# REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS OF THE COUNTY OF SAN BERNARDINO AND RECORD OF ACTION

June 23, 2020

#### **FROM**

BRENDON BIGGS, Interim Director, Department of Public Works – Solid Waste Management

## **SUBJECT**

Public Hearing for the Collection of Delinquent Solid Waste Handling Fees

## RECOMMENDATION(S)

- 1. Conduct a public hearing regarding placement of franchise hauler identified delinquent solid waste handling service fees on the property tax assessment roll.
- 2. Adopt the report of delinquent fees on file with the Clerk of the Board.
- 3. Authorize the Director of Public Works and/or Interim Director of Public Works to amend the report of delinquent fees to remove those accounts that are paid in full, or adjust the amounts owed due to the revision of the penalties and the fees and/or partial payment of the delinquent charges, prior to the report being submitted to the Auditor-Controller/Treasurer/Tax Collector for placement on the 2020 property tax roll and to the Assessor-Recorder-County Clerk for the recording of liens against the parcels.

(Presenter: Brendon Biggs, Interim Director, 387-7906)

## **COUNTY AND CHIEF EXECUTIVE OFFICER GOALS & OBJECTIVES**

Operate in a Fiscally-Responsible and Business-Like Manner.

## **FINANCIAL IMPACT**

Approval of this item will not result in the use of Discretionary General Funding (Net County Cost) as the Department of Public Works - Solid Waste Management Division (SWMD) is financed by fee revenue. SWMD established fees that are charged to the public and other agencies for utilization of the County Waste Disposal System. The franchise haulers have reported an estimated 5,973 delinquent accounts, totaling \$1,824,761.99 in unpaid service charges and related lien processing fees, for proposed placement on the 2020 property tax roll for the 2020-21 Budget Year. As authorized by the San Bernardino County Code section 46.0506 (County Code), SWMD charges a penalty fee of 10% of the unpaid service charges, which is included in the delinquent accounts total, for performing this task on behalf of the franchise haulers.

## **BACKGROUND INFORMATION**

On April 6, 2004 (Item No. 21), the Board of Supervisors (Board) approved Uniform Handling Services in the valley and a portion of the mountain unincorporated area of the County requiring all improved residential properties to subscribe to and pay for mandatory trash collection service. Uniform Handling property owners have the option of obtaining an approved exemption from trash and recycling collection service by obtaining a Uniform Handling Exemption after

meeting the specific criteria of the program. Burrtec also offers a fee waiver program for residents whose homes are vacant or have infrequent use.

In areas subject to Uniform Handling, the County Code and franchise agreements prohibit the hauler from discontinuing service for non-payment of monthly service fees. County Code provides that monthly service charges become delinquent if unpaid for 90 days after the invoice is mailed. In order to compensate the franchise hauler for services provided, the County Code provides that the unpaid charges become a debt owed to the County that can be collected through the County's property tax roll. The number of liens and the amount collected for the eight previous years is demonstrated in the following table:

Budget	Liens Authorized		Liens Placed		Collected
Year	Number	Amount	Number	Amount	Amount*
2019-20	5,721	\$1,705,348	3,591	\$1,196,598	\$1,119,645
2018-19	5,093	\$1,449,351	3,419	\$1,078,485	\$1,090,876
2017-18	4,870	\$1,393,490	3,058	\$998,920	\$1,047,004
2016-17	4,581	\$1,380.976	2,882	\$981,503	\$1,032,036
2015-16	5,329	\$1,445,267	3,443	\$1,070,236	\$1,129,469
2014-15	5,160	\$1,370,396	3,457	\$1,029,989	\$1,096,128
2013-14	5,490	\$1,417,829	3,600	\$1,034,817	\$1,117,080
2012-13	5,706	\$1,435,902	4,017	\$1,087,916	\$1,136,685

<sup>\*</sup>Includes delinquent charges, administrative costs, and interest and penalties.

The final number of liens to be placed on the tax roll each year are less than the number authorized because customers are afforded the opportunity to pay, in full or in part, their delinquent charges prior to the recordation of a lien against the parcel. Customers that have an outstanding balance are notified by Burrtec or its subsidiaries through the regular billing process. In addition, prior to the Public Hearing, on June 9, 2020 the haulers mailed a letter to the customers notifying them of their delinquent trash and recycling service charges and of the possibility that a lien may be placed on their property if payment is not received. The letter provides customers with the date, time and location of this public hearing and a final date to receive payment in order to avoid additional fees and having a lien recorded against their property.

For the 2020 tax roll, there are an estimated 5,973 delinquent accounts for service charges and related lien processing fees totaling \$1,824,761.99 in the following County Franchise Areas:

County	Number	Delinquent	Location	Franchise Hauler
Franchise	of Liens	Amount		
Area		including fees		
CFA 1	111	\$37,216.61	San Antonio Heights, Mt. Baldy	Burrtec Waste
			-	Industries
CFA 2	198	\$58,727.80	Unincorporated Montclair, Upland	Burrtec Waste
				Industries
CFA 5	949	\$316,350.16	Unincorporated West Fontana	Burrtec Waste
				Industries
CFA 6	663	\$220,634.36	Bloomington	Burrtec Waste
			_	Industries
CFA 8	568	\$194,409.91	Muscoy, Unincorporated San	Burrtec Waste
			Bernardino	Industries

CFA 9	77	\$27,999.38	Unincorporated North Rialto	Burrtec Waste
				Industries
CFA 10	715	\$237,774.31	Del Rosa, Devore	Jack's Disposal
CFA 11	24	\$6,878.30	Unincorporated Loma Linda	Burrtec Waste
				Industries
CFA 12	223	\$75,841.69	Mentone, Oak Glen, Angelus	Empire Disposal
			Oaks, Mountain Home	
CFA 16	2445	\$648,929.47	Lake Arrowhead, Crestline,	Mountain Disposal
			Running Springs	Company
Total	5,973	\$1,824,761.99		

Section 5473 et seq. of the California Health and Safety Code sets forth the procedures for collecting such delinquent fees through the tax roll. The statute requires the scheduling of a public hearing to accept the list of delinquent charges as a debt owed to the County and that all affected property owners be notified of the hearing at least 14 days prior to the scheduled date of the hearing. This was accomplished by the Clerk of the Board through publishing notice in local newspapers. In addition, the franchise haulers were directed to mail a written notice of the time, date, and location of said hearing to all affected property owners within their respective franchise areas.

Upon submittal to the Auditor-Controller/Treasurer/Tax Collector and Assessor-Recorder-County Clerk, the delinquent accounts will be placed on the tax rolls for collection and liens recorded against the applicable parcels. The recorded liens will provide notice to subsequent purchasers and mortgagees of the outstanding delinquencies. Collecting delinquent hauler service charges through the tax rolls is a standard practice for local jurisdictions such as the cities of Fontana, Yucaipa, Rialto, Highland and many others that provide their communities with similar Uniform Handling services. The County first placed delinquent hauler liens on the 2005 tax roll for Budget Year 2005-06 and continued in each subsequent year.

The placement and collection of delinquent hauler fees on the property tax assessment role supports the goals and objectives of operating in a fiscally-responsible and business-like manner by taking all necessary steps to ensure that property owners who are required to pay for solid waste collection services do so.

#### **PROCUREMENT**

Not applicable.

## **REVIEW BY OTHERS**

This item has been reviewed by County Counsel (Jolena Grider, Deputy County Counsel, 387-5455) on May 22, 2020; Finance (Jessica Trillo, Administrative Analyst, 387-4222) on June 2, 2020; and County Finance and Administration (Matthew Erickson, County Chief Financial Officer, 387-5423) on June 5, 2020.

## Public Hearing for the Collection of Delinquent Solid Waste Handling Fees June 23, 2020

Record of Action of the Board of Supervisors County of San Bernardino

Hearing Opened Public Comment: None Hearing Closed

## **APPROVED**

Moved: Josie Gonzales Seconded: Janice Rutherford Ayes: Robert A. Lovingood, Janice Rutherford, Dawn Rowe, Curt Hagman, Josie Gonzales

Lynna Monell, CLERK OF THE BOARD

DATED: June 23, 2020



cc: File - Solid Waste Management Division

jm 07/6/2020