



Contract Number

20-463 A-4

SAP Number

4400006111

Arrowhead Regional Medical Center

Department Contract Representative	William L. Gilbert
Telephone Number	(909) 580-6150
Contractor	Vital Images, Inc.
Contractor Representative	Josh Martinez
Telephone Number	(952) 487-9822
Contract Term	April 1, 2014 Through June 23, 2023
Original Contract Amount	\$482,918.00
Amendment Amount	\$19,974.00
Total Contract Amount	\$502,892.00
Cost Center	7680

IT IS HEREBY AGREED AS FOLLOWS:

AMENDMENT NO. 4

This Amendment No. 4 (this "Amendment") dated July 13, 2021 is made by and between VITAL IMAGES, INC. ("Vital"), and COUNTY OF SAN BERNARDINO ("Customer") and modifies the terms to Quote 1811.A executed between the parties, as previously amended (the "Agreement") in the following manner:

1. Add to the Agreement the Sales Quote 14308, as attached hereto and incorporated herein.
2. Increase the contract amount by \$19,974 from \$482,918 to \$502,892
3. **Full Force and Effect.** The Agreement, as amended by this Amendment, remains in full force and effect.
4. **Capitalized Terms.** Any capitalized term used but not defined in this Amendment shall have the meaning given to it in the Agreement.
5. **Counterparts.** This Amendment may be signed in one or more counterparts, each of which shall be deemed an original but all of which taken together shall constitute one and the same instrument. A facsimile or e-mail transmission of a signed version of this Amendment shall be legal and binding on all parties.
6. **Electronic Signatures.** The parties shall be entitled to sign and transmit an electronic signature of this Agreement (whether by facsimile, PDF or other email transmission), which signature shall be binding on the

party whose name is contained therein. Each party providing an electronic signature agrees to promptly execute and deliver to the other party an original signed Amendment upon request.

COUNTY OF SAN BERNARDINO

VITAL IMAGES, INC.

(Print or type name of corporation, company, contractor, etc.)

▶

Curt Hagman, Chairman, Board of Supervisors

By ▶ _____
(Authorized signature - sign in blue ink)

Dated: _____
SIGNED AND CERTIFIED THAT A COPY OF THIS
DOCUMENT HAS BEEN DELIVERED TO THE
CHAIRMAN OF THE BOARD

Name _____
(Print or type name of person signing contract)

Lynna Monell
Clerk of the Board of Supervisors
of the County of San Bernardino

Title _____
(Print or Type)

By _____
Deputy

Dated: _____

Address _____

FOR COUNTY USE ONLY

Approved as to Legal Form
▶
Bonnie Uphold, Deputy County Counsel
Date _____

Reviewed for Contract Compliance
▶
Date _____

Reviewed/Approved by Department
▶
William L. Gilbert, Director
Date _____

QUOTE

The County of San Bernardino RE: Arrowhead Regional Medical Center

TO: Shannon Cundieff Radiology Supervisor 400 N Pepper Ave Colton, CA 92324 United States Phone: (909) 580-1572 Email: cundieffs@armc.sbcounty.gov	FROM: Joshua Martinez Sr. Account Manager Phone: (952) 487-9822 Mobile: 1 (208) 850-8981 Fax: (952) 487-9779 Email: jmartinez@vitalimages.com	Quotation#: 14308 Date: 4/20/2021 Valid Until: 9/27/2021 Currency: US Dollar Contract Affiliation: Direct
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Initial Amount: \$18,000.00

Annual Maintenance: \$1,974.00

Term: 1 Year

Start Date: June 24, 2022

End Date: June 23, 2023

Software		
Item Name	Description	Qty
AV-INV-4DMSPECT-S	Vitreia, INVIA 4DM Essentials - SPECT App-System	1
AV-INV-SPECTRECON-S	Vitreia, INVIA SPECT Reconstruction App-System	1

Professional Services		
Item Name	Description	Qty
VS-VIT-RMT	Vital Services, Vital Consulting, Remote Hourly <i>Installation</i>	12
VS-VIT-RMT	Vital Services, Vital Consulting, Remote Hourly <i>Project Management</i>	4

Software Maintenance & Support			
Item Name	Description	Qty	Term (months)
VS-VIT-MSVAPREMIER	Vital Services, SW M&S Enterprise, Premier	1	12

This Quote includes Software Maintenance & Support. The tiers of Software Maintenance & Support include:

Vitreau [®] Advanced Visualization	Standard	Preferred	Premier
Software Updates and Upgrades	■	■	■
Rapid Response Remote Technical Support	■	■	■
Access to Vital U [®] Live Webinars	■	■	■
Access to Vital U Online Library	■	■	■
Standard Support Hours (Monday through Friday 7 a.m. - 7 p.m.)	■	■	■
Access to Online Technical Knowledgebase	■	■	■
Vital Customer Success Manager (CSM)	■	■	■
Hardware Support Assistance		■	■
24/7 Technical Support		■	■
Proactive System Activity Review with CSM		■	■
Education Credits*			■
On-site Assistance for Critical Issues**			■

* Education credits can be added to any tier at an additional cost.

** Critical issues qualify for onsite assistance when they meet all of the following criteria:

- Identified as residing within software provided by Vital
- Open longer than 24 hours
- Causes the enterprise system to be non-operational, in the reasonable judgement of Vital and the customer
- Has not been identified as a software defect that can be fixed by a software patch

Transaction Details:

Customer hereby contracts to the following number of years of Extended Software Maintenance & Support: **1 Year**

Initial Maintenance and Support is included at no charge through June 23, 2022.

<p>Notes:</p> <ol style="list-style-type: none"> 1. This order is subject to and governed by the Software License Agreement referenced to Quote #1811A between Vital Images, Inc. and Arrowhead Regional Medical Center dated April 1, 2014, and all applicable amendments and exhibits executed by the parties. 2. This order sets forth all of the products and services being provided under this Quote. 3. Any purchase order provided by Licensee is valid only for purposes of identifying the “bill to” and the “ship to” addresses. Any additional, conflicting or different terms are hereby expressly rejected. 4. Subject to credit approval, payment for products and services will be due 30 days from Licensee’s receipt of invoice. Future Software Maintenance & Support payments due at least 30 days before the start the start date of the service period. Vital reserves the right to require prepayment if credit approval is not obtained. 5. Taxes, fees, and related expenses, such as sales tax, and import fees, are additional. 6. Purchaser represents and warrants that it has the full legal power and authority to bind end-user named above to the terms and conditions of this Quote and any attached Agreements.
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Executed by authorized representatives of each party:

**The County of San Bernardino
RE: Arrowhead Regional Medical
Center**

Vital Images, Inc.

Signature: _____
Name: Curt Hagman
Company: San Bernardino County
Title: Chairman, Board of Supervisors
Date: _____

Signature: _____
Name: _____
Company: **Vital Images, Inc.**
Title: _____
Date: _____