



Sales Rep Name: Landon Conarty  
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## KORE ORDER FORM

This order ("Order") between KORE Wireless Inc. ("KORE") and San Bernardino County Flood Control District ("Customer") dated as of the last signature below is governed by the terms and conditions set forth at [KORE Master Agreement Online Terms and Conditions](https://go.pardot.com/l/729503/2021-03-18/csbny) (which also may be accessed at <https://go.pardot.com/l/729503/2021-03-18/csbny>), which are incorporated herein by reference, including any third party service addenda (each an "Addendum") referenced therein (unless the parties have a previously-executed agreement in place with negotiated legal terms, in which case such agreement shall govern) (the "Agreement"). KORE and/or its affiliates shall provide to Customer and/or its affiliates the equipment, devices, hardware, and other goods (collectively, "Products") and the connectivity or other professional services (collectively, "Services"), each to the extent they are set out and described herein. Customer acknowledges that each Addendum may contain additional terms specific to the Products or Services being purchased, including any applicable warranties and disclaimers and required carrier provisions. In the event of a conflict between the terms of this Order and the terms of an Addendum, the terms of the applicable Addendum will govern to the extent of the conflict or inconsistency.

COMPANY DETAILS			
Company Legal Name:	San Bernardino County Flood Control District	Primary Contact Name:	
Company Street Address:	825 East 3rd Street	Primary Contact Title:	
City, State, Postal Code:	San Bernardino, California 92415	Primary Contact Email:	
Country:	United States	Contact Phone Number:	
VAT/Company ID (if applicable):			

### Pricing Proposal – Quote (S-127)

**KSAT Access, Activation and Data Fee:** lifetime PRISM License, and IMEI activation fees (per device, per order).

Satellite Data Plans	Data Included	SAF	Plan Rate	Overage Price per KB	PRISMPro & IMEI Activation	Minimum Message Size
KSAT SBD 8KB Plan	8KB	\$ 5.00	\$ 8.00	\$ 1.85	\$ 40.00	10 bytes
KSAT SBD 15KB Plan	15KB	\$ 5.00	\$ 15.00	\$ 1.60	\$ 40.00	10 bytes
Suspended Mode	N/A	\$ 1.50	N/A for 15KB Plan	N/A	N/A	N/A

- Plans and SAF are monthly based with no rollover of unused data
- PRISMPro & IMEI Activation are one time fees per IMEI activation or plan change

### Optional Network Application Services

\*These services are sold separately and are not included by default. All connectivity Services include access to common KORE APNs with internet access. Setup fees include up to four (4) hours of Support, after which additional fees may apply. Custom APNs and Public IP requests require quotation, see your Account Manager for application and processing.

Item #	Name	Charge Type	Price
ONAS1047	IPsec VPN Standard Setup (customer data center or direct-to-cloud)	One-Time	\$ 900.00
ONAS1048	IPsec VPN Leased Router Setup (includes KORE provided routers)	One-Time	\$ 1,800.00
ONAS1049	IPsec VPN Resilience Setup (add-on fee to IPsec VPN options)	One-Time	\$ 600.00
ONAS1050	IPsec VPN Standard Maintenance and Monitoring	Monthly	\$ 100.00
ONAS1051	IPsec VPN Leased Router Maintenance and Monitoring	Monthly	\$ 125.00
ONAS1052	Software VPN Setup Fee	One-Time	\$ 750.00
ONAS1053	Software VPN Maintenance and Monitoring Fee	Monthly	\$ 100.00
ONAS1054	VPN Services Change Fee (per hour, min 1hr)	Hourly	\$ 125.00
ONAS1055	Professional Services Fee – per hour, min. 2hrs initial charge	Hourly	\$ 150.00
ONAS1056	SMPP Short Code Setup Fee (For SMS Users)	One-Time	\$ 750.00
ONAS1057	SMPP Short Code Monthly Access and Support Fee	Monthly	\$ 50.00



**Term.** This Order shall commence as of the Effective Date and shall expire 2-years thereafter (the “Initial Term”), unless earlier terminated in accordance with the provisions of this Agreement. This Order shall automatically renew for 3 additional terms of 1-year each (each, a “Renewal Term” and together with the Initial Term, the “Term”). The Initial Term and Renewal Term, together, shall not exceed five (5) years absent written amendment by the Parties. .

**Fees.** For the Products purchased or Services provided under this Agreement, Customer will pay KORE the fees, charges, and expenses in the amounts according to the rates set forth herein (including any Addendum) and invoiced thereto (the “Fees”). Except where set out as otherwise, Fees are non-cancelable and non-refundable and shall be due net 5 days for credit card paying customers, or 60 calendar days from Customer’s receipt of an invoice (pending KORE Finance’s review of Customer’s trade credit application to determine credit worthiness). All Fees paid and expenses reimbursed under this Agreement will be in the lawful currency of the jurisdiction of KORE or the applicable KORE affiliate, as the case may be. Customer is responsible for all of Customer’s account charges, including all usage-based charges, overages or roaming charges, irrespective of whether such arise as a result of fraud, non-payment by any of the Customer affiliates or other permitted users pursuant to this Agreement, or for any other reason except as expressly provided herein.

By signing below, Customer agrees to the pricing for products and services as listed in this Order as well as acknowledging and accepting the associated terms and conditions.

**San Bernardino County Flood Control District**

**KORE Wireless Inc.:**

**By:**

**By:**

**Name:** Curt Hagman

**Name:** Pamela Perez

**Title:** Chairman

**Title:** Director, Contract Management

**Date:**

**Date:**



#### **MONTHLY PRE-AUTHORIZED BILLING**

The Company hereby authorizes KORE Wireless Group Inc. including one or more of its affiliates ("KORE") to charge the following corporate credit card of the Company for all SIM card shipments and monthly airtime billings on our account(s) effective immediately as of (date) until notified otherwise. The Company is primarily responsible for informing KORE Wireless Group Inc. and its affiliated companies to reflect any changes to the card and will be held accountable for any late fees on invoices as a result of declined transactions.

Payment Information:

Credit Card Type:

Currency:

Credit Card #:

Security Code:

Cardholder Name:

Expiration Date (MM/YY):

Credit Card Billing Address

Signed:

Account Holder Name (Print and Date)