



Contract Number

17-849 A-3

SAP Number

4400005230 A-3

Real Estate Services Department Facilities Management

Department Contract Representative	Jana Kay Norris
Telephone Number	(909) 387-5109
Vendor	Nelsen's Janitorial Service
Vendor Representative	Dennis Nelsen
Telephone Number	(626) 221-2240
Contract Term	12/01/17 – 01/31/21
Original Contract Amount	\$ 362,364
Amendment Not to Exceed Amount	\$ 50,000
Amendment Contract Extended	\$ 20,222
Total Contract Amount	\$ 432,586
Cost Center	7303001000

AMENDMENT NO. 3 CONTRACT NO. 4400005230 CUSTODIAL SERVICES CONTRACT Nelsen's Janitorial Service

The following is an amendment to Contract No. 4400005230 between Nelsen's Janitorial Services (hereinafter "Vendor") and the County of San Bernardino (hereinafter "County") for additional custodial services related to a contract extension for routine services and as needed services in response to the COVID-19 Pandemic, for the premises located at the addresses below:

- High Desert Juvenile Detention Center – 21101 Dale Evans Parkway, Apple Valley
- Hesperia Behavioral Health – 11951 Hesperia Road, Hesperia

1. REPLACE Summary of Contract Documents with the following:

The complete Contract includes all of the Contract Documents, to wit:

- A. VENDOR'S proposal dated April 21, 2020 to extend services
- B. Scope of Work (Attachment "A" of this Contract)
- C. Cost Per Site for normal and temporary services (Attachment "B" of this Contract)

And they are included in their entirety as a part of this Contract by reference thereto.

2. **REPLACE Section 3. Term of Contract**, with the following: This Contract is effective as of December 1, 2017 and expires January 31, 2021 but may be terminated earlier in accordance with provisions of this Contract, including but not limited to, Section 6.A.7.

This Contract includes routine cleaning services and on-call temporary services related to the COVID-19 pandemic for the period December 1, 2017 through January 31, 2021. This Contract may be terminated prior to the expiration of the Contract Term, in accordance with provisions of this Contract.

3. **ADD Section 4.I Vendor Responsibilities** as follows:

Vendor shall provide COVID-19 State of Emergency services as more fully set forth in Attachment A, Section I.K. Upon request by the County, Vendor shall provide a written estimate for the cost of any COVID-19 related work to be performed. Said estimate shall include the cost for all labor, supplies, material, taxes, insurance and any other costs required to perform the work. Such services shall be provided only upon written authorization by the County as more fully set forth in Section 7.A.

4. **ADD Section 4.J Vendor Responsibilities** as follows:

During the COVID-19 State of Emergency, VENDOR shall follow all state and local laws and policies re use of face coverings and personal protective equipment (PPE). In the event of a known discovery of COVID-19 exposure, VENDOR and its employees must use PPE when rendering services.

5. **REPLACE Section 7.A. Fiscal Provisions**, with the following: The County will compensate the Vendor for its services under this Contract \$10,111 monthly, one month in arrears. **In addition, County will compensate VENDOR for additional custodial services related to COVID-19, if such services are requested by the County in writing (not to exceed \$50,000). VENDOR acknowledges the COVID-19 related services shall be on an on-call basis and there is no guarantee of a minimum amount of work that will be assigned to VENDOR.** VENDOR will only be compensated for COVID-19 and election related work performed following receipt of written or email authorization from the Real Estate Services Department-Facilities Management Division, approving the work and the estimate provided by Vendor. Vendor shall include the written or email authorization with any email provided by Vendor. The maximum amount of payment under this Contract shall not exceed \$432,586 dollars. The consideration to be paid to Vendor, as provided herein, shall be in full payment for all Vendor's services and expenses incurred in the performance hereof, including travel and per diem.
6. **REPLACE Section 14.L.5. Contracts for Labor or Service** with the following: The total number of workers to be employed under this Contract is three (3), and shall be paid \$13.00 per hour starting the 1st of each month. Beginning January 1, 2021, all workers employed under this Contract shall be paid \$14.00 per hour. Beginning January 1, 2022, all workers employed under this Contract shall be paid \$15.00 per hour.

7. **ADD Section 29 Contract Execution** as follows:

This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Agreement. The parties shall be entitled to sign and transmit an electronic signature of this Agreement (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Agreement upon request.

8. REPLACE ATTACHMENT A, SCOPE OF WORK with revised ATTACHMENT A, included in this Amendment.
9. REPLACE ATTACHMENT B, COST PER SITE, included in this Amendment.
10. All other terms and conditions of this Contract shall remain the same.

IN WITNESS WHEREOF, the County of San Bernardino and the Vendor have each caused this Contract to be subscribed by its respective duly authorized officers, on its behalf.

COUNTY OF SAN BERNARDINO

By 
 Gary McBride, Chief Executive Officer, County Administrative Office

Dated: 5/15/20
 SIGNED AND CERTIFIED THAT A COPY OF THIS DOCUMENT HAS BEEN DELIVERED TO THE CHAIRMAN OF THE BOARD.

Lynna Menell
 Clerk of the Board of Supervisors
 of the County of San Bernardino



Nelsen's Janitorial Service

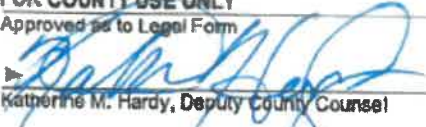
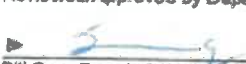
By 
 (Authorized signature - sign in blue ink)

Name DIANE NELSEN
 (Print or type name of person signing contract)

Title OWNER
 (Print or Type)

Dated: MAY 13, 2020

Address 865 MIRA GRANDE
PALM SPRINGS, CA 92262

FOR COUNTY USE ONLY Approved as to Legal Form  Katherine M. Hardy, Deputy County Counsel Date <u>5-13-20</u>			Reviewed for Contract Compliance _____ Date _____	Reviewed/Approved by Department  Bill Ogg, Deputy Director, Real Estate Services Department - Facilities Management Division Date <u>5-13-2020</u>
--	--	--	---	---

ATTACHMENT A SCOPE OF WORK

I. CLEANING SPECIFICATIONS

A. General Standards Include the Following:

1. It is the intent of the COUNTY to maintain each facility at a high standard of cleanliness. These specifications are intended to establish an acceptable level of service. Cleaning frequencies are established as general guidelines; they are not to be construed as absolute. All items not specifically included but found to be necessary to properly clean the building, shall be included as though written into these Cleaning Specifications.
2. The term "clean" includes but is not limited to the removal of trash, dirt, dust, lint, webs, marks, stains, spots, spillages, graffiti, odors, film, gum, grease, tar, etc.
3. The VENDOR shall ensure that all employees are trained in generally accepted cleaning practices. Such practices shall include but not be limited to the proper operation of power cleaning equipment (such as floor care equipment), the proper use and handling of chemical products (such as cleaners, strippers, sealers and waxes), and the proper cleaning methods for building materials such as ceramic tile, vinyl, wood metal, and glass.
4. The VENDOR shall be responsible for complying with all applicable safety and health regulations including, but not limited to, California Code of Regulations (CCR) Title 8, Section 3202 General Industry Safety Orders.

Such orders require employers to establish, implement, and maintain an effective Injury and Illness Prevention Program (IIPP). The VENDOR'S IIPP must contain elements that ensure compliance with CCR Title 8, Section 5193, "Blood Borne Pathogens" and Section 5194, "Hazard Communication". The VENDOR'S IIPP must be submitted in writing within thirty (30) days of Contract start date.

5. VENDOR'S staff working in designated COUNTY facilities known to contain asbestos must complete asbestos awareness training in accordance with CCR Title 8, Section 5208 and 1529. Training shall be consistent with United States Environmental Protection Agency training requirements for local education agency maintenance and custodial staff as set forth Code 40 of Federal Regulations (CFR) 763.92 (a) (1). Documentation that the VENDOR'S staff (names) has received such training must be submitted within thirty (30) days of the Contract start date.
6. The VENDOR'S staff shall not place or use mops, brooms, or any equipment in traffic areas or other locations in any manner that would create safety hazards. The VENDOR'S staff shall provide and place appropriate warnings signs for wet or slippery floor areas, such as those caused by cleaning or floor finishing operations. General safety requirements (manufacturer's recommendations, drying methods, etc.) shall be complied with for all products and all methods used in carrying out this Contract.
7. Bi-weekly shall be defined as two (2) times per week and the days shall be Mondays and Wednesdays.
8. Bi-monthly shall be defined as two (2) times per month and the days shall be the second and fourth Friday per month.
9. VENDOR shall ensure that a copy of the Contract is kept in the custodial closet at all times per site.
10. VENDOR is advised that COUNTY facilities are frequently used for Countywide meetings and special events, etc. and shall require additional services and supplies. Therefore the VENDOR shall assure a level of flexibility in staff scheduling so as to provide for servicing of all restrooms, offices, etc. VENDOR will be notified of the scheduled events by the Facilities Management Custodial Services Chief.

11. VENDOR shall maintain a separate floor crew to damp mop, buff, shampoo, strip and wax all linoleum and tile floors.
12. VENDOR must ensure that all dispensers are filled with supplies on the last day of the Contract.

B. Daily Trash Pick-Up And Removal To Include The Following:

1. VENDOR shall empty all waste receptacles on a daily basis (including wastebaskets, trash cans, boxes if labeled "trash", etc.). Any item or items near trashcans/wastebaskets are not to be removed if not labeled. Newspapers are not to be tossed out unless found in the trashcan.
2. VENDOR shall ensure all waste receptacles are maintained in a clean and odor-free condition. Clean plastic liners are required.
3. VENDOR shall remove all trash and waste to a designated central location (e.g. dumpster) for disposal.
4. If in doubt, set aside material and ask for direction from the designated site contact or the Facilities Management Custodial Services Chief.

C. General Daily Cleaning Responsibilities:

1. VENDOR shall clean/dust furniture, counters and cabinets (furniture includes: desks, tables and reception area partitions.)
2. VENDOR shall clean/dust all vertical and horizontal surfaces.
3. VENDOR shall spot clean finger marks, smudges, graffiti, dirt build-up, and/or accumulation around light switches, doors, door frames, counters, moldings, all ceiling and wall vents, walls, partitions, all wall, ceiling or shelf fans, etc.
4. VENDOR shall clean all glass entrances (glass entrance includes: glass doors adjacent windows and window frames, glass reception partitions, and blinds).
5. VENDOR shall clean all metal trim (push plates, kick plates, door jams, etc.).
6. VENDOR shall spot clean all interior glass partitions, display cases, mirrors, interior doors, etc.
7. VENDOR shall sanitize, wash and polish all drinking fountains, remove all hard water deposit, sinks, basins, fixtures, etc., and related counter tops.
8. VENDOR shall clean stainless steel, remove handprints, smudges and foreign substances, from interior and exterior walls, remove debris and soil from tracks, vacuum or sweep floor.
9. VENDOR shall clean areas only accessible during daytime hours as required.
10. VENDOR shall clean elevator walls and tracks.
11. VENDOR shall remove all trash as described above.

D. General Daily Floor Care (excluding restrooms and showers)

1. VENDOR shall maintain floors in such a manner as to promote longevity and safety. Upon completion of work, all floors shall be left in a clean, high luster shine, orderly and safe condition.
2. The VENDOR shall remove and replace furniture as required to perform the work.
3. Floor finish is understood to be a preservative and safety measure. Finish shall be applied only to appropriate areas that are free of residual dirt and build-up. Floors are not to be left unfinished after stripping. Floor sealer and wax shall be slip resistant.
4. Tile floor care shall consist of the following:
 - VENDOR shall sweep to remove loose dirt and other materials.
 - VENDOR shall wet mop all hard tile (ceramic, quarry, etc.) floors.
 - VENDOR shall damp mop all resilient tile to high luster.
 - VENDOR shall post safety signs indicating slip hazards and/or wet floor when buffing, damp or

wet mopping.

5. Carpet care shall consist of the following:

- VENDOR shall vacuum all carpeted floor completely.
- VENDOR shall use only HEPA-Filtration Type vacuum cleaners.
- VENDOR shall spot clean all carpeted floors. (Spillages, stains, gum, candy, etc.).

E. Daily Requirements for All Employee and Public Entrances and Patio Areas

1. VENDOR shall clean/monitor (pick up papers, leaves, trash, dirt, broken glass, food, food wrappers, gum, and other conspicuous trash) outside stairways, entryways, curbs and covered or uncovered patios.
2. VENDOR shall sweep to remove loose dirt and other materials including cobwebs.
3. VENDOR shall damp mop or wash clean all patio areas.
4. VENDOR shall clean all tables and benches.
5. VENDOR shall empty all waste receptacles, ashtrays, and replenish sand.
6. VENDOR shall maintain all waste receptacles in a clean and odor-free condition. Plastic liners are required.
7. VENDOR shall clean all entrance mats.
8. VENDOR shall clean all stairwells. (Sweep & Damp Mop or Vacuum).
9. VENDOR shall clean the inside and outside of glass doors and windows to all entrances.

F. Daily Cleaning Requirements for Restrooms and Showers (Fixtures)

1. VENDOR shall clean all commodes, urinals, lavatories, bathtubs, shower areas etc., with a germicidal detergent. **NOTE: Deodorant tablets are not to be used.**
2. VENDOR shall remove incrustation, stains, scale, deposits, and build-up inside and outside of all commodes, urinals, lavatories, bathtubs, shower areas etc., with a germicidal detergent.
3. VENDOR shall rinse and polish all fixtures, faucets, and piping. Highly scented disinfectants, objectionable or odoriferous cleaners shall not be used.
4. VENDOR shall clean all restroom dispensers, mirrors, partitions, doors, walls, moldings, vents, shelves, furniture, trim, baseboards, etc., in restrooms and adjacent lounge areas.
5. VENDOR shall install and maintain automatic air fresheners in all public restrooms.
6. Daily floor cleaning requirements shall include the following:
 - VENDOR shall sweep floors to remove loose dirt and other material.
 - VENDOR shall damp/wet mop all tile and linoleum floors using a germicidal detergent solution.
 - VENDOR shall clean all baseboards as needed.
 - VENDOR shall pour one (1) gallon of water down floor drains weekly.
 - VENDOR shall maintain at all times, floors in such a manner as to promote longevity and safety.
7. VENDOR shall empty all waste receptacles.

G. Supplies

1. VENDOR shall refill all towels, tissue, seat covers, soap, air freshener, batteries and feminine sanitary dispensers. No refill/extra supplies shall be stocked in the area of the dispenser.
2. VENDOR shall maintain a ten (10) day stock of restroom supplies.
3. VENDOR shall use recycled and recyclable products, whenever practicable, in fulfilling the terms

of this Contract. Recycled printed products shall include a symbol identifying the recycled material.

H. Daily Finishing Touches

1. VENDOR shall restore all furniture, wastepaper baskets, etc., to their original position.
2. VENDOR shall report all maintenance-related problems to the Facilities Management Custodial Services Chief. Reportable items shall include, but is not limited to:
 - Burned out lighting in hallways, closets or offices which affect the ability to clean,
 - Dripping or running faucets, leaking fixtures (such as commodes and urinals),
 - Continuously or long-running flushometers,
 - Inadequate or non-flushing flushometers,
 - Carpet tears that pose a trip hazard,
 - Loosened floor tiles,
 - Cracked or broken windows,
 - Door locking problems,
 - Graffiti that cannot be cleaned and requires it to be painted.
3. VENDOR shall leave janitor closet clean and orderly. This shall include all vacuum cleaners, buffers, mops, mop buckets, roll carts, trash containers, dust mops and brooms, etc.
4. Trash shall not be stored in janitor closet.

I. Periodic Tasks and Services

1. All monthly and semi-annual services shall be logged in to the periodic service logbook and these services require a sign-off after completion. Prior to starting, VENDOR shall submit a written schedule showing the exact date of all monthly, quarterly, and semi-annual work. Upon completion, all periodic tasks shall be logged into the service request log.
2. During regular working hours, service for emergency cleanup, which includes any spills or accidents, shall be provided within one hour of request.
3. VENDOR shall burnish all resilient tile to a high luster shine on a monthly basis.

J. Semi-Annually Service

To be performed during the first thirty (30) days and every six (6) months thereafter or until Contract is terminated.

1. VENDOR shall wash the inside of all windows. This shall include the complete removal of foreign matter on windows, ledges, and frames.
2. VENDOR shall clean all baseboards and floor drains. Baseboards consist of surfaces, edges, corners and grout. Cleaning requires the removal of grime, dirt, wax build up, cleaning compound and finish residue, which builds up on the baseboards, corners, edges and grout. Pour one gallon of clear water down floor drain. (Note: VENDOR shall complete a major clean-up of all hard surfaces floors this includes all baseboards, edges, corners, grout, walls, ledges, and carpeted areas within the first thirty (30) days of the Contract and three (3) months prior to the ending of the Contract). Every six (6) months thereafter, all tile/linoleum shall be scrubbed and re-waxed.
3. VENDOR(S) shall clean all carpet within the first thirty (30) days of the Contract and every six (6) months thereafter. The carpets shall be spot cleaned weekly. The method of cleaning can be dry cleaned or steamed cleaned according to the preference of the client. The Courts prefer the dry cleaning method.

K. COVID-19 State of Emergency & Election Services

1. VENDOR shall provide custodial services as needed on an "on-call" basis upon written request by

County for additional daily requirements, which includes wipe down of all touch surfaces, handles and countertops.

2. VENDOR shall provide additional services to sanitize work area upon written request by County.
3. During the COVID-19 State of Emergency, VENDOR shall follow all state and local laws and policies re use of face coverings and personal protective equipment (PPE). In the event of a known discovery of COVID-19 exposure, VENDOR and its employees must use PPE when rendering services.

II. SPECIAL REQUIREMENTS

A. Sign-In Logs and Logbook

1. VENDOR shall provide and maintain a sign-in service request log at each facility. This log shall note the arrival and departure of all VENDOR'S staff and all occupant and/or Contract specialists request for services. The person doing the work shall sign off on all requests. A separate log book for all periodic tasks shall be used by VENDOR'S supervisor and shall verify completion of each tasks required by signing and dating the periodic service log.

B. Supplies

1. VENDOR shall maintain a ten (10) days' stock of restroom supplies in the custodial closet at all facilities for the term of this Contract. VENDOR is required to maintain a log in each custodial closet indicating what supplies are being used and replenished.

C. Uniforms

1. Uniforms are defined as a clean, long or short-sleeved (**no sleeveless, smocks or tank tops**) shirt with collar, worn with pants (**no mid-calf, Bermuda or short pants**) accompanied by shoes that cover the entire foot (shoes or slippers with open toe or exposed heel are unacceptable) with the company name on the shirt in a conspicuous location. Jackets with a collar may be worn. The jackets shall have the company name located in a conspicuous location. All uniforms are to be of same color. VENDOR is responsible for all uniforms and attire worn by custodial staff.
2. VENDOR issued photo identification cards, along with COUNTY issued identification cards, are to be worn on the uniform while each employee is working in any COUNTY/Court facility.
3. The VENDOR shall be responsible and ensure that all employees are in compliance with the uniform requirements contained in this Contract.

D. English Fluency Requirement

1. Fluency is defined as the ability to communicate (speak, read and understand) in English.
2. The Contract monitoring staff shall review the language skills of all persons required to be fluent in English. The criteria shall be the individual's ability to read aloud the specifications and explain the application of these requirements.
3. **Failure to comply with this requirement is a material breach of the Contract, and may result in termination of the Contract for default.**
4. The following positions shall require Contract staff to be fluent in English:
 - Supervisors
 - At least one daytime worker per crew (8:00a.m. – 5:00p.m.)
 - Early morning workers who operate alarm systems.
5. All persons assigned to positions requiring fluency in English are subject to review by the Facilities Management Custodial Services Chief.

III. QUALITY CONTROL – PAYMENT REDUCTION

A. Purpose

It is the intent of the COUNTY to maintain all COUNTY facilities at the highest level of cleanliness. In order to achieve this, periodic inspections of the facilities are made. These inspections are intended to provide both the COUNTY and the VENDOR information pertaining to the VENDOR'S performance at each facility.

B. Quality Control Ratings

The COUNTY may inspect VENDOR'S performance at any time. In the event the COUNTY determines that the VENDOR'S performance of its duties or other terms of the Contract are deficient in any manner, COUNTY will notify VENDOR of such deficiency orally or in writing. If given orally, COUNTY shall provide written confirmation within five (5) days. VENDOR shall remedy any deficiency within forty-eight (48) hours of such notification, or COUNTY, at its option, may terminate the Contract immediately upon written notice or remedy the deficiency and offset the cost thereof from any amounts due VENDOR under this Contract or otherwise.

C. Minimum Acceptable Rating

The minimum acceptable rating for COUNTY facilities is eighty-five percent (85%). The minimum acceptable rating shall be determined by the services provided at the facility. Any Inspection Report with eight (8) or more fails will be deemed unacceptable.

D. Method of Rating

Inspection of the facilities is made on a pass/fail basis. When an inspection falls below eighty-five percent (85%), the first Cure Notice will be sent. VENDOR has forty-eight (48) hours to comply. If no response is received from VENDOR addressing the concern, the COUNTY, at its option, may terminate the Contract immediately upon written notice or remedy the deficiency and offset the cost thereof from any amounts due VENDOR under this Contract or otherwise.

E. Payment Reduction

Failure of the VENDOR to provide the required scheduled hours shall result in a payment reduction. A payment reduction will be equivalent to the number of hours of service not provided by the VENDOR.

IV. SAFETY MEASURES

A. Security

Security is a great concern of the COUNTY. The VENDOR is advised that failure to fully comply with the security requirements of the Contract shall result in the termination of the Contract for default.

1. All persons performing duties under the Contract shall be acceptable to the COUNTY. This shall include all owners of sole proprietorships, partnerships, joint ventures, principals of corporations and all others who might have access to COUNTY facilities without the supervision of a COUNTY employee.

Note: children are not allowed to accompany anyone who has been cleared to enter facilities.

2. Acceptability shall be determined by:
 - District Attorney background investigation
 - The COUNTY'S previous experience with the individual (if applicable).
3. Only those individuals, who have been determined acceptable, have received their COUNTY issued Identification (ID) Cards and who have been designated on the Contract as the VENDOR who shall be providing service to the facility, shall be allowed to work in COUNTY facilities.

Individuals no longer working for the VENDOR shall return ID Cards to COUNTY upon separation.

4. The VENDOR shall pay \$13.50 for each initial identification (ID) badge and any replacement badge thereafter. Payment shall be made in the form of a money order. The current fee for each ID badge is thirteen dollars and fifty cents (\$13.50), however, the fee for ID badges is set by individual COUNTY departments and subject to change at any time. VENDOR will be responsible for and required to pay any increase in the fee.
5. Those individuals who fail a background investigation shall not be allowed to work in any COUNTY facility.
6. The VENDORS' use of unauthorized personnel will result in immediate Contract termination for all approved VENDOR contracts at this site and in County's sole discretion may result in immediate termination for all approved Vendor contracts at any other location VENDOR provides custodial services.
7. The misuse of any COUNTY issued ID cards, Access Control Card, keys or alarm codes by the VENDOR or any of the employees of the VENDOR shall be considered as failure to fully comply with the security requirements of this Contract and shall be considered grounds for termination of the Contract.

B. Background Investigation

1. All personnel employed through the contracted VENDOR, and working under this Contract shall undergo and pass a Criminal Justice Information System (CJIS) background investigation prior to being authorized access to any COUNTY facility.
2. VENDOR shall submit a complete background check package for each employee (including any Sub VENDOR) who will require access to COUNTY facilities.

The VENDOR shall provide the following for each person requiring a background investigation:

- a. A completed CJIS Personal Information packet.
- b. Check in the amount of fifty-eight dollars (\$58.00) payable to the County of San Bernardino.

Submit the complete package to the Probation Department located at 175 W. 5th St., 4th Floor, San Bernardino, CA.

INCOMPLETE PACKAGES WILL NOT BE ACCEPTED.

3. The cost of the background check is currently fifty-eight dollars (\$58.00), which includes the background check and a ten dollar (\$10.00) processing fee and is required by the Department of Justice.
4. Fees are determined by the Probation Department and the State of California and are subject to change at any time. VENDOR will be responsible for any increase in fees.
5. Disqualifying information includes, but is not limited to the following:
 - Character / Moral Turpitude Violations
 - Theft / Related Offenses
 - Affiliation with Criminal Elements
 - Felony Convictions
 - Current (Pending) Criminal Cases
 - Active Arrest Warrants
 - CORI = Criminal Offender Record Information
 - CLETS = California Law Enforcement Telecommunication Systems
 - Any information that would prohibit VENDOR/employee access to CLETS and/or CORI as outlined by the California Department of Justice.

The Probation Department shall be notified if there is any criminal activity during employment. Any disqualifying activity by employee/VENDOR shall deem that person unacceptable and removed from employment. If the disqualifying activity is by the VENDOR, the VENDOR will be terminated from the Contract.

C. Keys for COUNTY Facilities

1. The keys to COUNTY Facilities are to be used for the purpose of allowing access by VENDOR'S staff to the facilities for the performance of Contract services only.
2. The VENDOR shall be issued a set of keys and shall assume all responsibilities for the use and return of the keys.
3. All keys issued to the VENDOR shall remain the property of the COUNTY and shall be returned upon demand or the termination/expiration of the Contract. **The VENDOR shall be assessed One Hundred Dollars (\$100.00) for each key not returned and shall be further assessed the actual cost to rekey the facility keying system(s).**
4. If any key or access control card is lost or stolen, the VENDOR shall notify the Facilities Management Custodial Services Chief via phone or fax within twenty-four (24) hours of the loss identifying the facility for which the keys were lost; who lost the key; where they were lost; date and time loss was discovered; and what actions the VENDOR has taken to prevent future losses. The VENDOR is advised that the loss of some specialized keys may entail the rekeying of several facilities or facility at the VENDOR'S expense.
5. Unauthorized duplication of keys to COUNTY facilities is a misdemeanor under Chapter 3, Section 469 of the California Penal Code.

D. Alarm Systems

1. The COUNTY has alarm systems in numerous facilities. In some instances these are multiple systems within a facility. The VENDOR shall be issued alarm codes for each site and be instructed in the correct operation of the system. **It is imperative that the individual operating the alarm system be fluent in English.** In the event of a life-threatening emergency the VENDOR shall instruct staff to use the Standard Operating Procedures for emergency response – i.e. **CALL 911**
2. False Alarms: Failure to operate the alarm system correctly shall result in a false alarm. The VENDOR shall be responsible for all costs associated with false alarms.

E. Access Cards

Access cards are only issued to assigned person or persons. They are not to be transferable and should not be surrendered to anyone. These access cards are the property of the COUNTY and they are of sensitive nature. If you lose, break or misplace your access card you are to report it immediately to the Real Estate Services Department - Facilities Management Division. VENDOR is responsible for the safekeeping of all access cards assigned. Electronic files are kept on the usage of these cards. A One Hundred Dollar (\$100.00) charge shall be made per lost card. Misuse of these cards shall result in the removal of person or persons from the facility.

V. LOT LOCATIONS

PLEASE NOTE: The following requirements are in addition to or in place of requirements found in Section I, Cleaning Specifications.

SPECIAL REQUIREMENTS – LOT #2

LOCATION	ADDRESS	SQUARE FOOTAGE
High Desert Juvenile Detention Center	21101 Dale Evans Parkway, Apple Valley	79,155
Hesperia Dept. of Behavioral Health	11951 Hesperia Road, Hesperia	5,100

The VENDOR must have two full time custodians between 6:00 a.m. – 3:00 p.m. in the Juvenile Detention Center, Monday through Friday. Weekend service shall include one full time custodian between the hours of 8:00 a.m. - 5:00 p.m. All other service shall be provided between 6:00 p.m. – 3:00 a.m., Monday through Friday. VENDOR'S staff must sign in and out with date and time on communication log.

The VENDOR must replace all interior light bulbs in Hesperia DBH as needed.

1. Daytime Cleaning Requirements

The duties of the daytime staff shall include, but are not limited to, the following:

- VENDOR shall, in addition to full and complete early morning service of public and employee restrooms, service all public restrooms every two hours. Day staff shall stock all dispensers, empty trashcans, monitor floors and mop all spillages.
- VENDOR shall empty trash in the staff lounge at least twice per day, after breakfast and again after lunch.
- VENDOR shall check communication log daily for special requests.

2. Additional Early Morning Requirements

- VENDOR shall clean classrooms and restrooms daily.
- VENDOR shall sweep and mop all tile floors daily.

3. Kitchen Floor

- VENDOR shall deep clean, scrub and wax kitchen floors twice a month, on the first (1st) and third (3rd) Friday of the month. All work is to be done after 6:00 p.m. and before 3:00 a.m. The floors to be scrubbed are the kitchen area, supervisor's office and the restroom.
- VENDOR shall remove and replace furniture/equipment as required to perform the work.
- Floor sealer and wax shall be slip resistant.
- VENDOR shall put one coat of sealer and three coats of slip resistant wax on the floors.
- Cleaning requires the removal of grime, dirt, wax build up, cleaning compound and finish residue, all of which builds up on the baseboards, corners, edges and grout.
- Nothing shall be poured down any of the kitchen drains. Do not pour anything in the grass or plant areas. Use only the drain in the custodian closet.

4. Carpet Cleaning Schedule

- VENDOR shall clean carpet in the offices and classrooms every three (3) months.

5. Utility Closets

- a. VENDOR shall clean sixty-six (66) utility closets once per month.
- b. VENDOR shall clean all vents within the Juvenile Pods once per month.

6. Window Cleaning

- a. VENDOR shall clean the interior and exterior of all windows every three (3) months.

7. Multipurpose Room

- a. VENDOR shall clean the high ledges once a month.

**ATTACHMENT B
COST PER SITE**

LOCATION	ADDRESS	COVID-19 Svc & Election Svc	Monthly Total	Contract Total
High Desert Juvenile Hall	21101 Dale Evens Parkway, Apple Valley		\$ 8,980	\$ 341,240
High Desert Juvenile Hall (Kitchen Floor)	21101 Dale Evens Parkway, Apple Valley		\$ 200	\$ 7,200
Hesperia DBH	11951 Hesperia Road, Hesperia		\$ 750	\$ 28,500
Hesperia DBH (Bulb replacements)	11951 Hesperia Road, Hesperia		\$ 45	\$ 1,620
*High Desert Juvenile Hall (SallyPort – 2 x per week)	21101 Dale Evens Parkway, Apple Valley		\$ 136	\$ 4,026
Not to exceed amount for COVID-19 and Election related services		\$ 50,000		\$ 50,000
Grand Total		\$ 50,000	\$ 10,111	\$ 432,586

Note: Additional services requested in writing and related to the COVID-19 State of Emergency may be terminated prior to expiration of the contract term and there is no guarantee of a minimum amount of work that will be assigned to the Vendor.