



Contract Number

19-730 A-2

SAP Number

Children and Family Services

Department Contract Representative	Karol Hamman
Telephone Number	(909) 388-0215
Contractor	Victor Community Support Services, Inc.
Contractor Representative	Edward E. Hackett
Telephone Number	(530) 230-1218
Contract Term	November 6, 2019 through June 30, 2023
Original Contract Amount	\$612,500
Amendment Amount	\$225,000
Total Contract Amount	\$837,500
Cost Center	5019121000

IT IS HEREBY AGREED AS FOLLOWS:

AMENDMENT NO. 2:

It is hereby agreed to amend Contract No. 19-730, effective July 1, 2021, as follows:

SECTION III. CONTRACTOR SERVICE RESPONSIBILITIES

Amend Paragraph C, to read as follows:

- C. Provide extensive family finding and engagement services for each youth to create more options for support, planning, and provide updates to the MDT. The ASIST Program expanded activities shall include (but are not limited to):
1. Extensive engagement with the identified youth, family, and natural supports.
 2. Enhanced engagement strategies with professionals who are currently or previously involved with the youth/family.
 3. Heightened use of family finding software and resources.
 4. Broadened file mining searches and use of formal family finding processes.
 5. Expanded use of genograms, eco maps, connect grams, or other family finding tools.
 6. Enhanced supervision of high needs youth.

7. Other goods and specialty services as directed by CFS.

SECTION IV. CONTRACTOR GENERAL RESPONSIBILITIES

Add Paragraph BB.4 and Paragraph LL, to read as follows:

BB.

4. Equity – Contractor shall adhere to and participate in County efforts ensuring all individuals and communities have equal access and opportunity to health and wellbeing by providing culturally and linguistically appropriate services to all people of color and culture, age, disabilities, gender, sexual orientation or gender identity including people with limited English proficiency (LEP). Services provided must be respectful of and responsive to the cultural and linguistic needs of County residents.
- a. Contractor shall assess the demographic make-up and population trends of its service area to identify the cultural and linguistic needs of the eligible service population. Such studies are critical to designing and planning for providing appropriate, effective and equitable services.
 - b. Contractor shall partner with and support community partners in addressing disparities in family stability, health and mental wellness, education, employment, housing and overall delivery of human services. Partnering includes opportunities for partners and community members to design, implement and evaluate practices, and services ensuring equity and cultural and linguistic appropriateness.
 - c. Contractor shall work with County to communicate and provide opportunities for individuals and communities of color and culture to provide feedback on progress and outcomes achieved to address disparities in family stability, health and mental wellness, education, employment, housing and overall delivery of human services.
 - d. Contractor shall recruit, promote and support a culturally and linguistically diverse workforce that is responsive to and represents the population being served. This includes trained and competent bilingual staff.
 - e. Contractor shall provide training to enhance its workforce knowledge on cultural and linguistic competence. Becoming culturally and linguistically competent is a developmental process and incorporates at all levels the importance of culture, the assessment of cross-cultural relations, vigilance towards the dynamics that result from cultural differences, the expansion of cultural knowledge, and the adaptation of services to meet culturally-unique needs. Providing services in a culturally appropriate and responsive manner is fundamental in any effort to ensure success of high quality and cost-effective health and human services. Offering those services in a manner that fails to achieve its intended result due to cultural and linguistic barriers does not reflect quality of care and is not cost-effective.
 - f. To ensure equal access to quality care for diverse populations, Contractors providing health and health care services may adopt the Federal Office of Minority Health Culturally and Linguistically Appropriate Services (CLAS) national standards.
 - g. Upon request, Contractor will provide County Human Services evidence of adherence to requirements listed above.

- LL. To the extent applicable, if Contractor is a business that collects the personal information of a consumer(s) in performing Services pursuant to this Contract, Contractor must comply with the provisions of the California Consumer Privacy Act (CCPA) (Cal. Civil Code §§1798.100, et seq.). For purposes of this provision, “business,” “consumer,” and “personal information” shall have the same meanings as set forth at Civil Code Section 1798.140. Contractor must contact the County immediately upon receipt of any request by a consumer submitted pursuant to the CCPA that requires any action on the part of the County, including but not limited to, providing a list of disclosures or deleting personal information. Contractor must not sell, market or otherwise

disclose personal information of a consumer provided by the County unless specifically authorized pursuant to terms of this Contract. Contractor must immediately provide to the County any notice provided by a consumer to Contractor pursuant to Civil Code section 1798.150(b) alleging a violation of the CCPA that involves personal information received or maintained pursuant to this Contract. Contractor must immediately notify the County if it receives a notice of violation from the California Attorney General pursuant to Civil Code section 1798.155(b).

SECTION V. COUNTY RESPONSIBILITIES

Add Paragraph L, to read as follows:

- L. May, when applicable, direct Contractor to provide specific ASIST services needed for a child, youth, or NMD.

SECTION VI. FISCAL PROVISIONS

Amend Paragraph A and Paragraph E, to read as follows:

- A. The maximum amount of reimbursement under this Contract shall not exceed \$500,000 in Fiscal Year (FY) 2019-20, \$112,500 in FY 2020-21, \$112,500 in FY 2021-22, and \$112,500 in FY 2022-23, for a total contract amount not to exceed \$837,500, and shall be subject to availability of funds to the County. The consideration to be paid to Contractor, as provided herein, shall be in full payment for all Contractor's services and expenses incurred in the performance hereof, including travel and per diem.
- E. Contractor shall obtain written pre-approval from CFS Deputy Director or Administrative Manager for any aggregate costs for staffing or operational costs in excess of \$2,000. Contractor shall obtain written pre-approval from the CFS Child Welfare Services Manager or higher for the costs of any goods/services directly for the benefit of a single client in excess of \$2,000.

SECTION IX. TERM:

Amend Section to read as follows:

This Contract is effective as of November 6, 2019 and is extended from its expiration date of June 30, 2021, to expire on June 30, 2023, but may be terminated earlier in accordance with provisions of Section X of the Contract.

All other terms and conditions of Contract No. 19-730 remain in full force and effect.

COUNTY OF SAN BERNARDINO

►

Curt Hagman, Chairman, Board of Supervisors

Dated: _____
SIGNED AND CERTIFIED THAT A COPY OF THIS
DOCUMENT HAS BEEN DELIVERED TO THE
CHAIRMAN OF THE BOARD

Lynna Monell
Clerk of the Board of Supervisors
of the County of San Bernardino

By _____
Deputy

VICTOR COMMUNITY SUPPORT SERVICES,
INC.

(Print or type name of corporation, company, contractor, etc.)

By ►

(Authorized signature - sign in blue ink)

Name Edward E. Hackett

(Print or type name of person signing contract)

Title Chief Financial Officer

(Print or Type)

Dated: _____

Address 1360 East Lassen Avenue

Chico, CA 95973

FOR COUNTY USE ONLY

Approved as to Legal Form

►

Julie Surber, Principal Assistant County Counsel

Date _____

Reviewed for Contract Compliance

►

Tanya Bratton, HS Deputy Executive Officer

Date _____

Reviewed/Approved by Department

►

Marlene Hagen, Director

Date _____