13** County Representative

The Lead Buyer, David Battaglia or his/her designee shall represent the County in all matters pertaining to the services to be rendered under this Contract, including termination and assignment of this Contract, and shall be the final authority in all matters pertaining to the Services/Scope of Work by Contractor. If this contract was initially approved by the San Bernardino County Board of Supervisors, then the Board of Supervisors must approve all amendments to this Contract.

# C.14 Damage to County Property

Contractor shall repair, or cause to be repaired, at its own cost, all damages to County vehicles, facilities, buildings or grounds caused by the willful or negligent acts of Contractor or its employees or agents. Such repairs shall be made immediately after Contractor becomes aware of such damage, but in no event later than thirty (30) days after the occurrence.

If the Contractor fails to make timely repairs, the County may make any necessary repairs. The Contractor, as determined by the County, shall repay all costs incurred by the County for such repairs, by cash payment upon demand, or County may deduct such costs from any amounts due to the Contractor from the County, as determined at the County's sole discretion.

## C. 15 Debarment and Suspension

Contractor certifies that neither it nor its principals or subcontracts is presently disbarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency. (See the following United States General Services Administration's System for Award Management website <a href="https://www.sam.gov">https://www.sam.gov</a>). Contractor further certifies that if it or any of its subcontractors are business entities that must be registered with the California Secretary of State, they are registered and in good standing with the Secretary of State.

# C.16 Drug and Alcohol Free Workplace

In recognition of individual rights to work in a safe, healthful and productive work place, as a material condition of this Contract, the Contractor agrees that the Contractor and the Contractor's employees, while performing service for the County, on County property, or while using County equipment:

- **C.16.1** Shall not be in any way impaired because of being under the influence of alcohol or an illegal or controlled substance.
- **C.16.2** Shall not possess an open container of alcohol or consume alcohol or possess or be under the influence of an illegal or controlled substance.

C.16.3 Shall not sell, offer, or provide alcohol or an illegal or controlled substance to another person, except where Contractor or Contractor's employee who, as part of the performance of normal job duties and responsibilities, prescribes or administers medically prescribed drugs.

The Contractor shall inform all employees that are performing service for the County on County property, or using County equipment, of the County's objective of a safe, healthful and productive work place and the prohibition of drug or alcohol use or impairment from same while performing such service for the County.

The County may terminate for default or breach of this Contract and any other Contract the Contractor has with the County, if the Contractor or Contractor's employees are determined by the County not to be in compliance with above.

# C.17 Duration of Terms

This Contract, and all of its terms and conditions, shall be binding upon and shall inure to the benefit of the heirs, executors, administrators, successors, and assigns of the respective parties, provided no such assignment is in violation of the provisions of this Contract.

# C.18 Employment Discrimination

During the term of the Contract, Contractor shall not discriminate against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, sexual orientation, age, or military and veteran status. Contractor shall comply with Executive Orders 11246, 11375, 11625, 12138, 12432, 12250, 13672, Title VI and Title VII of the Civil Rights Act of 1964, the California Fair Employment and Housing Act and other applicable Federal, State and County laws and regulations and policies relating to equal employment and contracting opportunities, including laws and regulations hereafter enacted.

#### C.19 Environmental Requirements

In accordance with County Policy 11-08, the County prefers to acquire and use products with higher levels of post-consumer recycled content. Environmentally preferable goods and materials must perform satisfactorily and be available at a reasonable price. The County requires Contractor to use recycled paper for any printed or photocopied material created as a result of this Contract. Contractor is also required to use both sides of paper sheets for reports submitted to the County whenever practicable.

To assist the county in meeting the reporting requirements of the California Integrated Waste Management Act of 1989 (AB 939), Contractor must be able to annually report the County's environmentally preferable purchases. Contractor must also be able to report on environmentally preferable goods and materials used in the provision of their service to the County, utilizing a County approved form.

#### C.20 Improper influence

Contractor shall make all reasonable efforts to ensure that no County officer or employee, whose position in the County enables him/her to influence any award of the Contract or any competing offer, shall have any direct or indirect financial interest resulting from the award of the Contract or shall have any relationship to the Contractor or officer or employee of the Contractor.

# **C.21** Improper Consideration

Contractor shall not offer (either directly or through an intermediary) any improper consideration such as, but not limited to cash, discounts, service, the provision of travel or entertainment, or any items of value to any officer, employee or agent of the County in an attempt to secure favorable treatment regarding this Contract.

The County, by written notice, may immediately terminate this Contract if it determines that any improper consideration as described in the preceding paragraph was offered to any officer, employee or agent of the County with respect to the proposal and award process. This prohibition shall apply to any amendment, extension or evaluation process once a contract has been awarded.

Contractor shall immediately report any attempt by a County officer, employee or agent to solicit (either directly or through an intermediary) improper consideration from Contractor. The report shall be made to the supervisor or manager charged with supervision of the employee or the County Administrative Office. In the event of a termination under this provision, the County is entitled to pursue any available legal remedies.

# C.22 Informal Dispute Resolution

In the event the County determines that service is unsatisfactory, or in the event of any other dispute, claim, question or disagreement arising from or relating to this Contract or breach thereof, the parties hereto shall use their best efforts to settle the dispute, claim, question or disagreement. To this effect, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties.

# C.23 Legality and Severability

The parties' actions under the Contract shall comply with all applicable laws, rules, regulations, court orders and governmental agency orders. The provisions of this Contract are specifically made severable. If a provision of the Contract is terminated or held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall remain in full effect.

## C.24 Licenses, Permits and/or Certifications

Contractor shall ensure that it has all necessary licenses, permits and/or certifications required by the laws of Federal, State, County, and municipal laws, ordinances, rules and regulations. The Contractor shall maintain these licenses, permits and/or certifications in effect for the duration of this Contract. Contractor will notify County immediately of loss or suspension of any such licenses, permits and/or certifications. Failure to maintain a required license, permit and/or certification may result in immediate termination of this Contract.

#### C.25 Material Misstatement/Misrepresentation

If during the course of the administration of this Contract, the County determines that Contractor has made a material misstatement or misrepresentation or that materially inaccurate information has been provided to the County, this Contract may be immediately terminated. If this Contract is terminated according to this provision, the County is entitled to pursue any available legal remedies.

#### C.26 Mutual Covenants

The parties to this Contract mutually covenant to perform all of their obligations hereunder, to exercise all discretion and rights granted hereunder, and to give all consents in a reasonable manner consistent with the standards of "good faith" and "fair dealing".

#### C.27 Nondisclosure

Contractor shall hold as confidential and use reasonable care to prevent unauthorized access by, storage, disclosure, publication, dissemination to and/or use by third parties of, confidential information that is either: (1) provided by the County to Contractor or an agent of Contractor or otherwise made available to Contractor or Contractor's agent in connection with this Contract; or, (2) acquired, obtained, or learned by Contractor or an agent of Contractor in the performance of this Contract. For purposes of this provision, confidential information means any data, files, software, information or materials in oral, electronic, tangible or intangible form and however stored, compiled or memorialize and includes, but is not limited to, technology infrastructure, architecture, financial

Revised 09/9/2019 Page 9 of 18

data, trade secrets, equipment specifications, user lists, passwords, research data, and technology data.

#### C.28 Notice of Delays

Except as otherwise provided herein, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this contract, that party shall, within twenty-four (24) hours, give notice thereof, including all relevant information with respect thereto, to the other party.

# C.29 Ownership of Documents

All documents, data, products, graphics, computer programs and reports prepared by Contractor pursuant to the Contract shall be considered property of the County upon payment for services (and products, if applicable). All such items shall be delivered to County at the completion of work under the Contract, subject to the requirements of Section IV—Term of the Contract. Unless otherwise directed by County, Contractor may retain copies of such items.

# C.30 Participation Clause

The County desires that Municipalities, School Districts, and other Tax Districts within the County of San Bernardino requiring the same services provided herein may at their option and through the County Purchasing agent, avail themselves of this Contract. Upon notice, in writing, the Contractor agrees to the extension of the terms of a resultant contract with such governmental bodies as though they have been expressly identified in this bid, with the provisions that:

- **C.30.1** Such governmental body does not have and will not have in force any other contract for like purchases.
- **C.30.2** Such governmental body does not have under consideration for award any other bids or quotations for like purchases.

Such governmental body shall make purchases directly through and to the Contractor. The County will not be liable for any such purchase made between the Contractor and another governmental body who avails themselves of this contract.

#### C.31 Air, Water Pollution Control, Safety and Health

Contractor shall comply with all air pollution control, water pollution, safety and health ordinances and statutes, which apply to the work performed pursuant to this Contract.

# C.32 Records

Contractor shall maintain all records and books pertaining to the delivery of services under this Contract and demonstrate accountability for contract performance. All records shall be complete and current and comply with all Contract requirements. Failure to maintain acceptable records shall be considered grounds for withholding of payments for invoices submitted and/or termination of the Contract.

All records relating to the Contractor's personnel, consultants, subcontractors, Services/Scope of Work and expenses pertaining to this Contract shall be kept in a generally acceptable accounting format. Records should include primary source documents. Fiscal records shall be kept in accordance with Generally Accepted Accounting Principles and must account for all funds, tangible assets, revenue and expenditures. Fiscal records must comply with the appropriate Office of Management and Budget (OMB) Circulars, which state the administrative requirements, cost principles and other standards for accountancy.

## C.33 Relationship of the Parties

Nothing contained in this Contract shall be construed as creating a joint venture, partnership, or employment arrangement between the Parties hereto, nor shall either Party have the right, power or authority to create an obligation or duty, expressed or implied, on behalf of the other Party hereto.

Revised 09/9/2019 Page 10 of 18

#### C.34 Release of Information

No news releases, advertisements, public announcements or photographs arising out of the Contract or Contractor's relationship with County may be made or used without prior written approval of the County.

# C.35 Representation of the County

In the performance of this Contract, Contractor, its agents and employees, shall act in an independent capacity and not as officers, employees, or agents of the County of San Bernardino.

#### C.36 Strict Performance

Failure by a party to insist upon the strict performance of any of the provisions of this Contract by the other party, or the failure by a party to exercise its rights upon the default of the other party, shall not constitute a waiver of such party's right to insist and demand strict compliance by the other party with the terms of this Contract thereafter.

# C.37 Subcontracting

Contractor shall obtain County's written consent, which County may withhold in its sole discretion, before entering into Contracts with or otherwise engaging any subcontractors who may supply any part of the Services to County. At County's request, Contractor shall provide information regarding the subcontractor's qualifications and a listing of a subcontractor's key personnel including, if requested by the County, resumes of proposed subcontractor personnel. Contractor shall remain directly responsible to County for its subcontractors and shall indemnify County for the actions or omissions of its subcontractors under the terms and conditions specified in Section G. All approved subcontractors shall be subject to the provisions of this Contract applicable to Contractor Personnel.

For any subcontractor, Contractor shall:

- 37.1 Be responsible for subcontractor compliance with the Contract and the subcontract terms and conditions; and
- **37.2** Ensure that the subcontractor follows County's reporting formats and procedures as specified by County.
- 37.3 Include in the subcontractor's subcontract substantially similar terms as are provided in Sections B. Contractor Responsibilities and C. General Contract Requirements.

Upon expiration or termination of this Contract for any reason, County will have the right to enter into direct Contracts with any of the Subcontractors. Contractor agrees that its arrangements with Subcontractors will not prohibit or restrict such Subcontractors from entering into direct Contracts with County.

# C. 38 Subpoena

In the event that a subpoena or other legal process commenced by a third party in any way concerning the Goods or Services provided under this Contract is served upon Contractor or County, such party agrees to notify the other party in the most expeditious fashion possible following receipt of such subpoena or other legal process. Contractor and County further agree to cooperate with the other party in any lawful effort by such other party to contest the legal validity of such subpoena or other legal process commenced by a third party as may be reasonably required and at the expense of the party to whom the legal process is directed, except as otherwise provided herein in connection with defense obligations by Contractor for County.

#### C.39 Termination for Convenience

The County and the Contractor each reserve the right to terminate the Contract, for any reason, with a thirty (30) day written notice of termination. Such termination may include all or part of the services described herein. Upon such termination, payment will be made to the Contractor for services rendered and expenses reasonably incurred prior to the effective date of termination.

Upon receipt of termination notice Contractor shall promptly discontinue services unless the notice directs otherwise. Contractor shall deliver promptly to County and transfer title (if necessary) all completed work, and work in progress, including drafts, documents, plans, forms, data, products, graphics, computer programs and reports.

#### C.40 Time of the Essence

Time is of the essence in performance of this Contract and of each of its provisions.

#### C.41 Venue

The parties acknowledge and agree that this Contract was entered into and intended to be performed in San Bernardino County, California. The parties agree that the venue of any action or claim brought by any party to this Contract will be the Superior Court of California, County of San Bernardino, San Bernardino District. Each party hereby waives any law or rule of the court, which would allow them to request or demand a change of venue. If any action or claim concerning this Contract is brought by any third party and filed in another venue, the parties hereto agree to use their best efforts to obtain a change of venue to the Superior Court of California, County of San Bernardino, San Bernardino District.

#### C.42 Conflict of Interest

Contractor shall make all reasonable efforts to ensure that no conflict of interest exists between its officers, employees, or subcontractors and the County. Contractor shall make a reasonable effort to prevent employees, Contractor, or members of governing bodies from using their positions for purposes that are, or give the appearance of being motivated by a desire for private gain for themselves or others such as those with whom they have family business, or other ties. Officers, employees, and agents of cities, counties, districts, and other local agencies are subject to applicable conflict of interest codes and state law. In the event the County determines a conflict of interest situation exists, any increase in costs, associated with the conflict of interest situation, may be disallowed by the County and such conflict may constitute grounds for termination of the Contract. This provision shall not be construed to prohibit employment of persons with whom Contractor's officers, employees, or agents have family, business, or other ties so long as the employment of such persons does not result in increased costs over those associated with the employment of any other equally qualified applicant.

#### C.43 Former County Administrative Officials

Contractor agrees to provide, or has already provided information on former County of San Bernardino administrative officials (as defined below) who are employed by or represent Contractor. The information provided includes a list of former County administrative officials who terminated County employment within the last five years and who are now officers, principals, partners, associates or members of the business. The information also includes the employment with or representation of Contractor. For purposes of this provision, "County administrative official" is defined as a member of the Board of Supervisors or such officer's staff, County Executive Officer or member of such officer's staff, County department or group head, assistant department or group head, or any employee in the Exempt Group, Management Unit or Safety Management Unit.

# C.44 Disclosure of Criminal and Civil Procedures

The County reserves the right to request the information described herein from the Contractor. Failure to provide the information may result in a termination of the Contract. The County also reserves the right to obtain the requested information by way of a background check performed by an investigative firm. The Contractor also may be requested to provide information to clarify initial responses. Negative information discovered may result in Contract termination.

Contractor is required to disclose whether the firm, or any of its partners, principals, members, associates or key employees (as that term is defined herein), within the last ten years, has been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense arising directly or indirectly from the conduct of the firm's business, or whether the firm,

Revised 09/9/2019 Page 12 of 18

or any of its partners, principals, members, associates or key employees, has within the last ten years, been indicted on or had charges brought against it or them (if still pending) or convicted of any crime or offense involving financial misconduct or fraud. If the response is affirmative, the Contractor will be asked to describe any such indictments or charges (and the status thereof), convictions and the surrounding circumstances in detail.

In addition, the Contractor is required to disclose whether the firm, or any of its partners, principals, members, associates or key employees, within the last ten years, has been the subject of legal proceedings as defined herein arising directly from the provision of services by the firm or those individuals. "Legal proceedings" means any civil actions filed in a court of competent jurisdiction, or any matters filed by an administrative or regulatory body with jurisdiction over the firm or the individuals. If the response is affirmative, the Contractor will be asked to describe any such legal proceedings (and the status and disposition thereof) and the surrounding circumstances in detail.

For purposes of this provision "key employees" includes any individuals providing direct service to the County. "Key employees" do not include clerical personnel providing service at the firm's offices or locations.

## C.45 Iran Contracting Act

IRAN CONTRACTING ACT OF 2010, Public Contract Code sections 2200 et seq. (Applicable for all Contracts of one million dollars (\$1,000,000) or more). In accordance with Public Contract Code section 2204(a), the Contractor certifies that at the time the Contract is signed, the Contractor signing the Contract is not identified on a list created pursuant to subdivision (b) of Public Contract Code section 2203 as a person (as defined in Public Contract Code section 2202(e)) engaging in investment activities in Iran described in subdivision (a) of Public Contract Code section 2202.5, or as a person described in subdivision (b) of Public Contract Code section 2202.5, as applicable.

Contractors are cautioned that making a false certification may subject the Contractor to civil penalties, termination of existing contract, and ineligibility to bid on a contract for a period of three (3) years

Accepted Accounting Principles, including all ad valorem property taxes received by the San Bernardino County Flood Control District pursuant to Article XIIIA of the Constitution of the State of California and Section 95 et seq. of the California Revenue and Taxation Code, all rents, royalties and license and permit fees and charges received by the San Bernardino County Flood Control District, investment income and all other money howsoever derived by the San Bernardino County Flood Control District from the operation or ownership of the Flood Control System or arising from the Flood Control System, but excluding (a) ad valorem property taxes levied to pay any voter approved general obligation indebtedness of the San Bernardino County Flood Control District, (b) assessments levied pursuant to Section 43-7 or Section 43-26.9 of the San Bernardino County Flood Control Act (Cal. Water Code App. Sect. 43-1 et seq.), and (c) grants, advances or contributions in aid of construction, except to the extent such grants are unrestricted and available for any expenditure of the San Bernardino County Flood Control District.

#### D. TERM OF CONTRACT

This Contract is effective as of April 1, 2020 and expires March 31, 2025 but may be terminated earlier in accordance with provisions of this Contract.

#### E. COUNTY RESPONSIBILITIES

**E.1** County agrees that its officials and employed will cooperate with and assist representatives of the Contractor in every reasonable way to enable Contractor to secure all information and data required to perform herein provided for

#### F. FISCAL PROVISIONS

- **F.1** Contractor will supply audit reports on pickup and delivery. Preferred method will be computer generated reports available to County upon request. Please include a copy of your company's program for monitoring and inventorying the pickup and delivery of uniforms.
- **F.2** Contractor shall provide itemized monthly invoices to each County department for services performed under this Agreement based on pricing in Exhibit A within 20 days of the end of the previous month.
- **F.3** Contractor shall accept all payments from County via electronic funds transfer (EFT) directly deposited into the Contractor's designated checking or other bank account. Contractor shall promptly comply with directions and accurately complete forms provided by County required to process EFT payments.
- F.4 County is exempt from Federal excise taxes and no payment shall be made for any personal property taxes levied on Contractor or on any taxes levied on employee wages. The County shall only pay for any State or local sales or use taxes on the services rendered or equipment and/or parts supplied to the County pursuant to the Contract.

#### G. INDEMNIFICATION AND INSURANCE REQUIREMENTS

#### G.1 Indemnification

The Contractor agrees to indemnify, defend (with counsel reasonably approved by County) and hold harmless the County and its authorized officers, employees, agents and volunteers from any and all claims, actions, losses, damages and/or liability arising out of this Contract from any cause whatsoever, including the acts, errors or omissions of any person and for any costs or expenses incurred by the County on account of any claim except where such indemnification is prohibited by law. This indemnification provision shall apply regardless of the existence or degree of fault of indemnities. The Contractor indemnification obligation applies to the County's "active" as well as "passive" negligence but does not apply to the County's "sole negligence" or "willful misconduct" within the meaning of Civil Code section 2782.

#### G.2 Additional Insured

All policies, except for Worker's Compensation, Errors and Omissions and Professional Liability policies shall contain additional endorsements naming the County and its officers, employees, agents and volunteers as additional named insured with respect to liabilities arising out of the performance of services hereunder. The additional insured endorsements shall not limit the scope of coverage for the County to vicarious liability but shall allow coverage for the County to the full extent provided by the policy. Such additional insured coverage shall be at least as broad as Additional Insured (Form B) endorsement form ISO, CG 2010.11 85.

#### G.3 Waiver of Subrogation Rights

The Contractor shall require the carriers of required coverages to waive all rights of subrogation against the County, its officers, employees, agents, volunteers, contractors and subcontractors. All general or auto liability insurance coverage provided shall not prohibit the Contractor and Contractor's employees or agents from waiving the right of subrogation prior to a loss or claim. The Contractor hereby waives all rights of subrogation against the County.

# G.4 Policies Primary and Non-Contributory

All policies required herein are to be primary and non-contributory with any insurance or self-insurance programs carried or administered by the County.

#### G.5 Severability of Interests

The Contractor agrees to ensure that coverage provided to meet these requirements is applicable separately to each insured and there will be no cross liability exclusions that preclude coverage

Revised 09/9/2019 Page 14 of 18

for suits between the Contractor and the County or between the County and any other insured or additional insured under the policy.

# G.6 Proof of Coverage

The Contractor shall furnish Certificates of Insurance to the County Department administering the Contract evidencing the insurance coverage at the time the Contract is executed, additional endorsements, as required shall be provided prior to the commencement of performance of services hereunder, which certificates shall provide that such insurance shall not be terminated or expire without thirty (30) days written notice to the Department, and Contractor shall maintain such insurance from the time Contractor commences performance of services hereunder until the completion of such services. Within fifteen (15) days of the commencement of this contract, the Contractor shall furnish a copy of the Declaration page for all applicable policies and will provide complete certified copies of the policies and endorsements immediately upon request.

# **G.7** Acceptability of Insurance Carrier

Unless otherwise approved by Risk Management, insurance shall be written by insurers authorized to do business in the State of California and with a minimum "Best" Insurance Guide rating of "A- VII".

# G.8 Deductibles and Self-Insured Retention

Any and all deductibles or self-insured retentions in excess of \$10,000 shall be declared to and approved by Risk Management.

# **G.9** Failure to Procure Coverage

In the event that any policy of insurance required under this contract does not comply with the requirements, is not procured, or is canceled and not replaced, the County has the right but not the obligation or duty to cancel the contract or obtain insurance if it deems necessary and any premiums paid by the County will be promptly reimbursed by the Contractor or County payments to the Contractor will be reduced to pay for County purchased insurance.

#### G.10 Insurance Review

Insurance requirements are subject to periodic review by the County. The Director of Risk Management or designee is authorized, but not required, to reduce, waive or suspend any insurance requirements whenever Risk Management determines that any of the required insurance is not available, is unreasonably priced, or is not needed to protect the interests of the County. In addition, if the Department of Risk Management determines that heretofore unreasonably priced or unavailable types of insurance coverage or coverage limits become reasonably priced or available, the Director of Risk Management or designee is authorized, but not required, to change the above insurance requirements to require additional types of insurance coverage or higher coverage limits, provided that any such change is reasonable in light of past claims against the County, inflation, or any other item reasonably related to the County's risk.

Any change requiring additional types of insurance coverage or higher coverage limits must be made by amendment to this contract. Contractor agrees to execute any such amendment within thirty (30) days of receipt.

Any failure, actual or alleged, on the part of the County to monitor or enforce compliance with any of the insurance and indemnification requirements will not be deemed as a waiver of any rights on the part of the County.

G.11 The Contractor agrees to provide insurance set forth in accordance with the requirements herein. If the Contractor uses existing coverage to comply with these requirements and that coverage does not meet the specified requirements, the Contractor agrees to amend, supplement or endorse the existing coverage to do so.

Revised 09/9/2019 Page 15 of 18

Without in anyway affecting the indemnity herein provided and in addition thereto, the Contractor shall secure and maintain throughout the contract term the following types of insurance with limits as shown:

Workers' Compensation/Employer's Liability – A program of Workers' Compensation insurance or a state-approved, self-insurance program in an amount and form to meet all applicable requirements of the Labor Code of the State of California, including Employer's Liability with \$250,000 limits covering all persons including volunteers providing services on behalf of the Contractor and all risks to such persons under this contract.

If Contractor has no employees, it may certify or warrant to the County that it does not currently have any employees or individuals who are defined as "employees" under the Labor Code and the requirement for Workers' Compensation coverage will be waived by the County's Director of Risk Management.

With respect to Contractors that are non-profit corporations organized under California or Federal law, volunteers for such entities are required to be covered by Workers' Compensation insurance.

- G.11.2 Commercial/General Liability Insurance The Contractor shall carry General Liability Insurance covering all operations performed by or on behalf of the Contractor providing coverage for bodily injury and property damage with a combined single limit of not less than one million dollars (\$1,000,000), per occurrence. The policy coverage shall include:
  - a. Premises operations and mobile equipment.
  - b. Products and completed operations.
  - c. Broad form property damage (including completed operations).
  - d. Explosion, collapse and underground hazards.
  - e. Personal injury.
  - f. Contractual liability.
  - g. \$2,000,000 general aggregate limit.
- G.11.3 Automobile Liability Insurance Primary insurance coverage shall be written on ISO Business Auto coverage form for all owned, hired and non-owned automobiles or symbol 1 (any auto). The policy shall have a combined single limit of not less than one million dollars (\$1,000,000) for bodily injury and property damage, per occurrence.

If the Contractor is transporting one or more non-employee passengers in performance of contract services, the automobile liability policy shall have a combined single limit of two million dollars (\$2,000,000) for bodily injury and property damage per occurrence.

If the Contractor owns no autos, a non-owned auto endorsement to the General Liability policy described above is acceptable.

G.11.4 <u>Umbrella Liability Insurance</u> – An umbrella (over primary) or excess policy may be used to comply with limits or other primary coverage requirements. When used, the umbrella policy shall apply to bodily injury/property damage, personal injury/advertising injury and shall include a "dropdown" provision providing primary coverage for any liability not covered by the primary policy. The coverage shall also apply to automobile liability.

Revised 09/9/2019 Page 16 of 18

#### H. RIGHT TO MONITOR AND AUDIT

- H.1 The County, State and Federal government shall have absolute right to review and audit all records, books, papers, documents, corporate minutes, and other pertinent items as requested, and shall have absolute right to monitor the performance of Contractor in the delivery of services provided under this Contract. Contractor shall give full cooperation, in any auditing or monitoring conducted. Contractor shall cooperate with the County in the implementation, monitoring, and evaluation of this Contract and comply with any and all reporting requirements established by the County.
- H.2 All records pertaining to services delivered and all fiscal, statistical and management books and records shall be available for examination and audit by County representatives for a period of three years after final payment under this Contract or until all pending County, State and Federal audits are completed, whichever is later.

# I. CORRECTION OF PERFORMANCE DEFICIENCIES

- I.1 Failure by Contractor to comply with any of the provisions, covenants, requirements or conditions of this Contract shall be a material breach of this Contract.
- In the event of a non-cured breach, County may, at its sole discretion and in addition to any other remedies available at law, in equity, or otherwise specified in this Contract:
  - a. Afford Contractor thereafter a time period within which to cure the breach, which period shall be established at the sole discretion of County; and/or
  - b. Discontinue reimbursement to Contractor for and during the period in which Contractor is in breach, which reimbursement shall not be entitled to later recovery; and/or
  - c. Withhold funds pending duration of the breach; and/or
  - d. Offset against any monies billed by Contractor but yet unpaid by County those monies disallowed pursuant to Item "b" of this paragraph; and/or
  - e. Terminate this Contract immediately and be relieved of the payment of any consideration to Contractor. In the event of such termination, the County may proceed with the work in any manner deemed proper by the County. The cost to the County shall be deducted from any sum due to the Contractor under this Contract and the balance, if any, shall be paid by the Contractor upon demand.

#### J. NOTICES

All written notices provided for in this Contract or which either party desires to give to the other shall be deemed fully given, when made in writing and either served personally, or by facsimile, or deposited in the United States mail, postage prepaid, and addressed to the other party as follows:

County of San Bernardino Purchasing 777East Rialto Avenue San Bernardino CA 92415

Aramark Uniform & Career Apparel LLC. 1135 Hall Avenue Riverside CA 92509

Notice shall be deemed communicated two (2) County working days from the time of mailing if mailed as provided in this paragraph.

#### K. ENTIRE AGREEMENT

This Contract, including all Exhibits and other attachments, which are attached hereto and incorporated by reference, and other documents incorporated herein, represents the final, complete and exclusive agreement between the parties hereto. Any prior agreement, promises, negotiations or representations relating to the subject matter of this Contract not expressly set forth herein are of no force or effect. This Contract is executed without reliance upon any promise, warranty or representation by any party or any representative of any party other than those expressly contained herein. Each party has carefully read this Contract and signs the same of its own free will.

**IN WITNESS WHEREOF**, the County of San Bernardino and the Contractor have each caused this Contract to be subscribed by its respective duly authorized officers, on its behalf.

COUNTY OF SAN BERNARDINO Aramark Uniform & Career A		Vuniform & Career Apparel LLC	
<b>&gt;</b>		(Print or type name) By	ne of corporation, company, contractor, etc.)
Curt Hagman, Chairman, Board of Supe	rvisors	(Au	uthorized signature - sign in blue ink)
Dated: SIGNED AND CERTIFIED THAT A COR		Name (Pri	int or type name of person signing contract)
DOCUMENT HAS BEEN DELIVERED T CHAIRMAN OF THE BOARD	O IME	Title	other Manager
Lynna Monell		-	(Print or Type)
Clerk of the Board of of the County of San	Supervisors Bernardino	Dated:	3/25/20
Deputy		Address	135 Hall Ave.
FOR COUNTY USE ONLY Approved as to Legal Form	Reviewed for Contract Com	pliance	Reviewed/Approved by Department
County Counsel	<u> </u>		<u> </u>
Date	Date		Date

Revised 09/9/2019