

## **Contract Number**

18-92 A-1

**SAP Number** 4400006318

# **Department of Public Health**

Department Contract RepresentativeLisa Ordaz, HS ContractsTelephone Number(909) 388-0222

Contractor Norcott Consulting Kellie A. Norcott **Contractor Representative Telephone Number** (682) 777-6257 **Contract Term** March 1, 2018 – February 28, 2023 \$180,000 **Original Contract Amount** Amendment Amount \$120,000 **Total Contract Amount** \$300,000 **Cost Center** 9300371000

## IT IS HEREBY AGREED AS FOLLOWS:

## AMENDMENT NO. 1

It is hereby agreed to amend Contract No. 18-92, effective March 1, 2021, as follows:

## III. CONTRACTOR GENERAL RESPONSIBILITIES

# Paragraph R, Item 4, is hereby added to read as follows:

- 4. Equity Contractor shall adhere to and participate in County efforts ensuring all individuals and communities have equal access and opportunity to health and wellbeing by providing culturally and linguistically appropriate services to all people of color and culture, age, disabilities, gender, sexual orientation or gender identity including people with limited English proficiency (LEP). Services provided must be respectful of and responsive to the cultural and linguistic needs of County residents.
  - a. Contractor shall assess the demographic make-up and population trends of its service area to identify the cultural and linguistic needs of the eligible service population. Such studies are critical to designing and planning for providing appropriate, effective and equitable services.

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- b. Contractor shall partner with and support community partners in addressing disparities in family stability, health and mental wellness, education, employment, housing and overall delivery of human services. Partnering includes opportunities for partners and community members to design, implement and evaluate practices, and services ensuring equity and cultural and linguistic appropriateness.
- c. Contractor shall work with County to communicate and provide opportunities for individuals and communities of color and culture to provide feedback on progress and outcomes achieved to address disparities in family stability, health and mental wellness, education, employment, housing and overall delivery of human services.
- d. Contractor shall recruit, promote and support a culturally and linguistically diverse workforce that is responsive to and represents the population being served. This includes trained and competent bilingual staff.
- e. Contractor shall provide training to enhance its workforce knowledge on cultural and linguistic competence. Becoming culturally and linguistically competent is a developmental process and incorporates at all levels the importance of culture, the assessment of cross-cultural relations, vigilance towards the dynamics that result from cultural differences, the expansion of cultural knowledge, and the adaptation of services to meet culturally-unique needs. Providing services in a culturally appropriate and responsive manner is fundamental in any effort to ensure success of high quality and cost-effective health and human services. Offering those services in a manner that fails to achieve its intended result due to cultural and linguistic barriers does not reflect quality of care and is not cost-effective.
- f. To ensure equal access to quality care for diverse populations, Contractors providing health and health care services may adopt the Federal Office of Minority Health Culturally and Linguistically Appropriate Services (CLAS) national standards.
- g. Upon request, Contractor will provide County Human Services evidence of adherence to requirements listed above.

## V. FISCAL PROVISIONS

#### Paragraph A is amended to read as follows:

A. The maximum amount of payment under this Contract shall not exceed \$300,000, of which \$300,000 may be federally funded, and shall be subject to availability of funds to the County. The consideration to be paid to Contractor, as provided herein, shall be in full payment for all Contractor's services and expenses incurred in the performance hereof, including travel and per diem. It includes the original contract amount and all subsequent amendments and is broken down as follows:

Original Contract \$180,000 March 1, 2018 through February 28, 2021 Amendment No. 1 \$120,000 March 1, 2021 through February 28, 2023

# VIII. TERM

# Section VIII is amended to read as follows:

This Contract is effective as of March 1, 2018, and is extended from its original expiration of February 28, 2021, to expire on February 28, 2023, but may be terminated earlier in accordance with provisions of Section IX of the Contract.

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#### XI. CONCLUSION

# Paragraph C is hereby replaced as follows:

C. This Contract may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts shall together constitute one and the same Contract. The parties shall be entitled to sign and transmit an electronic signature of this Contract (whether by facsimile, PDF or other email transmission), which signature shall be binding on the party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Contract upon request.

# Paragraph D is added to read as follows:

D. IN WITNESS WHEREOF, the Board of Supervisors of the County of San Bernardino has caused this Contract to be subscribed to by the Clerk thereof, and Contractor has caused this Contract to be subscribed in its behalf by its duly authorized officers, the day, month, and year written.

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All other terms and conditions of Contract No. 18-92 remain in full force and effect.

COUNTY OF SAN BERNARDINO

(Print or type name of corporation, company, contractor, etc.)  By (Authorized signature - sign in blue ink)  Name Kellie A. Norcott (Print or type name of person signing contract)  Title Owner/CEO (Print or Type)
Name Kellie A. Norcott  (Print or type name of person signing contract)  Title Owner/CEO  (Print or Type)
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Dated:
Address 3828 Huckleberry Drive
Fort Worth, TX 76137-1012
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