This Addendum, effective the date last signed below, modifies the scope of services of Contract No. 15-517 (the "Agreement) approved on July 28, 2015. This agreement is made by and between Insurity Claims Software LLC (f/k/a Systema Software, LLC) ("Contractor"), and County of San Bernardino Department of Risk Management, a California public entity ("County"). All the terms used in this Addendum shall retain the same meaning as defined in the Agreement and such definitions are incorporated herein by reference. In the event of any conflict between the provisions of the Agreement and this Addendum or any previous Addendum, the provisions of the latest Addendum shall prevail. Until this Addendum is signed by the parties, the prices in this Addendum are considered to be a quotation which may be revised at any time prior to signature and will expire unless otherwise noted on this Appendix thirty (30) days after such prices are provided to LICENSEE. The effective date of this Addendum shall be the date last signed below.

Addendum No. 4 Details

Purpose:

The parties hereby extend the current Term License Agreement for an additional one-year term (7/28/2020 - 7/27/2021) ("Renewal Term") with County having the option of extending annually thereafter upon at least thirty (30) days' notice to Contractor prior to the conclusion of the then-current term subject to the terms below.

Pricing Detail:

The following list includes the Software License Fees and Professional Services Fees for the extended term, with the removal of the SIMS Insight Module that was added in Addendum No. 1.

Software License Fees		Total
Annual ClaimsXPress Term License and Maintenance		\$138,176
Professional Service	Estimated	Estimated
	Hours	Total
Modify Reserve Buckets to provide more detail for Carriers		
and Underwriters	245	\$49,000
Update Organization Tree to improve reporting	155	\$31,000
Document Imaging ClaimsXPress to Filenet	200	\$40,000
UR and Pharmacy Connector modifications for new vendor	200	\$40,000
Upgrade ClaimsXPress payment processing	300	\$60,000
Account Management/upgrade implementation	100	\$20,000
Total Professional Service Fees @ \$200 Per Hour	1,200	\$240,000
Addendum Total		\$378,176

Payment Terms:

Payment Schedule for Professional Service Fees

County agrees to pay Contractor all Professional Service Fees monthly as incurred on a time and expenses basis. These services will be provided by Process Stream and invoiced by Contractor. Professional Services are provided at a rate of \$200 per hour and may include (but are not limited to): Custom Development,

May 7, 2020 Page 1

Project Management, Business Analysis, Training, and Data Conversion Services. Contractor shall provide up to 1,200 hours in performance of the above professional services. The parties acknowledge that (i) the professional services may not be completed within 1,200 and (ii) Contractor will not perform any professional services in excess thereof absent execution of a mutually agreeable change order.

Payment Schedule for Software License Fees

County agrees to pay Contractor the Software License Fees according to the following schedule. Annual extensions are subject to 5% increases over the prior year.

Payment Schedule	Amount
Due on July 28, 2020	\$138,176

Except as set forth in this Addendum No. 4, all other terms and conditions set forth in Agreement No. 15-517 shall remain in full force and effect.

IN WITNESS HEREOF, the parties hereto, through their duly authorized officers, have executed this Addendum No. 4.

LICENSOR: INSURITY CLAIMS SOFTWARE, LLC
By:
Print Name: Mark Adessky
Title: General Counsel
Date:
LICENSEE:
COUNTY OF SAN BERNARDINO
>
Curt Hagman, Chairman, Board of Supervisors
Dated:
SIGNED AND CERTIFIED THAT A COPY OF THIS DOCUMENT HAS BEEN DELIVERED TO THE CHAIRMAN OF THE BOARD
Lynna Monell Clerk of the Board of Supervisors of the County of San Bernardino
Ву
Deputy

May 7, 2020 Page 2